**CAREER OBJECTIVE:-**

To be part of an organization that provides scope for learning, development and career growth that dynamically works towards the social development and gain satisfaction thereof.

**EDUCATION:-**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Qualification & Subjects | Name of the Institute | University | Year of Passing | Marks% |
| B TECH  **Mechanical Engg** | RISE Group Of Institutions | JNTUK  University | 2016 | 64.7% |
| Intermediate(MPC) | Sri Narayana Junior College,Ongole | Ap Intermediate board | 2012 | 60% |
| SSC | Radha Krishna Public School,Ongole | AP State Board | 2010 | 68% |

**WORK EXPERIENCE:-**

* Worked at Svr Info tech Pvt Ltd as a Production Department (Part Time) in ongole.1Y 2M.
* Worked at TAFE Organization (Sri Lakshmi Auto Agencies) from 1st March 2016 to August 2017 as a Works Manager-Customer Support.
* Worked at VST Shakthi Tillers Tractros Ltd (Sri Vijayalakshmi Agros) from 1st Sep 2017 to Aug 2018 as a Senior Service Manager-Customer Support.
* Currently Working With Captain Tractors Pvt Ltd as Senior Service Engineer at Both Telangana & Andhrapradesh.

**JOB PROFILE:-**

**Captain Tractors Pvt Ltd Oct 2018 – Till date**

* Expansion of service network - appointment of CTPL-ASKs and dealer branches as per CIPs norms, driving ASKs in to profitability thro service load and training.
* Dealer profitability from workshop and DSS by increasing service load- consumption of parts and CTPL GO. Revenue growth and profitability.
* Technical reporting - daily monitoring of product concerns
* Resolution of customer complaints - daily monitoring and resolving within 3 days, down time reduction through the project
* Proact implementation and monitoring on infrastructure and processes in dealerships (>90%)
* Service initiatives - 5 in 1 activity, Navjeevan, 100% DSI, addition of bikes, peak season workshops and DSI, DSS audits.
* Training Dealer manpower on carrying out 100% PDI and DSI.
* Meeting the customer at his Door Step.
* Preparing and sending the various service reports to AM and ZM like

1. Daily service load report.
2. Weekly service load Report.
3. Engine overhauling report.
4. Customer complaint report (Major and Minor Jobs).
5. Helpline complaint and CDMS report
6. PCR, s. etc.

* Installation of CSS and GPS system in new dealership.
* To Complete Handling the Data Management systems (Software-CDMS).

**STRENGTHS:-**

* Ability to work in a team & self-motivated.
* Good Communication & interactive abilities
* Positive attitude & willingness to learn new things.
* Hard working and never give up attitude.
* Enthusiastic and Committed working nature.
* Handle to work with different kinds of people.
* Flexibility to work extra hours.

**COMPUTER SKILLS :-**

* System and Software’s : MS Office, SAP,DMS,IC SOFT,Auto Cad,Pro E
* MS Office Tools : Word, Excel, Power Point.
* Operating System : WINDOWS 7, XP.

PERSONAL DETAILS :-

Name : T CHANTI

Father’s name : T CHALAPATHI RAO  
Date of Birth : 02-08-1995

Gender : Male

Nationality : Indian

Marital Status : Single

Languages Known : Telugu, English, and Hindi

I hereby declare that all the information furnished above is true to the best of my knowledge and belief.

**DECLARATION:-**

Place: Vijayawada

Date: 28-Sep-2021. (T CHANTI)