

ALINA ZAIDI

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• <https://github.com/az84> • <https://az84.github.io/My-Personal-Portfolio/>

OVERVIEW

The self defining qualities that delineate me are my tenacity, positive work ethic, time management, and hunger to succeed.

EXPERIENCE

The Judge Group

Benefits Assistant

12/2020 - Present

- o Works in a small team to administer the benefits provided to 3000+ eligible US employees for a large staffing/consulting firm with offices and employees in all 50 states, Puerto Rico, Canada, and India.

Willis Towers Watson – Remote

Technical Support Assistant - Licensed Benefit Advisor

08/2020 - 11/2020

- o Used a consultative approach to listen and assess the retirees insurance needs and appropriate eligibility
- o Effectively and empathetically communicated the costs and benefits of multiple insurance plans over the phone
- o Made plan recommendations based on participants individual needs and assisted them with the decision making process

EDUCATION

University of Pennsylvania

Upenn LPS Coding Bootcamp, Full Stack Web Development

05/2021 - Present

- o A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Express.js, Node.js, MongoDB, MySQL.

University of London

Bachelor of Science in International Relations

CERTIFICATIONS & LICENSES

Pennsylvania Life and Health Insurance License

09/2020 - 10/2022

America's Health Insurance Plans (AHIP) Certification

09/26/2020

- o Completed the 2021 Medicare + Fraud, Waste and Abuse Exams

Google IT Support Professional Certificate

07/31/2019

- o A 5-course specialization by Google on Coursera

IBM Customer Engagement Specialist Professional Certificate

06/23/2019

- o Official certification provided by IBM on Coursera

SKILLS

- o Proficient in Microsoft Office, PowerShell, Linux CLI
- o IT Customer Support, Service Level Agreements, Process Management, Ticketing Systems
- o HTML, CSS, JavaScript, JQuery

PROJECTS

Star Books

<https://github.com/az84/Project-1>

<https://az84.github.io/Project-1/>

- o For our book search project, we decided to create a site that utilizes the Google Books API and the NYT Books API to bring the user a wide variety of books they can read based on their input
- o The user is able to search for topics and have a list of books about that topic dynamically generated on the page.
- o After the results are generated, the user can click on the various books to learn more about them, as on click they will be redirected to a google books page with further information on the selected book
- o The user is also able to select a NYT best seller list to view, and it will be dynamically generated in the bestseller list section.

Code Quiz

<https://github.com/az84/Code-Quiz>

<https://az84.github.io/Code-Quiz/>

- o For this project we were required to build a timed coding quiz with multiple-choice questions from scratch. The application will run in the browser and will feature dynamically updated HTML and CSS powered by JavaScript code. It will have a clean, polished, and responsive user interface
- o The quiz asks the user a series of questions where the user is given 75 seconds to complete the quiz. A wrong answer results in a penalty of -10 seconds. The user's final score is equal to the number of seconds left on the clock after the final question is answered.

Work Day Scheduler

<https://github.com/az84/Work-Day-Scheduler>

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- o For this project we were required to Create a simple calendar application that would allow users to save events for each hour of the day by modifying starter code. This app runs in the browser and features dynamically updated HTML and CSS powered by jQuery. Moment.js library has been utilized to work with date and time.

