

# MAHAMMED AZAN

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[Azan portfolio \(mohammedazan.netlify.app\)](https://mohammedazan.netlify.app)



## PROFESSIONAL SUMMARY

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IT support specialist with two years of hands-on experience identifying and resolving hardware and software issues. Skilled in providing excellent technical support, ensuring minimal downtime, maximizing user productivity. Communicating technical solutions to both technical and non-technical users.

## SKILLS

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Sales and Marketing | Sales technique | Problem Solving | Communication | IT Product Presentation  
Technical Skills - Software and Hardware Installation | Operating Systems | Troubleshooting | System installation and Configuration  
Software's - Adobe Photoshop | Microsoft Office | Microsoft Azure | Android Studio | Microsoft Visual Studio Code | PyCharm.  
Programming Language: HTML | CSS | JavaScript | Python | Java | MySQL | C | WordPress

## EXPERIENCE

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### **Grand Link Gate Computer LLC- Dubai •IT Sales and Technical Support** (Nov/2021-Present)

- Collaborated with sales team to identify and target potential IT clients.
- Prepared and delivered persuasive IT product presentations to address client needs.
- Managed initial client inquiries, providing pre-sales information and support.
- Responsible for the installation and maintenance of IT equipment, including server and workstations. Supporting customers using remote access technologies and also by visiting client sites.
- Assemble, install, and test customized configurations for a variety of platforms and operating systems.
- Troubleshoot issues and provide technical assistance.
- Assist clients in identifying the appropriate technological hardware and software products for their business needs

### **HIDAYATH GROUP - Dubai, DIP2 •Odoo ERP Trainee** (Aug/2021-Oct/2021)

- Design, development, and testing of Odoo addons, projects, products, and interfaces.
- Interact with customers and guide them through the Odoo module's functionality.
- Ability to write maintainable application code that implements business requirements effectively and efficiently

**Alnaaf Pvt Ltd- Mangalore •Software Developer***(Jan/2021-May/2021)*

- Designed and developed an online food order Android application using Java.
- The main objective of this app is to manage the order details of item category, food delivery address, order, shopping cart
- Worked very closely with the UI/UX design Keep your sentences short and to the point.

**EDUCATION**

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***Yenepoya Institute of technology, B.E in Computer Science and Engineering****(Jun2016–JUL 2020)****St. Mary's PU College****(Jun2014 –May 2016)****Mahadevi High School****(Jun2011 –Jul 2014)***LANGAGES**

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**English , Hindi ,Kannada , Malayalam****PERSONEL INFORMATION**

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**Nationality:** Indian**Visa Status:** Employment Visa