

Anurag Singh

Automobile Technical & Warranty Manager

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Objective:

To secure an Automobile Service job with a well-established organization that will enable me to grow professionally while contributing to the company's goals and objectives.

Professional Experience:

- Providing automotive service advice.
- Carry out repair and maintenance of vehicles.
- Providing information on the condition of vehicles.
- Carrying out inspection of vehicles and recommend customer on necessary repair work.
- Preparing estimation of cost of repair.
- Delivering repaired vehicles to customer.
- Used various measuring devices and techniques to analyze damage of the vehicles.
- Inspecting damage to vehicle and listing repair to be done.
- Providing training to mechanics for new vehicles.
- Relay to customers details of problems of their vehicles and discussed work to be performed and repair requirements.
- Carrying out oil changes, lubrications, and tune-ups for vehicles.

Technical Skills:

Area	In Vehicle Diagnostics And Handling Warranty Problems.
Training	Done BS6 Training in to Ashok Leyland Alwar RTC.

Work Experience:

Automobile Warranty & Technical Manager

AB Equipment's (UP) LLP.

June 2019 – Present

Responsibilities::

- Has good knowledge on Functional DTC testing of Infotainment system and Instrument Cluster.
- Good experience on flashing software in all systems of vehicle and finding root cause analysis for DTC's.
- Handling repair of vehicles arrive at shop as per service schedules
- Good experience to handling problems of Diesel vehicle.
- Managing of workloads of mechanics in the shop.
- Administered everyday activities of warranty programs.
- Monitored all logs for claims, investigated each individual case and managed billing request for same.

Professional Qualification:				
Course	Specialization	Institute	Duration	Percentage
Diploma	Mechanical Engineering (Production)	Indus Institute of Technology and Management (Affiliated to B.T.E. Lucknow)	(2013-16)	76.77
B.TECH	Mechanical Engineering	Indus Institute of Technology and Management (Affiliated to A.K.T.U. Lucknow)	(2016-19)	61.00

Educational Qualification:			
Standard	School/Board	Percentage	Year
10 th	Maa Sharda Public School, Kanpur (U.P.Board)	69.50	2011
12 th	City Model Inter College, Kanpur (U.P.Board)	68.20	2013

Extra Qualification:
<ul style="list-style-type: none"> • Basic knowledge of Ms- Word. • Passed Course On Computer Concepts (CCC) by NIELIT. • Operating Knowledge of SAP (DBM & CRM).

Professional Training:
<ul style="list-style-type: none"> • Six Week straining in Kanpur Fertilizer & Cement Limited, Kanpur. • Brief study Valves ,Compressor & Pump. • Study of various shops (Machine ,Welding, Automobile) • Four Weeks training in Lohia Corp Limited, Chaubepur, Kanpur. • Brief study Sheet Metal Shop. • Study of various process(Shearing ,Bending, Punching) • Four Weeks training in K.T.L Private Limited, Kanpur. • Brief study Maruti Suzuki Auto Vehicle. • Four Weeks training in North Central Railway, Kanpur. • Brief study of Diesal Loco & Carriage Wagon.

Extra Circular Activities:
<ul style="list-style-type: none"> • Participated in College Competition Earth Day and got position First. • Participated in College Competition Nirvana and got position Third. • Participated in C.S.M. 2015 held in IITM Kanpur.

Hobbies:

- Playing Computer Games
- Listening songs
- Playing Chess

Strengths:

- Adaptability to all environment
- Willingness to learn
- Self Motivated
- Motivating people

Personal Information:

Father's Name:	Mr. Virendra Kumar Singh
D.O.B:	16May1996
Marital Status:	Single
Nationality:	Indian
Languages known:	Hindi &English
Address:	114/6VijayNagar,Kanpur Nagar.

I certify that the information furnished above is correct and complete to the best of my knowledge and belief.

Date:

Place:

(Anurag Singh)

