

Human Computer Interaction (CS798H)

Project (Milestone-1)

Team Members

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Application to be improved

BookMyShow

Why BookMyShow ?

- BookMyShow holds a dominant market share of over 91.37% in the online entertainment ticketing sector in India.
- The online entertainment ticketing market in India is substantial, with a size of 1594 million US Dollars. BookMyShow attracts a massive user base, with over 2 billion users visiting the platform each month.
- The availability of abundant data, particularly reviews, makes studying BookMyShow's performance and user experience convenient and insightful.

Data Gathering Methods

- 1) We will be applying Web Scraping techniques to gather data from trustworthy websites and applications which cater a large user base so that we can have access to diversified reviews and which will help us to pay attention over large scale problems.
 - [BookMyShow: Movies & Events Reviews 2024 | Google Play](#)
 - [BookMyShow: Movies & Events - AppStore](#)
 - [BookMyShow: Movies & Events - MouthShut](#)
 - [BookMyShow: Movies & Events - PissedConsumer](#)
 - [BookMyShow: Movies & Events - TrustPilot](#)
- 2) User Analytics
- 3) Competitor Analysis
- 4) Social Media Monitoring from platforms like Facebook, Twitter, Instagram