

ZAKIR HUSSAIN.J

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Product Quality Management. Quality Management System. Supplier Management

Flexible and participative leader with 16 + years of, Quality Assurance, Quality Management System certification and Supplier management.

Balance meticulous attention to quality and detail with a sense of urgency to get the job done on-time and meet production goals in fast-paced environments Ability to interact with customers understands their requirements and address Customer complaints, suggesting & implementing corrective measures. Well versed with capable of ISO 9001, Problem solving techniques and Customer approach. Well-versed in System Certification and Product Certification Process.

Areas of expertise include:

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|------------------------------|------------------------|----------------------------------|
| • Lead Auditor ISO 9001:2015 | • SOP | • Policy / Procedure Development |
| • Product QAP | • Resource Management | • Internal auditor EHS |
| • Root Cause Analysis | • Product Certificates | • Team Building |
| | CE Marking, Atex, CE.. | |

PROFESSIONAL EXPERIENCE

Senior Engineer Quality & MR

Sandvik Asia Pvt Ltd. Nov 2011 to till date.

Sandvik is a global group, with approximately 44,000 employees, carrying out operations in around 130 countries. Sandvik Materials Technology is a world leading producer of high technology stainless steels, special alloy materials and advanced value-added products. Our products are mainly used in the manufacture of domestic appliance, industrial furnaces, control & protection in electrical circuits.

Responsibilities

- Establishes quality and reliability standards by studying product and customer requirements with other members of management and with production operators, technicians, and engineers
- Handling of customer complaints & analysing the complaint by using of Problem solving Methods & proposing the suitable corrective and preventive actions
- Preparation of 8D reports & implementing the Poke yoke systems as a Preventive measure.
- Responsible for the outgoing product quality and preventing customer complaints
- To control all External Origin documents, Customer Drawings and establish & controlling of Level 1,2,3&4 Internal Documents & revision.
- Framing Key Performance Indicator for all the Process considering with last year performance and monitoring monthly trend and appropriate action taken wherever target is not achieved
- Annual Internal Audit planning and execution as per Plan for all three Heating Material, Heating system and Process Heating systems
- Selection and planning to provide Internal Auditor Training to all concerned and considering with different standards. Maintaining List of Qualified Internal Auditors
- Scheduling Internal Audits & Conducting effective Internal Audit as per Annual Audit Plan.
- CAPA implementation and effectiveness monitoring & Analysis done for repeated Non-Conformance in same activity in same process to fix the real root cause.
- Prepare Overall Internal Audit Summary for MRM review at regular intervals. Plan & Conduct Management Review at regular intervals and communicate the effectiveness of QMS to Top Management

- Conducting periodic ISO Awareness training to all to create better awareness to maintain effective QMS
- Coordinate with Customer during Customer Audit and to follow up to close the NC, CAPA implementation and monitor the effectiveness.
- Interact with the Certificate body to get Quote, Audit Planning, Surveillance audit follow up and take necessary action to close the NC and to ensure the effectiveness of implementation of QMS requirements
- Monitor and measure customer complaints and take corrective and preventive measures on time to reduce and eliminate the complaints to meet & exceeds customer requirements & expectations
- Managing quality assurance talent by recruiting, selecting, orienting, and training employees

Significant Achievements:

- Got CE certifications for Heating elements and Fibrothal Panels for the first time in India for M/Sandvik Asia Pvt.Ltd
- Got ISO/TS 16949 certification for M/s Genau Extrusions Ltd Unit 2 as a Management representative within the 6-month duration.
- Got ARAI certificate for Fuel tank line at M/s.Thai Summit Neel Auto Pvt.ltd

Assistant Manager Quality & MR (M/s.THAI SUMMIT NEEL AUTO Pvt. LIMITED)Oct 2009 to Nov 2011

M/s. Thai Summit Neel Auto Pvt, Ltd. a IATF 16949, ISO 14001 and OHSAS 18001 Certified company. Located in HOSUR, Manufacture of Engine mounting parts & Seat Assembly for Four-wheeler.Manufacturer of two-wheeler and three-wheeler Frames, Tanks, Mufflers, Chassis assembly & accessories.

Major Customers: M/s. TVS MOTOR INDIA (TWO WHEELER & THREE WHEELER)

M/s. TATA JOHNSON CONTROLS (FOUR WHEELER)

M/s. BSTVS (FOUR WHEELER)

M/s. Royal Enfield (TWO WHEELER)

M/s. JBM Ogayara (FOUR WHEELER)

Engineer Quality Assurance & MR (M/s. Genau Extrusions Limited) March 2005 to Oct 2009

GENAU Extrusions, Hosur is a Cold Extrusion unit, IATF16949 certified company engaged in manufacturing of Steel & aluminium extrusions for Automotive Industry. Supplies to leading Customers in India & abroad like BOSCH, TATA, TGL, Sam Hydraulic, Spicer India Ltd, Varroc Eng., Automotive Axles Ltd, Black & Decker,etc.

- Ensuring Supplier Quality & Development activities

Quality Asst. Engineer & LAB In charge (M/s. Zircast Limited) Jan 2002 to Feb 2005

M/s Zircast Limited, UCA group of company (USA)Bangalore, a leading Casting Industry engaged in the production of Investment castings of Cobalt, Nickel and iron base alloys, Centrifugal casting & Wire casting, to various customers like BEHR India Ltd, FISHER International, REVL

Executive Master of Business Administration in Total Quality Management, IIBMS,

Bangalore (Management programme Designed for working executives)

First class with honors in Diploma in Mechanical Engineering from Adhiyamaan Engineering College, Tamil Nadu

CERTIFICATIONS

- **IRCA Certified Transition Lead Auditor ISO: 9000 :2015 certification course by TUV Nord**
- Certified Internal Auditor Course in ISO 14001: 2015 Environmental management system By SGR academy
- Certified Internal Auditor Course in ISO 18001: 2007 Environmental management system By SGR academy
- Certificate course on ISO/TS 16949 quality management system Internal quality auditor by Zero Defect Consultants

Personal Information

Name	J.Zakir Hussain
Father Name	R.Abdul Jabbar
Nationality	Indian.
Date of Birth	30.04.1981
Languages Known	English, Hindi, Tamil, kannada, Urdu & Telugu.

Declaration

I hereby declare that the above said information's are true to the best of my Knowledge

Place:

(Signature)

Date:

J. Zakir Hussain