The Impact of Quick Commerce and Inflation on Premium FMCG Sales in Tier-1 Indian Cities

Background

The Indian FMCG market, valued at over ₹4.3 lakh crores (2023), has seen transformative changes driven by rapid urbanization, digital adoption, and evolving consumer preferences. Among these, two trends stand out:

- 1. Quick Commerce Growth: Quick commerce platforms, like Blinkit, Swiggy Instamart, and Zepto, have altered traditional retail by offering ultra-fast deliveries (10–30 minutes). While these platforms cater to convenience-seekers, they often influence consumer preferences, potentially driving the sale of premium products due to impulsive purchases and exclusive availability.
- 2. Inflationary Pressures: High inflation, particularly in food and commodity prices, has eroded disposable incomes in urban areas. As a result, consumers in tier-1 cities have shown a shift towards value-driven purchases, with some cutting back on premium FMCG products, especially non-essential items.

Contrasting Trends:

While rural FMCG markets have grown at over twice the rate of urban ones, premium FMCG sales in rural regions are also rising due to increasing incomes and aspirations. Urban markets, particularly tier-1 cities, face challenges balancing premiumization with affordability.

Problem Statement

How are quick commerce platforms and inflation impacting the sales dynamics of premium FMCG products in tier-1 Indian cities?

Despite the growing adoption of quick commerce platforms and the premiumization of the FMCG sector, tier-1 cities face:

- 1. Uncertain Growth in Premium FMCG Sales:
 - Are quick commerce platforms acting as enablers or barriers for premium FMCG sales?
 - How does inflation impact consumer behavior toward premium FMCG products?
- 2. Erosion of Consumer Confidence:
 - With rising costs of essentials, are consumers prioritizing value-for-money over premium purchases?
 - Are discounts on quick commerce platforms diluting the premium image of FMCG brands?
- 3. Stark Urban-Rural Growth Disparities:
 - Why are rural markets growing faster despite perceived affordability challenges, and what can urban markets learn?

Objectives

The primary objectives of this study are:

- 1. Understand Sales Dynamics:
 - Assess how quick commerce influences the sale of premium FMCG products in tier-1 cities.
 - Examine the interplay between convenience and pricing in shaping consumer decisions.
- 2. Analyze Consumer Behavior:
 - Study the impact of inflation on urban consumer preferences for premium FMCG products.
 - Identify distinct segments driving or hindering premium sales in urban markets.
- 3. Provide Strategic Insights:
 - Develop actionable recommendations for FMCG companies to sustain premium product growth in tier-1 cities.
 - Propose strategies to balance premiumization with affordability under inflationary pressures.

Report Details:

The 15-page report will analyze the impact of quick commerce and inflation on premium FMCG sales in tier-1 cities, covering market trends, consumer behavior, urban-rural growth disparities, and strategic recommendations for optimizing premium product strategies.

References

- Rapid Growth of premium brands in India's FMCG and Tech
- <u>Unlocking growth in FMCG through location data insights</u>
- Deloitte SPURring growth in FMCG, retail and e-commerce sectors in India
- At 6%, rural FMCG growth 2x of urban
- India's middle class tightens its belt, squeezed by food inflation
- Indians get hooked on 10-minute grocery apps, squeezing small retailers
- <u>Dabur India misses Q2 profit view on subdued urban demand</u>