

Phase 3 - Data Modeling & Relationships

This document provides a step-by-step summary of all data modeling tasks completed for Phase 3 of the Salon Management System project, following the official project roadmap.



Standard & Custom Objects

Standard Objects Utilized:

- The standard Contact object was designated to store all client information.
- The standard User object was designated to store all staff information (e.g., Stylists).

Custom Objects Created:

- Navigated to Setup > Object Manager > Create > Custom Object.
- Created the Service custom object to store the salon's list of offerings. The Record Name was set to an Auto-Number (SERV-{0000}) and a custom "Service Name" picklist was created.
- Created the Appointment custom object to be the central object of the application. The Record Name was set to an Auto-Number (APP-{0000}).
- For both custom objects, the "Launch New Custom Tab Wizard" was used to create and display new tabs in the user interface.

Service Object Fields Configuration

Fields Created on Service Object:

Navigated to Setup > Object Manager > Service > Fields & Relationships.

Salon

Salon

Service

Price

\$155.00

Duration

Service Name

Picklist field to ensure data consistency

Price

Currency field for service pricing

Duration (Minutes)

Number field for service duration

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Service

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Fields & Relationships

7 Items, Sorted by Field Label

[New](#)[Deleted Fields](#)[Field Dependencies](#)[Set History Tracking](#)

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedBy	Lookup(User)		
Duration(MInutes)	Duration_MInutes__c	Number(3, 0)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Price	Price__c	Currency(16, 2)		
Service Name	Service_Name__c	Picklist (Multi-Select)		
Service Name	Name	Auto Number		✓

Appointment Object Fields Configuration

Fields Created on Appointment Object:

Navigated to Setup > Object Manager > Appointment > Fields & Relationships.

Status Field

Picklist field with values: Scheduled, Completed, Cancelled.

Appointment Date & Time

Date/Time field for scheduling appointments.





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Appointment

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Flow Triggers

Fields & Relationships

12 Items, Sorted by Field Label

[New](#)[Deleted Fields](#)[Field Dependencies](#)[Set History Tracking](#)

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment Date & Time	Appointment_Date_Time__c	Date/Time		
Appointment Name	Name	Auto Number		✓
Client	Client__c	Lookup(Contact)		✓
Created By	CreatedById	Lookup(User)		
Discount	Discount__c	Percent(2, 0)		
End Time	End_Time__c	Formula (Date/Time)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Price	Price__c	Formula (Currency)		
Service	Service__c	Lookup(Service)		✓
Status	Status__c	Picklist		
Stylist	Stylist__c	Lookup(User)		✓



Lookup vs Master-Detail vs Hierarchical Relationships

Action Taken: Lookup Relationships were used to connect the Appointment object to other objects. This was chosen over Master-Detail to maintain historical appointment data even if a related record (like a Contact) is deleted.

Relationships Created on Appointment Object



1

Client Relationship

A required Lookup Relationship to the Contact object, named Client.

2

Service Relationship

A required Lookup Relationship to the Service object, named Service.

3

Stylist Relationship

A required Lookup Relationship to the User object, named Stylist.



Page Layouts Customization

Action Taken:

The default page layout for the Appointment object was customized for better usability.

Navigation: Setup > Object Manager > Appointment > Page Layouts.

Steps:

1. Clicked Edit on the "Appointment Layout".
2. Dragged and dropped fields to place the most important information (Client, Stylist, Service, Appointment Date & Time) at the top of the page.
3. Removed unnecessary fields (like the standard Owner field) from the layout.

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Save

Quick Save

Preview As...

Cancel

Undo

Redo

Layout Properties

Quick Find

Field Name

×

Section

Client

Last Modified By

Status

Blank Space

Created By

Owner

Stylist

Appointment Date ...

Discount

Price

Appointment Name

End Time

Service

Appointment Detail

Standard Buttons

Edit

Delete

Clone

Change Owner

Change Record Type

Printable View

Sharing

Sharing Hierarchy

Submit for Approval

Edit Labels

Custom Buttons

Information (Header visible on edit only)

Appointment Name

GEN-2004-001234

★

Client

Sample Text

★

Service

Sample Text

Status

Sample Text

Discount

94%

🔒

End Time

25/09/2025, 10:05 am

🔒

Price

₹123.45

Owner

Sample Text

Stylist

Sample Text

★

Appointment Date & Time

25/09/2025, 10:05 am

System Information (Header visible on edit only)

🔒

Created By

Sample Text

🔒

Last Modified By

Sample Text

Custom Links (Header visible on edit only)

Mobile Cards (Salesforce mobile only)

Drag expanded lookups and mobile-enabled Visualforce pages here to display them as mobile cards.

Compact Layouts Configuration

Action Taken: A custom compact layout was created to control the "at-a-glance" summary for appointments.

Navigation: Setup > Object Manager > Appointment > Compact Layouts.

01	02	03
Create New Layout	Add Fields	Set as Primary
Clicked New to create a layout named Appointment Highlights.	Added the Client, Stylist, Service, and Appointment Date & Time fields to the layout.	Used the Compact Layout Assignment button to set this new layout as the primary one for the object.



Search Setup



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Appointment Compact Layout

Appointment Highlights

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Compact Layout Detail		Edit Clone Delete Compact Layout Assignment	
Label	Appointment Highlights	Object Name	Appointment
API Name	Appointment_Highlights		
Included Fields	Client Stylist Service Appointment Date & Time		
Created By	Ayush Kumar Dewan , 16/09/2025, 9:49 pm	Modified By	Ayush Kumar Dewan , 16/09/2025, 9:49 pm
		Edit Clone Delete Compact Layout Assignment	

Schema Builder Verification

Action Taken: The Schema Builder was used as a final verification tool to visualize the entire data model.

Navigation: Setup > Schema Builder.

Steps:

1. Cleared the canvas of all default objects.
2. Selected the Contact, User, Service, and Appointment objects.
3. Used the Auto-Layout feature to generate a clear diagram, confirming that all relationships were correctly established with the Appointment object at the center.

