

Jalila Asha

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Summary of Qualifications

- Interdisciplinary problem solver with 3+ years' experience working in a project-based environment
- Strong writing, editing, project management, collaboration, customer service and public speaking skills
- Fluent in English, Arabic, and Conversation Turkish
- Experience living and working abroad; comfortable in a multicultural work environment

Education

University of Washington || Seattle, WA || June 2022

Bachelor of Arts, English

Minor in Near Eastern Languages Civilization

Study Abroad

Istanbul University || Direct Exchange Student || Istanbul, Turkey || August 2019-December 2019

- Study Turkish language and culture while enhancing knowledge of near eastern literature
- Demonstrate independence and adaptability in new and constantly changing environment

Relevant Experience

Writing Tutor || Odegaard Writing Center || Seattle, WA || September 2020-Present

- Meet 10-30 students per day in one-on-one setting to assess grammar and presentation of ideas
- Provide critical feedback in constructive manner to students from all academic disciplines

Blogger || BooksoftheWorld.com || Seattle, WA || July 2017-Present

- Create and maintain blog reviewing new literature from global authors addressing cultural themes
- Write and publish posts in English and Arabic for global audiences
- Earn status as "verified reviewer" on Amazon.com

Customer Service Representative || Iraqi Airways || Baghdad, Iraq || June – August 2019

- Communicated with international customers to ensure smooth and pleasant travel experience
- Completed 20+ phone calls with travelers worldwide per day, to ensure satisfaction with flight booking and interest customers in additional discounts and saving opportunities.

Project Experience

Ideathon Participant || UW Center for 21st Center Liberal Learning (C21) || Seattle, WA || May 2022

- Collaborated with interdisciplinary team of 5 liberal arts students in weekend intensive workshop
- Utilized design thinking to address question of enhancing engagement of UW humanities students
- Conducted in-depth interviews with current students and coded responses to identify themes
- Assessed findings and wrote and presented recommendations to university administrators

Student Consultant || Zain Iraq Telecommunications || Baghdad, Iraq || January - March 2020

- Liaised between national telecommunications company and students from local high school
- Conduct market research assessing student and youth perception of new cellular technologies
- Wrote summary of findings and presented to board of directors

Honors

UW + Amazon Mentor Program || March 2018-Present

Husky Leadership Initiative Student Advisory Board || September 2018-Present