ICS 321/324: Database Systems (221) Course Project

Database Systems Project (PHASE I)

High-Level Requirements

Due: November 12, 2022

In this project, you will develop a database system for a package delivery company. Your finished product should be designed to manage and maintain related information in a database and support the functionality outlined here.

Design a database system for a worldwide package delivery company (e.g., SMSA, DHL or FedEX). The database must be able to keep track of customers (who ship packages) and customers (who receive packages); some customers may do both. The detailed information of company employees is maintained in the database.

The company receives and ships packages and maintains up-to-date information on the processing and current location of each shipped package as follows:

- Shipped packages can be characterized by package number (unique), weight, dimensions, insurance amount, destination, and final delivery date.
- Each package must be identifiable and trackable, so the database must be able to store the location of the package and its history of locations.
- Locations include trucks, planes, airports, and warehouses and are uniquely identifiable.
- Shipped packages are received into the system at a single retail center. Retail centers are characterized by their type, unique ID, and address.
- Shipped packages make their way to their destination via one or more standard the company transportation events (i.e., flights, truck deliveries). These transportation events are characterized by a unique schedule number, type (e.g, flight, truck), and the delivery route.

The list of requirements with constraints/business rules are as follows:

a) The packages are categorized as Regular, Fragile, Liquid, Chemical etc.

b) The status of the packages is as follows in transit, delivered, lost or damaged.

c) The value and insurance amount of the package is maintained as well as the payment to the company based on weight as cost for delivering the package.

d) Any company employee or customer should be able to search their packages by their ID, category, city and delivery date.

e) The movement history including the current place of the package in transit must be produced upon request.

f) The system should be able to retrieve information of packages not delivered, damaged or lost.

g) The system should identify fines for delayed packages. For lost or damaged packages, the insurance amount is delivered to the customer instead of the package.

h) The system should be able to send notifications whenever the packages become available for delivery as well as if they are delayed.

i) Each package will have a unique barcode that the system will be able to read.

Each project group should go through the following steps in completing the phase 1 of the project:

1. Create the Enhanced Entity Relationship (EER) diagram that captures this information about the proposed system. Be certain to indicate identifiers and cardinality constraints.
2. Your design should include an EER diagram, the complete relational schema, and a list of constraints, including primary-key and foreign-key constraints, check constraints, and not null constraints, for the tables and attributes, etc.
3. Describe business-related constraints e.g., each package must have a printed label attached with the scan-able unique ID printed, single package can be owned by one and only one customer, etc.

We have the following main categories of actors in our system:

- **System Admins & Company Employees:** Mainly responsible for adding and modifying package information and user information. The admin/employee can also delete packages and update movement information.
- **Customers:** Customers can search for their packages, update their personal information as well as make payments.
- **System:** Mainly responsible for sending notifications through email etc.

Phase 1 Deliverables (by November 12, 2022)

A detailed report (pdf) which contains:

- Cover page (Title, Group Number, IDs & Names, Date)
- The report must include the following
  - All constraints and business rules identified with all assumptions clearly stated.
  - EER and Relational Schema.
  - All the tools and resources that you used.
  - A table which lists the tasks done by each group member.

Database Systems Project (PHASE 2) Functional Requirements

Due: **December 15, 2022**

Each project group should go through the following steps in completing the phase I& II of the project:

1. Describe constraints, including business related, and technical constraints, such as primary keys, foreign keys, check constraints, and not null constraints, for the tables and attributes, etc.
2. Design the database, following an EER approach; then go through the normalization process to come up with a collection of tables that are in **Third normal forms**.
3. Use any SQL database to create the normalized tables
4. Find out how the most recent version of your database implements the concept of triggers and then create at least one trigger for your database. For example, one such trigger could be that someone wants to send a package; your trigger must create a package id automatically (optionally).
5. Populate the database by using SQL insert statements or with some GUI interface such as PhpMySQLAdmin in case you are using MySQL.

Functions of an Administration/Employee
- Add/Remove/Edit package information
- Add/Remove/Edit user information
- Generate reports
- Trace back packages
- Sending notifications through email etc.

Functions of a Customer
- Search for your own package
- Send/receive package
- Update personal information
- Do payment
- Traceback his/her package (Status mode)

General Function
- Login and Logout

Reports
- Payments that have been confirmed and completed
- List all lost/delayed/delivered packages between two dates
- List the total number of package types (Regular, Fragile, Liquid, Chemical) that have been sent between two dates.
- Package Delivery Tracking based on categories, locations and status. For example, list all fragile packages currently in transit at Riyadh.
- List all packages information either sent or received by a particular customer.

Phase 2 Deliverables

Implement the project application using any language of your choice and submit a pdf report which contains the following:

- Cover page (Title, Group Number, IDs & Names, Date)
- All what you submitted in Phases 1.
- How you implemented Phase 2.
- All the tools and resources that you used.
- All the problems you faced.
- All the things that you learned from the project.
- A table which list the percentage completion of each required operation.
- A table of all the extra things done. (For bonus points)
- A table which lists the tasks done by each group member.
- Suggestions to improve ICS 321 future projects.