MLDS 401: Homework 4 Due: Oct 30, 15:00 Professor Malthouse

1. A marketing research consultant evaluated the effects of the fee schedule, scope of work, and type of supervisory control on the quality of work performed under contract by independent marketing research agencies. The quality of work performed was measured by an index taking into account several characteristics of quality. Four agencies were chosen for each factor level combination and the quality of their work evaluated.

```
mrcontract = expand.grid(agency=LETTERS[1:4], sup=c("local","travel"),
    scope=c("in-house", "subcontract"), fee=c("high","med","low"))
mrcontract$quality=c(124.3,120.6,120.7,122.6,112.7,110.2,113.5,108.6,115.1,
    119.9,115.4,117.3,88.2,96,96.4,90.1,119.3,118.9,125.3,121.4,113.6,109.1,
    108.9,112.3,117.2,114.4,113.4,120,92.7,91.1,90.7,87.9,90.9,95.3,88.8,
    92,78.6,80.6,83.5,77.1,89.9,83,86.5,82.7,58.6,63.5,59.8,62.3)
```

- (a) Regress quality on agency, fee and an interaction between sup and scope. State the estimated regression equation and use drop1 to test which terms are significant. [Answer: quality = 122.45+0.12agencyB+0.15agencyC-0.57agencyD-0.96feemed-31.16feelow-10.95suptrav-5.44scopesubcon-13.84suptrav: scopesubcon]
- (b) Are there differences in quality between the agencies? To receive full credit state the null and alternative hypotheses, find the P value, state you decision (reject or not), and summarize your conclusion. [Answer: $H_0: \beta_1 = \beta_2 = \beta_3 = 0$ versus $H_1:$ at least one of the three is nonzero. P = .8982 > 5% so we cannot reject H_0 . We have no evidence to say that there is a difference in quality between agencies after for controlling for fee, scope and supervision.]

```
> drop1(fit, test="F")
Model: quality ~ agency + fee + sup * scope
          Df Sum of Sq
                           RSS
                                   AIC F value
                                                   Pr(>F)
                         268.4 100.624
<none>
           3
                         272.5 95.344
                   4.1
                                         0.1964
                                                   0.8982
agency
fee
               10044.3 10312.7 271.757 729.7061 < 2.2e-16 ***
sup:scope 1
                         843.2 153.568 83.5137 3.077e-11 ***
                 574.8
> summary(fit)
                           Estimate Std. Error t value Pr(>|t|)
(Intercept)
                           122.4542
                                        1.1360 107.796 < 2e-16 ***
```

```
agencyB
                              0.1250
                                         1.0710
                                                   0.117
                                                            0.908
agencyC
                              0.1500
                                         1.0710
                                                   0.140
                                                            0.889
agencyD
                             -0.5667
                                         1.0710
                                                 -0.529
                                                            0.600
feemed
                             -0.9625
                                         0.9275
                                                 -1.038
                                                            0.306
feelow
                            -31.1563
                                         0.9275 -33.591
                                                         < 2e-16 ***
suptravel
                            -10.9500
                                         1.0710 -10.224 1.36e-12 ***
                                         1.0710 -5.081 9.70e-06 ***
                             -5.4417
scopesubcontract
suptravel:scopesubcontract -13.8417
                                         1.5146 -9.139 3.08e-11 ***
```

- (c) Are there differences in quality between the fee values? To receive full credit state the null and alternative hypotheses, find the P value, state you decision (reject or not), and summarize your conclusion. [Answer: $H_0: \beta_4 = \beta_5 = 0$ versus $H_1:$ at least one of the two is nonzero. $P = 2.2 \times 10^{-16} < .05$ (from the above output), so reject H_0 . Based on an inspection of the coefficients, low fee produces substantially lower quality, but there is little difference in quality between medium and high fee.]
- (d) What does the coefficient for feemed tell you? Test whether it is different from 0 and discuss what the results of this tell you from a managerial perspective. [Answer: The estimate -0.9625 tells the expected difference in quality between medium and high fee, after controlling for the other factors. $H_0: \beta_4 = 0$ versus $H_1: \beta_4 \neq 0$. We cannot reject H_0 (P = .306, from above output), and so we do not have evidence to conclude that high fee produces a different level of quality than medium fee.]
- (e) Is the interaction between sup and scope significant? To receive full credit state the null and alternative hypotheses, find the P value, and state you decision (reject or not). [Answer: $H_0: \beta_8 = 0$ versus $H_1: \beta_8 \neq 0$. $P = 3.08 \times 10^{-11} < 5\%$, so we reject H_0 .]
- (f) Construct and interaction plot for sup and scope. Write one sentence summarizing what the interaction plot tells you. [Answer: interaction.plot(mrcontract\$sup, mrcontract\$scope, mrcontract\$quality, col=1:2). There is a substantial drop in quality when the supervision travels and the scope is subcontracted, but the other three combinations have roughly equal average quality levels.]
- 2. An experiment is conducted to study the influence of operating temperature and three types of face-plate glass in the light output of an oscilloscope tube.

```
dat = data.frame(type=c(rep("A",9), rep("B",9), rep("C",9)),
  temp=rep(c(100,125,150), 9),
  y=c(580,1090,1392,568,1087,1380,570,1085,1386,550,1070,1328,530,1035,1312,
  579,1000,1299,546,1045,867,575,1053,904,599,1066,889))
```

(a) Generate an interaction plot. [Answer: Either of these count]
 with(dat, interaction.plot(type, temp, y, col=1:3))
 with(dat, interaction.plot(temp, type, y, col=1:3))

(b) Fit a model with main effects and an interaction term. Hint: $y \sim type * factor(temp)$. [Answer: The interaction is significant]

Single term deletions

```
Model: y ~ type * factor(temp)
                  Df Sum of Sq
                                  RSS
                                         AIC F value
                                                         Pr(>F)
                                 6579 166.39
<none>
                        290552 297131 261.26 198.73 1.254e-14 ***
type:factor(temp) 4
Call: lm(formula = y ~ type * factor(temp), data = dat)
                       Estimate Std. Error t value Pr(>|t|)
(Intercept)
                       572.6667
                                   11.0381 51.881
                                                    < 2e-16 ***
                       -19.6667
                                   15.6102
                                            -1.260
                                                     0.2238
typeB
typeC
                         0.6667
                                   15.6102
                                             0.043
                                                     0.9664
factor(temp)125
                                                    < 2e-16 ***
                       514.6667
                                   15.6102 32.970
factor(temp)150
                       813.3333
                                   15.6102
                                            52.103
                                                    < 2e-16 ***
typeB:factor(temp)125
                       -32.6667
                                   22.0762
                                            -1.480
                                                     0.1562
typeC:factor(temp)125
                       -33.3333
                                   22.0762
                                            -1.510
                                                     0.1484
typeB:factor(temp)150
                                   22.0762
                                            -2.416
                                                     0.0265 *
                       -53.3333
                                   22.0762 -22.649 1.11e-14 ***
typeC:factor(temp)150 -500.0000
Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
Residual standard error: 19.12 on 18 degrees of freedom
Multiple R-squared: 0.9973, Adjusted R-squared: 0.9961
F-statistic: 824.8 on 8 and 18 DF, p-value: < 2.2e-16
```

- (c) Test whether the overall model is significant by stating the null an alternative hypothesis, P-value and decision. Use $\alpha = 0.05$. [Answer: $H_0: \beta_1 = \cdots = \beta_8 = 0$ versus $H_1:$ at least one $\beta_j \neq 0$ for $j = 1, \ldots, 8$. $P = 2.2 \times 10^{-16} < .05$ so reject H_0 .]
- (d) Test whether the interaction is significant by stating the null an alternative hypothesis, P-value and decision. Use $\alpha = 0.05$. [Answer: $H_0: \beta_5 = \cdots = \beta_8 = 0$ versus $H_1:$ at least one $\beta_j \neq 0$ for $j = 5, \ldots, 8$. $P = 1.25 \times 10^{-14} < .05$ so reject H_0 .]

- (e) Write a few sentences interpreting the results (tell the story). [Answer: I assume we want high y. Type A or B at a temperature of 150 gives the largest values of y. If you must use C then set the temperature to 125.]
- (f) Would it be appropriate to treat temperature as a numerical variable with the model $y \sim type * temp$. Explain why or why not. [Answer: No. If we treat it as linear then we assume the effect of temperature on y is linear, possibly with different slopes across types. The effect of temperature is not linear for type C, which has more of an inverted U shape based on the interaction plot.]
- 3. Fit the following model using the auto data.

```
auto$origin = factor(auto$origin, 1:3, c("US", "Europe", "Japan"))
fit = lm(log(mpg) ~ origin*log(displacement) + year, data=auto)
> fit = lm(log(mpg) ~ origin*log(displacement) + year, data=auto)
> drop1(fit, test="F")
Single term deletions
Model:
log(mpg) ~ origin * log(displacement) + year
                        Df Sum of Sq
                                       RSS
                                               AIC F value
                                                              Pr(>F)
<none>
                                     7.207 -1577.5
                         1
                             4.1374 11.344 -1399.4 223.8920 < 2.2e-16 ***
vear
origin:log(displacement)
                         2
                             0.2270 7.434 -1569.2 6.1422 0.002364 **
> summary(fit)
Call: lm(log(mpg) ~ origin * log(displacement) + year, data = auto)
Coefficients:
                              Estimate Std. Error t value Pr(>|t|)
(Intercept)
                              3.241432  0.222751  14.552  < 2e-16 ***
originEurope
                              originJapan
                             -0.416641 0.353779 -1.178 0.23964
log(displacement)
                             -0.480425
                                        0.020793 -23.105 < 2e-16 ***
                              0.030578
                                         0.002044 14.963 < 2e-16 ***
vear
originEurope:log(displacement) -0.276179
                                         0.086682 -3.186 0.00156 **
originJapan:log(displacement)
                              0.090394
                                         0.075651
                                                  1.195 0.23286
___
Residual standard error: 0.1359 on 390 degrees of freedom
Multiple R-squared: 0.8426, Adjusted R-squared: 0.8402
F-statistic: 348.1 on 6 and 390 DF, p-value: < 2.2e-16
```

- (a) State the model that is being estimated in terms of the parameters (β_j) rather than the estimates. This part establishes the notation. [Answer: $\log(\text{mpg} + \beta_0 + \beta_1 \text{Eur} + \beta_2 \text{Japan} + \beta_3 \log(\text{disp}) + \beta_4 \text{year} + \beta_5 \text{Eur} \log(\text{disp}) + \beta_6 \text{Japan} \log(\text{disp})]$
- (b) Compute the partial (drop1) sums of squares and F tests. What null and alternative hypotheses are being tested by the origin:log(displacement) line? State them using the notation from part (a) and say what they mean in English. [Answer: $H_0: \beta_5 = \beta_6 = 0$ versus $H_1: \beta_5 \neq 0$ and/or $\beta_6 \neq 0$. In English, H_0 says that the slopes of log(displace) for Europe and Japan are the same as for the US; H_1 says that at least one of the other regions have a different slope for log(displace).]
- (c) Show where each of the numbers in the origin:log(displacement) come from with the exception of AIC, which has not been covered yet. What do you conclude from the test?

```
> fit2 = lm(log(mpg) ~ origin+log(displacement) + year, data=auto)
                         Df Sum of Sq
                                         RSS
                                                  AIC F value
                                                                  Pr(>F)
<none>
                                        7.207 - 1577.5
                               0.2270 7.434 -1569.2
                                                        6.1422 0.002364 **
origin:log(displacement) 2
> deviance(fit) # RSS for full model
[1] 7.206968
> deviance(fit2) # RSS for reduced model
[1] 7.433975
> deviance(fit2) - deviance(fit) # difference sum of squares
[1] 0.2270073
> (0.2270073/2) / (7.206968/390) # F
[1] 6.14217
> 1-pf(6.1422, 2, 390)
                         # P(>F)
[1] 0.002363883
```

[Answer: The 2df refer to constraining $\beta_5 = \beta_6 = 0$. Under the constraint we have only main effects for origin and log(displacement) and 7.433975 - 7.206968 = 0.2270 is how much the sums of squares increase. See my comments to the R code for how the other values are computed.]

- (d) Examine the summary and interpret the originJapan:log(displacement) line using both symbols from part (a) and in simple English. [Answer: It tests H_0 : $\beta_6 = 0$ versus $H_1: \beta_6 \neq 0$. In English, the slope for Japan of log(displace) equals the slope for the base category (US). P = 0.2929 > 5% indicating that we do not have evidence to say that the Japan slope is different from the US slope.]
- (e) For each value of origin write out the equation for how log(displacement) is

associated with (mean) mpg, controlling for year. [Answer:

```
\label{eq:US:log(mpg)} \begin{split} \text{US:log(mpg)} &= 3.24 - 0.480 \log(\texttt{displace}) + 0.0306 \texttt{year} \\ \text{Europe:log(mpg)} &= (3.24 + 1.28) + \underbrace{(-0.480 - 0.276)}_{-0.756} \log(\texttt{displace}) + 0.0306 \texttt{year} \\ \text{Japan:log(mpg)} &= (3.24 - 0.417) + \underbrace{(-0.480 + 0.0904)}_{-0.390} \log(\texttt{displace}) + 0.0306 \texttt{year} \\ \end{bmatrix}
```

- (f) Draw a graph showing how $\log(\text{displacement})$ is associated with mpg with three lines, one for each origin. Encode origin using color and/or line type (e.g., solid, dashed, dotted, etc.). One way to think of this is for fixed year, let some constant a = intercept + year*(year slope estimate). The three lines are all relative to a. [Answer: The three lines are US: $\log(\text{mpg}) = a 0.480 \log(\text{displace})$. Europe: $\log(\text{mpg}) = (a + 1.28) 0.756 \log(\text{displace})$. Japan: $\log(\text{mpg}) = (a 0.417) 0.390 \log(\text{displace})$.]
- 4. Build a model to predict Divvy demand as a function of the predictors you have been given. You will not be able to include all of the variables in a model. Start by examining a correlation matrix and scatterplots. Ultimately, I want a model that is both interesting and correct. The conclusions should also be robust to small changes in the specification. Submit your model, VIFs, and a written summary of your conclusions. Here are a few hints:
 - Think about <u>why</u> some crimes should be positively associated with trips, why others would be negatively associated, and why some should not affect trips at all. Test whether your explanations are correct. Having a good reason why is critical to making the results interesting.
 - You may want to form composite variables. For example, you could form a new variable that measures the extent that a station is located in a "central business district" (CBD). Many variables indicate a CBD, such as having many businesses and train stations, while residential neighborhoods will have fewer businesses. For each observation, you could average variables that you have to measure CBD. You will also want to group crime variables into types of crimes.
 - Come to class on Monday prepared to talk about your model!