Date	02 NOVEMBER 2025
Team ID	NM2025TMID01749
Project Name	EDUCATIONAL ORGANISATION USING SERVICENOW
Maximum marks	5 Marks

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Sprint	Functional Epic / Feature	User Story Number	User Story / Task	Story Points	Priority	Team Member
Sprint 1	Student Request Management	USN-1	As a student, I can submit requests (leave, feedback, maintenance) through an online ServiceNow form.	3	High	Sujithra A S
	Workflow Automation	USN-2	As an admin, I can review and approve student requests automatically using workflow rules.	4	High	Ronak D R
Sprint 2	Admission Process Automation	USN-3	As an admin, I can manage new admission applications through a digital form with approval routing.	4	Medium	Jothy Bermisha N
	Staff Request Handling	USN-4	As a staff member, I can submit and track internal requests or complaints.	3	Medium	Rakshika R
Sprint 3	Dashboard & Reports	USN-5	As an admin, I can view all pending, approved, and rejected requests in a	4	High	Ronak D R

Sprint	Functional Epic / Feature	User Story Number	User Story / Task	Story Points	Priority	Team Member
			dashboard with status reports.			
Documentation		USN-6	Prepare project documentation including architecture, flow diagram, and user guide.	2	Medium	Entire Team

📊 Project Tracker: Velocity & Burndown Chart (4 Marks)

Sprint	Total Story Points (Planned)	Duration (in Days)	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (Actual)	Sprint Release Date (Actual)
Sprint 1	7	6 Days	31 May 2025	6 September 2025	7	6 September 2025
Sprint 2	7	6 Days	7 June 2025	13 September2025	6	13 September 2025
Sprint 3	4	6 Days	14 June 2025	20 Spetember 2025	4	20 September 2025
Total	**18**	**18 Days**				

Velocity:

Average velocity = Total Story Points Completed ÷ Total Duration
= 18 ÷ 18 = **1 Story Point per Day**

Burndown Chart:

A burndown chart will track progress of story points across all sprints.
It visually represents work completed versus time remaining, ensuring all sprint goals for the educational management system are met within schedule.