

# RESUME



## B.C.SATHISH KUMAR

63 ,small omsakthi temple backside,  
Jagadevi road,  
Bargur – 635104,  
Krishnagiri District, Tamil Nadu.

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### OBJECTIVE

To be a part of an esteemed organization where my qualities can be utilized and to give my very best to grow along with the organization and attain knowledge and improve my skills.

### EXPERIENCE:

- Worked in **NEEM Trainee** in TVSM in **Quality Assurance Department- Customer Quality**.
- Completed **National Apprenticeship** for 1 years in TVSM (JULY -2018 TO JULY-2019) in Factory Production.
- Experience in Resolving problems ,improving customer satisfaction and Customer Quality Assurance.

### ROLES & RESPONSIBILITY:

- Incoming inspection of the warranty claims related to genuine or non-genuine claims by dealers.
- Understanding failure mode and addressing it with suppliers for taking actions.

- Supporting member in new projects to concentrate the continual improvement part level improvement projects.
- Regular interaction with suppliers for action plans.
- Co-ordinate with audit customer and quick closure with NC points.
- Track and monitoring the customer complaints VS corrective action taken.
- Continuous improvement of part level analysis.
- Field failure warranty data collection & Product Analysis.
- Action plan preparation and MOM preparation.
- Monitoring supplier performance & improvements.
- Identification of after action parts through traceability in order to improve & sustain quality.
- Providing inputs to other department with overall transactions and documents raised with respective warranty rejections.
- Calculation of overall rejections from warranty across all variant with cost point of view.
- Providing cost debits to the suppliers through SAP based on the failure identified with suppliers on monthly basis in order to increase profit to TVSM.
- Conducting mock audit for calculation of physical stock vs system stock on a regular basis.
- Maintaining 5S across all the working locations.
- Training given new manpower and inspection team with product & part level defects.
- Visiting the dealership and would like to know particulars complaints in customers by every 3 months from company side.

## **SKILL SUMMARY:**

- Problem solving technique tools through (7qc, Why-Why analysis)
- Well-versed in handling SAP
- Knowledge in MS office, Excel, Power point, Quality inspections
- Knowledge in PDCA, Good & Bad analysis technique
- Handling measuring instruments
- Knowledge in Part Quality & Process Quality improvement
- Knowledge in BS VI Vehicle projects

## **PROJECTS**

### **Wind energy (2018)**

The vanes in the turbine are rotated with constant speed. The gear setup can be adjusted to control the rotation speed. A magnet is connected with the gear. The magnet will be rotated along with the vanes

## **INTERNSHIP TRAINING**

- I have participated in 9<sup>th</sup> state level technical symposium in 2017.

## **CERTIFICATION**

- Science and technology capacity building for industrial needs in TNSCST.

## **TRAINING CLASSES ATTENDED**

- Total Productive Maintenance
- Total Quality Management
- Kaizen, suggestions & etc...
- Pokay-yokay

## **EQUIPMENT HANDLING**

- Vernier calipers
- Micrometers
- Digital Height Gauges

## **STRENGTH**

- Self-motivated
- Quick learning
- Problem solving
- Team work
- Leadership
- Inspection techniques

**HOBBIES**

- Playing cricket.
- Volleyball.
- Travelling.

**ACADEMIC DETAILS**

<i>Education</i>	<i>Name of the institute</i>	<i>Year of completion</i>	<i>%Marks</i>
<i>DME</i>	<i>IRT Polytechnic College,Bargur</i>	<i>2018</i>	<i>87</i>
<i>SSLC</i>	<i>Concordia Higher Secondary School,Bargur</i>	<i>2015</i>	<i>80</i>

**PERSONAL DETAILS:**

Father's Name : B.C.Chinnaraj  
Mother's Name : B.C.Amasaveni  
Date Of Birth : 07/08/1999  
Languages Known : Tamil , English, Telugu  
Marital Status : Unmarried  
Nationality : Indian

**DECLARATION:**

I do hereby declare that the particulars of information and facts stated here in above are true, correct and complete to the best of my knowledge.

DATE

PLACE:

(B.C.SATHISH KUMAR)