

RESUME

DEEPAK PANDEY

Permanent address:

Belanganj, Agra Uttar

Pradesh 282004

Contact Number- 06396329184

deepakpandey06798@gmail.com

OBJECTIVE:

Seeking a Dynamics, Progressive Company Requiring a Mechanical engineer Professional with extensive skills in open - source Platform

- **EDUCATION QUALIFICATION:**

B. TECH in Auto Mobile Engineering from **MANSAROVAR GLOBAL UNIVERSITY BHOPAL** since 2022.

B.S.C in P.C.M from **Chhatrapati Shahu Ji Maharaj University U.P** since 2019.

Diploma in Mechanical Engineering from **Kalinga.Dist.. Raipur** since 2018.

12th From Suman Vidyapeeth, Pakka **Bagh Etawah Uttar Pradesh**.In 2015.

10th From Suman Vidyapeeth, Pakka **Bagh Etawah Uttar Pradesh**. In 2013.

- **COMPUTER SKILLS:**

CCC. Certificate

M.S Office, Win Xp. Internet

- **WORK EXPERINCE:**

Organization: John Deere Tractor India Pvt.Ltd

Designation: Costumer Support Technical Specialist in All Odisha

Key Responsibilities:

Ensure 100%PDI & Installation for all Term IV tractor in my area/State.

Technicians Training of BS4 by visiting the dealership in my area/State.

Ensure to Customer Connectivity Physical and telephonically to every Term IV customer.

Take ownership of customer issues and follow problem through to resolution.

Maintaining composure and a positive attitude during difficult situation.

Answering customer questions to learn about their situation.

Identifying hardware and software solutions.

Ensure quick restoration of Term IV issues.

Organization: *CARGO MOTORS PVT LTD G.T. ROAD JALANDHAR PUNJAB* Since Feb 2021 to Nov 2021

Designation: *(D.E.T) Diagnose Expert technician*

Key Responsibilities:

I am technically able to all electrical vehicle BS4 & BS6 Laptop Diagnose fault code and same day solution.

I am All DEF related Vehicle problem and same day solution.

SCR system related Vehicle problem and same day solution.

Make the failure reports of vehicle provide its solution.

Guide the technicians to inspect the vehicle according to the complaints.

I am working on Engine: Cummins ISBE 5.6 L BS6 180HP, BS6 Cummins ISBE 6.7 L BS6 250HP.

Engine: TATA 5.0L Turbotronn BS6, TATA 3.0L Turbotronn BS6.

Engine: TATA CNG 3.8 SGI BS6,

Organization: *ASHOK AUTO SELS PVT LTD AGRA* Since Feb 2020 to Feb 2021

Designation: *(D.E.T) Diagnose Expert technician*

Key Responsibilities:

I am technically able to all electrical vehicle BS4 & BS6 Laptop Diagnose fault code and same day solution.

Organization: Mahindra Truck & Bus Division RTC. Agra Since Feb 2018 to JAN 2020

Designation: Asst. trainer

Key Responsibilities:

To conduct practical classes during Training session.

To maintain training workshops after completion of training.

To arrange all facilities for trainees.

Repair and maintain training vehicles after and before training.

To maintain all training related data and literature day by day.

Handle and set up Training workshop according to company norms.

Organization: NRL Motors, Agra since Aug 2017 to Feb 2018

Designation : WORKSHOP Supervisor

Key Responsibilities:

To take first feedback with customer that come for vehicle repair at our dealership.

To line up all vehicle that comes for the repair at our dealership.

Responsible for part arrange at our dealership during repaired time through our spare part division.

To make calling customer after service of vehicle for post feedback.

To arrange workshop accordingly to company norms.

- **Technical Skills:** Technical report, Communication skills, Work Management, Siebel CRM DMS, VCM, E-Catalog expert. **Dealer Handling**, increase, Brand building with field activities, sales promotions tie up & Licensing with retail financiers market share & to achieve business plan for assigned area, Dealer handling with daily monitoring, Helping dealers to strong and effective team I am technically able to assemble and dismantle all HCV & LCV Vehicles Mechanical Engine, CRDE Engine 4 stroke, Clutch Assembly, Gear box (06 Speed & 9 Speed) Eaton Make - ZF make, Differential Assembly, Rear & Front Axle, Wheel Alignment, All DEF related Problem solve and other aggregates of Vehicles,

I am able to resolve trouble shooting related to electrical system of vehicle like as Open Circuit, Ground Circuit and short Circuit of system.

- **Certificates:**

1st in Mahindra & Mahindra truck and bus 20 Days Training From H.O Pune.

1st in John Deere Tractor TOT training program 10 Days from Burdwan, west Bengal
1st in John Deere Tractor EEFI training program 10 Days Smartest Service Advisor from Burdwan,
west Bengal

PERSONAL DETAILS:

Mother's Name: Smt. Vinita Pandey

Father's Name: Mr. Suresh Pandey

of birth: 18 - 04- 1996

Gender: Male.

Language: Hinde, English, Panjabi

Interests: Bike Riding, Gymnasium

Place: Agra
(DEEPAK PANDEY)