

A Software requirements specification
On
ONLINE COURSE PORTAL

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Chapter-1

Introduction

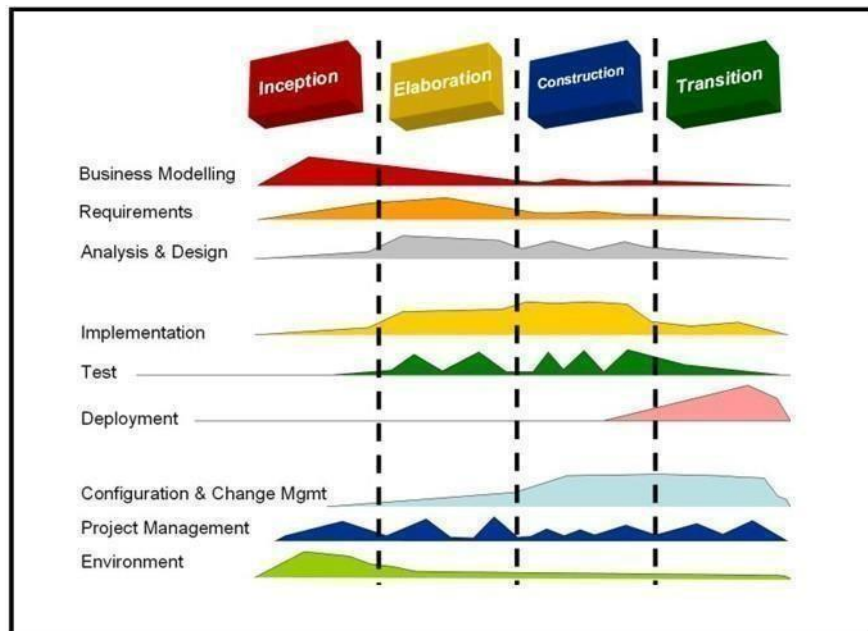
1. Introduction

1.1 Methodology

Rational Unified Process:

The Rational Unified Process brings together elements from all the generic process models, supports iteration and illustrates good practice in specification and design. The RUP is normally described from three perspectives:

- i. A *dynamic perspective* that shows the phases of the model over time.
- ii. A *static perspective* that shows the process activities that are enacted.
- iii. A *practice perspective* that suggests good practices to be used during the process.



The different phases in RUP are:

- **Inception**

The goal of the inception phase is to establish a business case for the system. Identifying all external entities that will interact with the system and defining these interactions. This information is used to assess the contribution of system to business.

- **Elaboration**

The goals of the elaboration phase are to develop an understanding of the problem domain, establish an architectural framework, develop project plan and identify key project risks.

- **Construction**

This phase is concerned with system design, programming and testing. Parts of the system are developed in parallel and integrated during this phase.

- **Transition**

This is the final phase of RUP and is concerned with moving the system from the development community to the user community and making it work in real environment.

1.2 Need/Motivation

The need for an online course portal project has become increasingly apparent in recent years, driven by several key factors and societal demands. Here are some compelling reasons for the existence and importance of online course portals:

1. **Accessibility and Inclusivity:** Online course portals provide educational opportunities to a diverse and often underserved population. They break down geographical barriers, making education accessible to individuals who may not have

access to traditional educational institutions. This inclusivity is particularly crucial for people in remote areas or those with physical disabilities.

2. Lifelong Learning: In today's rapidly changing world, the concept of lifelong learning has become essential. Individuals need to continually update their skills and knowledge to remain competitive in the job market. Online course portals offer a convenient way for people to engage in lifelong learning and stay current in their fields.

3. Flexibility: Online courses offer flexibility that traditional classroom-based education often cannot provide. Learners can access course materials, lectures, and assignments at their own pace and convenience. This flexibility is particularly valuable for working professionals, parents, or individuals with busy schedules.

4. Cost-Effective Education: Online courses are often more cost-effective than traditional in-person education. Students can save on commuting, housing, and course materials. It's also possible to find many free or low-cost online courses, making education more affordable.

5. Diverse Course Offerings: Online course portals offer a wide array of courses and subjects. This diversity allows individuals to explore a variety of topics, from academic subjects to practical skills like coding, digital marketing, or language learning. The breadth of course offerings caters to a wide range of interests and career goals.

6. Self-Paced Learning: Online course portals allow learners to progress at their own pace. This self-paced learning is advantageous because it accommodates different learning styles and abilities. Some individuals may need more time to grasp certain concepts, while others may advance more quickly.

7. Skill Development: Online courses are an effective way to acquire new skills, whether for personal or professional growth. Many employers also value certifications and credentials obtained through online courses, making them an important resource for career development.

8. Globalization: The interconnectedness of the world economy means that employees and job-seekers need to be globally competitive. Online courses offer a way to learn from instructors and institutions worldwide, providing exposure to diverse perspectives and approaches.

9. Adaptation to Technology: In a digital age, the ability to navigate and leverage online resources is an essential skill. Online course portals not only deliver content but also teach digital literacy, which is increasingly important in modern society.

10. Continuous Improvement: Online course portals have the advantage of constant improvement and adaptation. They can incorporate the latest educational technologies, pedagogical methods, and feedback from students to enhance the learning experience continually.

Chapter-2

Literature Survey

2. Literature Survey

A literature survey, often referred to as a literature review, is an essential step in the development of an online course portal project. It involves reviewing existing literature, research, and relevant studies in the field of online education and course management. A comprehensive literature survey helps project developers understand the current state of the industry, identify best practices, and gain insights into the challenges and opportunities associated with online course portals. Here are the key aspects to consider when conducting a literature survey for an online course portal project:

1. Historical Development of Online Education:

- Begin with an overview of the historical development of online education, including the emergence of online course platforms and the evolution of e-learning.

2. Key Trends and Innovations:

- Explore the latest trends and innovations in the online education sector. This might include developments in technology (e.g., AI, VR, and AR), pedagogical approaches, and delivery methods.

3. Challenges and Barriers:

- Identify the challenges and barriers that online course portals commonly face, such as issues related to student engagement, assessment, plagiarism, and digital accessibility.

4. User Experience and Interface Design:

- Investigate best practices in user experience (UX) and interface design for online learning platforms. Understand how to create intuitive, learner-friendly interfaces.

5. Pedagogy and Instructional Design:

- Review research on effective pedagogy and instructional design for online courses. Learn about strategies for promoting active learning, peer interaction, and assessments.

6. Assessment and Feedback:

- Explore different methods of assessment and feedback in online education, including formative and summative assessments, peer assessment, and automated grading systems.

7. Learning Analytics and Data-Driven Decision-Making:

- Examine the role of learning analytics and data-driven decision-making in improving course quality and student outcomes. Understand how data can be used to personalize learning experiences.

8. Accessibility and Inclusivity:

- Investigate the importance of accessibility and inclusivity in online education, including guidelines for creating courses that cater to diverse learners, including those with disabilities.

9. Security and Privacy:

- Review literature on data security and privacy concerns in online education. Understand the best practices and legal requirements for protecting user data.

Chapter-3

Requirements

3. Requirements

3.1 Functional Requirements

1. User Registration and Authentication:

- Users should be able to create accounts with their personal information.
- Users must log in securely using their credentials.
- The system should support password recovery and reset functionality.

2. Course Management:

- Instructors should be able to create and manage course content.
- Course information should include title, description, syllabus, and materials.
- Courses should be categorized by subject, level, and duration.

3. User Roles and Permissions:

- Define and manage user roles such as student, instructor, administrator, etc.
- Specify role-based permissions for different parts of the system.

4. Enrollment and Course Access:

- Students should be able to enroll in courses.
- Enrolled students should have access to course materials and discussions.

5. Content Delivery:

- Provide tools for instructors to upload and organize course materials (lectures, assignments, quizzes).
- Support multimedia content like videos, PDFs, and interactive materials.

3.2 Non- Functional Requirements

Non-functional requirements, also known as quality or performance requirements, specify how a system should perform certain functions rather than what the system should do. They are crucial for ensuring that an online course portal operates efficiently and meets

user expectations. Here are some non-functional requirements for an online course portal project:

Performance:

- Response Time: The system should respond to user interactions within a reasonable timeframe, e.g., web pages should load in under 2 seconds.
- Scalability: The portal should be able to handle an increasing number of users and courses without significant degradation in performance.
- Concurrent Users: Define the maximum number of concurrent users the system should support without performance degradation.

Availability:

- The system should be available 24/7 with minimal downtime.
- Specify acceptable downtime for maintenance and updates.

Reliability:

- The portal should be reliable, with minimal system failures and errors.
- Define recovery mechanisms and backup procedures to ensure data integrity.

Security:

- Data Encryption: All data should be encrypted, especially sensitive user information and payment data.
- User Authentication: Ensure robust user authentication and authorization mechanisms to prevent unauthorized access.
- Compliance: The portal should comply with data protection regulations (e.g., GDPR) and industry standards for security.

Usability:

- The user interface should be intuitive, user-friendly, and accessible to all users, including those with disabilities.

- Ensure cross-browser compatibility and mobile responsiveness.

3.2.1 Safety Requirements

Safety requirements for an online course portal project are critical to ensure the security, privacy, and protection of users' data and overall system integrity. Here are some safety requirements that should be considered:

Data Security:

- Data Encryption: Ensure that all sensitive data, such as user credentials and payment information, is encrypted in transit and at rest using strong encryption algorithms.
- Secure Storage: Implement secure data storage practices, including protection against data breaches and unauthorized access.
- Data Backup: Regularly back up user data and course materials to prevent data loss.

User Authentication and Authorization:

- Require strong user authentication mechanisms, such as multi-factor authentication (MFA), for all user roles.
- Implement role-based access control to ensure that users can only access the data and features relevant to their roles

User Privacy:

- Comply with data privacy regulations, such as GDPR, by obtaining user consent for data collection and providing users with control over their data.
- Clearly communicate the portal's privacy policy to users and ensure that it is easily accessible.

Account Security:

- Implement account lockout policies to prevent brute force attacks and unauthorized access attempts.
- Enable users to change their passwords and update their account information securely.

3.2.2 Security Requirements

Security requirements for an online course portal project are crucial to protect user data, maintain system integrity, and ensure that the portal is resistant to cyber threats. Here are important security requirements:

Secure Password Handling:

- Enforce password complexity requirements.
- Store passwords securely using modern hashing algorithms.
- Allow users to reset their passwords securely.

Session Management:

- Use secure session management techniques, such as token-based authentication.
- Implement session timeouts and enforce reauthentication for sensitive actions.

. Data Privacy and Compliance:

- Comply with data protection regulations, such as GDPR, by obtaining user consent for data collection and processing.
- Clearly communicate the portal's privacy policy to users.

. User Content Moderation:

- Implement content moderation to prevent the publication of malicious or inappropriate content.
- Enable reporting mechanisms for users to flag inappropriate content.

Secure File Uploads:

- Implement security checks for file uploads to prevent malicious uploads.
- Define allowed file types and sizes and validate uploaded files.

3.2.3 Software Quality Attributes

The software quality attributes of an online course portal project are critical for ensuring the system's functionality, usability, reliability, performance, and security. These attributes are the key factors that determine the overall quality of the software. Here are the essential software quality attributes for an online course portal project:

1. Functionality:

- **Completeness:** The online course portal should offer a comprehensive set of features, including user registration, course management, content delivery, assessment, and administrative tools.
- **Interoperability:** It should be able to work with various web browsers, operating systems, and devices to ensure that users have a consistent experience regardless of their technology choices.
- **Scalability:** The system should be able to handle a growing number of users, courses, and content without degrading performance.

2. Usability:

- **User-Friendly Interface:** The portal should have an intuitive and user-friendly interface that allows easy navigation and course access.

- Accessibility: It should be designed to be accessible to all users, including those with disabilities. This involves adhering to web accessibility standards (e.g., WCAG) to ensure inclusivity.

3. Reliability:

- Availability: The portal must be available and responsive at all times. Downtime should be minimized, and disaster recovery measures should be in place.

- Data Integrity: Data stored in the portal, including user information and course content, should be kept secure and free from corruption.

4. Performance:

- Response Time: The portal should respond quickly to user interactions, including course navigation, content loading, and quiz submissions.

- Scalability: The system should be able to scale as the user base and content grow, ensuring performance remains consistent.

5. Security:

- Data Security: User data, including personal information and academic records, should be securely stored and transmitted. Encryption, access control, and data backup mechanisms should be in place.

- Authentication and Authorization: Implement strong user authentication and authorization processes to protect user accounts and data privacy.

- Content Security: Protect course content from unauthorized access, downloading, or sharing.

6. Maintainability:

- Code Quality: Ensure that the source code is well-structured, documented, and follows best practices. This makes it easier to maintain and extend the system.

- Upgradability: Design the system in a way that allows for easy updates and integration with new technologies or features.

3.4 Hardware Requirements

The hardware requirements for an online course portal project depend on factors such as the expected user load, the complexity of the system, and the desired performance.

Here's a general guideline for the hardware requirements of an online course portal:

Web Servers:

- Multiple web servers (at least two for redundancy) to handle web traffic.
- Minimum of 4 CPU cores and 8GB of RAM per server.
- SSD storage for faster data retrieval.
- Load balancer for distributing incoming web requests.

Database Servers:

- A separate database server for storing user data, course materials, and other information.
- Minimum of 8 CPU cores and 16GB of RAM.
- SSD storage for database performance.
- Database replication or clustering for high availability and data redundancy.

File Storage:

- High-capacity and high-performance storage for storing multimedia course content (videos, images, documents).
- Implement distributed file storage or content delivery network (CDN) for efficient content delivery.

Networking:

- High-speed internet connection with sufficient bandwidth to handle expected traffic.
- Implement firewalls and intrusion detection systems to protect against cyber threats.

Backup Systems:

- Regularly backup all data and configurations to a secure, separate storage system.
- Implement disaster recovery solutions in case of hardware failure.

Virtualization and Containerization:

- Consider using virtualization or containerization technologies to manage and scale server resources efficiently.

Monitoring and Management Tools:

- Implement server monitoring and management tools to track system performance, resource usage, and security.
- Use tools like Nagios, Zabbix, or New Relic for this purpose.

Scalability:

- Design the infrastructure to be easily scalable to accommodate increased user loads. This might include auto-scaling configurations or cloud-based solutions.

Security Appliances:

- Implement hardware security appliances such as firewalls, intrusion prevention systems (IPS), and content delivery systems (CDS) for added protection.

Load Testing Equipment:

- If possible, set up load testing equipment to simulate user traffic and assess the system's performance under various loads.

3.5 Software Requirements

The software requirements for an online course portal project are essential to ensure that the system operates effectively, efficiently, and securely. Here's a list of key software requirements for an online course portal:

Operating System:

Web Servers: Use a stable and secure operating system like Linux (e.g., Ubuntu, CentOS) or Windows Server for hosting web applications.

Database Servers: Choose a compatible operating system for your selected database management system (e.g., MySQL, PostgreSQL, MongoDB).

Web Server Software:

Use a web server software like Apache, Nginx, or Microsoft IIS to serve web pages and handle HTTP requests.

Database Management System (DBMS):

Select a robust DBMS to store and manage user data, course content, and other information. Common options include MySQL, PostgreSQL, SQL Server, or MongoDB, depending on your specific needs.

Programming Languages:

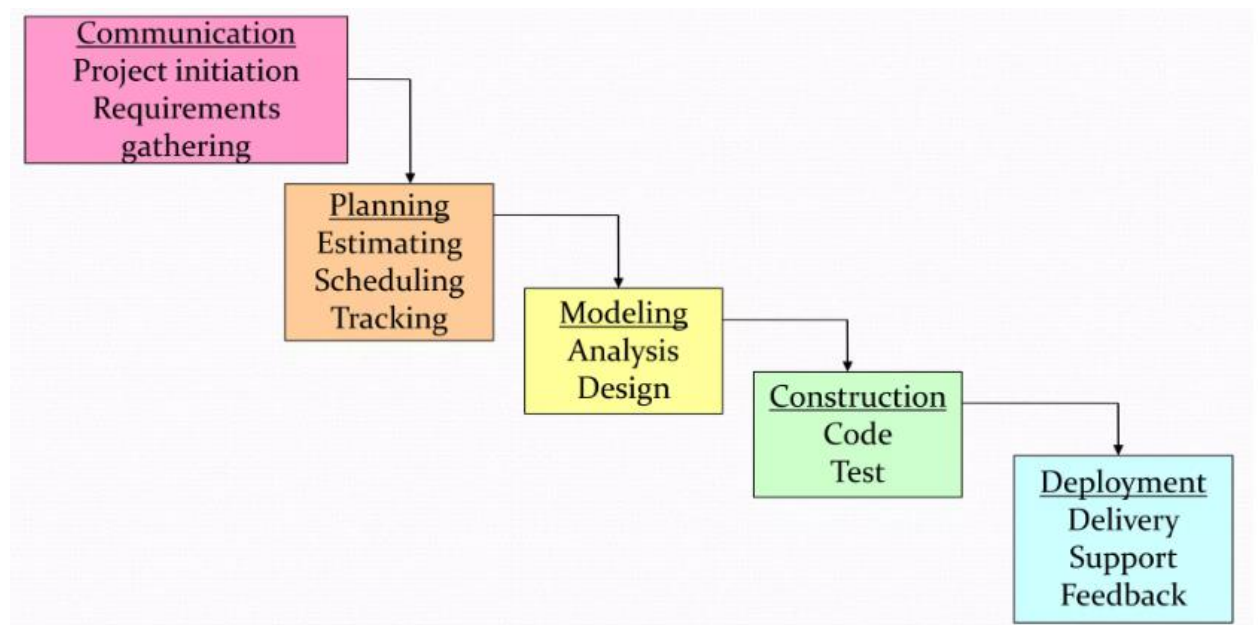
Backend Development: Choose a programming language or framework for backend development, such as Python (with Django or Flask), Ruby (with Ruby on Rails), PHP (with Laravel), or Java (with Spring).

Frontend Development: Use HTML, CSS, and JavaScript (and popular libraries or frameworks like React, Angular, or Vue.js) to create the user interface.

Content Management System (CMS):

Implement a content management system if needed to facilitate the creation and management of course content. Options include WordPress, Drupal, or custom solutions.

3.6 Waterfall Model



Chapter-4

System Architecture

4. System Architecture

4.1 Client-Server Architecture

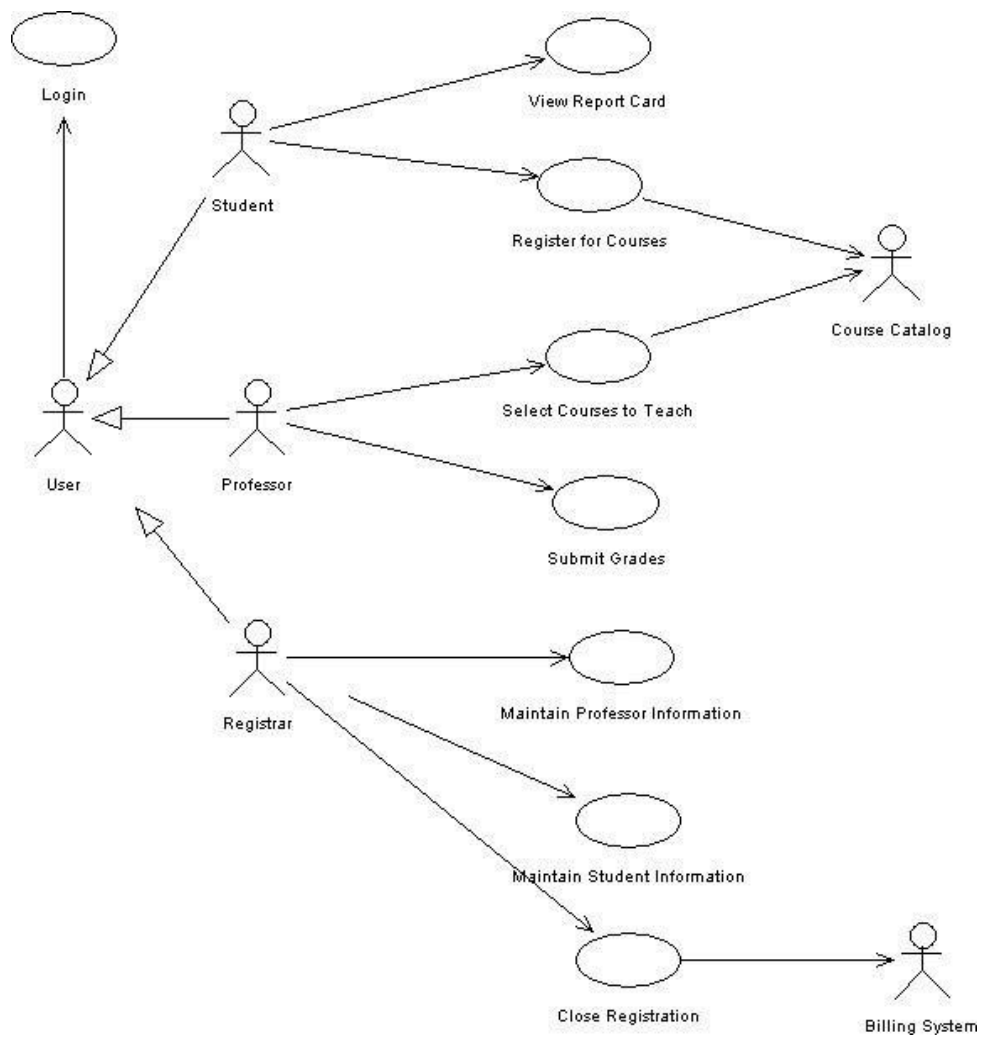
Implementing a client-server architecture for an online course portal project involves dividing the system into two main components: the client-side and the server-side. Here's a breakdown of each component:

Client-Side:

1. **User Interface (UI):** This is the part that the end-users interact with. It's typically a web-based user interface, and it should be designed to be user-friendly and responsive. The UI should allow users to browse and search for courses, enroll in courses, view their progress, and manage their accounts.
2. **Web Browser:** The client interacts with the online course portal through web browsers. Modern web technologies like HTML, CSS, and JavaScript are used to build the front-end. The client's web browser sends HTTP requests to the server for data and displays the results.
3. **Client-Side Logic:** JavaScript is commonly used for client-side scripting. It handles user interactions, form validations, and dynamic rendering of web pages. For a smoother user experience, you may use frontend libraries or frameworks like React, Angular, or Vue.js.
4. **User Authentication:** Implement a user authentication system to ensure that only registered users can access specific features. You can use cookies or tokens for user sessions and authentication.

Server-Side:

1. **Web Server:** The web server hosts the server-side application and responds to incoming HTTP requests from clients. Popular web servers include Apache, Nginx, or you can use serverless solutions if applicable.
2. **Application Server:** The application server is responsible for handling business logic, processing requests from clients, and managing server-side sessions. You can choose a server-side framework or technology stack like Node.js, Ruby on Rails, Django, or ASP.NET.
3. **Database Server:** The database server stores and manages data related to courses, users, enrollments, payments, and more. You can use relational databases (e.g., MySQL, PostgreSQL) or NoSQL databases (e.g., MongoDB) based on your data model and scalability requirements.
4. **API Layer:** The server exposes a set of APIs (Application Programming Interfaces) to allow the client to communicate with the server. These APIs handle user registration, course enrollment, user authentication, and other interactions between the client and the server. RESTful APIs or GraphQL can be used.
5. **Security:** Implement robust security measures, including data validation, encryption (SSL/TLS), authentication, and authorization to protect user data and ensure secure transactions. Regularly update and patch server-side components to guard against vulnerabilities.
6. **Database Logic:** Develop the logic for creating, retrieving, updating, and deleting records in the database. Design the database schema to store course information, user data, and any other relevant data.



Chapter-5

Design and Implementation

5. Design and Implementation

5.1 Product Features

The product features of an online course portal project can vary depending on the scope and goals of the platform. However, here is a list of common features typically found in an online course portal:

1. User Roles and Permissions:

User roles (students, instructors, administrators, etc.).

Role-based access controls to manage features and data.

2. Course Management:

Instructors can create, manage, and publish courses.

Course information includes titles, descriptions, syllabi, and materials.

3. Enrollment and Course Access:

Students can browse and enroll in courses.

Access to course materials and discussions for enrolled students.

4. Discussion Forums:

Course-specific discussion boards for questions and interaction.

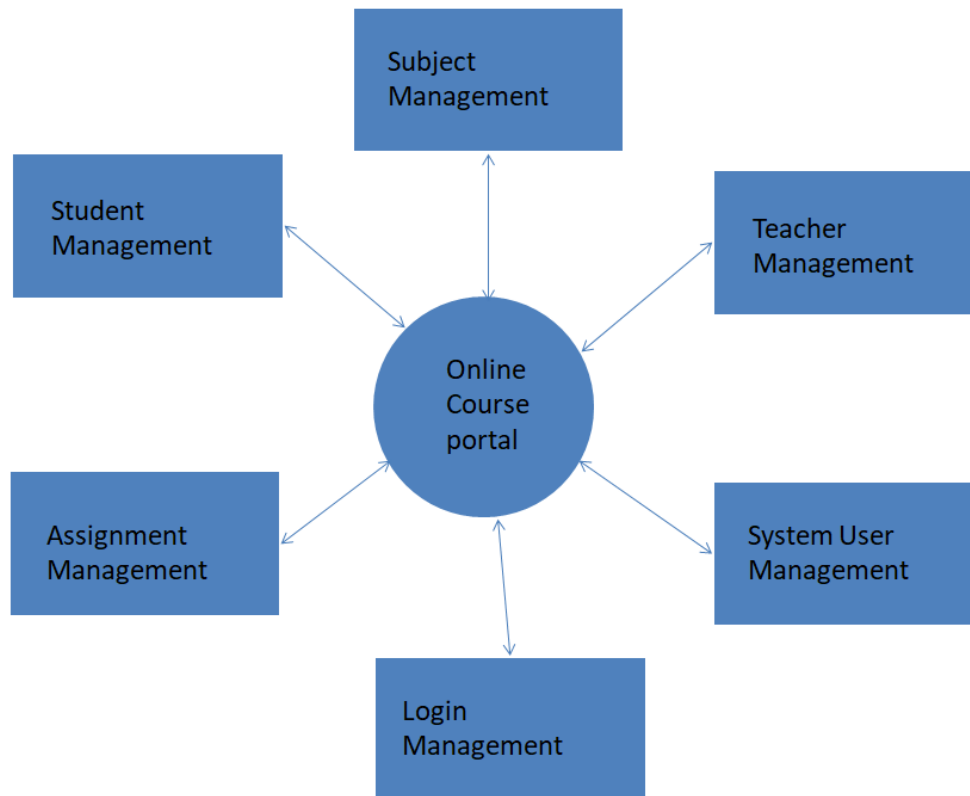
Instructor moderation of discussions.

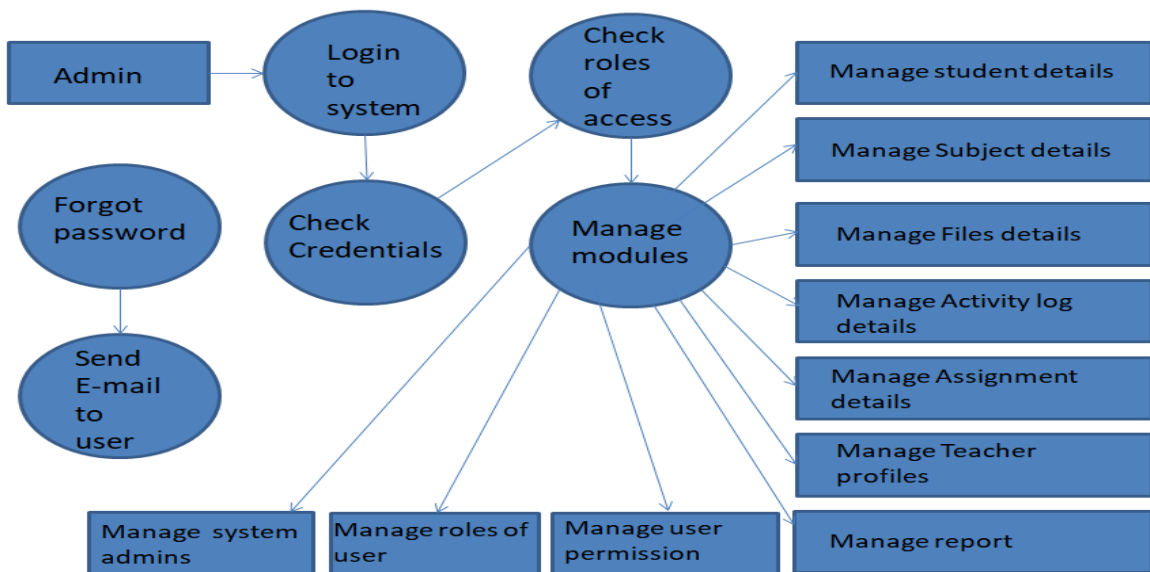
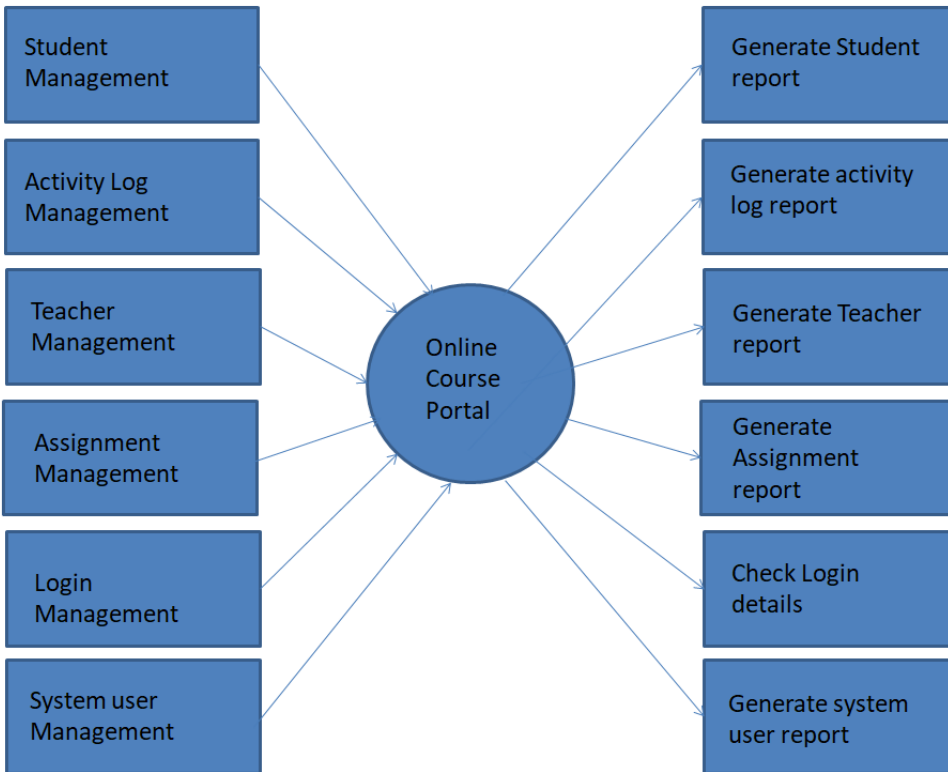
5. Payment and Subscription:

Secure online payment options for course enrollment.

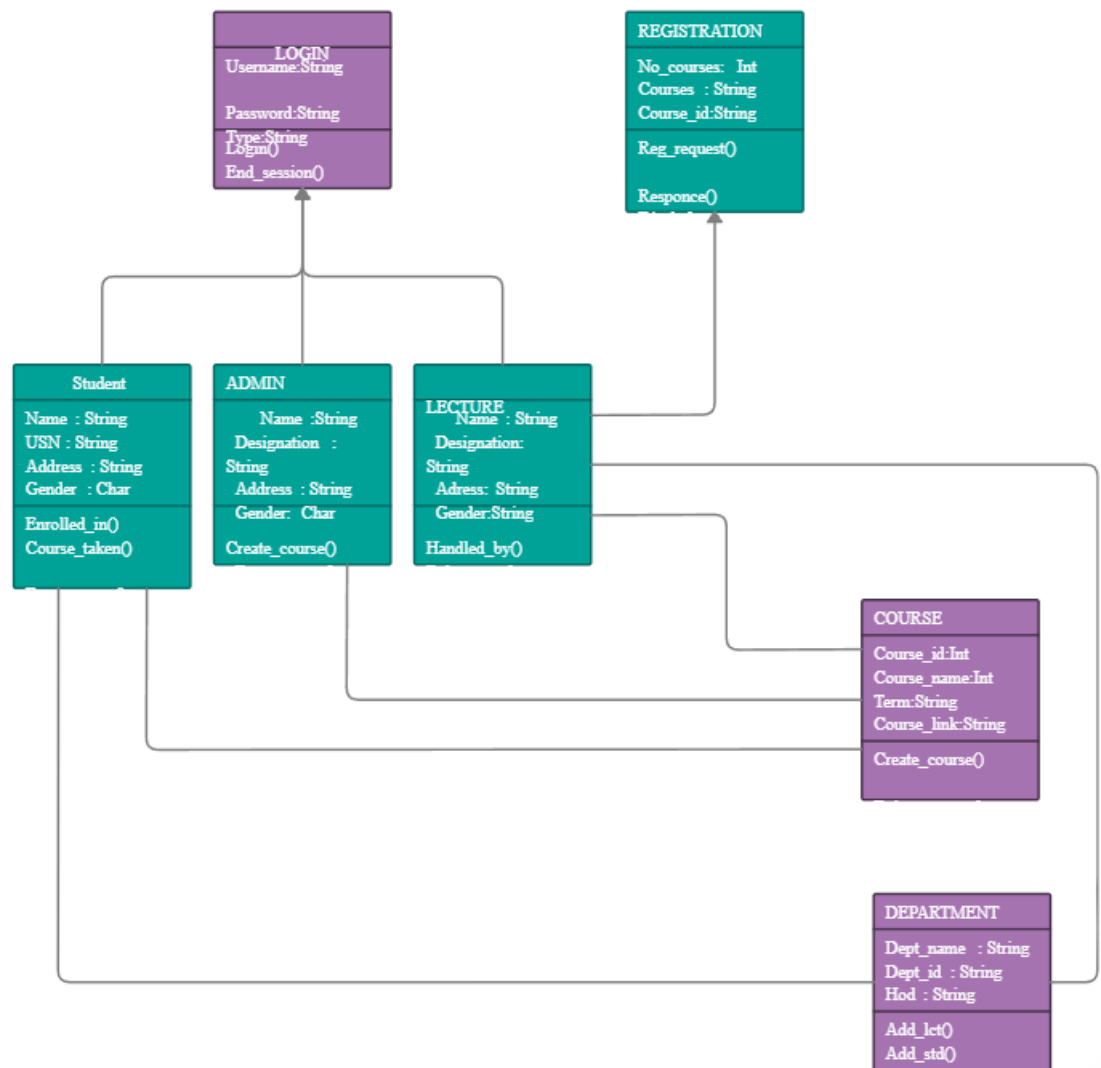
Subscription models and integration with payment gateways

5.2 Data flow diagram

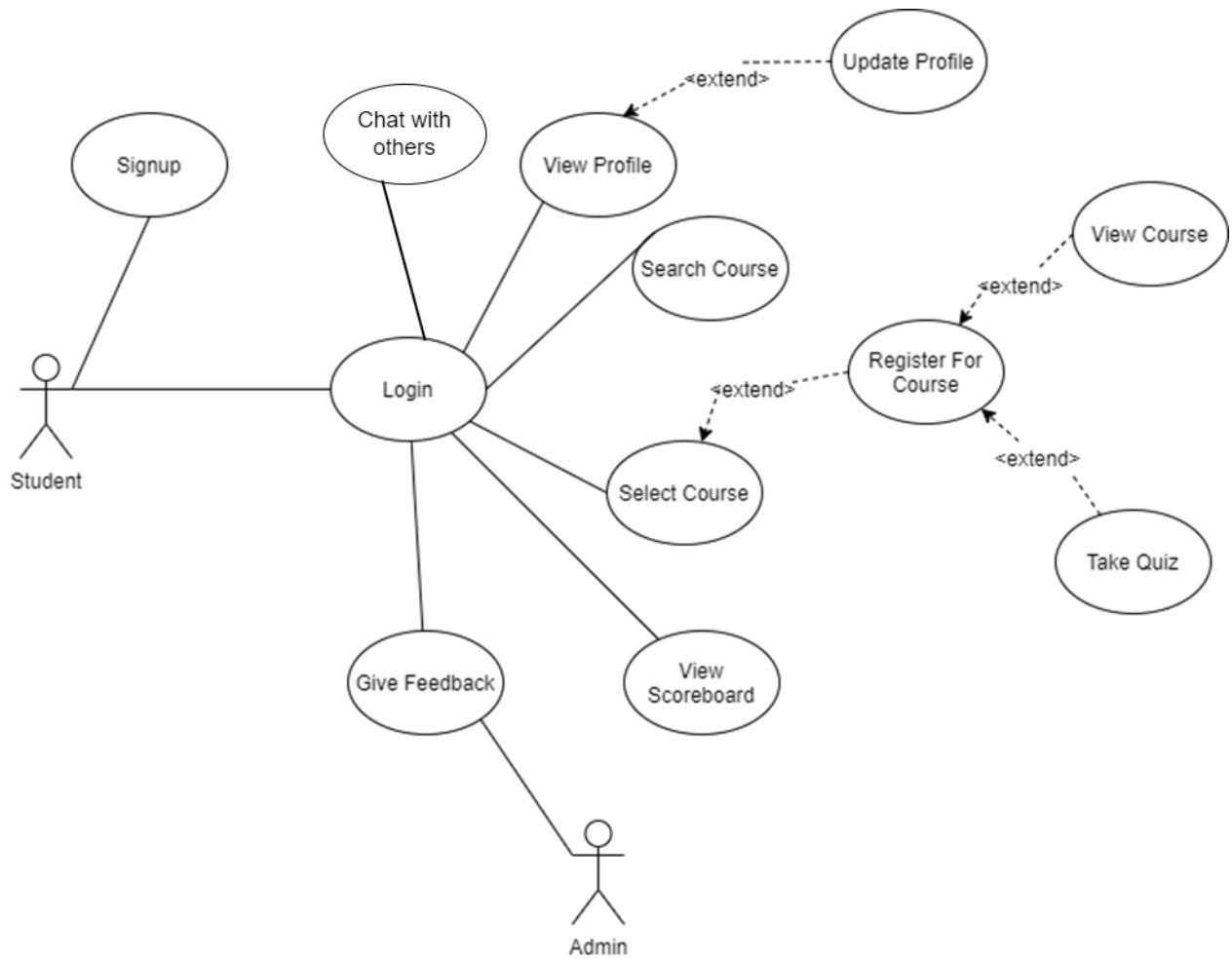


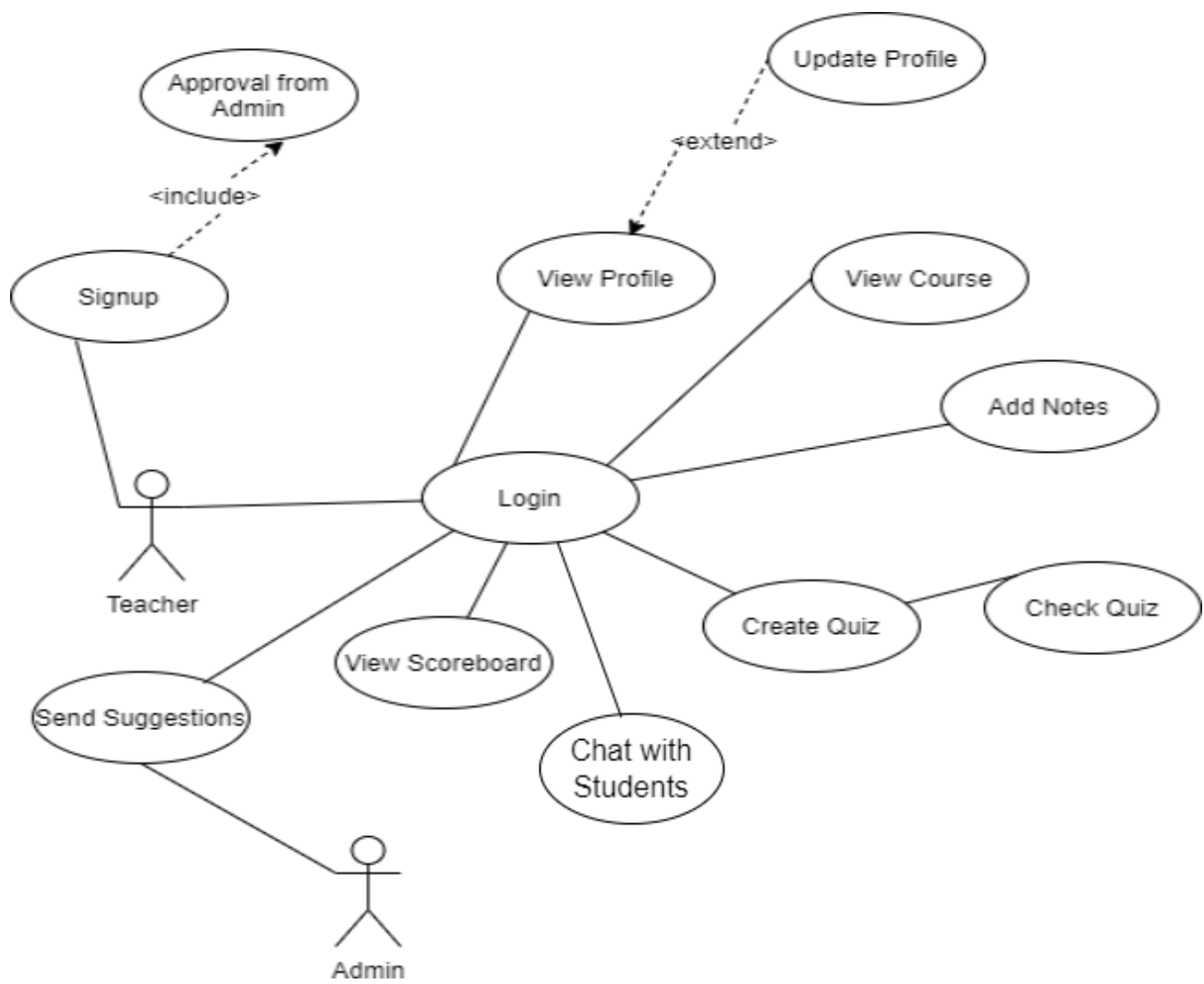


5.3 Class diagram

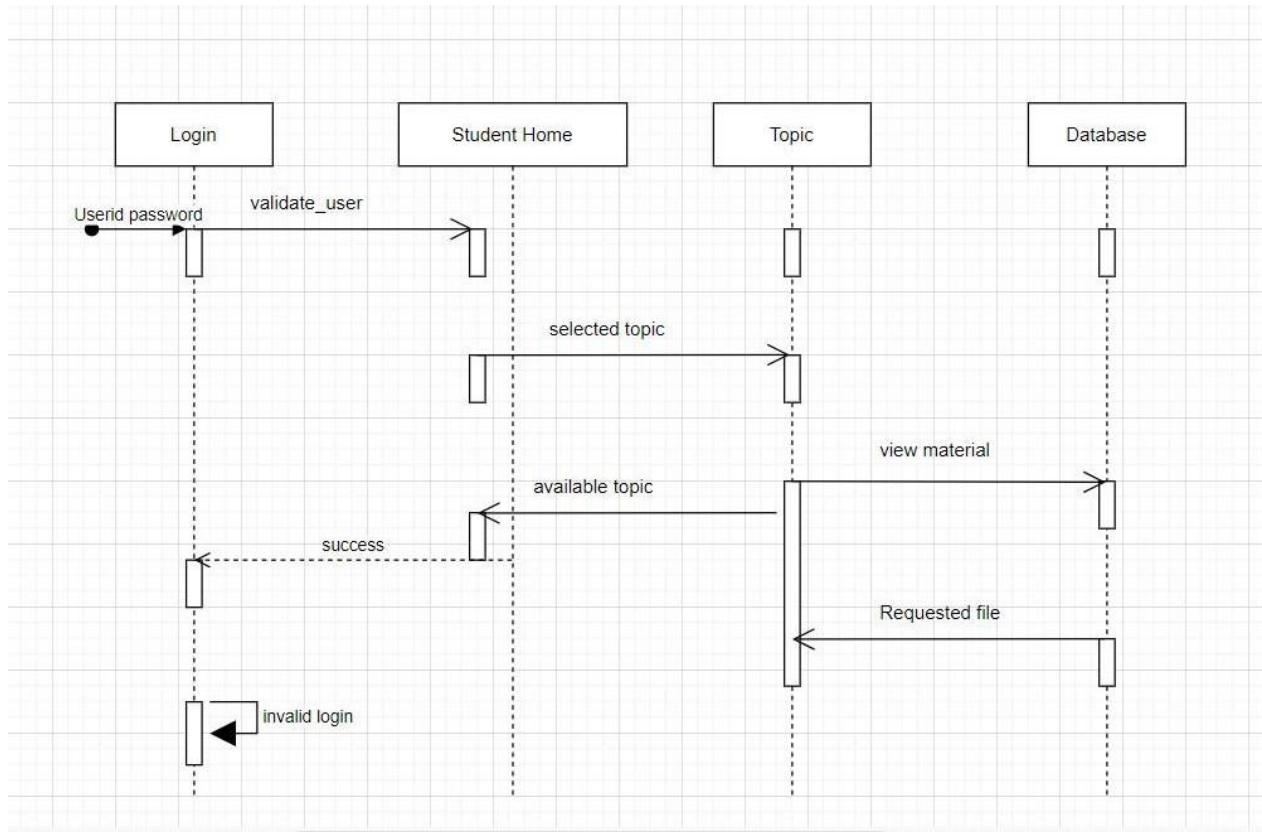


5.4 Use Case diagram

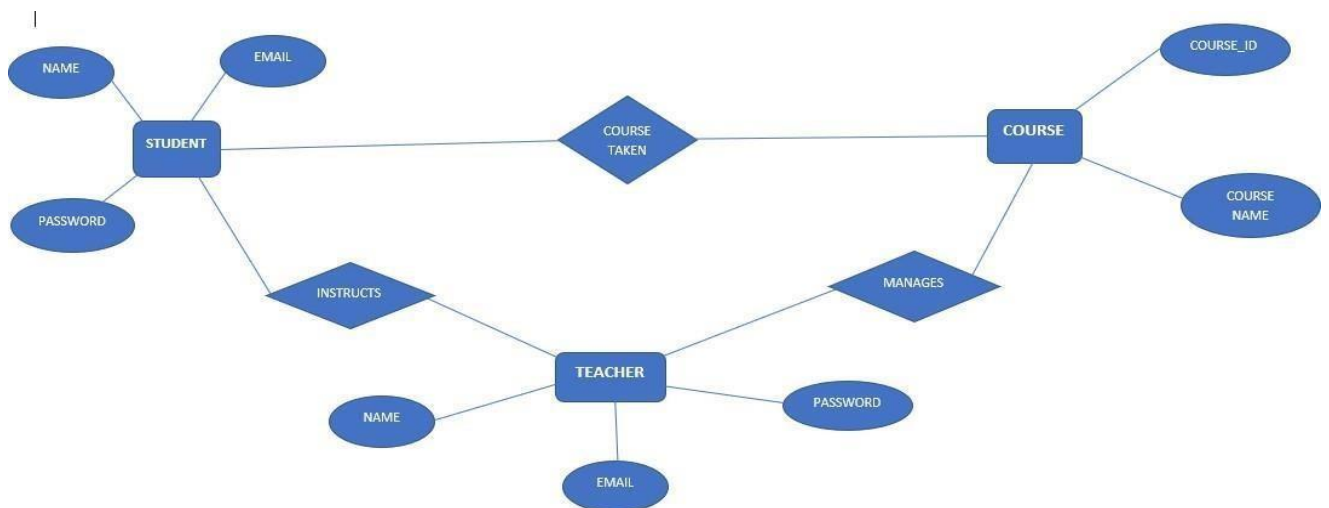




5.5 Sequence diagram



5.6 E-R diagram



Chapter-6

Conclusion & Future Scope

6. Conclusion & Future Scope

An online course portal project is promising and dynamic. With the increasing demand for online education and the continuous evolution of technology, online course portals have a vast potential for growth and development. Here are some key aspects to consider regarding the future scope of online course portals:

1. **Global Reach:** Online course portals have the potential to reach a global audience. As internet access continues to expand worldwide, more people from different regions and backgrounds will seek quality education and training online. This global reach provides opportunities for collaboration, diversity, and inclusion in education.

2. **Personalization and AI:** The future of online education lies in personalized learning experiences. Artificial intelligence (AI) and machine learning can be used to analyze user behavior and preferences, allowing the system to recommend courses, resources, and study plans tailored to individual needs. Adaptive learning platforms can adjust the difficulty and pace of courses based on each student's progress.

3. **Virtual Reality (VR) and Augmented Reality (AR):** Online course portals can leverage VR and AR technologies to create immersive and interactive learning experiences. Students can participate in virtual labs, explore historical sites, or conduct experiments in a simulated environment, enhancing the quality of education.

4. Microlearning and Micro-Credentials: Short, focused courses and micro-credentials are gaining popularity. They allow learners to acquire specific skills quickly and affordably. Online course portals can expand their offerings to include a wide variety of microlearning modules and micro-credentials, which can be stacked into larger qualifications.

5. Professional Development and Upskilling: As the job market evolves rapidly, there is a growing need for continuous professional development and upskilling. Online course portals can cater to this demand by offering a wide range of courses and certifications that help individuals stay competitive in their careers.