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February 21, 1994

To:

Billing and Premium Accounting Reps

From:

Jill

Re:

Modal Adds Rider Adjustments to the Premium Control Field

Knowing how much everyone loves to do PB accounting on ASF and complete a blue change order to adjust the premium control field for mode changes on policies with billed adds riders, I regret to inform you that this process is no longer necessary!!!

Fiffective immediately these adjustments can be processed on line via the PGNM screen transaction. If the mode change increases the amount in premium control, a DEBIT must be processed. This results in changing from a less frequently billed mode ie. annual to a more frequently billed mode ie. quarterly. If the mode change results in a decrease to the amount in premium control, a CREDIT must be processed. This happens when changing from a more frequently billed mode ie. monthly to a less frequently billed mode ie. quarterly.

This will also enable us to pay balance of annuals, however, under NO circumstances should a pro-rated adds rider premium be paid.

On the PGNM screen the DUE date is the paid to date of the adds rider, the PREMIUM amount is the difference in the premium modes for the balance of the year, SN determines whether a debit (-) increasing the amount in premium control or credit (blank) decreasing the amount in premium control is being processed to the premium control field, an RN (R = adds rider, N = no change in paid to date) with the number of months being adjusted is entered under CODES. The N is very important since the paid to date should not be changed. At the bottom of the screen the offsetting entry to the adds account is processed, again the effective date equals the paid to date of the adds rider with a debit or credit for the AMOUNT which is the difference in premium modes.

I have attached a sample of a PGNM screen processing an adjustment and BEFORE and AFTER stats reflecting the adjustment to the premium control field.

I will be monitoring these cases via the Daily PP Accounting Report since any amount entered on the PG screen will be accepted which, if incorrect, will result in anniversary errors with incorrect anniversary information being sent to the Policyowner. *PLEASE* be very careful when processing this transaction, if you have ANY questions or need any help with these adjustments, please let me know.

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NATIONAL LIFE INSURANCE COMPANY MONTPELIER, VERMONT 05604

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# NATIONAL LIFE INSURANCE COMPANY MONTPELIER, VERMONT 05604

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Do not pay annual adds rider until after the anniversary.

June 17, 1993

To:

Billing and Premium Accounting Reps

From:

Jill

Re:

Adds Rider Reversals [Payments]

### **GREAT NEWS!!**

The Adds Rider Reversal SDR will be promoted to production tonight. Adds rider premium reversals may now be processed via the on line PG screen which will debit the 0192862 account, reverse the paid to date and debit the premium control field accordingly. Two accounting entries must be processed, one for the base premium and the other for the adds rider portion of the premium. The base premium continues to be reversed in the normal way with a YC, AC or NC (and the number of premiums to be reversed), the adds rider premium must be coded RC (and the number of premiums to be reversed) under the CODES field on the PG screen. You MUST use RC or the accounting will debit the premium account. Please be very careful when inserting the adds rider premium amount as the PG screen will accept ANY amount, however, whatever amount you insert WILL debit the premium control field and any incorrect amounts will have to be adjusted manually. You can also reverse more than one month if necessary. I ask that you screen these cases VERY carefully, as with any new change the results may not always be as anticipated. Order a status BEFORE and AFTER any reversals to verify that the premium control field and paid to date is correct. If you are crossing over an anniversary or going back to issue any adds rider dividend accounting must be reversed manually along with the necessary change orders and accounting to adjust the adds. In addition, don't forget that if you are also processing a mode change in conjunction with a premium reversal, you must adjust the premium control field with a blue change order and process the accounting for the difference in premium modes. Failure to do this results in incorrect anniversary information being mailed to the client on the next policy anniversary.

I have attached samples of reversing an adds rider case and processing a mode change to quarterly ie. returned COM check.

If you have ANY questions or need any assistance with these reversals, please don't hesitate to let me know.

Jul

BEFORE STAILS

STATUS REPORT

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# ACCOUNTING

PGEM I219280600 -PP ENTRIES-

APP DIV/

DUE ABC COPP

PREMIUM SGN CODES DESC 459.36

-ABC/PBC ONL

INT EFF LOADI

i 2192806 9305 2192806 9305

SYS POL #

48.38

yc01 2455570 rc01

2455570 Adds Rider

-P9 ENTRIES-

SYS POLICY NO 2192806

EFF DATE ACCT NO 930522 0002601

AMOUNT

DESCRIPTION

LOAN MODE

527.74-24/55570

0528HB3748 BEJ060493082246

PGEM I219280600

219280600I 930501

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ADDS NOT DIV TERM NOCE 1 DIV. ON ADOS RIDER UNEARNED NET PREMIUM PUR PREMIUM PREMIUM 90 Į 205.00 21 777.00 55 527.74 5015.00 257-02-4742 SIGNATURE 2 | Z ADD BEN OWN 92 S.S. NUMBER S.S. NUMBER 29212 5.5. NUMBER S.S. NUMBER VERSION OWNER ABR 934 2192 806 113992050136 OWN ISSUE DATE TERM AMOUNT ADMINING TERM DATE ADDS RIDER ADDS COM 245570 SP WD PREM 500000 AMOUNT :PORT NAME AND ADDRESS 7037 SAINT ANDREWS RD COLUMBIA SC NAME AND ADDRESS INSURED'S NAME JOHNNY Y SMITH JR OWNER'S NAME JOHNNY Y SMITH JR APEX II NAR INVAR LN/DIR REC P D F TO STATUS ADDITIONS \_\_\_ STATE ( CITY **SNI** 46/180

You have reversed your premiums and all was processed correctly. Now you want to change the premium mode.

- 1. Remember that the adds rider MUST be billed on anniversary cycle.
- 2. In this case, premiums are reversed to the anniversary date of May so it can be changed to quarterly.

Premium control must be adjusted for the amount of premiums left to be paid for the year. In this case the full year from May to May. Therefore, take the adds rider annual premium of \$777.00 X .26 = \$202.02 X 4 = \$808.08. This is the amount to be placed in premium control. Currently, there are 12 special monthly premiums in premium control of \$820.56 minus \$808.08 equals an adjustment of \$12.48. Since 4 quarterly premiums are LESS than 12 special monthly premiums process a *CREDIT* to the premium control account 0192862 for \$12.48 and a *DEBIT* to the adds account 0123015 for \$12.48. Lastly, a change order to DECREASE the amount in premium control to \$808.08.

3. IF FOR EXAMPLE the adds rider on this case was reversed to June with a May policy anniversary, the mode would be changed to monthly to keep it on anniversary. Therefore, you would be adjusting 11 monthly premiums vs. 11 special monthly premiums. Therefore, take the annual adds rider premium of \$777.00 times .090 = \$69.93 (monthly premium) times 11 months = \$769.23. This is the amount to be placed in premium control. There are 11 special monthly premiums in premium control of \$752.18 minus \$769.23 equals an adjustment of \$17.05. Since 11 regular monthly premiums are MORE than 11 special monthly premiums process a *DEBIT* to the premium control account 0192862 for \$17.05 and a *CREDIT* to the adds account 0123015 for \$17.05. Lastly a change order to INCREASE the amount in premium control to \$769.23.

REMEMBER, if you are INCREASING premium control a *DEBIT* to 0192862 is required, if you are DECREASING premium control a *CREDIT* to 0192862 is necessary.

0192862 = PB Accounting.

Credit premium control

### NATIONAL LIFE DATA ENTRY SYSTEM

PF1 = ADD; PF2 = CHANGE; PF3 = DELETE; ENTER = NEXT; CLEAR = EXIT

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PLEASE HE SURE TO USE THE PROPER LINE AND PRODUCT CODES.

OPTION NUMBER 2 - GROUP INCUTRY is based on the same principal as the individual inquiry. After you enter 2, the next field requests the line code, due date and group number. If no specific line code is entered, the system will display all cards for all products listed on the current group bill. If a line code is entered, only the cards pertaining to the specified product will be displayed.