

## Contact

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## Top Skills

JSON

GitHub

Software Development

## Languages

swahili

English (Native or Bilingual)

## Certifications

Responsive Web Design

JavaScript Algorithms and Data Structures (Beta)

Certified Ethical Hacker (CEH)

# Ayub Oketch

Software Developer | Manager | Writer | Research Expert  
Nairobi County, Kenya

## Summary

I have developed skills in web development through self-learning HTML, CSS, and JavaScript. I have completed several personal projects, including building responsive websites and interactive web applications, showcasing my ability to translate design concepts into functional user interfaces.

I am also an experienced professional with over 8 years of diverse experience in customer service, data entry, hospitality, and management roles. Skilled in overseeing operations, ensuring customer satisfaction, training staff, and implementing efficient procedures. Strong background in academic writing, research, and content creation. Adept at composing academic papers, articles, reviews, and educational materials across various subjects. Proficient in conducting online research, fact-checking, and meeting client requirements.

A quick learner with excellent communication, organizational abilities and a passion for coding and problem-solving. Seeking new opportunities to leverage my multidisciplinary experience in customer service, content creation, and web development to contribute to an organization's success.

## Key Skills:

Customer Service

Operations Management

Staff Training & Development

Academic Writing & Research

Content Creation

Data Entry & Analysis

Web Development (HTML, CSS, JavaScript)

Problem-solving

Attention to Detail

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## Experience

Freelance (Self employed)

Writing Specialist

2005 - Present (20 years)

Nairobi County, Kenya

BulkBox

Assistant Manager

June 2019 - August 2021 (2 years 3 months)

Nairobi County, Kenya

executive dental clinic

Receptionist

July 2012 - June 2013 (1 year)

nairobi

receptionist- The business duties i performed as a receptionist included answering visitors' enquiries about my company and its services, directing visitors to their destinations, sorting and handing out mail, answering incoming calls, setting appointments, filing, records keeping, keyboarding/data entry and performing a variety of other office tasks and any other duties assigned by my boss including and not limited doing shopping to restock the essentials, easy fixing broken and easy to repair objects, managing computer database e.t.c

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## Education

freeCodeCamp

Associate's degree, Computer Software Engineering · (January

2022 - September 2033)

Simplilearn Alumni

Ethics · (June 2022 - June 2022)

silicon craft

Graphic Design · (2014)