

```
In [1]: import pandas as pd
import numpy as np
import seaborn as sns
import matplotlib.pyplot as plt
```

```
In [5]: df = pd.read_csv("Churn_Modelling[1].csv")
```

```
In [6]: df.isnull()
```

```
Out[6]:
```

	RowNumber	CustomerId	Surname	CreditScore	Geography	Gender	Age	Tenure
0	False	False	False	False	False	False	False	False
1	False	False	False	False	False	False	False	False
2	False	False	False	False	False	False	False	False
3	False	False	False	False	False	False	False	False
4	False	False	False	False	False	False	False	False
...
9995	False	False	False	False	False	False	False	False
9996	False	False	False	False	False	False	False	False
9997	False	False	False	False	False	False	False	False
9998	False	False	False	False	False	False	False	False
9999	False	False	False	False	False	False	False	False

10000 rows × 14 columns



```
In [7]: df.isnull().sum()
```

```
Out[7]: RowNumber      0
CustomerId    0
Surname        0
CreditScore    0
Geography      0
Gender         0
Age            0
Tenure         0
Balance        0
NumOfProducts  0
HasCrCard      0
IsActiveMember 0
EstimatedSalary 0
Exited         0
dtype: int64
```

```
In [8]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 10000 entries, 0 to 9999
Data columns (total 14 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   RowNumber             10000 non-null  int64
 1   CustomerId            10000 non-null  int64
 2   Surname               10000 non-null  object
 3   CreditScore           10000 non-null  int64
 4   Geography             10000 non-null  object
 5   Gender                10000 non-null  object
 6   Age                   10000 non-null  int64
 7   Tenure                10000 non-null  int64
 8   Balance               10000 non-null  float64
 9   NumOfProducts         10000 non-null  int64
10   HasCrCard             10000 non-null  int64
11   IsActiveMember        10000 non-null  int64
12   EstimatedSalary       10000 non-null  float64
13   Exited                10000 non-null  int64
dtypes: float64(2), int64(9), object(3)
memory usage: 1.1+ MB
```

```
In [10]: df.dtypes
```

```
Out[10]: RowNumber          int64
CustomerId          int64
Surname             object
CreditScore         int64
Geography           object
Gender              object
Age                 int64
Tenure              int64
Balance             float64
NumOfProducts       int64
HasCrCard           int64
IsActiveMember      int64
EstimatedSalary     float64
Exited              int64
dtype: object
```

```
In [11]: df.columns
```

```
Out[11]: Index(['RowNumber', 'CustomerId', 'Surname', 'CreditScore', 'Geography',
                'Gender', 'Age', 'Tenure', 'Balance', 'NumOfProducts', 'HasCrCard',
                'IsActiveMember', 'EstimatedSalary', 'Exited'],
                dtype='object')
```

```
In [14]: df=df.drop(['RowNumber', 'CustomerId', 'Surname'], axis =1)
```

```
In [15]: df.head()
```

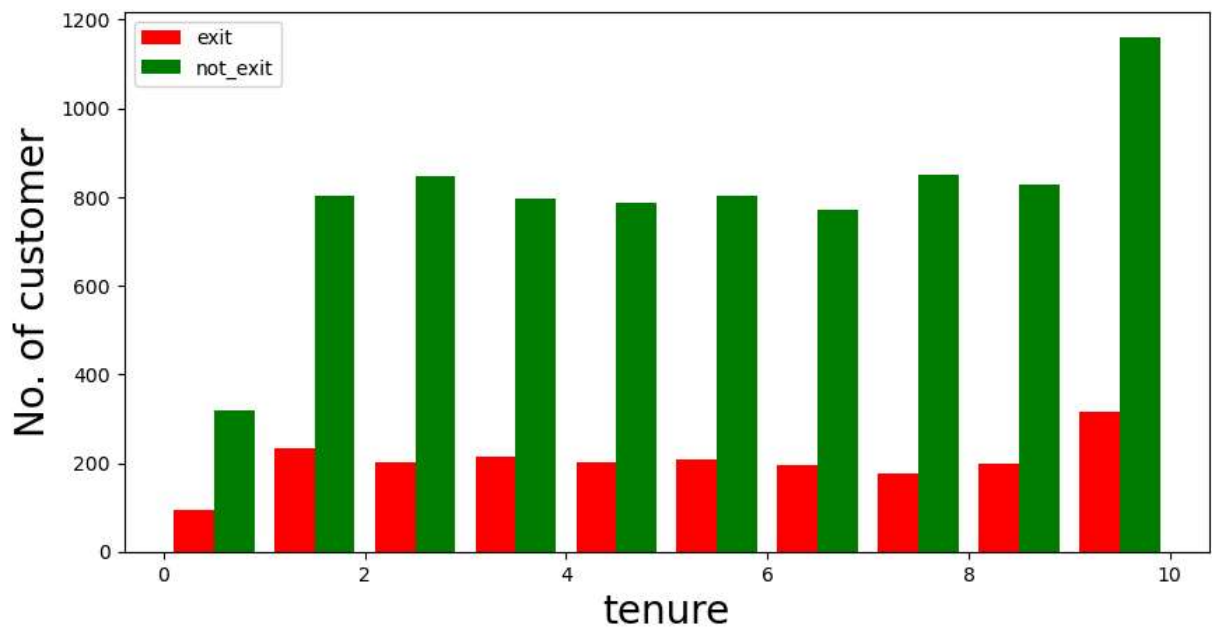
Out[15]:

	CreditScore	Geography	Gender	Age	Tenure	Balance	NumOfProducts	HasCrCard
0	619	France	Female	42	2	0.00	1	1
1	608	Spain	Female	41	1	83807.86	1	0
2	502	France	Female	42	8	159660.80	3	1
3	699	France	Female	39	1	0.00	2	0
4	850	Spain	Female	43	2	125510.82	1	1

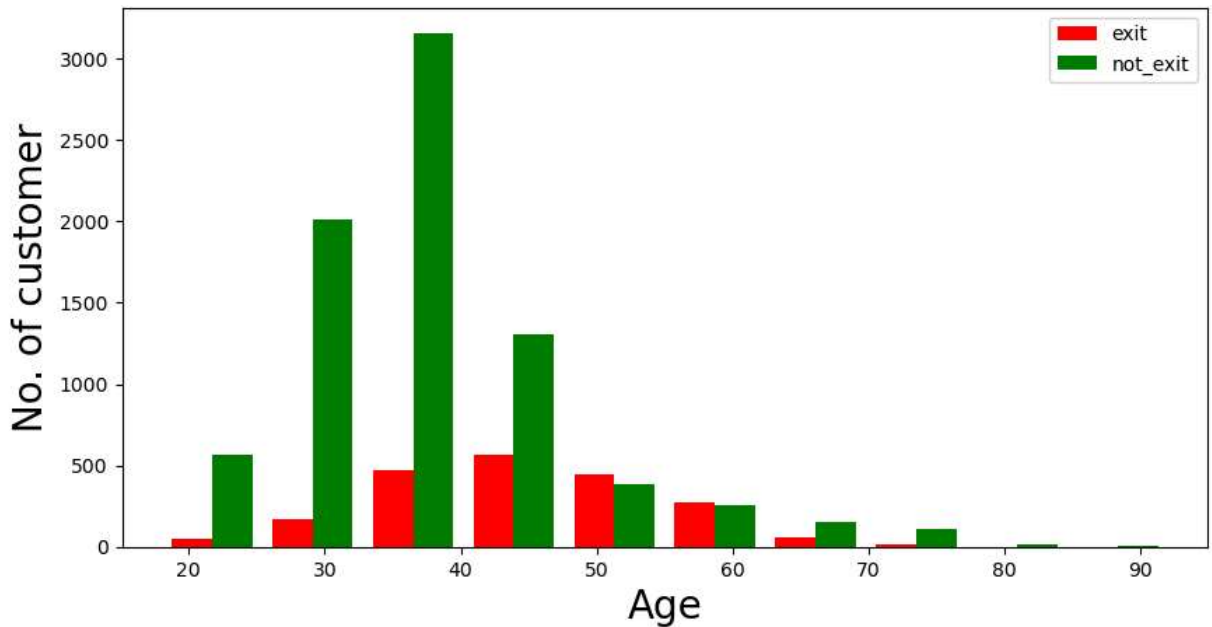
```
In [21]: def visualization (x, y, xlabel):
plt.figure(figsize=(10,5))
plt.hist([x, y], color=['red', 'green'], label = ['exit','not_exit'])
plt.xlabel(xlabel,fontsize=20)
plt.ylabel("No. of customer",fontsize=20)
plt.legend()
```

```
In [22]: df_churn_exited = df[df['Exited']==1]['Tenure']
df_churn_not_exited = df[df['Exited']==0]['Tenure']
```

```
In [23]: visualization(df_churn_exited,df_churn_not_exited, "tenure")
```



```
In [24]: df_churn_exited2 = df[df['Exited']==1]['Age']
df_churn_not_exited2 = df[df['Exited']==0]['Age']
visualization(df_churn_exited2,df_churn_not_exited2, "Age")
```



```
In [25]: x=df[['CreditScore','Gender','Age','Tenure','Balance','NumOfProducts','HasCrCard'],'
states = pd.get_dummies(df['Geography'],drop_first = True)
gender = pd.get_dummies(df['Gender'],drop_first = True)
```

```
In [26]: df.head()
```

```
Out[26]:
```

	CreditScore	Geography	Gender	Age	Tenure	Balance	NumOfProducts	HasCrCard
0	619	France	Female	42	2	0.00	1	1
1	608	Spain	Female	41	1	83807.86	1	0
2	502	France	Female	42	8	159660.80	3	1
3	699	France	Female	39	1	0.00	2	0
4	850	Spain	Female	43	2	125510.82	1	1

```
In [29]: x= df[['CreditScore','Age','Tenure','Balance','NumOfProducts','HasCrCard','IsActive']
y=df['Exited']
```

```
In [31]: from sklearn.model_selection import train_test_split
x_train, x_test, y_train, y_test = train_test_split(x,y,test_size = 0.30)
```

```
from sklearn.preprocessing import StandardScaler sc =StandardScaler() x_train = sc.fit_transform(x_train) x_test =
sc.transform(x_test)
```

```
In [32]: x_train
```

Out[32]:

	CreditScore	Age	Tenure	Balance	NumOfProducts	HasCrCard	IsActiveMember
1870	624	33	6	0.00	2	0	0
6735	842	37	4	132446.08	2	1	0
4485	751	34	9	108513.25	2	1	1
5459	530	36	7	0.00	2	1	0
9860	775	30	10	191091.74	2	1	1
...
9527	850	40	9	99816.46	1	1	1
2099	548	57	6	76165.65	1	1	1
8228	554	39	10	160132.75	1	1	0
7327	650	42	4	194532.66	1	1	0
5360	633	35	10	0.00	2	1	0

7000 rows × 8 columns

In [33]: x_test

Out[33]:

	CreditScore	Age	Tenure	Balance	NumOfProducts	HasCrCard	IsActiveMember
160	717	22	6	101060.25	1	0	1
7211	639	37	4	116121.84	2	0	1
4800	690	39	6	0.00	2	1	0
1338	625	52	5	164978.01	1	1	1
902	645	48	7	90612.34	1	1	1
...
9828	576	39	1	0.00	2	1	1
4479	598	47	2	0.00	2	1	1
4109	702	28	1	103033.83	1	1	1
1250	548	32	5	175214.71	1	1	1
8714	703	41	6	109941.51	1	1	0

3000 rows × 8 columns

In [35]:

```
from sklearn.neural_network import MLPClassifier
ann = MLPClassifier(hidden_layer_sizes=(100,100,100),random_state =0,max_iter=100,a
```

```
ann.fit(x_train,y_train)
```

```
Out[35]: ▼ MLPClassifier  
MLPClassifier(hidden_layer_sizes=(100, 100, 100), max_iter=100, random_state=0)
```

```
In [36]: y_pred=ann.predict(x_test)
```

```
In [37]: y_pred
```

```
Out[37]: array([1, 1, 1, ..., 0, 1, 1], dtype=int64)
```

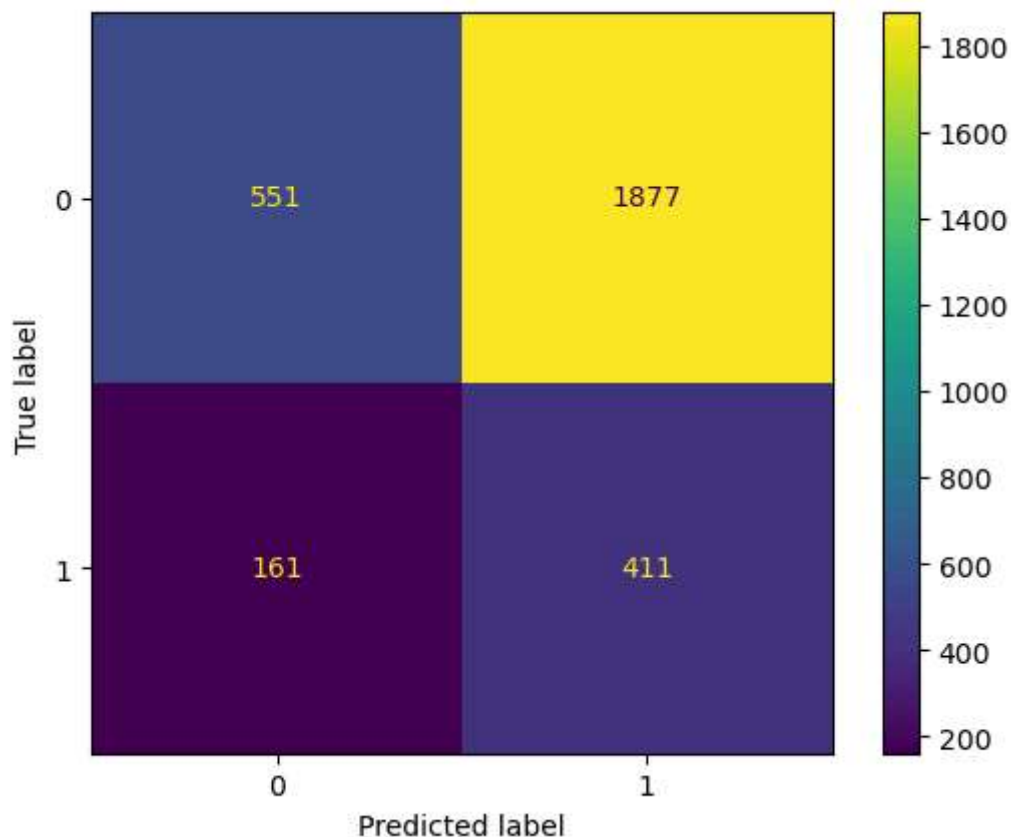
```
In [39]: from sklearn.metrics import ConfusionMatrixDisplay,accuracy_score,classification_re
```

```
In [40]: y_test.value_counts()
```

```
Out[40]: Exited  
0      2428  
1       572  
Name: count, dtype: int64
```

```
In [41]: ConfusionMatrixDisplay.from_predictions(y_test,y_pred)
```

```
Out[41]: <sklearn.metrics._plot.confusion_matrix.ConfusionMatrixDisplay at 0x2587d433010>
```



```
In [42]: print(accuracy_score(y_test,y_pred))
```

0.32066666666666666

```
In [44]: print(classification_report(y_test,y_pred))
```

	precision	recall	f1-score	support
0	0.77	0.23	0.35	2428
1	0.18	0.72	0.29	572
accuracy			0.32	3000
macro avg	0.48	0.47	0.32	3000
weighted avg	0.66	0.32	0.34	3000

```
In [ ]:
```