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29 December, 1986



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## SKILLS

HTML

CSS

JAVASCRIPT

REACTJS

NODEJS

Communication skills

Customer Service

MONGODB

## LANGUAGES

ENGLISH

Full Professional Proficiency

HINDI

Native or Bilingual Proficiency

## INTERESTS

Reading

# Ayush Nilabh

Full Stack Developer(MERN STACK)

Analytical, dependable, and solutions-driven professional with a proven track record as a Full stack developer actively seeking an opportunity to grow and contribute.

## EDUCATION

### Bachelor of Engineering-Electronics

PDVVP COE-Ahmednagar, Pune University

08/2004 - 08/2020

Ahmednagar

Courses

- Electronics & Communication Engineering

## WORK EXPERIENCE

### Full Stack Developer

Thinroot Software Pvt. Ltd

11/2021 - 01/2023

Bangalore

Software Development Agency

Achievements/Tasks

- Web Development Expertise in FrontEnd Technologies mainly HTML, CSS, Javascript, ReactJS.
- Back end Development in NodeJS, ExpressJS, NO SQL(MongoDB)/ MY SQL

### Customer Support Representative

Go Digit General Insurance Pvt. Ltd

10/2023 - 06/2025

Bangalore

General and Life Insurance

Achievements/Tasks

- Addressing customer inquiries, concerns, and grievances across multiple communication channels such as telephone, email, live chat, or social media.
- Delivering prompt and accurate information to ensure the utmost customer satisfaction.
- Investigating and resolving customer issues or complaints by diligently identifying the underlying cause, presenting suitable solutions, and following up to ensure a successful resolution.

## PERSONAL PROJECTS

RESUME BUILDER using MERN STACK

CONTACT MANAGER APP USING MERN STACK

## PROJECTS

### Portfolio Management App (05/2022 - 01-2023)

Involved in developing the Web Pages for the modules of this application. Involved in developing the App (models, views and APIs) for many different module. Developed the APIs and testing it with the Postman Application

## ACHIEVEMENTS

Handled full stack application singlehandedly and completed the project within set deadlines. (11/2021 - 01-2023)

Addressed customer inquiries, concerns, and grievances across multiple communication channels such as telephone, email, live chat, or social media. Delivered prompt and accurate information to ensure the utmost customer satisfaction (10/2023 - 01/2025)