

CALL CENTERS | OVERVIEW

AVERAGE CSAT SCORE

5.55

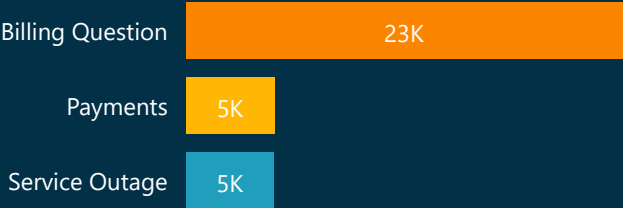
AVERAGE CALL DURATION

25.02

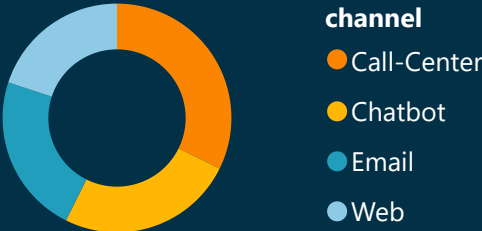
NUMBER OF CALLS

33K

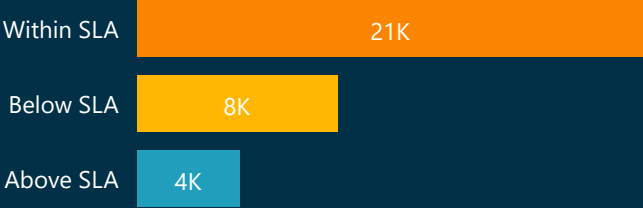
RESON FOR CALLING



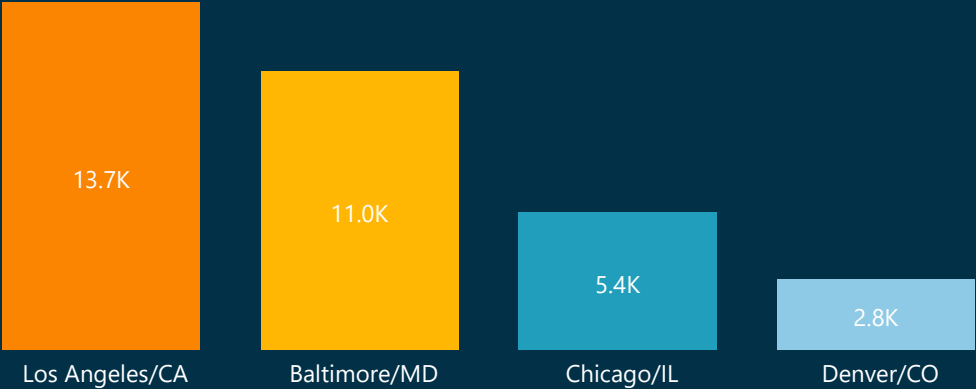
CALL CHANEL



RESPONSE TIME



CALL CENTER



SENTIMENT

