

# Ajay Sharma

ajayy\_sharma@hotmail.com | 720-288-2465 | Broomfield, CO

**Professional Statement:** Customer-focused professional with a proven track record in delivering exceptional service within the food and sales industries. Eager to leverage my strong interpersonal skills, adaptability, and problem-solving abilities to transition into a dynamic career in computer science. Committed to expanding my technical knowledge and proficiency in programming languages such as CSS, HTML, Javascript, and more. Seeking an opportunity to contribute to innovative projects, collaborate with talented teams, and drive technological advancements within a forward-thinking organization.

---

## EDUCATION:

### High School:

- Cherokee Trail High School August 2013- July 2015
  - Springfield High School (Graduated) August 2015 - July 2017
- 

## EXPERIENCE:

### Mike's Camera Shop

Feb 2024 - Present

#### Lab Associate

- Carefully take customers film to develop them into either printed pictures or a digitally scanned email
- Make sure everything is done in a safe and cautious manner
- Everything is done precisely since one small mistake can cause either the film to be damaged or a machine to break
- Customer orders are done in a timely manner and orders are also kept organized and readily available to find

### Credit Union of Colorado

Oct 2023 - March 2024

#### Member Experience Advocate

- Treat members with respect and kindness, making sure both parties are staying level headed and tasks are done responsibly
- Handle members inquiries for managing their money, i.e helping members pay bills, transferring money to different accounts, withdrawing money from IRA's, money markets, or CD's
- Responsible for keeping up with new procedures to ensure no mistakes will be made
- Making sure I stay on task with my downtime with learning new procedures or making sure past members accounts are tended to
- Process payments for loans using a variety of different methods including debit, ACH, checks, and others

### Costco Arvada, CO

Nov 2020 – March 2023

#### Deli Associate

● Learning multiple recipes and making sure each ingredient is correctly measured and made up to Costco standards, while also making sure everything is done in a timely matter

- Keeping case stocked
- Closing down deli department, which had to be up to code
- Worked as a team, tried my best to help everyone keep up with their work, making sure no one is getting to overwhelmed with the work they had

#### Bakery Associate

- Responsible for wrapping product in a timely matter
- Closing down bakery that is up to Costco standards
- Keeping product stocked as much as possible
- Helping customers with orders

**Nike Golden, CO****April 2019 – Feb 2021**

Sales Associate

- Greet customers and help find what each customer needs or wants
- Recommend, select, and help locate merchandise based on what they customers is asking for
- Handle transactions and keeping store clean

**Walmart Lakewood, CO****July 2017 – Nov 2018**

Customer Service Manager

- Responsible for making customers experience while checking out, quick and without any issues
- Resolve any issues customers may have ran into as best as possible
- Directing more than ten cashiers to correct areas to keep lines down and front end of store as clean as possible
- Opening and closing front end of the store, making tills in the beginning of day, and counting them correctly at the end of the night