

# Product, Process and Schedule Design

Among the questions to be answered before alternative facility plans can be generated are the following:

1. What is to be produced?
2. How are the products to be produced?
3. When are the products to be produced?
4. How much of each product will be produced?
5. For how long will the products be produced?
6. Where are the products to be produced?

*Product, process, and schedule design*

*Facilities location / schedule design*

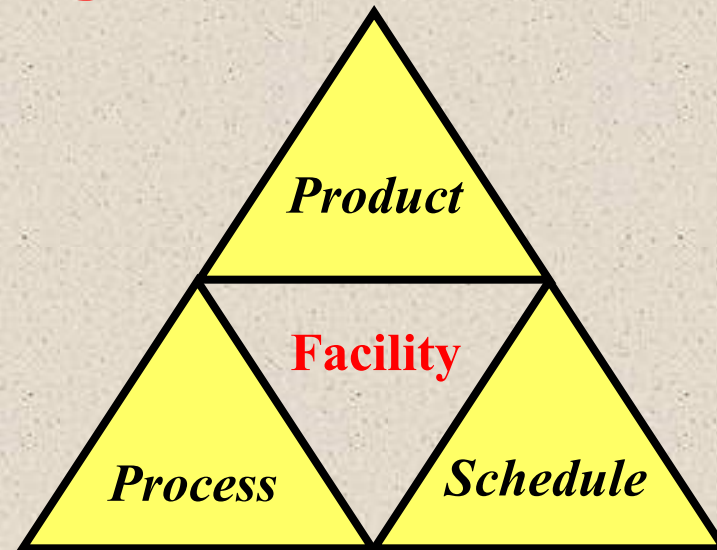
# Input Data and Activities

- Tompkins, White, et. al., categorize it as:

**Product Design – what is to be produced?**

**Process Design – how is it to be produced?**

**Schedule Design – when and how much?**





- **Product designers**
  - Types of products and specifications (dimensions)
  - Detail of components, material composition
  - Packaging
- **Process planner**
  - Required processes identification
  - Required processes sequence
- **Schedule designers / production planner**
  - Production quantities
  - Production equipment schedules



- **FACILITIES PLANNER**

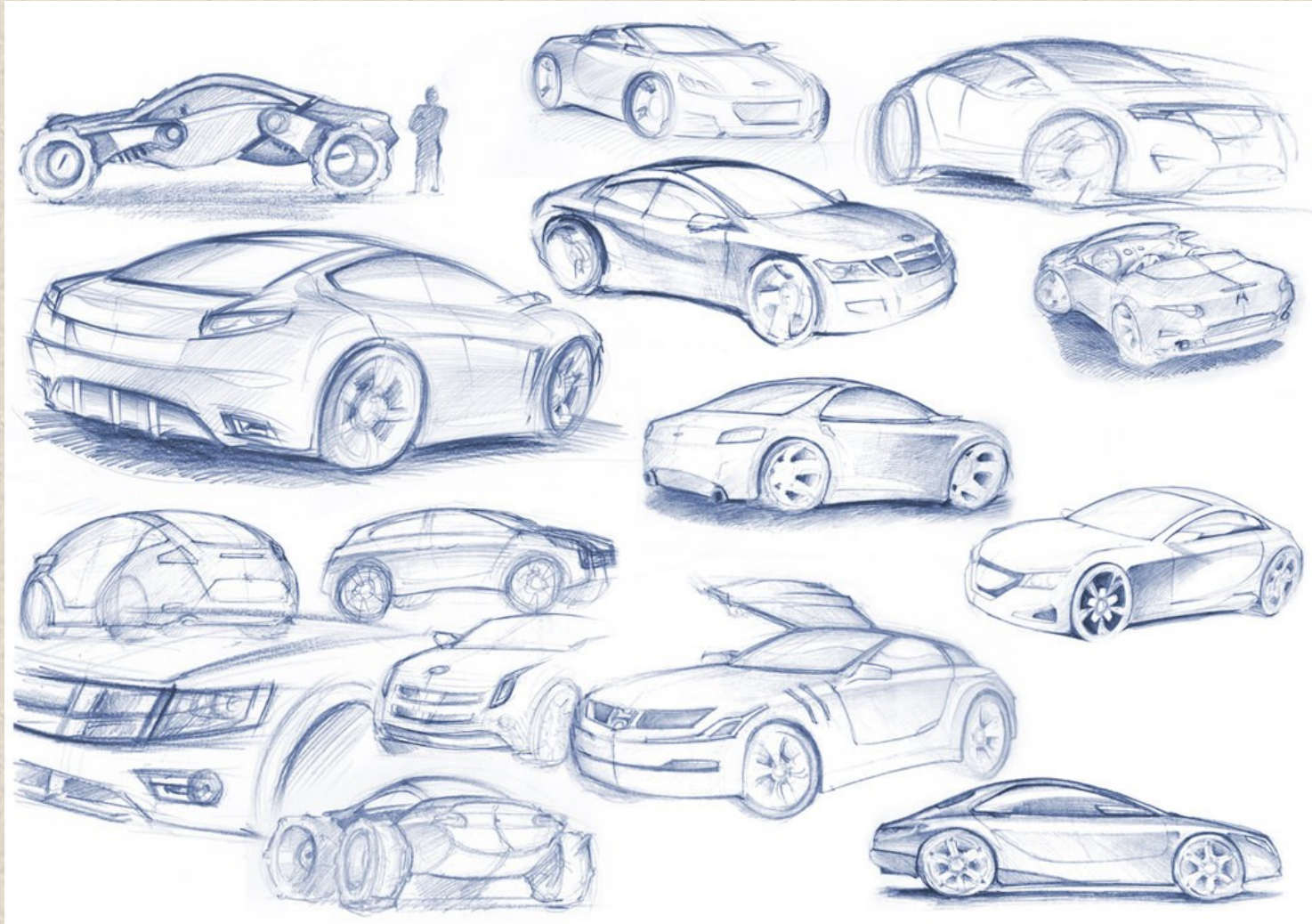
Is dependent on timely and accurate input from product, process, and schedule designers to work effectively

# PRODUCT DESIGN





# “What kind of product should be made?”




# Product Analysis

- Specification ➡
- a. Dimension, Weight, Material & Drawing
  - b. Quality of product
  - c. Specific requirement
- Volume ➡ Production quantity & variation
- Part's Breakdown ➡
- a. Flow process.
  - b. Assembly process.
  - c. Processing time.
  - d. Machine, jig, tool and other.

# Product Design

- Based on
  - Function
  - Aesthetics
  - Costs
  - Materials
  - Manufacturing Methods



**Driven by market demand**

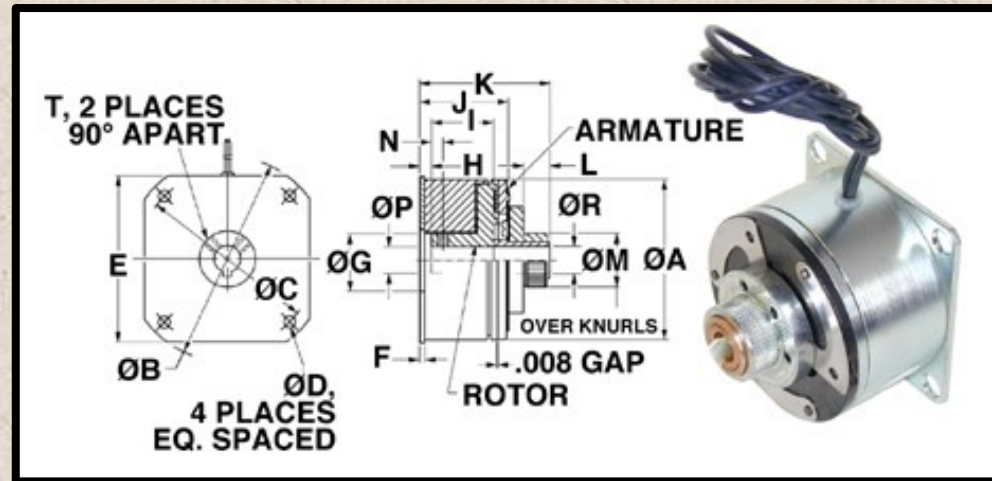
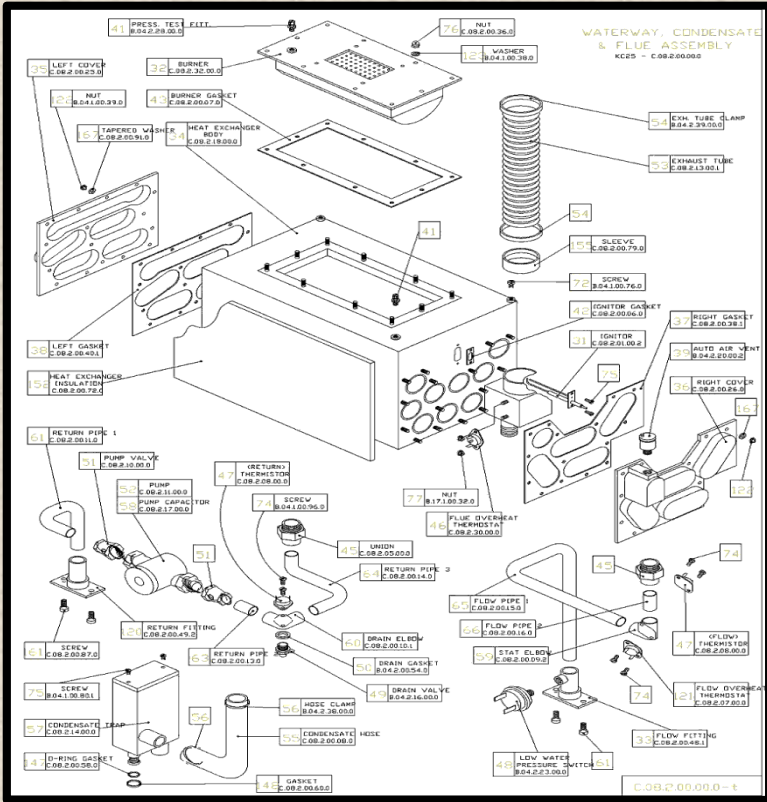
- **QFD**
- Benchmarking

- **Key point**
  - The product design **MUST** be finalized before designing the facility. Otherwise a flexible facility is needed.



# Tools Used in Product Design

- Product/Part Drawings
  - 2-D, 3-D visualization



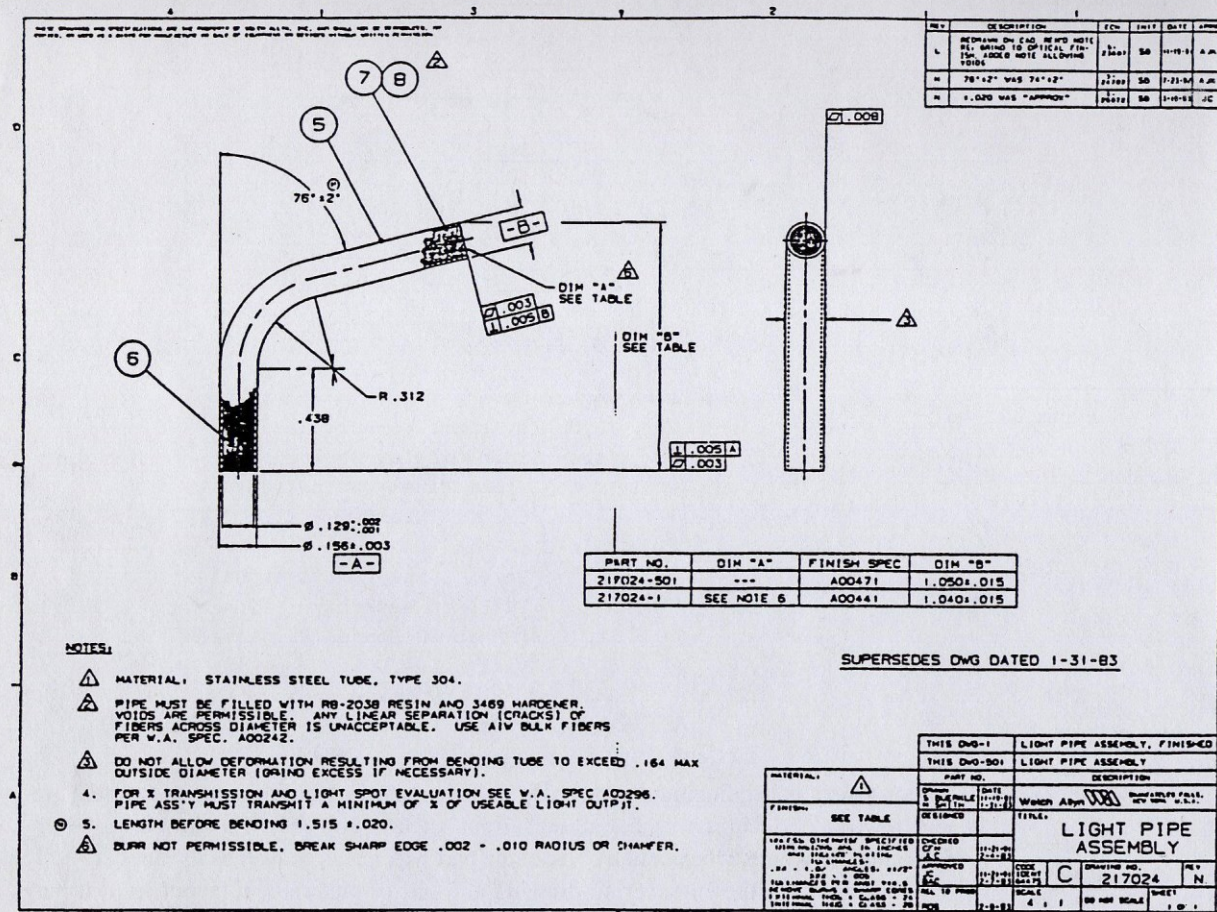
- Exploded Assembly Diagrams

## Tools:

- CAD (*computer aided design*)
- CE (*concurrent engineering*), to improve relationship between component/product and its cost

# Part drawing

Figure 2.12 Part drawing



Source: Courtesy of Welch Allyn Medical Division

[www.aeunike.lecture.ub.ac.id](http://www.aeunike.lecture.ub.ac.id)



# PROCESS DESIGN





# Process Planner

- Responsibilities:
  - HOW the product is to be produced
  - WHO should do the processing
  - HOW the part will be produced
  - WHICH equipment will be used
  - HOW LONG it will take to perform the operation

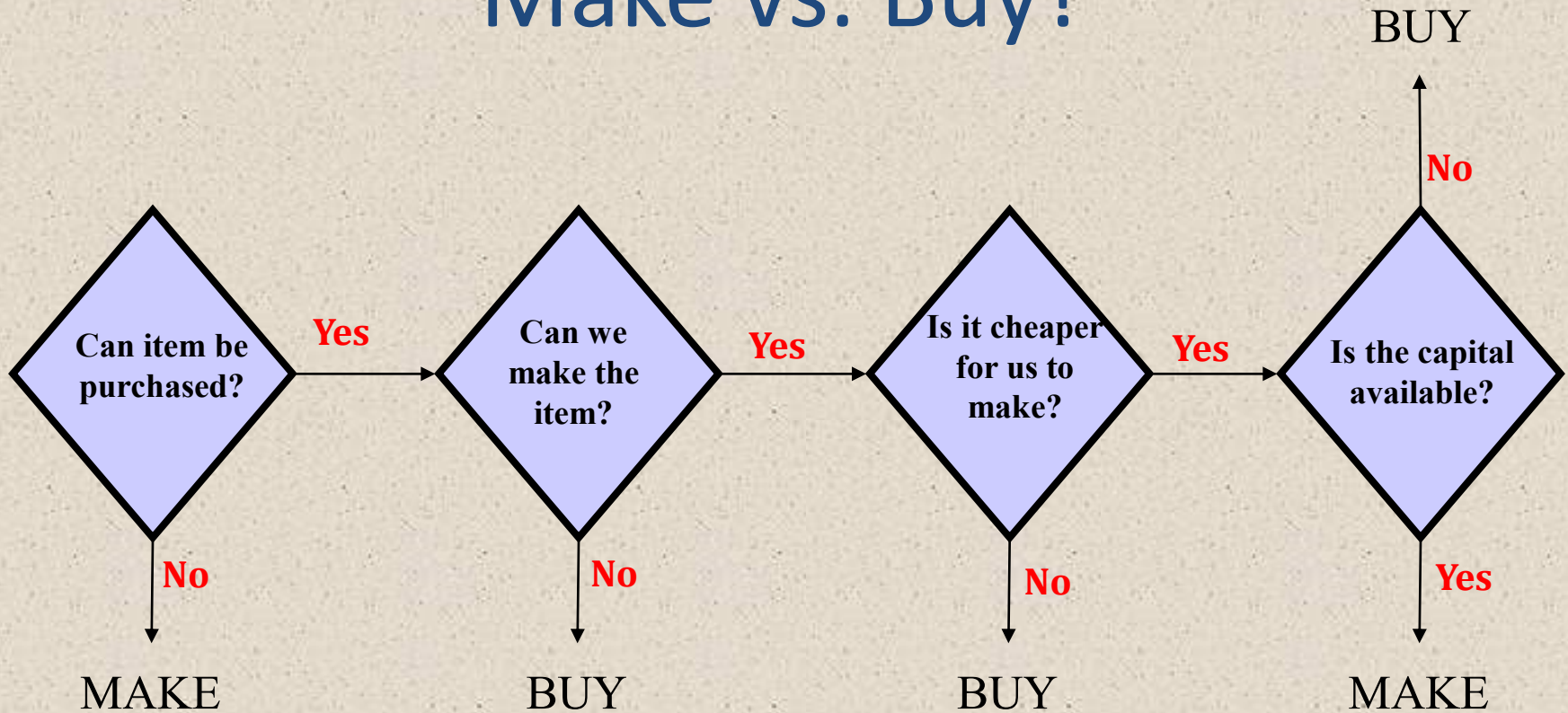
# Tools Used in Process Design

- **Identifying Required Processes:**
  - Make vs. Buy
  - Parts Lists
  - Bill of Materials
- **Selecting the Required Processes:**
  - Input: process identification

Process Identification	
Define elemental operations	Step 1
Identify alternative process for each operation	Step 2
Analyze alternative processes	Step 3
Standardize processes	Step 4
Evaluate alternative processes	Step 5
Select processes	Step 6

- Tool: CAPP (*computer aided process planning*)
- Output: Route Sheets

# Make vs. Buy?





# Parts List

- A listing of component parts.

## PARTS LIST

**Company:** TW Inc.  
**Product:** Air Flow Regulator

**Prepared By:** JSU  
**Date:** 6/30/2003

Part No.	Name	Drwg. No.	Qty/unit	Material	Size	Make/Buy
1050	Pipe plug	4006	1	Steel	0.5" x 1.00"	Buy
2200	Body	1003	1	Aluminum	2.75" x 2.5" x 1.5"	Make
3250	Seat Ring	1005	1	Stainless Steel	2.97" x 0.87"	Make
3251	O-Ring	-	1	Rubber	0.75" diam.	Buy
3252	Plunger	1007	1	Brass	0.812" x 0.715"	Make
3253	Spring	-	1	Steel	1.4" x 0.225"	Buy
3254	Plunger Housing	1009	1	Aluminum	1.6" x 0.225"	Make
3255	O-Ring	-	1	Rubber	0.925" diam.	Buy
4150	Plunger Retainer	1011	1	Aluminum	0.42" x 1.2"	Make
4250	Lock Nut	4007	1	Aluminum	0.21" x 1.00"	Buy

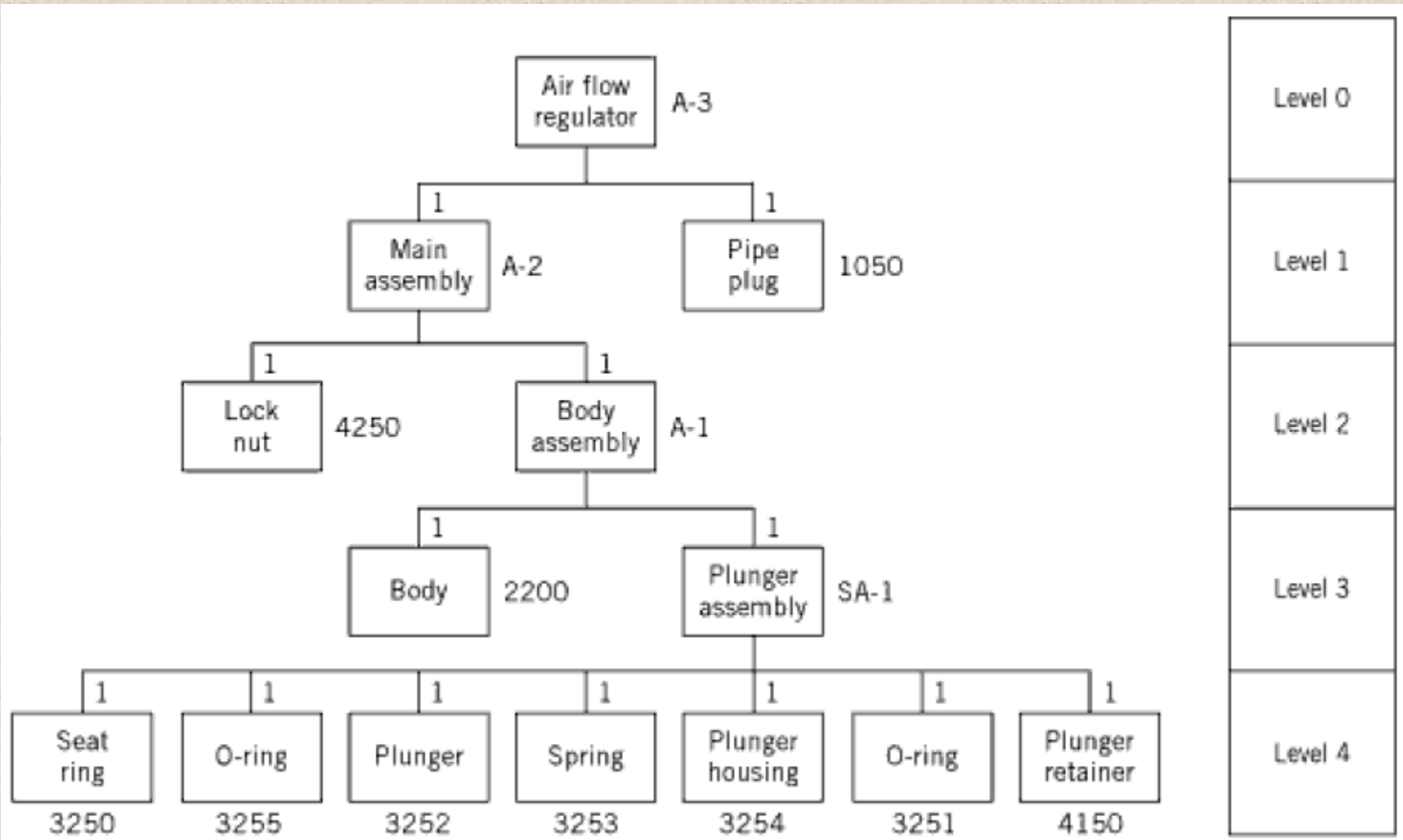
# Bill of Materials

## BILL OF MATERIALS

Company T.W., Inc. Prepared by J.A.  
 Product Air Flow Regulator Date \_\_\_\_\_

Level	Part No.	Part Name	Drwg. No.	Quant./ Unit	Make or Buy	Comments
0	0021	Air flow regulator	0999	1	Make	
1	1050	Pipe plug	4006	1	Buy	
1	6023	Main assembly	—	1	Make	
2	4250	Lock nut	4007	1	Buy	
2	6022	Body assembly	—	1	Make	
3	2200	Body	1003	1	Make	
3	6021	Plunger assembly	—	1	Make	
4	3250	Seat ring	1005	1	Make	
4	3251	O-ring	—	1	Buy	
4	3252	Plunger	1007	1	Make	
4	3253	Spring	—	1	Buy	
4	3254	Plunger housing	1009	1	Make	
4	3255	O-ring	—	1	Buy	
4	4150	Plunger retainer	1011	1	Make	

# Bill of Materials





# Route Sheet

Company: ARC Inc.

Part: Plunger Housing

Prepared by: JSU

Produce: Air Flow Regulator

Part No. 3254

Part No. 6/6/03

Oper. No.	Operation Description	Machine Type	Tooling	Setup (hr.)	Oper. Time (hr.)	Mtls. Parts
0104	Shape, drill, cut off	Auto sc. Machine	.5 in dia collar, cir. Form tool, .45" diam center drill	5	0.0057	Alum 1"x12'
0204	Machine Slot and thread	Chucker	0.045" slot saw, turret slot	2.25	0.0067	
0304	Drill 8 holes	Auto dr. unit	0.078" diam twist drill	1.25	0.0038	
0404	Debur and Blow out	Drill press	Deburring tool with pilot	0.5	0.0031	
SA 1	Enclose subassembly	Dennison hydraulic press	None	0.25	0.0100	

# Routing sheet

--PART NUMBER--		-----DESCRIPTION-----				DATE	MASTER ROUTING LIST		BUYER/PLANNER	
DRAWING REVISION							ALT CODE			
H6709		HANDLE,DENSPLY PROBE				6/25/92	B	239		
G										
-----STANDARD-----										
TIME	MOVE									
OPER	WORK	OPER	SETUP	CREW	MACH	--TOOLING REF--	--SETUP--	--LABOR--	--MACHINE--	I/O
BASIS	TIME	-----EFFECTIVE-----								
& ALT	CENTER	CODE	CODE	FACTOR	GROUP	NUMBER	HOURS	HOURS	HOURS	
CDE/-QTY-	-DAYS-	FROM	TO							
10	01226			1.0	01226	T9330	12.000	336.880	336.880	4
1000	.000	0/00/00	99/99/99							
PARTIAL AHEAD QTY										
-----ROUTING DESCRIPTIONS-----										
MAKE @ AUTO 804843P										
C 804843P B										
A A02247 A										
15	02053			1.0	02053	T9712	1.500	41.670	83.330	4
1000	.000	0/00/00	99/99/99							
PARTIAL AHEAD QTY										
-----ROUTING DESCRIPTIONS-----										
DRILL & TAP 804843P1										
B 804843P1 A										
20	02053			1.0	02053	T9713	1.500	8.330	16.670	4
1000	.000	0/00/00	99/99/99							
PARTIAL AHEAD QTY										
-----ROUTING DESCRIPTIONS-----										
KNURL OD										
30	03029			1.0			.000	33.330	33.330	4
1000	.000	0/00/00	99/99/99							
PARTIAL AHEAD QTY										
-----ROUTING DESCRIPTIONS-----										
SCOTCHBRITE/BELT										
40	03105			1.0	03105		.000	3.000	3.000	4
1000	.000	0/00/00	99/99/99							
PARTIAL AHEAD QTY										
-----ROUTING DESCRIPTIONS-----										
PASSIVATE										
50	03005			1.0			.000	54.170	54.170	4
1000	.000	0/00/00	99/99/99							
PARTIAL AHEAD QTY										
-----ROUTING DESCRIPTIONS-----										
BUFF										
60	03007			1.0	03007		.000	50.000	50.000	4
1000	.000	0/00/00	99/99/99							
PARTIAL AHEAD QTY										
-----ROUTING DESCRIPTIONS-----										
GLASSBEAD KNURL/ SHIP										

# Tools Used in Process Design

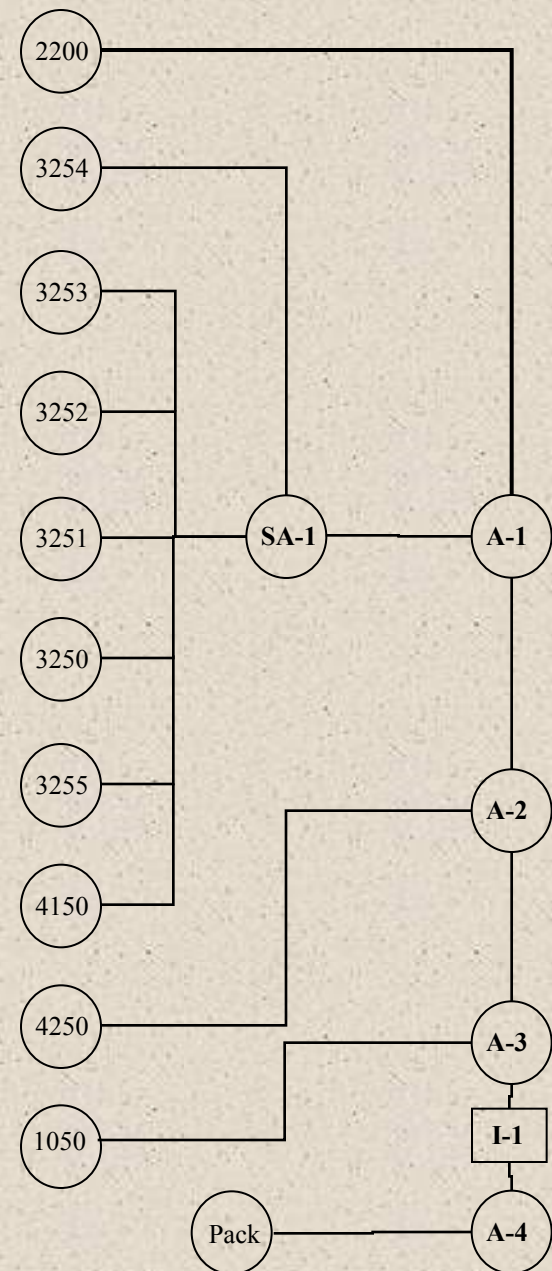
- **Sequencing the Required Processes:**
  - Assembly Charts
  - Operations Process Charts
  - Process Flowcharts and Process Maps
  - Precedence Diagrams



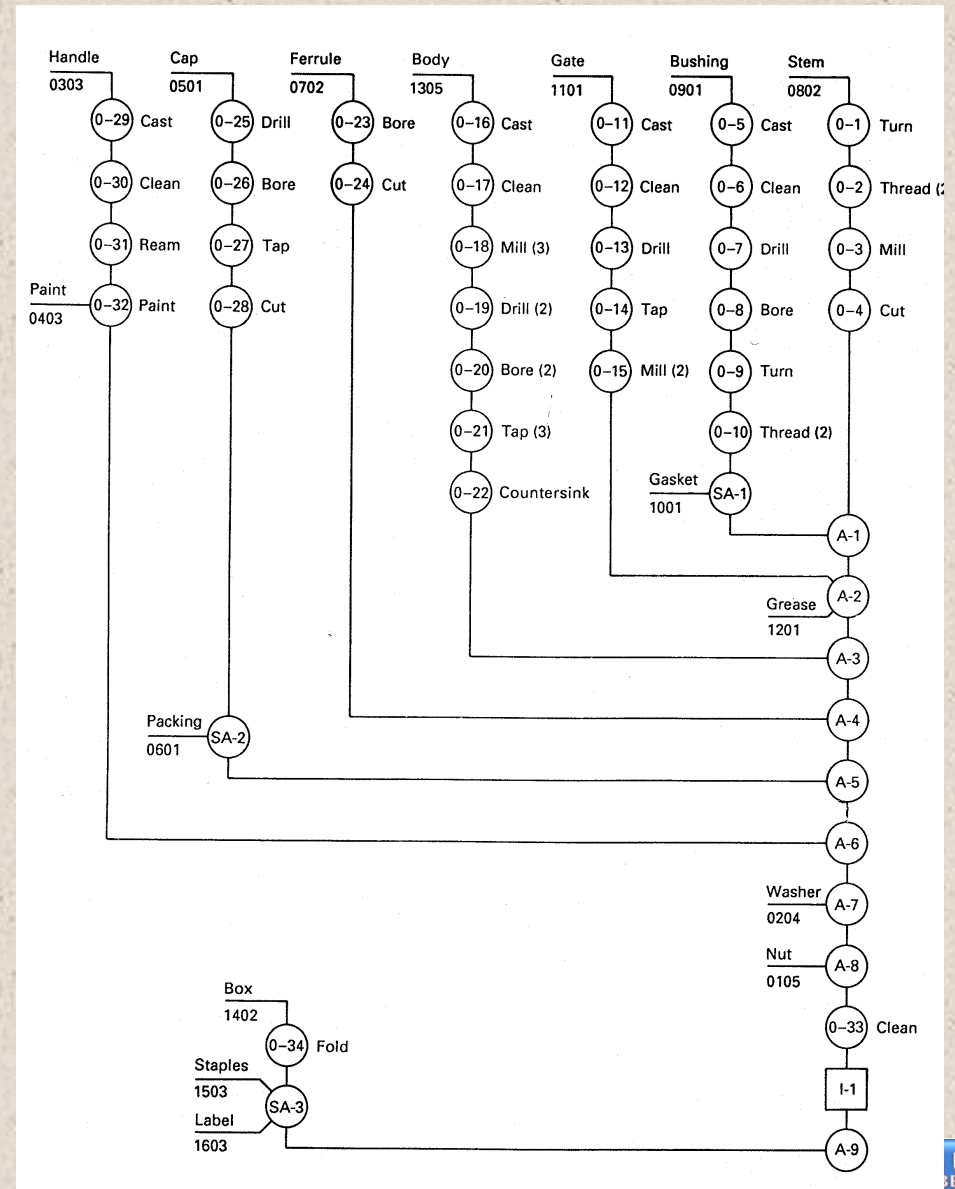
# Assembly Chart

Analog model of the assembly process.

- Circles denote components
- Links denote operations/subassemblies
- Squares represent inspections operation
- Begin with the original product and to trace the product disassembly back to its basic components.

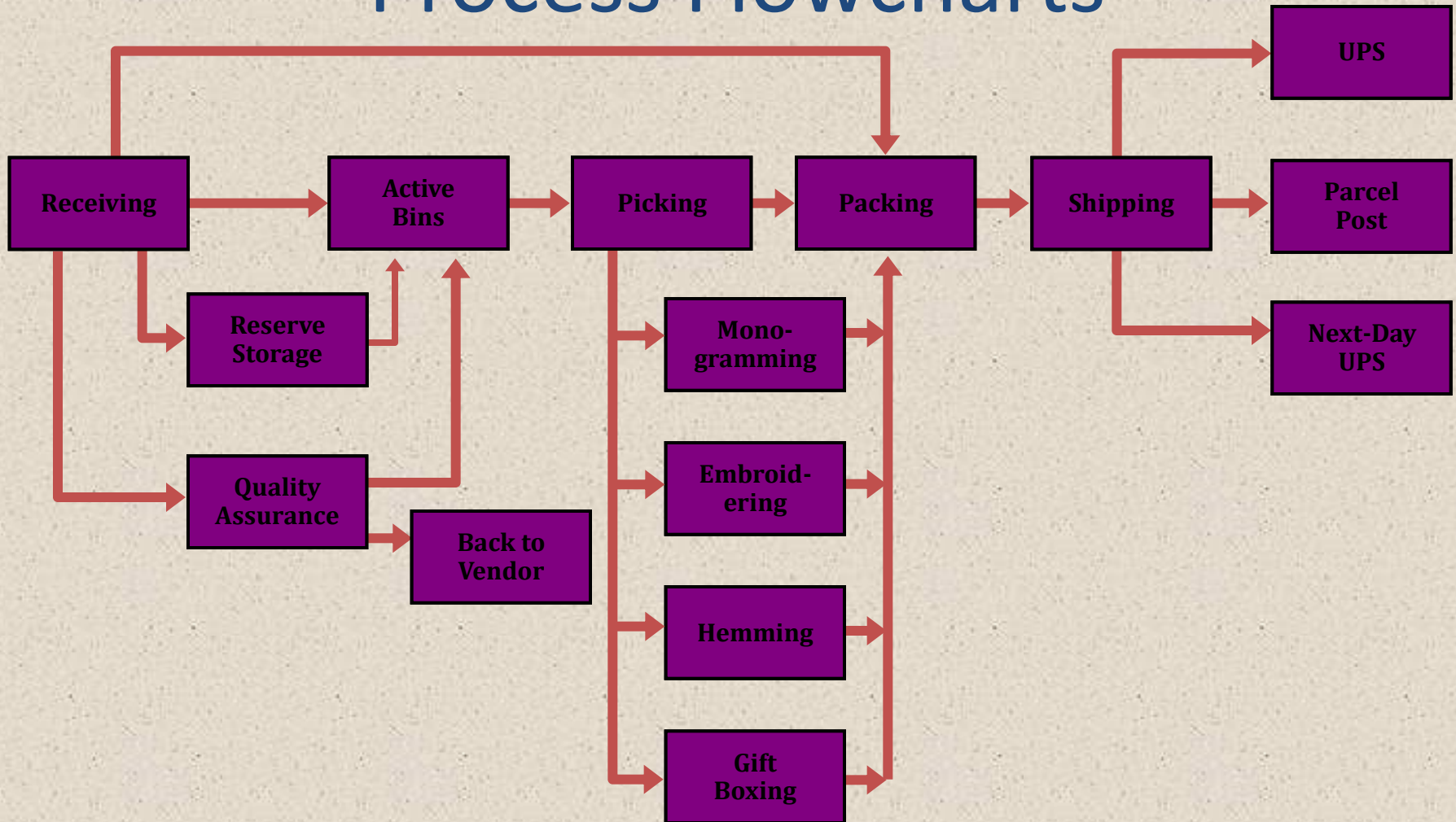


Found by superimposing the route sheets and the assembly chart, a chart results that gives an overview of the flow within the facility.

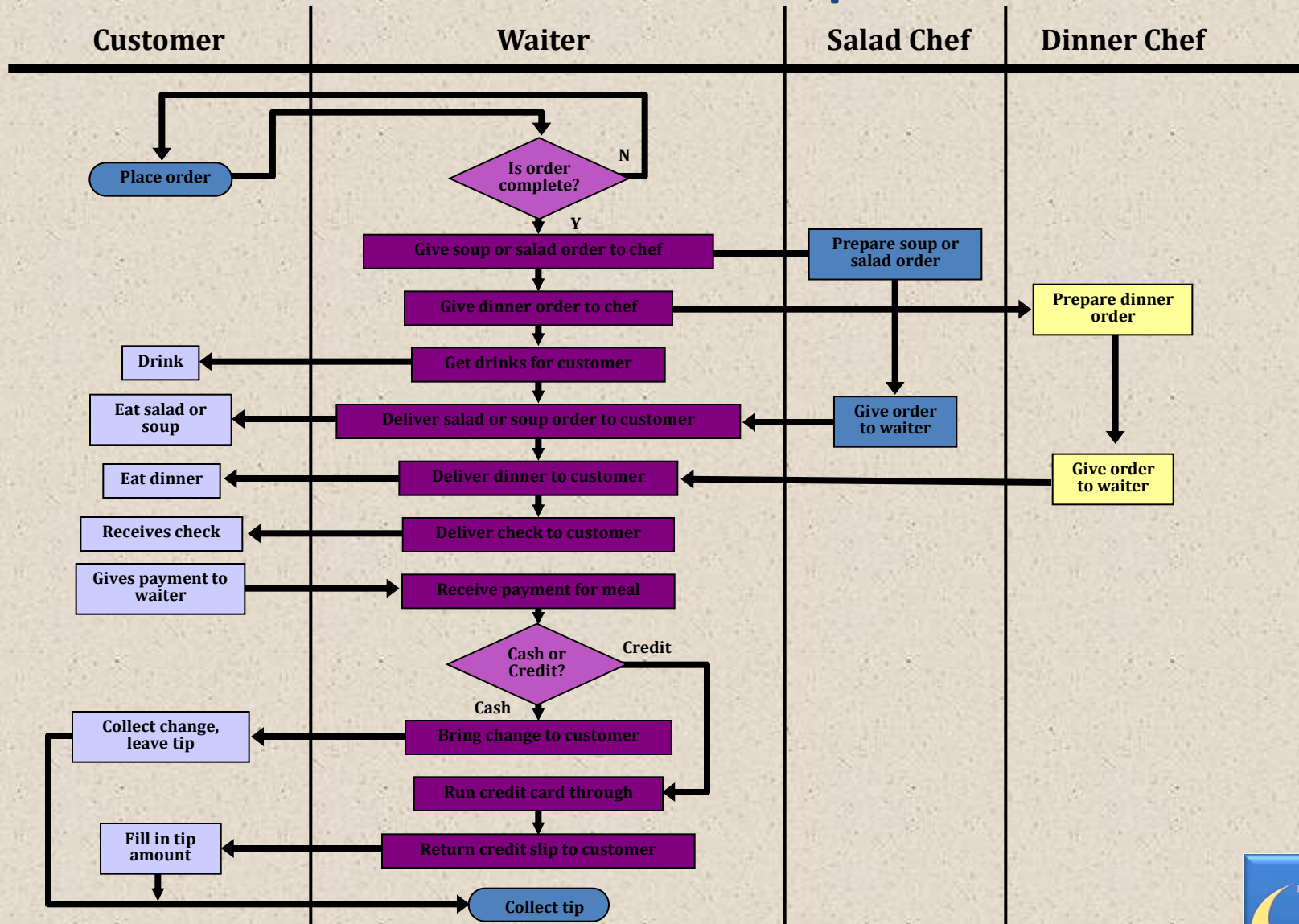


# Operations Process Chart

# Process Flowcharts



# Process Maps





# SCHEDULE DESIGN



<http://www.observer.co.za/article/overall-outlook-motor-industry-remains-positive>

[www.aeunike.lecture.ub.ac.id](http://www.aeunike.lecture.ub.ac.id)

# Schedule Design

Answering questions:

- HOW MUCH to produce => lot size
- WHEN to produce => production scheduling

Depend on:

- How long production will continue

Impacts:

Machine selections, #machines, #shifts, #employees, space requirements, storage equipment, MH equipment, personnel requirements, storage policies, unit load design, building size, etc.

# Marketing Information

- Minimum market information required for Facilities Planning:

Product or Service	First Year Volume	Second Year Volume	Fifth Year Volume	Tenth Year Volume
A	5000	5000	8000	10,000
B	8000	7500	3000	0
C	3500	3500	3500	4000
D	0	2000	3000	8000



# Marketing Information

- Valuable information that should be obtained from marketing and used by a Facilities Planner:

Information to Be Obtained from Marketing	Facilities Planning Issues Impacted by the Information
Who are the consumers of the product?	<ol style="list-style-type: none"> <li>1. Packaging</li> <li>2. Susceptibility to product changes</li> <li>3. Susceptibility to changes in marketing strategies</li> </ol>
Where are the consumers located?	<ol style="list-style-type: none"> <li>1. Facilities location</li> <li>2. Method of shipping</li> <li>3. Warehousing systems design</li> </ol>
Why will the consumer purchase the product?	<ol style="list-style-type: none"> <li>1. Seasonability</li> <li>2. Variability in sales</li> <li>3. Packaging</li> </ol>
Where will the consumer purchase the product?	<ol style="list-style-type: none"> <li>1. Unit load sizes</li> <li>2. Order processing</li> <li>3. Packaging</li> </ol>
What percentage of the market does the product attract and who is the competition	<ol style="list-style-type: none"> <li>1. Future trends</li> <li>2. Growth potential</li> <li>3. Need for flexibility</li> </ol>
What is the trend in product changes?	<ol style="list-style-type: none"> <li>1. Space allocations</li> <li>2. Materials handling methods</li> <li>3. Need for flexibility</li> </ol>



# Process Requirements

- Schedule design determines the number of each equipment type required to meet the production schedule.
- Specification of process requirements typically occurs in three phases:
  1. Determines the quantity of components that must be produced, including scrap allowances, in order to meet market estimate
  2. Determines the equipment requirements for each operation
  3. Combines the operation requirements to obtain overall equipment requirements

# Process Requirements

- SCRAP ESTIMATES

*Number of units production*

*= market estimate + scrap estimate*

- Scrap: the material waste generated in the manufacturing process due to geometric or quality considerations

# Process Requirements

- SCRAP ESTIMATES

Let;

$P_k$  = percentage of scrap produced on the  $k^{\text{th}}$  operation,

$O_k$  = the desired output of nondefective product from operation  $k$ ,

$I_k$  = the production input to operation  $k$ .

$$O_k = I_k - P_k I_k \quad \text{or} \quad O_k = I_k(1 - P_k)$$

Hence;

$$I_k = \frac{O_k}{1 - P_k}$$

Thus, the expected number of units to start into production for a part having  $n$  operations is

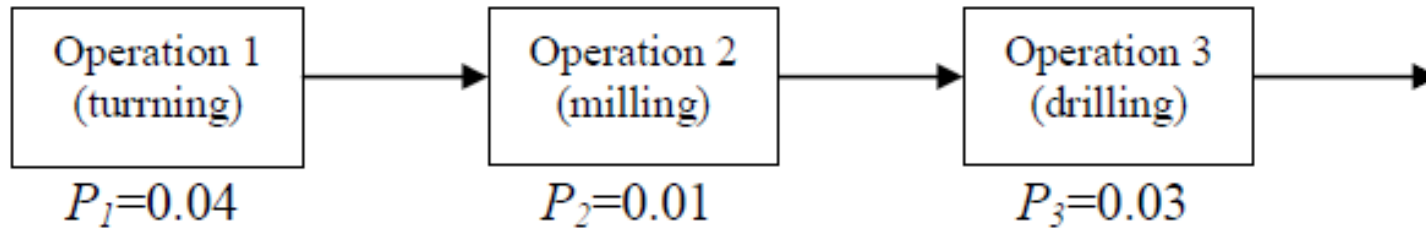
$$I_k = \frac{O_n}{(1 - P_1)(1 - P_2) \dots (1 - P_n)}$$

where in this case  $O_n$  is the market estimate.



Example:

A product has a market estimate of 97,000 components and requires three processing steps (turning, milling, and drilling) having scrap estimates of  $P_1=0.04$ ,  $P_2=0.01$ ,  $P_3=0.03$ . Calculate the production input to operation 1.



$$I_3 = \frac{97,000}{1 - 0.03} = 100,000$$

$$\left( I_k = \frac{O_k}{1 - P_k} \right)$$

$$I_2 = \frac{100,000}{1 - 0.01} = 101,010$$

$$I_1 = \frac{101,010}{1 - 0.04} = 105,219$$

$$\text{(or; } I_1 = \frac{97,000}{(1 - 0.04)(1 - 0.01)(1 - 0.03)} = 105,219 \text{)}$$

Summary of Production Requirements		
Operation	Production Quantity Scheduled (units)	Expected number of good units produced
Turning	105,219	101,010
Milling	101,010	100,000
Drilling	100,000	97,000

Table 4.5. Summary of production requirements

# Process Requirements – Non Series

Work backward from end of the line.

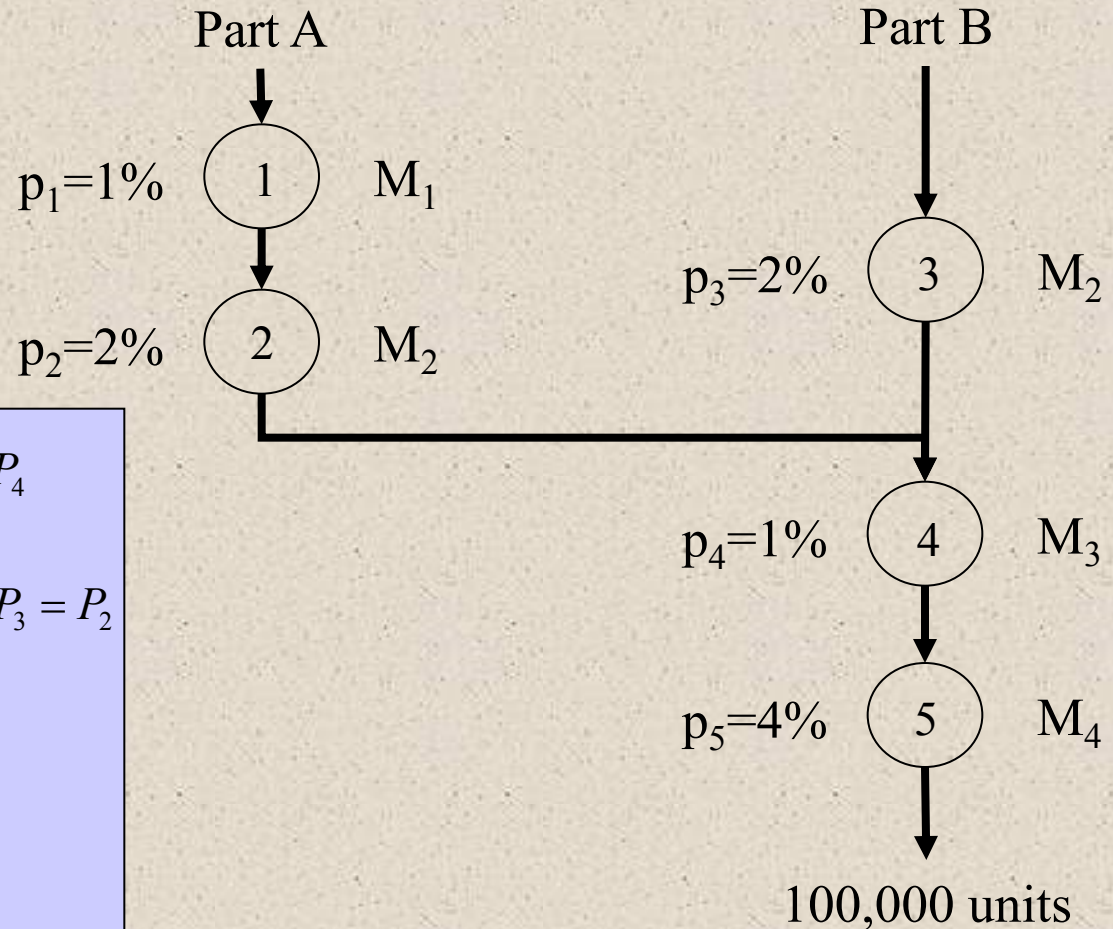
$$S_5 = \frac{P_5}{1 - p_5} = \frac{100,000}{.96} = 104,167 = P_4$$

$$S_4 = \frac{P_4}{1 - p_4} = \frac{104,167}{.99} = 105,219 = P_3 = P_2$$

$$S_3 = \frac{P_3}{1 - p_3} = \frac{105,219}{.98} = 107,366$$

$$S_2 = \frac{P_2}{1 - p_2} = \frac{105,219}{.98} = 107,366$$

$$S_1 = \frac{P_1}{1 - p_1} = \frac{107,366}{.99} = 108,451$$





# Process Requirements

- EQUIPMENT FRACTIONS

- The quantity of equipment required for an operation
- Total time required to perform the operation divided by the time available to complete the operation

$$F = \frac{SQ}{EHR}$$

where;

- $F$  = number of machines required per shift
- $S$  = standard time (minutes) per unit produced
- $Q$  = number of units to be produced per shift
- $E$  = actual performance, expressed as a percentage of standard time
- $H$  = amount of time (minutes) available per machine
- $R$  = reliability of machine, expressed as percent “up time”

# Process Requirements

## • EQUIPMENT FRACTIONS

Equipment requirements are a function of the following factors:

- Number of shifts (the same machine can work in more than one shift).
- Setup times (if machines are not dedicated, the longer the setup, the more machines needed).
- Degree of flexibility (customers may require small lot sizes of different products delivered frequently – extra machine capacity will be required to handle these requests).
- Layout type (dedicating manufacturing cells or focused factories to the production of product families may require more machines).
- Total productive maintenance (will increase machine up time and improve quality, thus fewer machines will be needed).

Example:

A machine part has a machinery time of 2.8 min per part on a milling machine. During an 8-hr shift 200 units are to be produced. Of the 480 min available for production, the milling machine will be operational 80% of the time. During the time the machine is operational, parts are produced at a rate equal to 95% of the standard rate. How many milling machines are required?

$S = 2.8$  min per part,

$Q = 200$  units per shift,

$E = 0.95$ ,

$H = 480$  min per shift,

$R = 0.80$ .

$$F = \frac{SQ}{EHR} = \frac{2.8 \times 200}{0.95 \times 480 \times 0.80} = 1.535 \text{ machines per shift}$$



# Efisiensi Proses (E)

$$E = \frac{H}{D} = \left(1 - \frac{D_T + S_T}{D}\right)$$

H : Running time per periode

D : Lama waktu kerja per periode (8 jam/hari untuk satu shift kerja)

$D_T$  : Down Time

$S_T$  : Set up Time per periode

# Process Requirements

- MACHINE ASSIGNMENT PROBLEM

- Operator-Machine Charts

- Tool for showing activity of both operator and machine along a time line
- Also called “multiple activity chart”
- **Example:**
  - 1 minute to load
  - 1 minute to unload
  - 6 minute run cycle
  - 0.5 minute to inspect and pack
  - 0.5 minute to travel to another machine

## ONE MACHINE

Time	Operator	M1
0.5	U1	UNLOAD
1	U1	UNLOAD
1.5	L1	LOAD
2	L1	LOAD
2.5	I&P	RUN
3	IDLE	RUN
3.5		RUN
4		RUN
4.5		RUN
5		RUN
5.5		RUN
6		RUN
6.5		RUN
7		RUN
7.5		RUN
8		RUN

Cycle Time	8	min
Oper Idle	5.5	min
Mach. Idle	0	min
Prod. Rate	0.125	pc/min

# – Operator Machine Charts

TWO MACHINES				THREE MACHINES					
Time	Operator	M1	M2		Time	Operator	M1	M2	M2
0.5	U1	UNLOAD	RUN		0.5	U1	UNLOAD	RUN	RUN
1	U1	UNLOAD	RUN		1	U1	UNLOAD	RUN	RUN
1.5	L1	LOAD	RUN		1.5	L1	LOAD	RUN	RUN
2	L1	LOAD	RUN		2	L1	LOAD	RUN	RUN
2.5	I&P	RUN	RUN		2.5	I&P 1	RUN	IDLE	RUN
3	T-2	RUN	RUN		3	T-2	RUN	IDLE	RUN
3.5	U2	RUN	UNLOAD		3.5	U2	RUN	UNLOAD	RUN
4	U2	RUN	UNLOAD		4	U2	RUN	UNLOAD	RUN
4.5	L2	RUN	LOAD		4.5	L2	RUN	LOAD	RUN
5	L2	RUN	LOAD		5	L2	RUN	LOAD	RUN
5.5	I&P	RUN	RUN		5.5	I&P 2	RUN	RUN	IDLE
6	T-1	RUN	RUN		6	T-3	RUN	RUN	IDLE
6.5	IDLE	RUN	RUN		6.5	U3	RUN	RUN	UNLOAD
7		RUN	RUN		7	U3	RUN	RUN	UNLOAD
7.5		RUN	RUN		7.5	L3	RUN	RUN	LOAD
8		RUN	RUN		8	L3	RUN	RUN	LOAD
Cycle Time	8	min			8.5	I&P 3	IDLE	RUN	RUN
Oper. Idle	2	min			9	T-3	IDLE	RUN	RUN
Mach Idle	0	min			Cycle Time	9	min		
Prod Rate	0.25	pc/min			Oper. Idle	0	min		
					Mach Idle	1	min		
					Prod Rate	0.333333	pc/min		



# FACILITIES DESIGN



<http://clinpharmnetwork.com/pages/consulting-services/facilities-design.php>

[www.aeunike.lecture.ub.ac.id](http://www.aeunike.lecture.ub.ac.id)

# Facilities Design

- Facilities planner :
  - Organize:
    - the information (product, process, and schedule design)
  - Generate and evaluate:
    - Layout design alternatives
    - Handling design alternatives
    - Storage design alternatives
    - Unit layout design alternatives

# Facilities Design

- Tools:
  - Pareto Chart
  - Seven management and planning tools
    - Affinity diagram
    - Interrelationship diagraph
    - Tree diagram
    - Matrix diagram
    - Contingency diagram
    - Activity network diagram
    - Prioritization matrix



# Affinity diagram

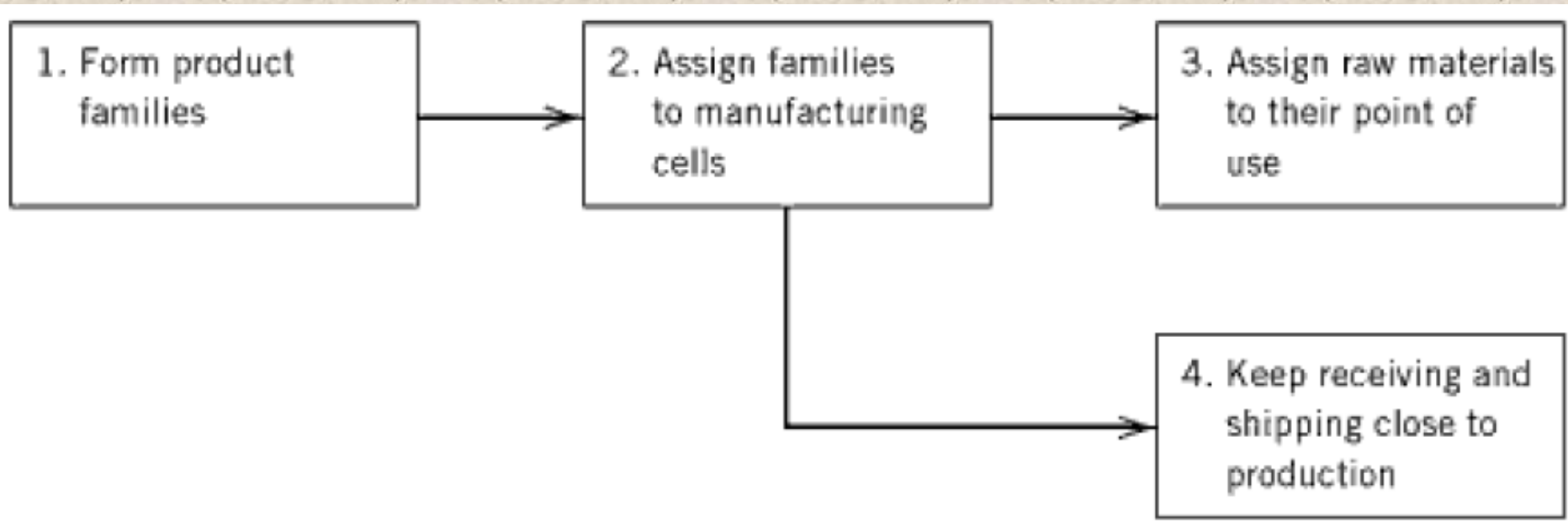
- Is used to gather verbal data, such as ideas and issues, and organize it into grouping

Issues in reducing manufacturing lead time				
Facilities design	Equipment issues	Quality	Setup time	Scheduling
1. Form product families	1. Operator certification program	1. Provide training on how to use process documentation	1. Provide documentation on setup procedures	1. Provide visibility to daily product sequence
2. Assign families to cells	2. Sit technicians closer to production	2. Implement successive inspection with feedback	2. Locate fixtures and tooling close to machines	2. Do not authorize products for which the needed parts are not available
3. Assign raw mtl's to their point of use	3. Monitor breakdowns to predict future occurrences	3. Develop mistake-proof devices	3. Provide training so operators can participate	3. Negotiate frequent and smaller lots to customers
4. Keep receiving and shipping close to production	4. Recruit enough technicians per shift	4. Develop capabilities for monitoring key machine parameters	4. Provide information on daily sequence	



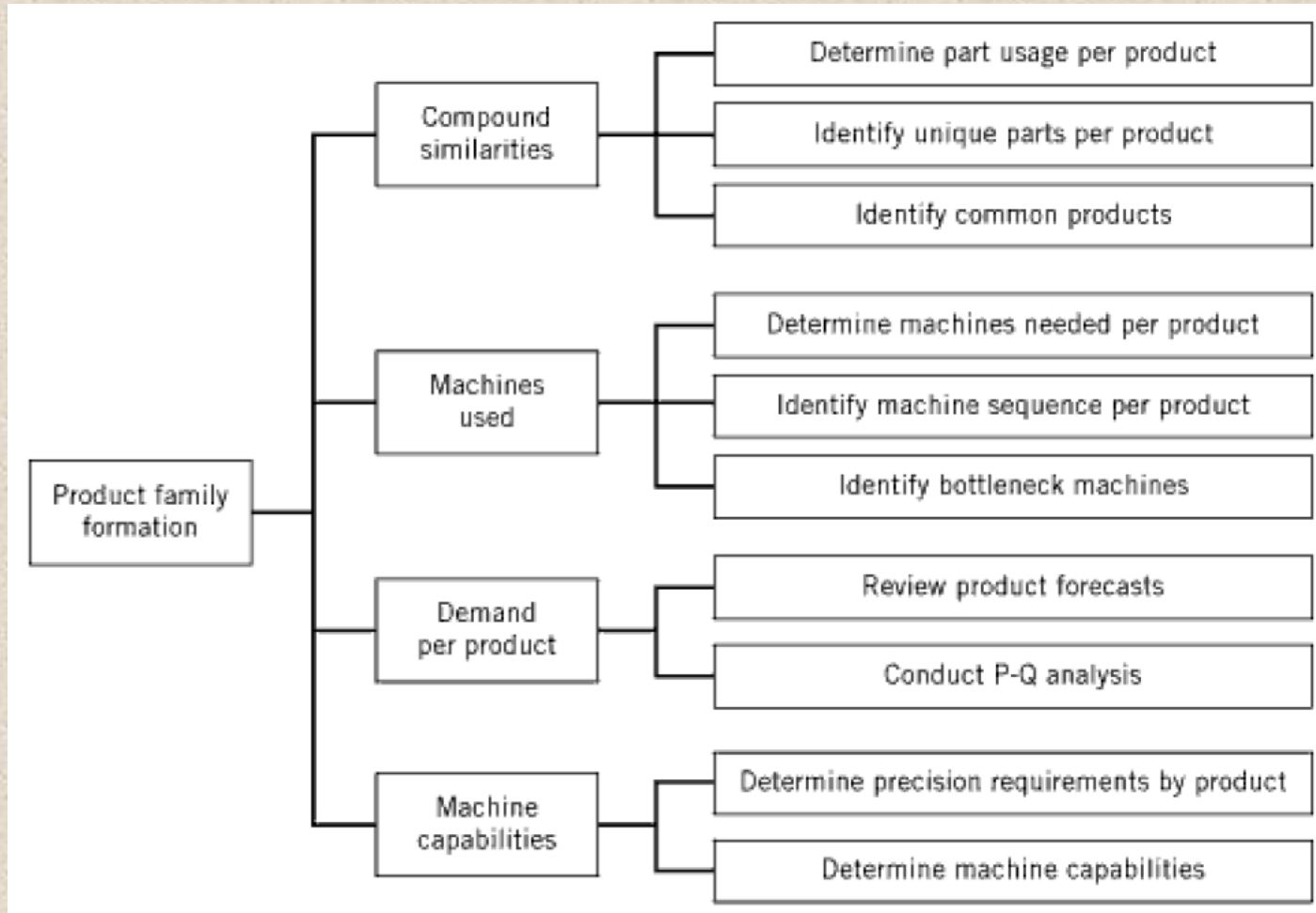
# Interrelationship diagram

- Is used to map the logical links among related items, trying to identify which items impact others the most. This graph helps us understand the logical sequence of steps for the facilities design.



# Tree diagram

- Is used to map in increasing detail the actions that need to be accomplished in order to achieve a general objective.



# Matrix diagram

- Organizes information such as characteristics, functions, and tasks into sets of items to be compared.
- Provides visibility to key contact on specific issues and helps identify individuals who are assigned to too many teams.

Team\Participants	Joe	Mary	Jerry	Lou	Linda	Daisy	Jack
Part usage team	P	C	P	L			P
Machine use & cap team	L		C				P
Demand forecast team				P	C	L	

*Note.* L: Team Leader  
C: Team Coordinator  
P: Team Participant

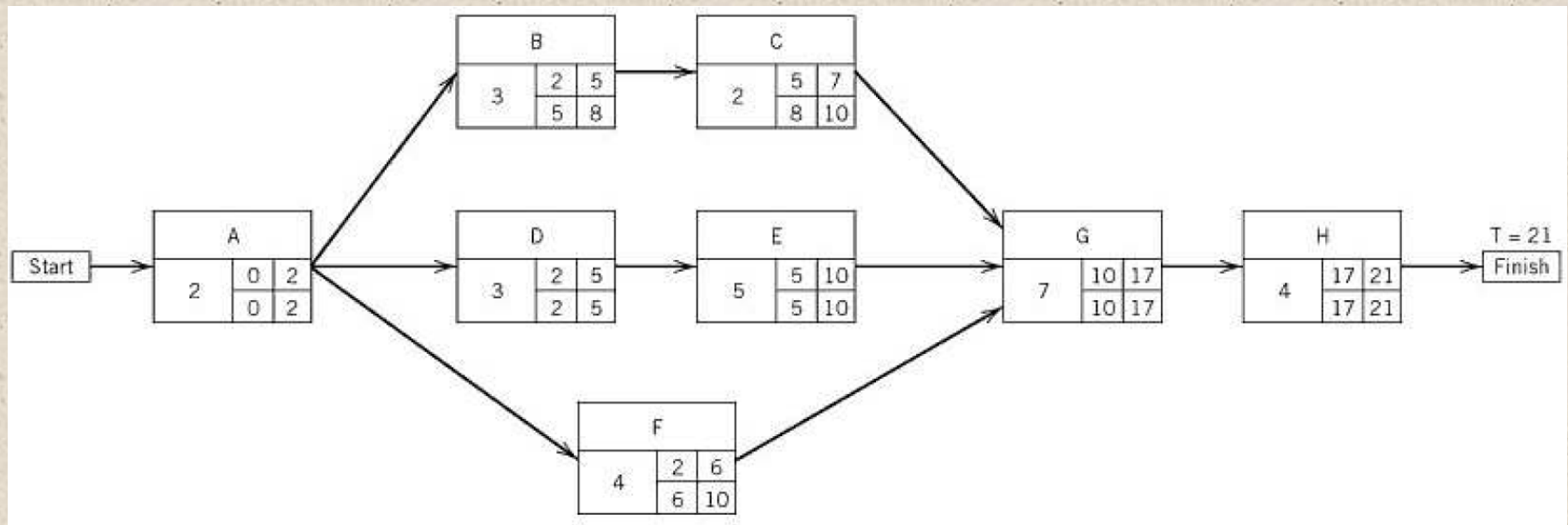
# Contingency diagram

- Process decision program chart, maps conceivable events and contingencies that might occur during implementation.
- Is useful when the project being planned consists of unfamiliar tasks.



# Activity network diagram

- Is used to develop a work schedule for the facilities design effort.
- Critical path method (CPM).
- Can be replaced by a Gant chart.



A: Schedule shutdown periods for equipment movement and installation  
 B: Interview, evaluate, select, and hire new employees  
 C: Train new employees  
 D: Interview, evaluate, and select equipment vendors  
 E: Order equipment  
 F: Interview, evaluate, select, and hire construction contractors  
 G: Meet to review installation plan (facilities design team, contractors, new employees, vendor representatives, and management)  
 H: Executive installation plan and test system

Activity		
Di	ES	EF
	LS	LF

Di : Activity duration  
 ES: Early start  
 EF: Early finish  
 LS: Late start  
 LF: Late finish

# Prioritization matrix

- In developing facilities design alternatives it is important to consider:
  - a) Layout characteristics
    - Total distance travelled
    - Manufacturing floor visibility
    - Overall aesthetics of the layout
    - Ease of adding future business
  - b) Material handling equipment
    - Use of current material handling equipment
    - Investment requirements on new equipment
    - Space and people requirements
  - c) Unit load implied
    - Impact on WIP levels
    - Space requirements
    - Impact on material handling equipment
  - d) Storage strategies
    - Space and people requirements
    - Impact on material handling equipment
    - Human factor risk
  - e) Overall building impact
    - Estimated cost of the alternative
    - Opportunities for new business

# Prioritization matrix

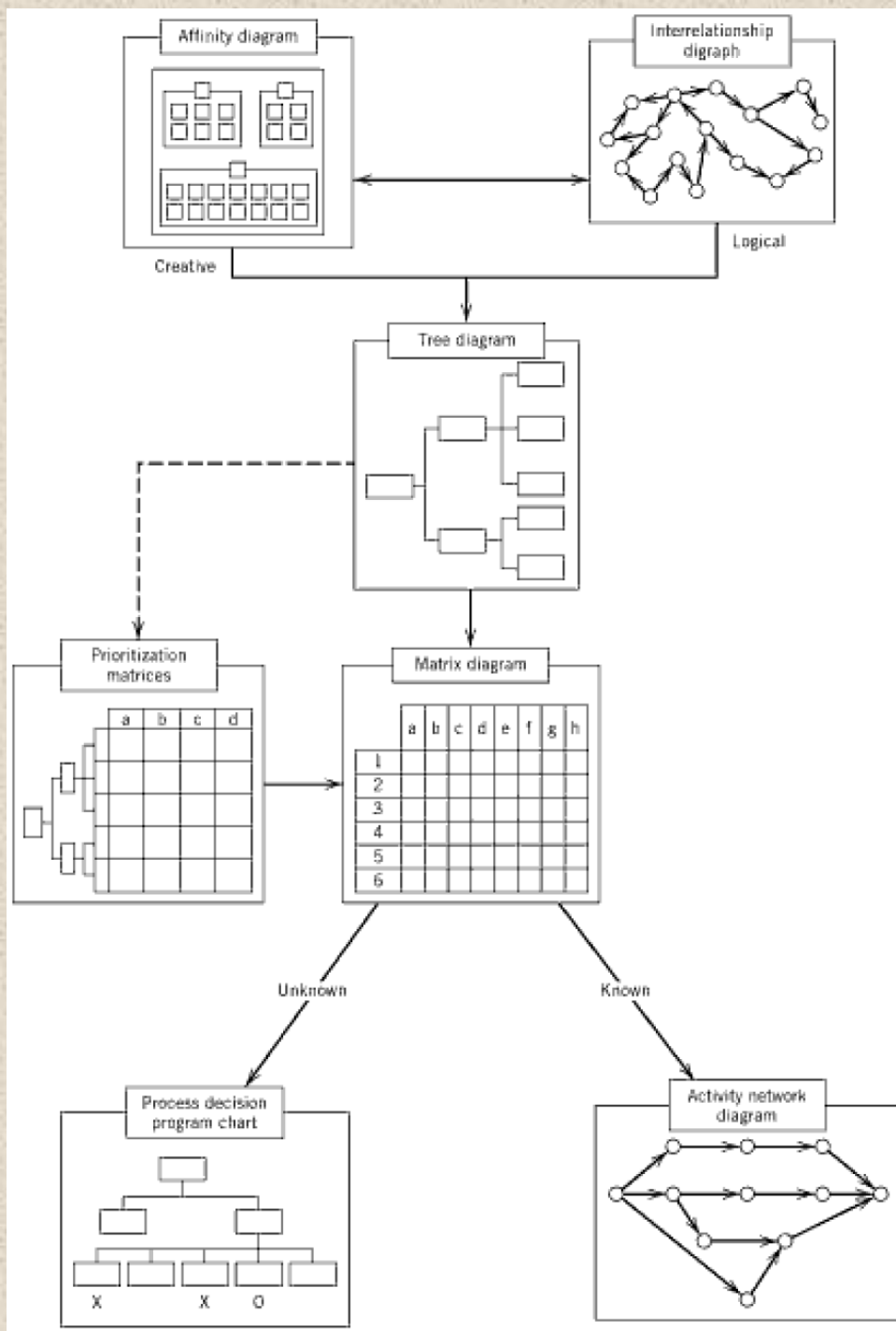
- Is used to judge the relative importance of each criterion as compared to each other

	Criteria											Row totals
	A	B	C	D	E	F	G	H	I	J	K	(%)
A	1	5	10	5	1	1	1	1	1	5	1	32 (9.9)
B	1/5	1	5	1/5	1/5	1/10	1/5	1/5	1/10	1/5	1/5	7.6 (2.4)
C	1/10	1/5	1	1/10	1/10	1/10	1/5	1/5	1/10	1/10	1/10	2.3 (0.7)
D	1/5	5	10	1	1/5	1/5	1/5	1/5	1/10	1/5	1/10	17.4 (5.4)
E	1	5	10	5	1	1	5	5	1/5	1	1/5	34.4 (10.7)
F	1	10	10	5	1	1	5	5	1	1	1	41 (12.7)
G	1	5	5	5	1/5	1/5	1	5	1/5	1/5	1/58	23 (7.1)
H	1	5	5	5	1/5	1/5	5	1	1/10	1/5	1/5	22.9 (7.1)
I	1	10	10	10	5	1	5	10	1	1	5	59 (18.3)
J	1/5	5	10	5	1	1	5	5	1	1	5	39.2 (12.2)
K	1	5	10	10	5	1	5	5	1/5	1/5	1	43.4 (13.5)
Column total	7.7	56.2	86	51.3	14.9	6.8	32.6	37.6	5	10.1	14	322.2
												Grand total

A. Total distance travelled  
 B. Manufacturing floor visibility  
 C. Overall aesthetics of the layout

G. Space requirements  
 H. People requirements  
 I. Impact on WIP levels

# Logical application sequence of The seven management and planning tool





# References

- Heragu, S. (2008). *Facilities Design* (3rd Ed.). CRC Press.
- Tompkins, White, Bozer and Tanchoco. (2010). *Facilities Planning* (4th Ed.). New York: Wiley.

# Thank You !