



MAHAMMED AZAN

IT Support Specialist

ABOUT ME

IT support specialist with two years of hands-on experience identifying and resolving hardware and software issues. Skilled in providing excellent technical support, ensuring minimal downtime, and maximizing user productivity. Strong knowledge of operating systems, applications, and IT infrastructure. Proficient in effectively communicating technical solutions to both technical and non-technical users.

CONTACT

+971525219209
mohammedazanpk@gmail.com
Dubai
<https://mohammedazan.netlify.app/>
www.linkedin.com/in/mahammedazan

SKILLS

- Technical Skills :
Software and Hardware Installation |
Operating Systems | Troubleshooting
| System installation and
configuration
- Programming Language :
HTML | CSS | JavaScript | Python |
Java | MySQL | C | WordPress
- Softwares :
Adobe Photoshop | Microsoft Office
| Microsoft Azure | Android Studio |
Microsoft Visual Studio Code |
PyCharm

LANGUAGES

English | Hindi | Kannada | Malayalam



EXPERIENCES

IT Support Specialist

Nov/2021 - Present

Grand Link Gate Computer LLC -Dubai

- Responsible for the installation and maintenance of IT equipment, including printers and workstations. Supporting customers using remote access technologies and also by visiting client sites.
- Assemble, install, and test customized configurations for a variety of platforms and operating systems.
- Troubleshoot issues and provide technical assistance.
- Assist clients in identifying the appropriate technological hardware and software products for their business needs

Odoo ERP Trainee

Aug/2021 – Oct/2021

HIDAYATH GROUP - Dubai, DIP2

- Design, development, and testing of Odoo addons, projects, products, and interfaces
- Interact with customers and guide them through the Odoo module's functionality.
- Ability to write maintainable application code that implements business requirements effectively and efficiently

Software Developer

Jan/2021 – May/2021

Alnaaf PVT LTD - Mangalore

- Designed and developed an online food order Android application using Java.
- The main objective of this app is to manage the order details of item category, food delivery address, order, shopping cart
- Worked very closely with the UI/UX design



EDUCATION

B.E in Computer Science and Engineering:

Yenepoya Institute of Technology (VTU) Jun 2016 –Jul 2020
CGPA – 6.81

Pre-University Education

St Mary's PU College Jun 2014 –May 2016
69.16%

Higher Secondary

Mahadevi high school Jun 2011 –May 2014
74.72%



PERSONAL INFORMATION:

Date of birth: 20/11/1998
Nationality: Indian
Visa Status: Resident Visa