Mahendra H N

MBA

Indian Institute of Technology, Kanpur

+91-8073599314

https://www.linkedin.com/in/mahendrahn24

email/mahendrahn24@iitk.ac.in

EDUCATION

Degree/Certificate	Institute/Board	CGPA/Percentage	Year
MBA	Indian Institute of Technology, Kanpur	9.30	2024-26
B.E., ECE	JSSSTU, Mysuru	8.40	2017-21
HSC (12th)	CBSE	92.2	2017
SSC (10th)	CBSE	9.8	2015

EXPERIENCE

- **SWIGGY** *May 2025 - July 2025*

  PROCESS EXCELLENCE INTERN Bengaluru, India

  ○ Analyzed delivery route and vehicle utilization data to drive POD merging

  ○ Developed an improved methodology for calculating vehicle utilization within the FML

  ○ Conducted CPK analysis of logistics vendors across cities and distance brackets; supported negotiations leading to reduced vendor rates

- **COGNIZANT** *Oct 2021 - June 2024*

  LIFECYCLE MANAGEMENT ANALYST Bengaluru, India

  ○ Managed certificate renewal and server migration activities as a Lifecycle Management Analyst across diverse technologies including Boomi, MFT, and APIGW

  ○ Planned and drove the change management cutover by collaborating with stakeholders and solution delivery teams

  ○ Led a team of three to complete over 75 certificate renewals across multiple technologies with zero incidents or service disruptions

  ○ Developed a tracker to monitor key and certificate expirations, resulting in increased efficiency and proactive management

PROJECTS

- **IoT-based water quality monitoring system**

  Tools: Arduino IDE, Python

  ○ Developed an automated Reconfigurable Smart Water Quality Monitoring System in IOT environment

- **GTM for QComs in tier 2 markets**

  Tools: SPSS software, Microsoft Excel

  ○ Conducted primary and secondary research to identify behavioral patterns, product preferences, and delivery expectations in Tier 2 & Tier 3 Indian cities.

  ○ Designed a segmented GTM framework based on demography, digital penetration and the metrics to be measured.

CERTIFICATIONS

- **Udemy**, Microsoft Excel - Excel from Beginner to Advanced

- **Microsoft** , Azure Fundamentals

- **Udemy**, SQL - MySQL for Data Analytics and Business Intelligence

POSITIONS OF RESPONSIBILITY

- **Coordinator,** Admission Commitee, DoMS IITK