Analyzing Sales data using Excel and Power BI

Analyzing sales data using Excel and Power BI enables businesses to gain valuable insights into their sales performance, customer behavior, and market trends. Excel provides powerful data analysis tools and functions, while Power BI offers advanced data visualization capabilities, making them a powerful combination for sales analytics. We have been given the task to analyze the sales data from 2020 to 2023 for OfficeHub Innovations, which has been operating for around 25 years. It is assumed that we are performing the analysis in January month of 2024 to share insights regarding sales trends/patterns in the previous periods.

The analysis is divided into two parts:

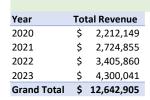
Part 1 deals with the analysis of data using pivot tables and pivot charts.

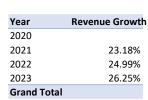
Part 2 deals with the creating dashboards using Power BI.

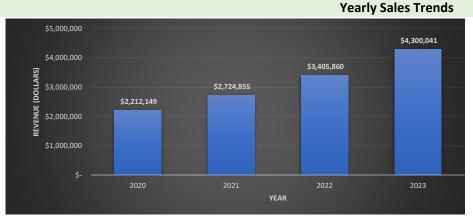
The data used for the analysis has been cleaned beforehand. The data has 51,290 records on different orders about 17 features/dimensions for 4 years (from 2020 to 2023). The features/dimensions are: order_id - ID for orders, order_date - Date of order, ship_mode - Mode of shipping, cust_id - Customer ID, segment - market segment the product is in, state - State of the country order came from, country - Country of the order, market - Global market area, region - Geographic region, product_id - Product ID, category - Category of the product, sub_category - Sub-category of the product, sales - Revenue from sales, quantity - Order quantity, discount - Discount rate, profit - Total profit from sale, order_priority - Priority of order for faster delivey time.

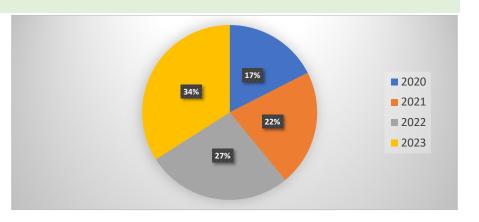
							Or	iginal C	Dataset							
order_id	order_date	ship_mode	cust_id	segment	state	country	market	region	product_id	category	sub_category	sales	quantity	discount	profit	order_priority
AG-2011-2	1/1/2020	Standard Cla	100051	Consumer	Constantin	Algeria	Africa	Africa	OFF-TEN-10	0 Office Sup	Storage	408	2	0	106.14	Medium
IN-2011-47	1/1/2020	Standard Cla	100052	Consumer	New South	Australia	APAC	Oceania	OFF-SU-100	0 Office Sup	Supplies	120	3	0.1	36.036	Medium
HU-2011-1	1/1/2020	Second Class	100053	Consumer	Budapest	Hungary	EMEA	EMEA	OFF-TEN-10	0 Office Sup	Storage	66	4	0	29.64	High
IT-2011-36	1/1/2020	Second Class	100054	Home Offi	Stockholm	Sweden	EU	North	OFF-PA-100	0 Office Sup	Paper	45	3	0.5	-26.055	High
IN-2011-47	1/1/2020	Standard Cla	100052	Consumer	New South	Australia	APAC	Oceania	FUR-FU-100	C Furniture	Furnishings	114	5	0.1	37.77	Medium
IN-2011-47	1/1/2020	Standard Cla	100052	Consumer	New South	Australia	APAC	Oceania	OFF-PA-100	0 Office Sup	Paper	55	2	0.1	15.342	Medium
CA-2011-1	1/2/2020	Standard Cla	100055	Consumer	Ontario	Canada	Canada	Canada	TEC-OKI-100	(Technolog	Machines	314	1	0	3.12	Medium
IN-2011-79	1/3/2020	Same Day	100056	Corporate	New South	Australia	APAC	Oceania	OFF-AP-100	0 Office Sup	Appliances	276	1	0.1	110.412	Critical
ID-2011-80	1/3/2020	Standard Cla	100057	Consumer	Auckland	New Zeala	APAC	Oceania	TEC-CO-100	0 Technolog	Copiers	912	4	0.4	-319.464	Low
IZ-2011-46	1/3/2020	Standard Cla	100058	Corporate	Ninawa	Iraq	EMEA	EMEA	FUR-NOV-10	Furniture	Chairs	667	4	0	253.32	High
IN-2011-65	1/3/2020	Second Class	100059	Consumer	National C	Philippines	APAC	Southeast	OFF-ST-1000	Office Sup	Storage	338	3	0.45	-122.801	High
IN-2011-65	1/3/2020	Second Class	100059	Consumer	National C	Philippines	APAC	Southeast	FUR-TA-100	C Furniture	Tables	211	1	0.55	-70.3995	High
ES-2011-48	1/3/2020	Standard Cla	100060	Consumer	England	United Kin	EU	North	FUR-BO-100	(Furniture	Bookcases	854	7	0	290.43	Medium
IN-2011-33	1/3/2020	Standard Cla	100061	Home Offi	Sarawak	Malaysia	APAC	Southeast	TEC-CO-100	0 Technolog	Copiers	193	1	0	50.13	Medium
ID-2011-80	1/3/2020	Standard Cla	100057	Consumer	Auckland	New Zeala	APAC	Oceania	FUR-CH-100	C Furniture	Chairs	159	2	0.4	-95.676	Low
MX-2011-1	1/3/2020	Standard Cla	100062	Consumer	Guatemala	Guatemala	LATAM	Central	TEC-PH-100	0 Technolog	Phones	195	4	0	44.88	Medium
IR-2011-77	1/3/2020	Standard Cla	100063	Consumer	Yazd	Iran	EMEA	EMEA	OFF-BRE-10	0 Office Sup	Appliances	123	2	0	42.9	Medium
ID-2011-80	1/3/2020	Standard Cla	100057	Consumer	Auckland	New Zeala	APAC	Oceania	TEC-AC-100	0 Technolog	Accessories	69	2	0.4	3.42	Low
ID-2011-80	1/3/2020	Standard Cla	100057	Consumer	Auckland	New Zeala	APAC	Oceania	FUR-CH-100	C Furniture	Chairs	69	2	0.4	-26.412	Low
ID-2011-12	1/3/2020	Standard Cla	100064	Consumer	Nakhon Ra	Thailand	APAC	Southeast	OFF-ST-1000	Office Sup	Storage	135	2	0.47	-45.9018	Medium
IN-2011-79	1/3/2020	Same Day	100056	Corporate	New South	Australia	APAC	Oceania	OFF-LA-100	Office Sup	Labels	36	3	0.1	4.743	Critical
IR-2011-76	1/3/2020	Second Class	100065	Corporate	Razavi Kho	Iran	EMEA	EMEA	OFF-BIC-100	Office Sup	Art	52	1	0	7.77	High
IR-2011-77	1/3/2020	Standard Cla	100063	Consumer	Yazd	Iran	EMEA	EMEA	OFF-ROG-10	Office Sup	Storage	62	2	0	8.7	Medium
TZ-2011-73	1/3/2020	Standard Cla	100066	Consumer	Dar Es Sala	Tanzania	Africa	Africa	OFF-STI-100	Office Sup	Supplies	81	4	0	26.76	Medium
IZ-2011-46	1/3/2020	Standard Cla	100058	Corporate	Ninawa	Iraq	EMEA	EMEA	OFF-CAM-10	Office Sup	Envelopes	47	1	0	17.07	High
IN-2011-65	1/3/2020	Second Class	100059	Consumer	National C	Philippines	APAC	Southeast	OFF-FA-100	Office Sup	Fasteners	6	1	0.45	0.546	High
IR-2011-77	1/3/2020	Standard Cla	100063	Consumer	Yazd	Iran	EMEA	EMEA	OFF-ADV-10	Office Sup	Fasteners	17	1	0	4.17	Medium
MX-2011-1	1/4/2020	Second Class	100067	Consumer	Parana	Brazil	LATAM	South	FUR-BO-100	(Furniture	Bookcases	1648	6	0	609.84	Medium
MX-2011-1	1/4/2020	Standard Cla	100068	Corporate	Yucat n	Mexico	LATAM	North	TEC-AC-100	0 Technolog	Accessories	223	4	0	13.28	High
MX-2011-1	1/4/2020	Standard Cla	100069	Home Offi	Granma	Cuba	LATAM	Caribbean	OFF-EN-100	Office Sup	Envelopes	186	6	0	3.6	Medium
ES-2011-49	1/4/2020	Standard Cla	100070	Consumer	Rh"ne-Al	France	EU	Central	OFF-AR-100	0 Office Sup	Art	140	3	0	20.88	Medium
MX-2011-1	1/4/2020	Second Class	100067	Consumer	Parana	Brazil	LATAM	South	OFF-SU-100	Office Sup	Supplies	149	8	0	28.16	Medium
MX-2011-1	1/4/2020	Standard Cla	100068	Corporate	Yucat n	Mexico	LATAM	North	TEC-CO-100	0 Technolog	Copiers	166	2	0.002	49.42824	High

PART I: Data Analysis using Pivot Tables and Pivot Charts in Excel

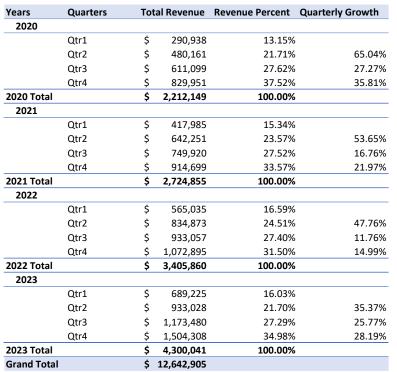


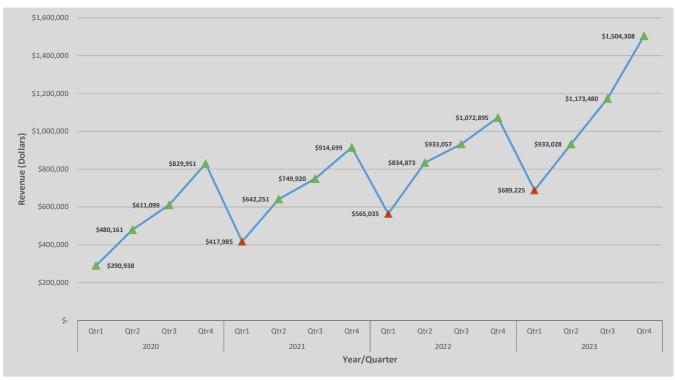






Quarterly Sales Trends





Monthly Sales Trends





Orders by Sub-category and Category

Month	Total Orders	Orders Share
Furniture	9,876	19.26%
Chairs	3,434	6.70%
Furnishi	3,170	6.18%
Bookcas	2,411	4.70%
Tables	861	1.68%
Office Supp	31,273	60.97%
Binders	6,152	11.99%
Storage	5,059	9.86%
Art	4,883	9.52%
Paper	3,538	6.90%
Labels	2,606	5.08%
Envelop	2,435	4.75%
Supplies	2,425	4.73%
Fastene	ı 2,420	4.72%
Applian	1,755	3.42%
Technology	10,141	19.77%
Phones	3,357	6.55%
Accesso	3,075	6.00%
Copiers	2,223	4.33%
Machine	1,486	2.90%
Grand Total	51,290	100.00%



Revenue by Sub-category and Region



Subcategory



				Pove	enue Grov	wth for	Ton Sub	category	, Itams	Ry Mark	ot.							
00%																	77 J.	
57%										SUB-CATEGO	RY							
63%		Phones	Copiers	Chairs	Bookcases	Storage	Appliances	Accessories	Machines	Tables	Binders	Art	Furnishings	Paper	Supplies	Envelopes	Fasteners	Labels
35%	\$																	
01%														Ç123,410	7124,420	\$83,843	\$39,111	\$35,376
02%	\$200,000.00											\$198,410	\$195,549	\$125,410	\$124,426			
15%	ENC										\$255,394	4400 440						
20%	\$400,000.00							\$391,915	\$378,367	\$355,826								
12%	00	_																

Revenue Growth for Top Subcategory Items By M

	Juni	category																		
	Appliances			Воо	kcases		Chairs Copie			iers		Pho	nes		Sto	orage		Tota	al Revenue	Total Revenue Growth
Market	Reve	enue	Revenue Growth	Rev	enue	Revenue Growth	Revenue	Revenue Growth	Rev	enue	Revenue Growth	Rev	enue	Revenue Growth	Re	venue	Revenue Growth			
US	\$	92,535		\$	95,227		\$ 252,283		\$	138,680		\$	253,819		\$	174,388		\$	1,006,932	
2021	\$	23,556		\$	38,922		\$ 72,809		\$	26,180		\$	69,489		\$	45,913		\$	276,869	
2022	\$	26,053	10.60%	\$	26,279	-32.48%	\$ 83,919	15.26%	\$	49,600	89.46%	\$	78,672	13.22%	\$	58,637	27.71%	\$	323,160	16.72%
2023	\$	42,926	64.76%	\$	30,026	14.26%	\$ 95,555	13.87%	\$	62,900	26.81%	\$	105,658	34.30%	\$	69,838	19.10%	\$	406,903	25.91%
LATAM	\$	145,226		\$	249,826		\$ 249,116	i l	\$	262,934		\$	233,964		\$	117,209		\$	1,258,275	
2021	\$	40,863		\$	65,078		\$ 62,026		\$	72,353		\$	63,355		\$	27,595		\$	331,270	
2022	\$	47,100	15.26%	\$	85,646	31.61%	\$ 90,781	46.36%	\$	86,189	19.12%	\$	77,085	21.67%	\$	45,712	65.65%	\$	432,513	30.56%
2023	\$	57,263	21.58%	\$	99,102	15.71%	\$ 96,309	6.09%	\$	104,392	21.12%	\$	93,524	21.33%	\$	43,902	-3.96%	\$	494,492	14.33%
EU	\$	227,962		\$	299,765		\$ 181,810		\$	320,995		\$	297,055		\$	282,379		\$	1,609,966	
2021	\$	56,805		\$	83,553		\$ 50,371		\$	82,143		\$	84,056		\$	73,753		\$	430,681	
2022	\$	81,529	43.52%	\$	82,225	-1.59%	\$ 63,134	25.34%	\$	96,514	17.50%	\$	84,547	0.58%	\$	82,020	11.21%	\$	489,969	13.77%
2023	\$	89,628	9.93%	\$	133,987	62.95%	\$ 68,305	8.19%	\$	142,338	47.48%	\$	128,452	51.93%	\$	126,606	54.36%	\$	689,316	40.69%
EMEA	\$	62,403		\$	73,321		\$ 59,929	1	\$	71,014		\$	92,951		\$	85,038		\$	444,656	
2021	\$	18,180		\$	17,238		\$ 15,505		\$	15,786		\$	20,276		\$	18,524		\$	105,509	
2022	\$	22,096	21.54%	\$	19,454	12.86%	\$ 14,153	-8.72%	\$	21,761	37.85%	\$	31,615	55.92%	\$	28,309	52.82%	\$	137,388	30.21%
2023	\$	22,127	0.14%	\$	36,629	88.29%	\$ 30,271	113.88%	\$	33,467	53.79%	\$	41,060	29.88%	\$	38,205	34.96%	\$	201,759	46.85%
Canada	\$	6,483		\$	5,734		\$ 2,786	i e	\$	6,499		\$	9,455		\$	9,197		\$	40,154	
2021	\$	3,968		\$	658		\$ 460		\$	2,091		\$	1,373		\$	3,373		\$	11,923	
2022	\$	1,646	-58.52%	\$	1,310	99.09%	\$ 534	16.09%	\$	4,408	110.81%	\$	1,595	16.17%	\$	2,650	-21.43%	\$	12,143	1.85%
2023	\$	869	-47.21%	\$	3,766	187.48%	\$ 1,792	235.58%	\$	-	#NULL!	\$	6,487	306.71%	\$	3,174	19.77%	\$	16,088	32.49%
APAC	\$	250,371		\$	414,898		\$ 430,070	1	\$	412,080		\$	391,592		\$	179,271		\$	2,078,282	
2021	\$	67,197		\$	97,709		\$ 95,167		\$	110,694		\$	108,806		\$	47,592		\$	527,165	
2022	\$	62,599	-6.84%	\$	135,186	38.36%	\$ 152,390	60.13%	\$	131,957	19.21%	\$	148,017	36.04%	\$	61,587	29.41%	\$	691,736	31.22%

	2023	\$ 120,575	92.61%	\$ 182,003	34.63%	\$ 182,	.3 19.77%	\$ 169,429	28.40%	\$ 134,769	-8.95%	\$ 70,092	13.81%	\$ 859,381	24.24%
	Africa	\$ 54,605		\$ 73,425		\$ 45,	35	\$ 85,082		\$ 96,475		\$ 79,910		\$ 435,032	
	2021	\$ 14,270		\$ 19,817		\$ 4,	39	\$ 22,145		\$ 22,414		\$ 17,707		\$ 100,642	
	2022	\$ 13,932	-2.37%	\$ 25,937	30.88%	\$ 22,	.1 427.19%	\$ 25,081	13.26%	\$ 31,998	42.76%	\$ 30,577	72.68%	\$ 150,136	49.18%
	2023	\$ 26,403	89.51%	\$ 27,671	6.69%	\$ 18,	-17.58%	\$ 37,856	50.93%	\$ 42,063	31.46%	\$ 31,626	3.43%	\$ 184,254	22.72%
(Grand Total	\$ 839,585		\$ 1,212,196		\$ 1,221,	19	\$ 1,297,284		\$ 1,375,311		\$ 927,392		\$ 6,873,297	

Revenue by Category, Country and Year/Quarter



Select Country								
Albania	Algeria	Angola	Argentina	Armenia	Australia	Austria	Azerbaijan	^
Bahrain	Barbados	Belarus	Belgium	Benin	Bolivia	Bosnia and Herzegov	Brazil	
Bulgaria	Cameroon	Canada	Central African Repu	Chad	Chile	Colombia	Cote d'Ivoire	
Croatia	Cuba	Czech Republic	Democratic Republic	Denmark	Djibouti	Dominican Republic	Ecuador	V

Category	To	tal Revenue
Furniture	\$	1,525,500
Qtr1	\$	243,282
Qtr2	\$	334,567
Qtr3	\$	421,614
Qtr4	\$	526,037
Office Sup	\$	1,672,015
Qtr1	\$	290,410
Qtr2	\$	387,954
Qtr3	\$	458,490
Qtr4	\$	535,161
Technolog	\$	1,963,674
Qtr1	\$	301,048
Qtr2	\$	442,577
Qtr3	\$	535,606
Qtr4	\$	684,443
Grand Total	\$	5,161,189

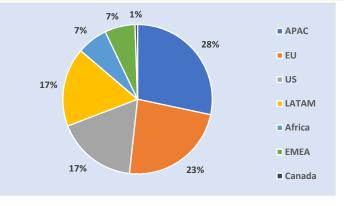


Select Year 2022 - 2023 YEARS ▼ 2020 2021 2022 2023 2024

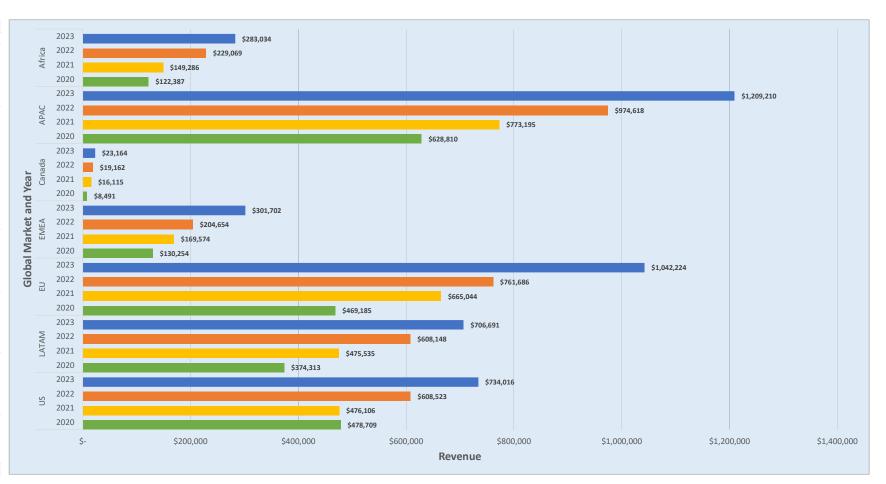
Market	Rev	venue	Sum of sales
APAC	\$	2,183,828	28.34%
EU	\$	1,803,910	23.41%
US	\$	1,342,539	17.42%
LATAM	\$	1,314,839	17.06%
Africa	\$	512,103	6.65%
EMEA	\$	506,356	6.57%
Canada	\$	42,326	0.55%
Grand Total	Ś	7.705.901	100.00%

Revenue Breakdown by Geography





Market	Re	venue	Revenue Growth
US	\$	2,297,354	
2020	\$	478,709	
2021	\$	476,106	-0.54%
2022	\$	608,523	27.81%
2023	\$	734,016	20.62%
LATAM	\$	2,164,687	
2020	\$	374,313	
2021	\$	475,535	27.04%
2022	\$	608,148	27.89%
2023	\$	706,691	16.20%
EU	\$	2,938,139	
2020	\$	469,185	
2021	\$	665,044	41.74%
2022	\$	761,686	14.53%
2023	\$	1,042,224	36.83%
EMEA	\$	806,184	
2020	\$	130,254	
2021	\$	169,574	30.19%
2022	\$	204,654	20.69%
2023	\$	301,702	47.42%
Canada	\$	66,932	
2020	\$	8,491	
2021	\$	16,115	89.79%
2022	\$	19,162	18.91%
2023	\$	23,164	20.89%
APAC	\$	3,585,833	
2020	\$	628,810	
2021	\$	773,195	22.96%
2022	\$	974,618	26.05%
2023	\$	1,209,210	24.07%
Africa	\$	783,776	
2020	\$	122,387	
2021	\$	149,286	21.98%
2022	\$	229,069	53.44%
2023	\$	283,034	23.56%
Grand Total	\$	12,642,905	



Analyzing Inventory Requirement using Confidence Intervals (Inferential Statistics)

Problem: We have sales data for products from 2020 to 2023. We would like to know the inventory required to be maintained for each subcategory of item with 95% confidence level.

Solution: We will use the quantity of orders for each subcategory for the year 2023 to calculate monthly number of units sold for the 12 months. From this, we will calculate the mean order quantity as well as standard deviation for each month for each subcategory to obtain the confidence intervals for the required number of units to be maintained in inventory. Since we have just 4 years of data, so this is a sample of data not the population. Here, the sample size is 12 since we will taking the sum of order quantity for each 12 months. Since, the company has been in business for around 25 years, so the Central Limit Theorem applies here which makes the means Normally distributed. Since our sample size is small (n=12) and population variance is unknown, we will use the t-statistic. For the t-statistic, we have 11 degrees of freedom with $\alpha/2 = 0.025$ (since sample size is 12 and confidence interval is 95%). From the t-table, the value of t for 11 degrees of freedom and $\alpha/2 = 0.025$ is 2.20

Confidence Interval Lower Bound = Mean - $t_{df,\alpha/2}$ (Standard Error) Confidence Interval Upper Bound = Mean + $t_{df,\alpha/2}$ (Standard Error) Sample size 12 t_{11,0,025} 2.20

Total Orders	Month														Confidence	e Interval
Sub-category	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mean	Standard Error	Lower	Upper
Accessories	545	787	610	800	814	1,045	792	1,028	1,056	929	1,279	1,261	912	66.67	765	1,059
Appliances	319	325	543	431	554	506	379	609	539	537	688	648	507	34.72	430	583
Art	965	902	1,242	1,200	1,364	1,459	1,131	1,478	1,659	1,285	1,760	1,856	1,358	86.27	1,169	1,548
Binders	1,290	1,170	1,556	1,335	1,733	2,103	1,432	1,976	2,189	1,837	2,480	2,328	1,786	125.74	1,509	2,062
Bookcases	408	431	623	583	638	722	538	841	938	721	914	953	693	54.63	572	813
Chairs	671	697	884	944	894	1,122	860	1,126	1,230	1,208	1,354	1,346	1,028	67.98	878	1,178
Copiers	442	410	595	560	569	708	456	681	789	709	804	731	621	. 39.28	535	708
Envelopes	469	453	733	587	642	741	647	725	888	707	890	898	698	43.29	603	794
Fasteners	428	453	639	652	645	893	581	777	771	728	880	943	699	47.57	595	804
Furnishings	628	719	826	768	794	1,034	748	972	1,171	942	1,403	1,220	935	67.57	787	1,084
Labels	436	408	745	561	699	974	613	816	1,072	943	1,042	1,013	777	68.20	627	927
Machines	295	299	396	381	324	487	320	468	426	470	449	591	409	26.04	352	466
Paper	715	735	878	829	1,130	1,157	934	1,184	1,341	1,278	1,344	1,297	1,069	68.49	918	1,219
Phones	586	684	826	768	936	1,158	910	1,102	1,118	1,096	1,466	1,220	989	72.31	830	1,148
Storage	1,100	882	1,221	1,112	1,265	1,536	1,332	1,560	1,685	1,450	1,942	1,832	1,410	91.42	1,209	1,611
Supplies	423	496	585	601	715	821	543	896	753	791	968	951	712	52.48	596	827
Tables	185	174	221	212	238	343	167	284	292	275	293	399	257	20.41	212	302
Grand Total	9,905	10,025	13,123	12,324	13,954	16,809	12,383	16,523	17,917	15,906	19,956	19,487				

Since, we never want to go out of stock, so the upper bound of the confidence interval is the amount of inventory we should maintain for each subcategory for each month. The problem could be solved in another way by considering total weekly sales instead of monthly, so that we would have data for 52 weeks in a year. The sample size would increase to 52 making it possible to use the z-statistic for making inferences.

PART 2: Data Visualization and Analysis using Dashboard and DAX in Power BI

12.64M

Total Revenue

178.3K

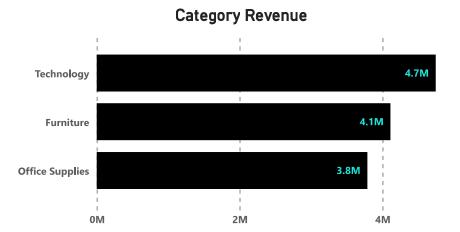
Total Quantity

795

Total Customers

25.0K

Total Orders



Sub-categroy	Category	Total Revenue	Orders
Accessories	Technology	749,307	2,889
Appliances	Office Supplies	1,011,081	1,686
Art	Office Supplies	372,163	4,366
Binders	Office Supplies	461,952	5,392
Bookcases	Furniture	1,466,559	2,284
Chairs	Furniture	1,501,682	3,187
Copiers	Technology	1,509,439	2,120
Envelopes	Office Supplies	170,926	2,310
Fasteners	Office Supplies	83,254	2,304
Furnishings	Furniture	385,609	2,965
Labels	Office Supplies	73,433	2,460





Monthly Revenue

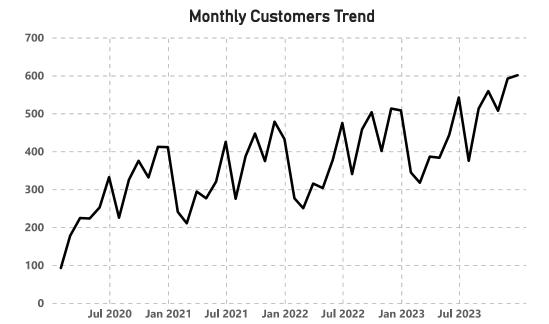
526,211Prev. Month: 555,312 (-5.24%)

Monthly Quantity

7,852 Prev. Month: 7,706 (+1.89%)

Monthly Orders

1,136 Prev. Month: 1,077 (+5.48%)



Top 10 Customers	Total Revenue	Total Orders	Total Quantity		
100177	30,246	24	207		
100264	35,187	39	287		
100301	31,778	43	325		
100318	32,315	45	338		
100408	35,552	34	310		
100455	35,170	28	169		
10000					

15.90K

Revenue Per Customer

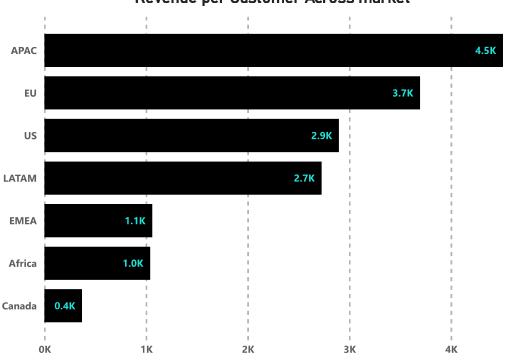
Monthly Customer Growth

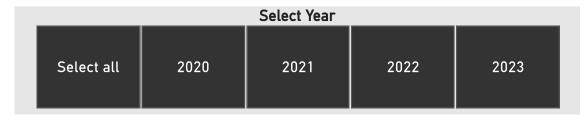
601 Prev. Month: 592 (+1.52%)

Customer Distribution by Sub-category

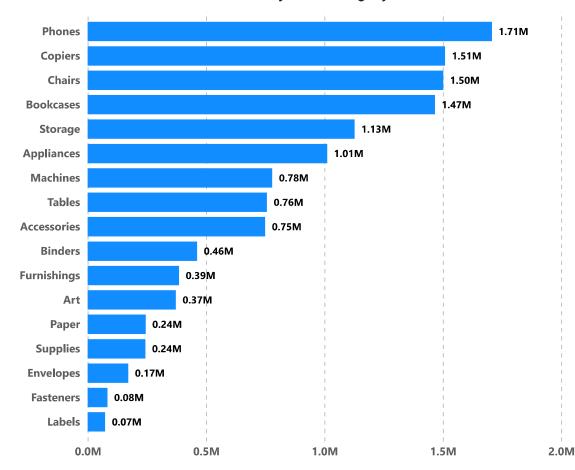


Revenue per Customer Across market









Sub-category	Total Revenue	Total Orders	Total Quantity	
Accessories				
Africa	42,178	210	484	
APAC	186,243	661	2,620	
Canada	4,472	18	42	
EMEA	44,166	232	565	
EU	163,082	427	1,761	
LATAM	141,765	623	2,498	
US	167,401	718	2,976	
□ Appliances				
Africa	62,196	138	313	
APAC	307,621	322	1,310	
Canada	7,941	15	30	

Orders by Sub-category

Binders	Paper	Accessories	Labels		Envelopes		
	3K						
5K	Chairs	3K	2K	2K			
Storage		Fasteners	asteners		Copiers		
	3K						
	Phones	2К					
5K		Bookcases					
Art	зк	2K Supplies		2K		2K	
	Furnishings			Machines		Tab	
4K	3K	2K		1K		1K	

