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EDUCATION

Master of Computer Science: North Carolina State University - Raleigh, NC

Anticipated in May 2021

<u>Relevant Courses</u>: Software Engineering, Object Oriented Design, Natural Language Processing, Neural Networks, Artificial Intelligence, Algorithms for Data guided Business Intelligence, Algorithms, Software Security

Bachelor of Engineering: Jabalpur Engineering College - Jabalpur, India

Graduated in May 2016

Relevant Courses: Data Structure and Algorithms, Management Information System, Operating Systems, Machine Learning, Database

TECHNICAL SKILLS

Languages/Frameworks: Python, Ruby, JavaScript, Node.js, React.js, Angular, Oracle JET, HTML, CSS, Flask, Ruby on Rails

Product Competencies: Jenkins, Docker, Kubernetes, Swagger, Kore.ai, Dialog Flow (Google), Wit.ai (Facebook).

Database: Oracle Autonomous Database Cloud (12c), MySQL PostgreSQL, MongoDB

Public Cloud: Oracle Cloud (ODA, CECS, ICS, Mobile Hub), Amazon Web Services (ECR, ECS, S3), Microsoft Azure (Bot Service, NLU)

Certifications: Oracle Certified Specialist, Mobile Cloud Service 2016 Developer, Oracle MOOC: Chatbots with Oracle Intelligent Bots, Oracle **JavaScript** Extension Toolkit (JET) 4.0, Node.js Using Oracle Cloud

WORK EXPERIENCE

Graduate Research Assistant / NC State University (Artificial Intelligence Lab) - Raleigh, NC

Sep 2019 - Current

- Led a team of three developers to implement an Intelligent Tutor Application using ReactJS and microservices using Node.js.
- Pedagogical policy implementation in Python and exposed the APIs of the machine learning model.
- Collected and analyzed the data of subscribed students for research purposes to enhance the application's intelligence.

Software Engineer Intern / LexisNexis - Raleigh, NC

May 2020 – Aug 2020

- Implementation of CI/CD pipelines to automate the build, testing and deployment process using Jenkins, Azure DevOps and Amazon Web Services (AWS).
- Automated testing between API endpoints and consumer by using a Contract Testing framework using Docker images, which
 could be used irrespective of the programming language.

Associate Consultant / ORACLE Consulting Solution Center - Bangalore, IN

Feb 2017 - Aug 2019

- Collaborated closely with Product, Design and Engineering teams to build new features for various Oracle cloud products.
- Built reusable assets for consulting for integration of Oracle Cloud products which can be used for multiple clients to reduce man days and cost to customer up to **70**%.
- Worked at the client location in Dubai, UAE to implement their first Artificial Intelligence conversation agent.
- Provided training and supervision to around 15 member staff for conversation agents (chatbots) and JavaScript frameworks.

PROJECTS

Artificial Intelligence Chatbot

- Integration with multiple channels like **WhatsApp, SMS**, **IVR**, using Twilio using webhooks by developing extensions in NodeJS.
- Implemented rest APIs in Node.js with Oracle DB to get data from machine learning batch process.
- Developed a component for conversation client for web and JavaScript based mobile app which includes voice recognition.

Employee Engagement - Chatbot, Mobile (Android and IOS) and Web App

- Created a component to update the code **remotely** which doesn't require new app build for new features and changes.
- SSO Integration with Microsoft AD and Oracle Mobile Hub by modifying the MSAL library to support hybrid mobile apps.
- Played the role of lead in the absence of team members to plan, assign and deliver. Received project innovation award.

Sentiment Analysis Using Stanford Core NLP

- Processing live data streams of tweets from twitter APIs using Apache Spark, Kafka and Python.
- Sentiment analysis on the tweet streams using Natural Language Processing with TensorFlow Universal Sentence Encoder.
- Displayed the polarity of sentiments of tweets in graphs, bar and pie charts.

EXTRACURRICULAR