

LifeBuilder Procedures

Version 2.0 April 2012

National Life Group

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Overview

LifeBuilder is a whole life policy that allows extra money to be "dumped" into the policy. Paying extra money into a policy will: build up early cash value, reduce the minimum Required premium due, and Pay Up the policy earlier.

At the end of each policy year, all of the extra money, and the interest it has earned will be converted to Internal Paid-Up insurance, another type of dividend adds. The amount of Internal Paid Up insurance that is bought with excess, automatically reduces the base face by the same amount, resulting in the total of the base face and IPU equals the original base face amount. By reducing the base face, there is less base coverage to pay premiums on so the minimum required premium is reduced. Due to this process, Life Builder policies cannot be off anniversary.

	LIFE	BUILDER QUICK REFERANCE							
ADVI	•Inquiry so	creen shows the Annual Planned Premium	and Commission						
	informatio	n.							
ADVC	•Change s	Change screen used to change the Annual Planned Premium, team							
		leaders and managers have access.							
Annual Planned	The total	•The total modal Planned Premiums expected to be paid in the first year.							
Premium	•Annual A	•Annual Adds Riders are not included in this amount, modal adds riders							
	are.								
		cannot be lower than required. If Required							
		ry, and Planned is to equal the new Require							
		o the lower amount until after the anniversa	ary. As a result, the bill						
A 0.T.		nanually produced.							
ASTI		creen reflects before and after information							
ASTC		screen if held info needs correction for Ann							
Cornerstone		e for series of products LifeBuilder was to b							
_		oducts for this series have been postponed.							
Excess		mium used to purchase Internal Paid Up in	surance.						
		rence between Required and Planned							
		ney "dumped" into the policy. PIPU dividends.							
	•7% load.								
		for refund until the anniversary. After anni	versary value must he						
		under Option 1, or 2 (AX)	versary, value must be						
	•Policies v								
		xcess is used to pay up PPFT							
		t anniversary, all Excess will be used to fun	d PPFT.						
		ntil PPFT is fully funded, no excess funds v							
Excess Interest	•Interest e	earned on Excess payments until the annive	ersary.						
	•The inter								
		006-2011 = 6%							
		Oct 2011 = 5.75%							
		ilable to the owner upon termination of the							
Excess Payments	TRX	Reason	Eff Dt.						
	EY	Dump In	•Issue Date until						
			acceptance date.						
		Danie Transfer	Deposit Date.						
F D	ET	Reserve Transfer	Issue Date						
Excess Removal	EYR	Returned Check or Error	Original EY Date						
	EW	Refund of Excess	Current						
	EP	Excess used to pay the premium due.	Paid to Date						
	ETR WTHD	Reverse excess from Reserve Transfer Remove value from excess (IPU) after	Original ET Date Anniv Date.						
	טחואא	anniv.	Allilly Date.						
Internal Paid Up	•New divid	dend option.							
(IPU)		name given to dividend additions that are u	sed to reduce the face						
(11 0)		the policy.	sea to reduce the lace						
	•Combined with the lowered face, maintains the original base coverage								
	amount.								
Level Outlay		must equal Required.							
Mode Changes		sions are based on the current mode of the	policy at the time of						
J	payment.								
		e commission Target fields that change as	the mode changes.						
		paid up to the target get the regular rate, a							
	target get the excess commission rate.								

Pd-Up	Policies with premium paying riders will continue to have a Paid To Date and be billed for only those riders: ACR/CCP, Term, and APARs. Planned premium is removed automatically, there will not be any excess
	credited to a policy even if there is a premium paying rider.
Planned Premium	•The amount the owner plans to pay
	•This amount is optional.
	•The amount can be equal to or greater than the Required premium, the
	difference will be credited as Excess.
	•The amount is <u>not</u> modalized.
	•Equals the Annual Planned Premium (ADVI) divided by the mode.
	•Decreases in the Required premium, the Planned Premium does not
	change.
	•Increases in Required premiums as a result of term rider, or end of 2 nd yr
	discount, the Planned premium will automatically increase if Required
	becomes greater than Planned. Billing will adjust automatically.
	•Once the base policy is PdUp, the Planned Premium is removed
	automatically.
Pre-Anniversary	•Planned Premiums due on or after the anniversary, and paid within 30
Payment	days prior to the anniversary.
	•Does not earn interest until the cycle date equals the premium due date.
	•Will not be converted to IPU until the following anniversary.
Required Premium	•The minimum premium required to keep the policy inforce.
Scheduled Payment	•The Excess portion of the Planned premium, the difference between
Concadica i dyment	Required and Planned.
Single Premium	•One time payment that will pay up the policy, so no additional premiums
Single Fremium	are due.
	•The policy will not show as Paid Up until anniversary work processes,
	Excess must purchase IPU, resulting in the base face going to 0.
	•The RCVI screen will confirm the policy will be paid up before the
	anniversary.
	•Any premium paying riders, will be billed, if the base policy is PaidUp.
	•A bill will not go out if the policy is going PdUp and there are no premium
Olatid	paying riders.
Slot 1	•The current year's worth of Excess activity.
01.10	•Found on page 3 of the status.
Slot 2	•The historical record of the prior year's Excess activity.
	•Found on page 3 of the status.
Target	•Amount the 1 st year commissions will be paid on, any over this amount is
	paid at the Excess rate.
	•The Target changes as mode changes. The more premium we receive on
	the base policy, the higher the amount we pay commissions on.
Unscheduled Payment	•refers to "dump in" or Excess payments.
-	•Paid as EY or ET.
VLRI	•Inquiry screen reflects the dividends to earn in the upcoming year.
Withdrawal Option 1	Converts IPU back to base face, and value is removed.
·	•Premiums go up.
	•A PdUp policy, would change back to premium paying if this option is
	selected.
Withdrawal Option 2	•Surrender Adds (AX)
	•Could reduce original coverage, if IPU is surrendered.
XEXI	•Inquiry screen that reflects excess activity and commission information for
	current year and last year.
	Year 1 = XEXI XXXXXXX,1
	Year 2 = XEXI XXXXXXX,2
XEXC	•Change screen used by Contract Change to move Prior year's information
ALAU	
	(Slot 2) to current year (Slot 1)

Illustrations

Usually the first illustration in the file is the one presented to the owner from the agent. During the underwriting process the underwriting classes may change, money received may be different than what was anticipated. Therefore, the contract as issued, maybe different than what was originally illustrated.

There are various sources where illustrations can be run:

- Standard-run by the agent
- Batch Illustration produced overnight at issue
- Manual Illustration generated by someone at the HO.

Illustrations do not describe the options selected, you need to gather the information from the various fields and sections in the illustration.

In an unusual situation, an illustration was run, so the dump in is being used to pay the balance of the monthly COM. The illustration states the **Initial** COM premium is equal to Required Premium, however, it doesn't say anything about the rest of the year. The agent reduced the total amount of excess by the difference between the COM premium they wanted to pay and Required. This would work for Universal Life, but not for LifeBuilder. An EP to remove money from excess each month would be necessary to pay the Required premium, see your Manager to coordinate the agent's intent, and to determine the best approach to processing unusual requests.

Discrepancies between the agent's original illustration and how it was issued, causing premium changes can be attributed to:

```
Underwriting Classifications:
```

Smoker Class (see chart below)

Age (rounding up by 6 mo)

Sex

State

Benefits

Face Amount

Riders & Rider Amounts

WP stipulated premium amount

Premium Mode

Amount of Excess

Dividend Options

Illustration version #

Interest rates on Excess -The interest rate changed from 6.0 to 5.75 in 2011 Dividend Lock

Interest rates on loans

Dividend Rate change

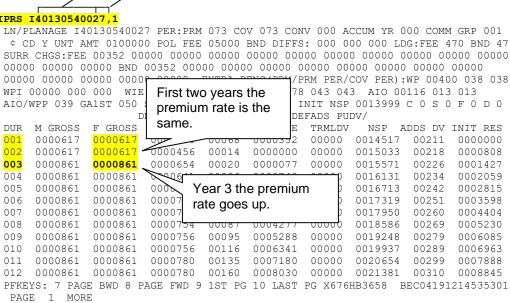
Plan codes can be found on the bottom of the RQTI, and the Smoker Class next to the product name on inquiry screens.

```
RNVI 2438621
                                DATES ARE YYY-MM-DD
INS: (OWNER)
                                STATUS: T/F PAID TO: 12-04
OWN: CHAD M WEST
                                ISSUED: 011-01-24 AGE: 37
                                                               LAST ACTION
     266 STEGAL
                                          N 973-10-27
                                                          CHG: 12-01-24 A: 0000
                 Smoker Class
     ELLIJAY GA
                                                          ACT: 12-03-21 B:
                                              AGENCY: 009 DIV: 12-01-24 O: 1101
                 P=Preferred NonSmoker
SSN: 254-57-916
                                           OWN DIV: IPU PL: 00-00-00 APL 0000
                                SIGNATURE: OWNER
                                                                    LNRTE: 5.0V
                       AMOUNT
                                     CS PREMS:
   BENEFITS
LIFEBLDR
                        41118
                                534.78 74 A
                                              1099.31
TNTERNAL PD-UP
                         8882
                                               560.65
                                         S
                                20.03 39 Q
 WP-DIS
                       690.72
                                                285.82
NL GL20/M RD P
                (44)
                      450000
                                459.00 69 M
                                                 98.94
 RDR-WP
                                 85.50 39
                                                           CAP AGENT: ANNLD COM
                                                            0.0 43625-20 A
ACCEL BEN 4 5
     COM 2826547 SP MO PREM
                                 96.74
                                                               82039-00
                                                                          Α
         SP MO PLANNED PREM
                                105.95
                                                                43625-20
```

	PLAN CODES & SMOKER CLASS CODES												
Smoker NonSmoker					referred Smoker		Preferred NonSmoker		Elite Preferred Nonsmoker				
Male		400305400	NS	400605400	R	403305400	Р	403605400	Е	406605400			
Female		401305400	NS	401605400	R	R 404305400		404605400	Е	407605400			
Unisex	/U	402705400	/U NS	402805400	/U R	405705400	/U P	405805400	/U E	408805400			

 Note: Smokers are given the non-smoker rate for two years. After two years the premiums increase to the smoker rate. The Plan Code remains the same, it can be found on the RQTI and the rates can be found on IPRS.

```
ROTI 2432340
 INS: ZELLMAN HANNAH E
                               STATUS: I/F PAID TO: 12-05
OWN: MICHAEL D ZELLMAN
                               ISSUED: 010-04-01 AGE: 28 MEC:
                                                                   LAST ACTION
     1600 HAGYS FORD RD #10X
                              FEMALE BORN 982-01-15 NON-FORF AT CHG: 12-04-01
     PENN VALLEY PA
                                                DIV OPT: ADDS
                                                                  ACT: 12-04-06
                                                                  DIV: 12-04-01
SSN: 184-32-7946 ZIP: 19072
                                                                       00-00-00
                                                                  PL:
                               12 DIVD
                                              6.55
                                                                  SIG: OWNER
AGY: 052 NOT TO: NM3 SVC: GREGORY L PAULMAN LUTCF
                                                      CASH VALUES ON 12-05-01
GRP: S 0001215 IRS: T-COST
                                         AGENT COM WITH PREM PD TO 12-05-01
    BENEFITS
                      AMOUNT
                                      CS 34626-22 N POLICY
                                                                          4.50
T.T.FEBT.DR
                       50000
                               500.00 82 38213-04 N TOTAL ADDS
                                                                         44.51
INTERNAL PD-UP
                                                    OTG
                         285
 ADDITIONS
                                                    DEPOSITS
                                21.60 47
 WP-DIS
                      540.00
                                                    DEP INT
ACCEL BEN 3 4 5
                                                    LNS AT 5.0V
                 SP MO PREM
                                45.90
                                                    LN INT
         SP MO PLANNED PREM
                                45.90
                                                    SUSP ()
                     FREQ: SP MO
                                                    REFUND GROSS
            CURR CAP: 0.0 PLAN 401305400 GR
                                                                          1.09
                                                        PRO-RAT-DV
                        BILL ANV 04-01
                                         NT
                                                        TERM DIV
                                         UN
                                                          TOTAL
                                                                        84.90
        MED: C DATES: YYMMDD EXCPT BILL ANV'S MMDD X676HB3658 BEC04191214502301
 -VLR/DR POL-ASSUMED INT RATE OR DIV USED
           Plan Code Issue Age
IPRS I40130540027,1
 LN/PLANAGE I40130540027 PER:PRM 073 COV 073 CONV 000 ACCUM YR 000 COMM GRP 001
 ¢ CD Y UNT AMT 0100000 POL FEE 05000 BND DIFFS: 000 000 000 LDG:FEE 470 BND 470
```



Standard ICS Illustrations

"Presented by" located top left: <u>agent's name</u> "Prepared for" located top middle: the insured Underwriting info is located on the top right

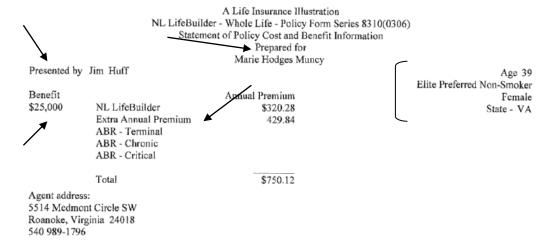
"Benefit": Lists Product, all riders, the face amounts, and corresponding premium amount.

Extra Annual Premium = APAR Extra Single Premium = CSPAR Excess Premium = Excess

The base and rider premium amounts are modalized. (Required COM x 12 = Annual Premium)

- The date located on the bottom left is the date the illustration was generated.
- The version number is located on the bottom right of the illustration.

ICS Illustrations are usually updated once per quarter. We are currently running on v11.4, v12.1 pending.



NL LifeBuilder is an individual whole life insurance policy with premiums payable to age 100.

This illustration assumes that the currently illustrated non-guaranteed elements will continue unchanged for all years shown. This is not likely to occur and actual results may be more or less favorable than those shown.

Extra Annual Premium is a rider that uses additional premiums to purchase paid-up life insurance. This increases the policy death benefit and cash value.

ABR - Terminal rider allows for the payment of a portion of an insured's death benefit if the insured has an illness or chronic condition which can reasonably be expected to result in death in 24 months or less. There is no premium for this rider. However, the actual payment will be less than the portion of the death benefit accelerated because the benefits are paid prior to death.

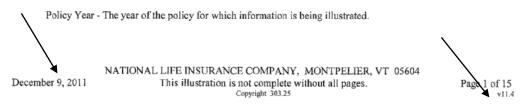
ABR - Chronic Rider allows for the payment of a portion of an insured's death benefit if the insured is Chronically III.

There is no premium for this rider. However, the actual payment will be less than the portion of the death benefit accelerated because the benefits are paid prior to death.

ABR - Critical Rider allows for the payment of a portion of an insured's death benefit if the insured is Critically Ill. There is no premium for this rider. However, the actual payment will be less than the portion of the death benefit accelerated because the benefits are paid prior to death.

Definitions of key terms and column headings:

Age - The insured's age at nearest birthday.



Page 3 (page # varies):

Current Loan Rate

Premium Mode, and the <u>Planned</u> Premium for that mode.

VARIABLE POLICY LOAN (VLR) RATE:

The variable policy loan interest rate for the first policy year is stated in the policy data pages. The actual VLR depends on the month a policy is issued and is subject to change annually based on the then current Moody's Corporate Bond Index. The VLR for policies issued in the month of this illustration is 5.00%, applied in arrears.

This illustration assumes premiums are paid on a check-o-matic basis, with an initial planned payment of \$62.51. Premium payments made on any other basis could potentially affect this policy's Modified Endowment status.

NATIONAL LIFE INSURANCE COMPANY, MONTPELIER, VT 05604

December 16, 2011 This illustration is not complete without all pages.

Copyright 303.25

Page 3 of 14

Page 5, (Page #'s vary), reflects premiums based on Guaranteed Rates which is different than current rates. Compared to the current rates you will see the Guaranteed Cash Value and Death Benefit are less.

A Life Insurance Illustration

NL LifeBuilder - Whole Life - Policy Form Series 8310(0306)

Statement of Policy Cost and Benefit Information

Prepared for

Marie Hodges Muncy

Presented by Jim Huff Age 39

Benefit Annual Premium Female
\$25,000 NL LifeBuilder \$320.28 State - VA

Extra Annual Premium 429.84

ABR - Terminal

ABR - Chronic

ABR - Critical

Total \$750.12

Guaranteed End Year Guaranteed Policy Contract Annual Guaranteed Death

 Policy Year
 Contract Premium
 Annual Cash Flow Cash Value
 Guaranteed Death Benefit
 Death Cash Value

 1
 \$ 750
 \$ (750)
 \$ 408
 \$26,846

 2
 750
 (750)
 \$32
 28,630

Page 10 (page # varies) after the Guarantees, is the illustration based on current rates.

"Planned Premium" is the total amount expected to be received each year, and the values are assuming the payments were made on the mode as indicated in the illustration. Policies illustrated on an annual mode, but were changed to monthly later during the year, the value would be less since the system assumes the full year's worth of premium was paid at issue.

Just above the valuation columns is the **dividend option** for the first year.

Dividend Description in the Illustration	Div Opt
Dividends purchase additions.	Adds
Dividends are applied to premiums.	Applied
Internal paid up dividends are used to convert ordinary life	Internal PdUp
insurance to paid-up life insurance.	
Dividends purchase a combination of one year term insurance and	PPFT
additions.	
Dividends are held to accumulate at interest.	Deposits

Unless it clearly states: "Dividends are used to convert ordinary life insurance to paid-up life insurance to year X, then are used to purchase additions.", the dividend option is assumed unchanged for all years.

Dividend Additions

NL LifeBuilder Prepared for Marie Hodges Muncy

Presented by	/ Jim. Huff		Age 39
			Elite Preferred Non-Smoker
Benefit		Annual Premium	Female
\$25,000	NL LifeBuilder	\$320.28	State - VA
	Extra Annual Premium	429.84	
	ABR - Terminal		
	ABR - Chronic		
	ABR - Critical		

\$750.12

Dividends purchase additions.

Total

					Enc	l Year			End Year	
						Total	Ene	d Year	Total	
Policy	Pla	anned	An	nual	Cash	Value		Total	Death	
Year	Pre	mium	Divid	end*	Inc	rease*	Cash \	Value*	Benefit*	
1	\$	750	\$	7	\$	416	\$	416	\$ 26,854	
2		750		14		438		854	28,679	
3		750		23		647		1,502	30,474	

Applied Dividends

Dividends are applied to premiums.

Policy Year	Annual Contract Premium		App Divide	olied end*	Pren	Net Cash Va		End Year Net End Y ash Value T Increase* Cash Val		Total	otal Death	
1	\$	544	\$	0	\$	544	\$	2	\$	2	\$25,002	
2		544		2		542		2		5	25,005	
3		544		5		539		353		358	25,009	
4		544		9		535		413		771	25,015	

Deposits

Presented by	y ROBERT A HARNED		Age
			Ma
Benefit		Annual Premium	State - M
\$25,000	NL LifeBuilder	\$125.50	
25,000	Additional Insurance Option	13.50	
	Waiver of Premiums	7.88	
	ABR - Terminal		
	ABR - Critical		

Dividends are held to accumulate at interest.

Policy Year	Contract Premium	Annual Dividend	End Year Dividends Held*	End Year Total Cash Value Increase*	End Year Total Cash Value*	End Year Total Death Benefit*
1	\$ 146	\$ 0	\$ 0	\$ 0	\$ 0	\$ 25,000
2	146	0	0	0	0	25,000
3	146	0	0	0	0	25,000
4	146	0	1	0	1	25,001
5	146	0	1	3	4	25,001

"Batch" Illustrations

• run overnight when the policy is issued.

The New Business Rep's who code and policy number are on the header.

• there are no variations for anything after year 1.

NL LifeBuilder Prepared for PATRICIA SHURE NL244285100-UAZ 3WD

Presented by WASDEN ASSOCIATES INC

Age 56 Preferred Non-Smoker Benefit Annual Premium Female \$716,423 NL LifeBuilder \$17,573.71 State - NM ABR - Terminal ABR - Chronic ABR - Critical

281,896.25

\$299,469.96

Total

Excess Premium

Manual Illustrations provided by Marketing or Product Mgt.

•Presented by: "Sample Agent" or "National Life" maybe illustrating something out of the ordinary.

The samples below show Level Outlay and the other PdUp and paying the Term rider from loan value.

A Life Insurance Illustration
NL Life Builder - Whole Life - Policy Form 8310(0306)
Statement of Policy Cost and Benefit Information
Prepared for

Ehsam M. Shahmir

Presented by National Life

Age 53

Preferred Non-smoker Male

Benefit \$147,500 NL Life Builder \$4,049.64 Extra Annual Premium 37,728.22

State - CA

Dividends purchase additions.

				End Year	End Year
				Total	Total
Policy	Annual	Annual	Annual	Cash	Death
Year	Outlay#*	Dividend*	Surrender*	Value*	Benefit*
1	39,425	871	2,352	37,381	240,211
2	1,697	862	2,352	37,292	236,476
3	1,697	940	2,352	40,132	232,920
4	1,697	1,048	2,352	43,097	229,689
5	1,697	1,150	2,352	46,178	226,798

<u>Signed Illustration</u>-The last page of the illustration signed by the agent and the owner is required by New Business. Note the date of the illustration on the bottom left and the type of Illustration, did they sign the Agent's Illustration, the manual illustration, or the Batch Illustration?

Date 10 7 2011 Applicant By

PATRICIA SHURE

I certify that this illustration has been presented to the applicant and that I have explained that any non-guaranteed elements illustrated are subject to change. I have made no statements that are inconsistent with the illustration.

Date Oct 7.2011

September 2, 2011

.

NATIONAL LIFE INSURANCE COMPANY, MONTPELIER, VT 05604
This illustration is not complete without all pages.

Copyright 17573.71

Page 12 of 12

FINP + PdUp Term premiums are to be paid by loan.

This illustration shows the base is going to be Paid up after year 1, the Term rider is still due, but the "Electing Paid Up at the beginning of year 2", indicates no more cash will be submitted.

• The "Annual Loan" column indicates the balance is to be paid by taking out a loan.

Note: Under Annual Loan, the amount of loan they take out each year increases, this means the loan interest will capitalize each year.

Presented by	Sample As	gent	Electing		Up at the b NL LifeBu Prepared Robert Ag	ıilder for	ng of ye	car 2	
Benefit \$197,375 NL LifeBuilder 290,000 NI, GL15 Term Extra Annual Premium ABR - Terminal ABR - Chronic Excess Premium				\$^ 1 14	Premium 4,167.24 1,711.00 4,093.75 0,028.01				Age 49 Male Preferred Smoker State - NJ Term Rider - Preferred Smoker
Dividends pur	Total	ions.		\$90),000.00	Bes	ginning		
	Policy Year	Annual Outlay#	Annual Dividend*		Annual Loan		Year Loan nterest	End Year Net Cash Value*	End Year Net Death Benefit#*
	1 2 3 4 5	\$90,000 0 0 0 0	\$ 729 1,498 1,549 1,609 1,662	\$	0 1,711 1,805 1,904 2,009	\$	0 94 193 298	\$ 83,885 86,339 88,871 91,471 94,130	\$528,481 529,531 531,825 534,029 536,141

Underwriting smoker class change sample

Based on the who code at the top under "Prepared for" the Signed Illustration is from the Illustration provided at issue. Compare the benefits and underwriting information to on-line and the original Illustration.

This example shows, in the Original Illustration, the smoker class is Non Smoker, on line and the signed Illustration below is <u>Preferred</u> Non-Smoker, everything else is the same including the Face Amount. As a result of the more favorable rate class, the premium for the base policy is less. We received 300,000. The signed illustration shows we only need 299469 and the original shows 300,000. As a result, there should be an overpayment of 531. If you look at the suspense field on the RCVI, the "X" indicated there is an overpayment of Excess money. Contract Change will refund this money after the policy anniversary, once the base is paid up and they confirm the funds are not to be used to pay up any riders.

The Signed Illustration is the Batch Illustration, and not the original Agent's Illustration.
 Generated September 2, 2011

Policy Cost and Benefit Summary Prepared for

PATRICIA SHURE NL244285100-UAZ 3WD

Presented by WASDEN ASSOCIATES INC

Age 56 Preferred Non-Smoker Female

State - NM

\$716,423 NL LifeBuilder with benefits previously described.

Policy Year	Con Pren	tract nium	End Year Guaranteed Cash Value	Guaranteed Death Benefit	Averaged Total Cash Value End Year*	Averaged Total Death Benefit End Year*	End Year Total Cash Value*	End Year Total Death Benefit*
5	\$	0	\$312,159	\$716,423	\$ 327,395	\$ 746,455	\$ 343,192	\$ 777,419
10		0	358,354	716,423	399,011	792,896	443,730	876,541
15		0	407,895	716,423	482,885	843,620	570,530	991,535
20		0	459,377	716,423	579,325	899,378	728,571	1,126,036

Date 10 7 2011 Applicar

pplicant By T (W)

PATRICIA SHURE

I certify that this illustration has been presented to the applicant and that I have explained that any non-guaranteed elements illustrated are subject to change. I have made no statements that are inconsistent with the illustration.

Date Oct 7, 2011 As

Agent

NATIONAL LIFE INSURANCE COMPANY, MONTPELIER, VT 05604 This illustration is not complete without all pages. Copyright 17573.71

Page 12 of 12

September 2, 2011

Original Illustration.

Produced by the HO Generated June 2, 2011

Benefit

\$716,423

Electing Paid Up at the beginning of year 2 NL LifeBuilder Prepared for Patricia Shure

Presented by Valued Agent

Age 56
Non-Smoker
Annual Premium Female
\$18,103.86
State - NM

NL LifeBuilder ABR - Terminal ABR - Chronic ABR - Critical Excess Premium

281,896.14

Total \$300,000.00

Dividends purchase additions.

			End Year		End Year
			Total	End Year	Total
Policy	Planned	Annual	Cash Value	Total	Death
Year	Premium	Dividend*	Increase*	Cash Value*	Benefit#*
1	\$300,000	\$ 644	\$ 278,537	\$ 278,537	\$ 717,067
2	0	6,189	14,555	293,093	724,275
3	o	6,550	15,236	308,330	740,128
4	o	6,917	15,956	324,287	756,419
5	0	7.321	16.725	341.012	773.160
6	0	7,724	17,539	358,551	790,367
7	0	8,198	18,317	376,869	808,073
8	0	8,626	19,206	396,075	826,289
9	0	9,127	20,069	416,145	844,995
10	0	9,614	20,946	437 ,091	864,227
	\$300,000	\$ 7 0,916	\$ 437,091		
11	0	10,066	21,819	458,911	883,900

^{*}Some of the illustrated benefits and values are derived from dividends and are not guaranteed. The assumptions on which they are based are subject to change by the Company. Actual results may be more or less favorable than illustrated

If death occurs in the first year the total death benefit paid will be \$994,316 due to the excess premium balance.

This policy becomes a modified endowment at year 1.

See previous pages of the illustration for guaranteed values and benefits.

Standard

NATIONAL LIFE INSURANCE COMPANY, MONTPELIER, VT 05604

This illustration is not complete without all pages.

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Detail of the signed Illustration. Generated September 2, 2011

NL LifeBuilder Prepared for PATRICIA SHURE NL244285100-UAZ 3WD

Presented by WASDEN ASSOCIATES INC

Age 56 Smoker Female

Benefit		Annual Premium	Preferred Non-Smoker Female
\$716,423	NL LifeBuilder ABR - Terminal ABR - Chronic ABR - Critical	\$17,573.71	State - NM
	Excess Premium	281,896.25	
	Total	\$299 469 96	

Dividends purchase additions.

			End Year		End Year
			Total	End Year	Total
Policy	Planned	Annual	Cash Value	Total	Death
Year	Premium	Dividend*	Increase*	Cash Value*	Benefit*
1	\$299,469	\$ 737	\$ 278,631	\$ 278,631	\$ 995,054
2	0	6,608	14,977	293,608	724,933
3	0	7,025	15,726	309,334	741,891
4	0	7,444	16,512	325,847	759,387
5	0	7,895	17,345	343,192	777,419
6	0	8,364	18,241	361,434	796,008
7	0	8,901	19,101	380,535	815,206
8	0	9,403	20,087	400,622	835,021
9	0	9,984	21,052	421,674	855,447
10	0	10,573	22,056	443,730	876,541
	\$299,469	\$ 76,939	\$ 443,730	,	-
11	0	11,142	23,073	466,804	898,248
12	0	11,732	24,146	490,951	920,531
13	0	12,382	25,324	516,275	943,431
14	0	13,145	26,500	542,775	967,074
15	0	13,930	27,754	570,530	991,535

^{*}Some of the illustrated benefits and values are derived from dividends and are not guaranteed. The assumptions on which they are based are subject to change by the Company. Actual results may be more or less favorable than illustrated.

This policy becomes a modified endowment at year 1.

See previous pages of the illustration for guaranteed values and benefits.

NATIONAL LIFE INSURANCE COMPANY, MONTPELIER, VT 05604 This illustration is not complete without all pages.

Copyright 17573.71 September 2, 2011

Page 8 of 12

- The signed 9/2 illustration shows Required as 17,573.71, equal to the policy...
- The 6/2 illustration the Required is 18,103.86.
- The P in Admin indicates Preferred Non-Smoker, the 6/2 illustration is for a Non-Smoker, which explains the difference in premium.

```
RNVI 2442851
                               DATES ARE YYY-MM-DD
                               STATUS: I/F PAID TO: 12-07
INS: (OWNER)
OWN: PATRICIA SHURE
                               ISSUED: 011-07-19 AGE: 56
                                                             LAST ACTION
                               FEMALE BORN 955-01-17
                                                         CHG: 11-11-16 A: 0000
     PO BOX 205
     EL RITO NM
                               ANIV YR: 11
                                                         ACT: 11-09-01 B:
                                              AGENCY: 3WD DIV: 00-00-00 O: 1107
SSN: 320-52-5410 ZIP: 87530 NOTICE TO: OWN DIV: ADDS PL: 00-00-00 APL 0000
                               SIGNATURE: OWNER
                                                                  LNRTE: 5.6V
                                     CS PREMS:
                      AMOUNT
   BENEFITS
LIFEBLDR
                      716423 17573.71 55 A 17573.71
INTERNAL PD-UP
                                        S
                                             8962.59
ACCEL BEN 3 4 5
                                              4569.16
                  ANNL PREM 17573.71
                                             1581.63
                                         M
          ANNL PLANNED PREM 300000.00
                                                         CAP AGENT: ANNLD COM
                                                           0.0 71172-20 N
                                                              80839-50
                                                                         N
                                         NONFOR: AT ACCEPT DATE: 00-00-00
```

The difference in Smoker Class will cause an overpayment when the policy goes PdUp on the policy anniversary.

SVC AGT WASDEN ASSOCIATES INC

```
RCVI 2442851
                                               HIT PF8 FOR ADDITIONAL INFO
                                STATUS: I/F PAID TO: 12-07
 INS: (OWNER)
 OWN: PATRICIA SHURE
                                ISSUED: 011-07-19 AGE: 56 MEC: M CHG: 11-11-16
     PO BOX 205
                                FEMALE BORN 955-01-17
                                                                 ACT: 11-09-01
     EL RITO NM
                                               DIV OPT: ADDS
                                                                 DIV: 00-00-00
                                                                  PL: 00-00-00
AGY: 3WD NOT TO: OWN 87530
                                                                  SIG: OWNER
                                           FREQUENCY: ANNUAL
                                                                  FACE AMOUNTS
                                    CASH VALUES ON
SVC AGT WASDEN ASSOCIATES INC
                                                      12-07-19
                                                                BASE
RATES:
            POL YR 11 DIV YR 11
                                    WITH PREM PD TO PAID-UP
                                                                PD UP
                                                                         716423
DURATION
                      01
                                    POLICY (054)
             0.0
                              02
                                                                RDR1
CV BASE
           13.85-
                                    ADDS
                                           (MPR)
                                                        737.77
                                                                RDR2
CV RIDER1
                                    DTO
                                                                ADDS
                                                                           1902
 CV RIDER2
                                    DEPOSITS
                                                                DTO
                                    DEP INT
                                                                COL
  The X is overpayment of Excess
                                    LNS AT 5.6 V
                                                                  UNIT AMOUNTS
  when a policy goes PdUp.
                                     TAIT
                                                                BASE 1000.00
                                    SUSPENSE (X)
                                                        561.85
                                                               RDR1
TD
                                    REFUND GROSS
                                                                RDR2
ADDS DIV
                                    PRO-RATA DIV
                                                                       UNEARNED
DTO COST
            2.29
                     1.11
                              1.32
                                    TERMIN DIV
                                                               GROSS
                                        TOTAL
                                                     279192.94 NET
                                                  X561HB3658 BEC03081216495801
DATES ARE YYY-MM-DD, YY-MM-DD & YY-MM
-SURR REQUIRES CALC OF TAXABLE GAIN+GIVEN PD-TO MODIFIED
```

Policies issued below the 25,000 minimum face. (QPEP)

- Pension policies can be issued as low as 5,000.
- Under the AIO (Additional Insurance Option) we are obligated to issue a policy, if the new policy is less than the minimum face, the only way it can make it through the new business system is if they issue it as a QPEP (Qualified Plan Exchange Rider, pension rider).
- Policies under 25,000 will not have the annual 50.00 policy fee.

Electing Paid Up at the beginning of year 2 A Life Insurance Illustration NL LifeBuilder - Whole Life - Policy Form Series 8310(0306) Statement of Policy Cost and Benefit Information

Prepared for Thomas Collins

Presented by National Life Group Age 34 Non-smoker Annual Premium Benefit Male \$5,000 NL LifeBuilder \$103.60 State - VA ABR - Terminal ABR - Chronic

ABR - Critical

Qualified Plan Exchange Rider

1,068.75 Excess Premium \$1,172.35 Total

Agent address: One National Life Drive Montpelier, Vermont 05604 800 906-3310

NL LifeBuilder is an individual whole life insurance policy with premiums payable to age 100.

This illustration assumes that the currently illustrated non-guaranteed elements will continue unchanged for all years shown. This is not likely to occur and actual results may be more or less favorable than those shown.

Initial Premiums

- The owner has until the acceptance date to pay the Required Premium.
- Excess payments received before the Acceptance Date should have the Issue Date for the effective date of the EY, whether it is part of the Planned Premium or Unscheduled.
- Policies issued with Insufficient Cash (IC).
 - Send an IC e-mail, be sure to pick up the Planned Premium amount and not Required Premium in your e-mail (WorkFlow has not been adjusted to pick up the Planned Premium).
 - o If the agency instructs you to pay Required only, you can do so.
- Upon request, policies can be put in force by paying only the Required Premium.
 - o On the FRAM, enter a "R" in the description field so only the Required premium is paid.
- Do not credit money to excess unless the initial premium is paid.

Cash Overpayments of Initial Prem	Trx
Overpayment to be applied to next premium due.	Auto-B2X
CSPAR	DVPI
Excess for IPU	EY
Reserve Transfer	ET
Refund overpayment	PX - or EW
Applied to wrong policy	PX - or EYR

CREDITING OVERPAYMENTS

Be cautious of overpayments and unscheduled payments. As with any case, the funds could be intended for premiums on another policy, credited to the wrong policy, or for a CSPAR. The LCQR New Buisness screen, batch the money came in with, the application, and the original illustrations are resources you should use to research the funds.

B2X If the mode is Quarterly or Semi Annual and there is an overpayment, the system will automatically put it in suspense as E B2X money, it should not be assumed it's OK to be applied to the next bill.

Single Premium Adds Riders

- •A SPAR will not appear in the Benefit section of the RNVI until it is paid.
- •To determine if there is a SPAR:

Status - see the Adds Rider Trailer

LCQR screen - NLXXXXXXX.

•Once it is paid you will see the Adds Rider face amount with "blank" for premium. Non-commissionable SPARs are not available. Rollover Adds Riders are available.

•Load: SPAR 3% CSPAR 7%

ROAR no load (Rollover adds rider paid from values from another NL policy)

Deposit Date of CSPAR	Effective	Effect on dividends purchased				
money	Date	-				
30 days from date issued	Issue Date	No reduction in dividends				
31+ days from date issued	Deposit Date	Reduction in Dividends purchased				

•Note: The rule for effective dates is different between Excess and CSPARs.

LCQR NL244375600, I INSURANCE PLAN COVERAGE DATA

INSURED GABRIEL B ONOFRIO INCOME 120 OCC 98 PROD IND PLAN LIFEBLDR/M SMOKER E AMOUNT 39147 FEE Y BAND 0 REQ PREM 478.00 PP-PYMT 478.00 NONFORFEITURE OPTION 1 3 EXCHANGE TO NEW INS'D ABR(3,4,5,7) 3 4 5 WP-CI WP-PREM WAIVED ACR AMT ACR % NFO CCP AMT CCP ΙP ACR/CCP QUAL/NON-QUAL DIV OPT B FLX IND K 60853 FLX TRM AMT TERM CONV LEVEL ANNL AMOUNT START YEAR YYYY DURATION YEARS RIDER BILLING ANNUAL FOR ADDS RIDER BILL ADDS GI/AI PREMIUM AMOUNT LATER COMM MODAL ADDS SINGLE PREM ADDS 7995.24 VLR CAP 39147

•The Y under the COMM field on the LCQR indicates it's commissionable. you'll need to pay commissions manually on AMS and notify FMG-Reporting and Analysis.

POLEY STATUS
TO REASON IC DATE | | S T PAID TO LAST ACCOUNTING BATCH |
B2I PXPXOE 1111221 2 120811-11-22NEWB ACCTING AFTER EFF. DATE

ROLLOVER ADDS

NUMBER	POLICY VALUES ON:	11-08-17*	ADD	TOTAL	MPR A	005	DIVIDEND :	PREMIUM CONTROL	:
	WITH PREM. PD. TO:	12-08-17	RDR					1 1 1	
NUMBER	POLICY		<u> </u>	PLAN	ISS. VR.	RATE	ANNUAL PREMIUM	NET PREMIUM	A. P. TOTAL ADI
3-2868	DIVIDEND ADDITIONS		M			1	1 1 1	1 1 1	
ATURE	D. T. O.			MO VE	ASE B	c cur	RENT ADDS		
/NER	DIVIDEND DEPOSITS		ĵ.						
	DEPOSIT INTEREST		s	PLAN	ISS. VR.	RATE	SINGLE PREMIUM	NET PREMIUM	S. P. TOTAL ADD
NUMBER	DEPOSIT INT. WITH.		40	6921	011	1	799524	1 1 1	
	POLICY LOAN		G						
W OWN	LOAN INTERESTER					_			
118	SUSPENSE	11466.85	R	PLAN	VR.	RATE	ROLLO VER PREMIUM		R. O. TOTAL ADI

• If the 4th digit of the plan code is a "9" on the status, then it means the rider is commissionable. If it's not a "9" then it is non-commissionable.

Step 1: Pay the CSPAR with the DVPI transaction.

"EFFECTIVE DATE" is the Issue Date.

"MONEY RECEIPT DATE"

- -If the money is received within 30 days from the date the policy was physically issued (not the issue date), use the Issue Date.
- -Money received more than 31 days after the issue date use the deposit date. This will reduce the amount of dividends the SPAR premium will purchase.
- -Premium received in multiple payments, use the date the last amount was received.

"Amount" is the CSPAR Premium.

- -Pay exactly the amount indicated in the "Single Premium" field on the status.
- -A negative will be created if the funds are not in suspense.
- -Premiums received in multiple payments, pay as one lump sum.

"COMMISSIONABLE ADDS RIDER (Y/N)" enter "Y" for a CSPAR. If you enter the wrong

code, the system will automatically change the plan code of the SPAR.

Enter, a warning will come back asking you to confirm whether this is a commissionable SPAR or not. Once you've determined it is correct, hit PF5 as indicated.

Step 2: Pay commissions manually on AMS.

Servicing Agent 3%

GA 1%

Standard First N/A

Step 3: Notify FMG-Reporting and Analysis.

CSPAR over 9,999,999.

CSPAR over 9,999,999 cannot be issued through New Business, it <u>can</u> be added after the policy is issued. The problem is, the Total Adds trailer cannot hold more the 9,999,999. If a CSPAR were to purchase 10,759,595, the system would truncate the 1 and drop the 0, so all screens and output would reflect a face amount of only 759,595 and drop the 10 million. Values would need to be calculated and statements adjusted manually for the life of the contract. As long as the values exceed 9,999,999, none of the online screens should be used. B&D currently has a small group of policies with this same value problem, Lynda B has agreed to manual processing should one of these cases arise.

- New Business would need to issue the case without the CSPAR, Data Pages and Illustrations would need to be stopped and produced manually.
- Do not credit CWA for amounts 1 million dollars or more, the system will truncate the amount at issue.
- Contract Change would process a DVPI to add and pay the CSPAR. Either CC or B&D would notify the
 area for Production Credits and pay commissions manually (this happens today), if it's a CSPAR, and
 not a ROAR. The MEC trailer would need to be adjusted manually, see Product for assistance.
- B&D would put a Danger in the policy with a notation in OnBase that all values and annual statements need to be calculated manually. They would also put in a Sp Bill code so annual statements would be stopped from going out automatically.

Previous research had determined it would be an extremely large undertaking to expand the adds field, and all related fields, as well as creating a large risk that something may get missed, so it has not been pursued. COBOL defines field sizes, this field is a "variable" field, so all variable fields could be impacted.

1035 Payments After Issue

When the MOQN screen in New Business is coded for the amount of 1035 money, Internal or External, the MEC trailer will automatically be updated correctly, regardless of when the payment arrives. Payments received after issue, the amount must be added to the 1035 Exchange field and deducted from the Cummulative Premium Paid field manually in the MEC trailer.

- This is only applicable for Trad policies, not Vantage.
- The New Business money screen was not coded at issue with the "ES" money code.
- Send an E-Mail to Contract Change, notifying them you have paid the 1035, and to update the MEC trailer.

This is an example of a case where the MEC trailer does not need to be updated manually.

MOQN NL244502900, I MONEY SCREEN INSURED REE D DAVIS

MONEY	B RI	ECEI	PΤ		SUSP	END DATE YYMMI				
MONEY 1	S	OURCI CC	E \$	AMOUNT 1,762.00	<	POLICY	POLICY \$	FACE	INT <	EFF DATE YYMMDD
2		ES	\$	3,768.84	<		\$		<	
3			\$		<		\$		<	
4			\$		<		\$		<	
5			\$		<		\$		<	
ISSUE	DATI	E 11:	110	3		LAST ACCTI	ING DATE	011113	0	

CWA SUSPENSE \$

csv	T ENT	DAT	DUE DA	TE	WHO	AM	DUNT		V9	DATE MO DAY	FREG. V	/HO REAS	ON	GROS	FEMALE	NET	CEASE DUR'N	GROSS	FEMALE PEDUCTIO	NET	CEASE	GROS	S FEM.	ALE NE
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E S E	4 5								F 4 5 5				DIV	DIV DUR'N	POLICY	RIDER-1	RIDER-2	ADDS				17		
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Paying Excess

- Confirm funds are for the correct policy.
- Confirm funds are not for a CSPAR.
- On a P9 Transaction, enter EY or ET under Account.

TRX	Reason	Eff Dt.
EY	Dump In	Issue Date until acceptance date.
		•Deposit Date.
ET	Reserve Transfer	Issue Date

Removing Excess

- Excess needs to be removed before the anniversary, otherwise it will be automatically converted to IPU
 Adds on the anniversary.
- Once a policy crosses an anniversary, excess is converted to IPU. Therefore, the EYR, EW, and EP will not work since it all has been withdrawn from the excess trailer.
- On the P9 entry of your transaction, under Account, enter the transaction code for the excess piece, do not put in a negative sign.

REASON TO REMOVE EXCESS	TRX	EFF DT
Returned Check or Error	EYR	Original Date
Refund Excess	EW	Current
Excess used to pay the Premium due.	EP	Paid to Date
Reverse Excess paid from Internal Reserve Transfer.	ETR	Original Date
Remove value from excess (IPU) after the	WTHD	Anniv Date
anniv.		

EYR is to remove money from excess that was credited as Excess in error or due to a returned check.

- Remove the funds using the same effective date as it went in.
- Interest on the piece of money that was removed would have earned interest, once removed with the EYR interest not be retained and will not be converted to IPU.
- The full amount does not need to be removed.
- To remove multiple excess amounts, remove them line by line, do not total them.
- This transaction will update the Gain trailer so it will remove the amount from the TOT PREMS. PAID field automatically.

EW use to **refund** Excess once it is considered to be part of the contract.

- •Current date should be used when removing excess.
- •Interest on the excess will be retained by the system and will be used to purchase IPU on the policy anniversary.
- •The TOT DIVS. PAID field on the Gain Trailer will be increased by the amount of the excess withdrawn.
- •It's particularly important the EW is used when withdrawing excess that was from a 1035 exchange. Since the GAIN trailer is updated correctly, appropriate tax reporting will automatically occur.

EP remove excess to pay premium.

- •Use the Paid To Date as an effective date.
- •Interest on the excess will be retained by the system and the interest will be used to purchase IPU on the policy anniversary.
- The TOT DIVS PAID will increase in the Gain trailer, when the premium is paid the TOT DIVS PAID field will increase.

ETR Automatically reverses Excess payments paid from Internal Reserve Transfers.

WTHD Transaction is used to process Withdrawal Option 1 requests by Contract Change.

Withdrawal Option 1

- •The system will convert the stipulated amount of IPU back to base face.
- •The face increases, so the premium increases.
- •The value from excess is removed, but an actual "E" type transaction is not processed.
- •To process this request, you will need a signed request.
- •Under extenuating circumstances this transaction may be used to correct an error where excess was allowed to purchase IPU. Although the transaction is not a "reversal" the end result would be the same.
- •In many instances this activity will result in the base face being greater than the original base face of the contract.
- •Shows on HIST as WD transaction.

Withdrawal Option 2 AX

- Requires a signed request from the owner requesting the Adds be withdrawn (surrender adds).
- Contract change can project how the transaction will affect the policy with the WTHD transaction. The WTHD is for inquiry use.
- Total death benefit decreases by more than twice the withdrawal amount when choosing Withdrawal Opt 2.
- Error: +P9 EFF DT2 INVALID If field changes done to change Base to 0, the PTD must be changed to 9999 first. The next day the PTD should be PdUp, then process the AX.

WTHD transaction

BE	FORE		AFTER						
BENEFITS	AMOUNT		BENEFITS		AMOUNT				
LIFEBLDR P	84997	1309.66	LIFEBLDR	P	97362	1492.90			
INTERNAL PD-UP	3		INTERNAL PD-	-UP					
ADDITIONS	831		ADDITIONS		831				
WP-DIS	1414.44	47.38	WP-DIS		1612.32	54.01			
NL GL10/M RD P	(35) 725000	456.75	NL GL10/M RD P	(35)	725000	456.75			
RDR-WP		253.75	RDR-WP			253.75			
ADDS RIDER ADDS	41433		ADDS RIDER ADI	OS	24071				
ACCEL BEN 3 4 5			ACCEL BEN 3 4	5					
COM 2615090	SP MO PREM	181.94	COM 261509	00 SP M	IO PREM	198.65			
SP MO P	LANNED PREM	181.95	SP MO	PLANNE	D PREM	181.95			

In this example the Base Face and premium went up, the IPU is the first to be reduced on WTH 1, the premium went up so the WP premium went up, the IPU was not sufficient to cover the withdrawal so the SPAR Adds were reduced, the difference is the 5000.00 withdrawal amount. Since the Required Premium went up it is now greater than the Planned Premium, CC will need to increase the Annual Planned Premium so it equals the new Required Premium.

Reversing Premiums

LifeBuilder policies cannot be off anniversary.

This is due to the potential of Excess processing that may need to occur on the policy anniversary.

<u>Future dated mode changes can occur only if the eff date is equal to the anniv</u> or if the mode is going from a higher mode to a lower mode. Mid year mode changes (lower to higher, monthly to qtrly), even though on anniversary, will <u>not</u> process, this is constant with whole life policies, Term does not have these stipulations.

- COM the XANH and XAPH will reverse the Planned Premium, do not reverse Excess separately.
- Term riders having a separate commission rate than the base and other riders, therefore the premium on the Term needs to be reversed as Term (T in the FT field), including the WP premium for the Term segment. Otherwise, you will be reversing commissions at the base rate and not the rider rate, as a result more commissions will be reversed than what was paid.

- PPFT premiums do not need to be split from the base, there is internal processing that processes the Flex Premium and commissions correctly.
- When reversing the planned Premium with a PP transaction, Excess needs to be reversed separately on the P9 entry and not as part of the Base premium.

Manual Reversal with PP transaction.

Step 1 Pull up an RNVI screen.

```
RNVI 2436513
                             DATES ARE YYY-MM-DD
INS: (OWNER)
                             STATUS: I/F PAID TO: 12-04
                                                       LAST ACTION
OWN: ETHAN ALLEN
                             ISSUED: 010-11-17 AGE: 36
                             MALE BORN 974-06-22 CHG: 12-01-13 A: 0000
     1 MAIN ST
     BARRE VT
                             ANIV YR: 11
                                                      ACT: 12-02-29 B:
                                           AGENCY: 052 DIV: 11-11-17 O: 1011
SSN: 008-64-8559 ZIP: 05641 NOTICE TO: OWN DIV: IPU PL: 00-00-00 APL 0000
                                                               LNRTE: 5.0V
                            SIGNATURE: OWNER
   BENEFITS
                    AMOUNT
                                   CS PREMS:
           P
                    249810 2872.85 74 A 4389.39
LIFEBLDR
INTERNAL PD-UP
                       190
                                     S
                                           2238.59
                                          1141.24
                   3105.00
                              89.42 39 Q
 WP-DIS
                            117.50 69 M
NL L15/M RD P (44) 250000
                                           395.05
 RDR-WP
                              42.50 39
                                                      CAP AGENT: ANNLD COM
ADDS RIDER ADDS
                     11073 1267.12 74
                                                       0.0 34626-22 A
                                                           54727-02
ACCEL BEN 3 4 5
                                                                     Α
     COM 2133017 SP MO PREM
                             274.76
                                                           34626-22
                                                                     Α
         SP MO PLANNED PREM
                             386.46
                                                           54727-02
                                       NONFOR: AT
                                       SVC AGT WILLIAM T HINMAN JR CHFC
```

Step 2 Calculate all premiums that must be reversed separate from the base:

Term and Term WP Annual Adds Riders Confirm Excess on HIST

Note: On inquiry screens, the APAR premium is <u>not</u> included in the Required premium unless the Paid To Date equals the anniversary date. However, internally the system does recognize the APAR as being due.

MED: P

Step 3 Confirm Amounts on HIST.

PDR: I ABR:

```
(Base 2872.85 + 89.42WP-DIS)x.088 modal factor=
(Term 117.50 + Rdr-WP 42.50) x.088 modal factor=

APAR 1267.12 x .088 = 111.51

Excess 19
386.46
```

In this example, if you didn't review HIST you may have assumed excess was the difference between Required and Planned, 117.70 instead of .19, and not taken into account the APAR.

HIST

PHT3				POLICY H	ISTORY ACCOUNTING		PAGE:	1	OF	1
PR	EP T	RAN	EFFECT	LAST		BATCH				
DA	ΓE C	ODE	DATE	ACTIVITY	DESCRIPTION	NO	ACCOUNT		AMOU	NT
12/	02/29	I PO	12/03/17	12/01/30	POLICY SUSPENSE	1001	0192862		11	1.51-
12/	02/29	I PO	12/03/17	12/02/29	RENEWAL PREMIUMS	1001	0103021		27	4.76-
12/	02/29	I PO	12/03/17	12/02/29	EXCESS PREMIUM	1001	0103031			.19-
12/	02/29	I PO	12/03/17	12/02/29	PREMIUM CLEARING	1001	0002863		38	6.46

STEP 4 PGAM, PGNM, or PGLM

PP transaction Codes for NL Trad policies:

Variable	Description
	•
YYMM	Paying premiums-current Paid to Date
	•Reversing premium-date you are reversing back to.
Amount	•Applied dividend to be used (no negative sign for SN)
	Applied dividend to be replaced (neg under SN field)
	•B2X overpayment to be removed (no neg.)
	To reverse
Blank	To pay
	Base (&PPFT if applicable)
	ACR only (should not need, for Contract Chg)
H	ACR WP-CI only (should not need, for Contract Chg)
<u> </u>	CCP only (should not need, for Contract Chg)
	PPFT only (should not need, for Contract Chg)
	Reserve Transfer (Internal 1035)
I	Term Rider
	There is <u>not</u> a FT code for Term Riders paid from
	reserve transfers. Split the Term Rider out with the T code, so commissions are OK, work with FMG to correct the
	reserve accounting.
	Or
	Include the Term in with the base using the R in the FT field,
	but notify commissions they need to adjust commissions and
	update the trailers accordingly.
	3,
Υ	Base only (should not need, for Contract Chg)
Y	Yes, pay commissions
	•Do not use a Y if commissions are annualized.
	Day 1 Deannualize/ Day 2 reannualize
Α	If reversing initial premium and commissions are annualized.
	This will deannualize and change the ANNLD CODE on the RNVI
	from A to blank.
N	No, do not reverse commissions. Use when the policy is in the
	first year, a premium is being reversed and commissions are to
В	remain annualized. Adds Rider
, r	Initial APAR reversal, put in an Acceptance Date before reversal
	or else a DV will process and double the Adds.
С	Change Paid to Date
	Do not use a C on more than one
	line other than for the Adds Rider.
N	Do not change the Paid to Date.
	The number of months you want the PTD to change
	(01=1month). If the line has a N for don't change the PTD, you
	need to enter the two digits, use the same number of months as
	the line you are change the PTD on.
	YYMM Amount "-" Blank Blank G H I P R T

P9 transactions:

Reverse Excess	TRX	EFF DT
Reverse Excess before anniversary	EYR	Original Date
Reverse Excess paid from Internal Reserve Transfer.	ETR	Original Date

PGAM

PGCM I243651300 -PP ENTRIES-

			APP DIV/			F			- 2	ABC/P	BC ONLY-
SYS	POL #	DUE	ABC COPP	PREMIUM	SN	Τ	CODES	DESC	INT	EFF	LOADING
i	2436513	1203		260.68	_		YC01	Base			
i	2436513	1203		14.08	_	Т	Y N 01	Term Rider			
i	2436513	1203		111.51	_		R C01	Adds Rider			

-P9	ENTRIES-
-----	----------

SYS	POLICY NO	EFF DATE	ACCT NO	AMOUNT	DESCRIPTION	LOAN MODE
i	2436513	120317	EYR	.19	Rev Excess	
i	2436513	120317	0002877	386.46	Ret Ck	

- Reversing anniversary work:
 - •Reverse dividend accounting and adds.
 - •In addition to the adds/IPU, the base face will need to be increased to what it was prior to the anniversary. Depending on the case, the WTHD opt 1 maybe used or Contract Change may decide to do it with field changes.
 - •Review the before and after anniversary status' in OnBase.
 - •The excess trailer for the prior year must be repopulated to the current year(Slot 1), and the prior year moved back to Slot 2.
 - •Review with Contract Change.
 - •Only the excess payment fields should be left in Slot 1, all the anniversary processing should be deleted from the trailer.
 - •All accounting related to excess accounting and IPU needs to be done with pass through accounting, do not use EY or EYR.

COM Reversals

- Step 1: XANH or XAPH
 - Change the mode to quarterly if the policy is on anniversary. (end)
 - Change mode to monthly if policy is off anniversary proceed to **Step 2**.

Step 2: Resulting Paid to Date is:

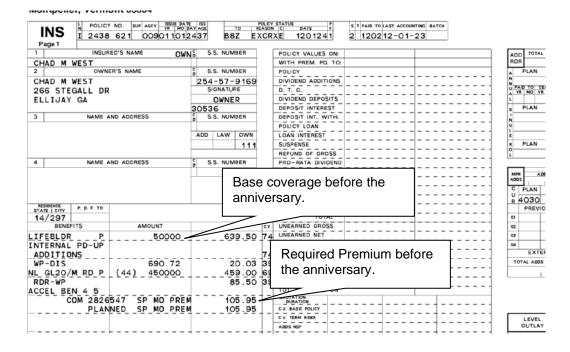
- 1 or 2 months from the anniversary date.
 - Enter the future dated mode change with the PRMF,CM (end)
- Mid year mode changes (PRMF,CM will not work)
 - Monthly bills will go out in regular order, proceed to Step 3.
- **Step 3:** Put in a notify for a date greater than 30 days prior to the paid to date that will put the policy back on anniversary.
- **Step 4:** Change the mode when the notify comes out and if the Paid to Date has reached a modal boundary.

Anniversary

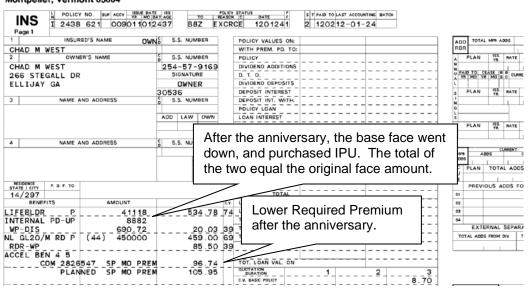
• Excess will convert to IPU and lower the base face by the same amount keeping the orginal Total Death Benefit. As a result of the premium paying base coverage going down, the Required Premiums are reduced.

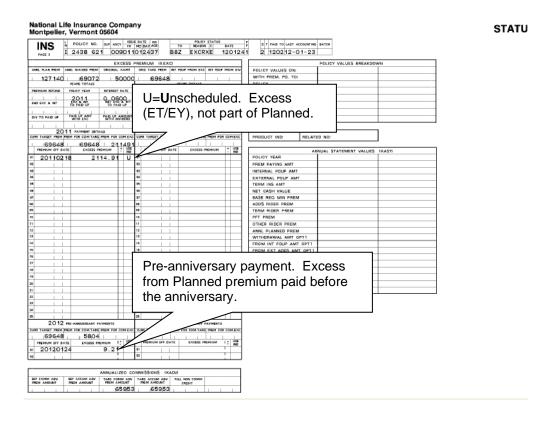
Note: If a policy has PPFT all excess will be used to fund PPFT premium until the rider premium is paidup. Therefore, the premiums will not reduce.

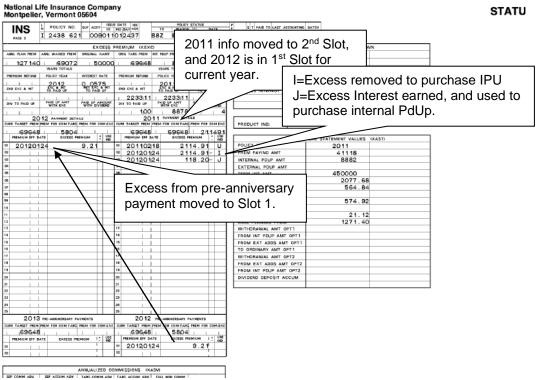
- IPU dividends that earn will also reduce the base face further, maintaining the original face.
- Interest on the Excess will convert to IPU.



National Life Insurance Company Montpelier, Vermont 05604







• The annual statement will show the amount of dividends earned and that were used to convert premium paying base to Internal Paid Up insurance (IPU)

Dividend Information

The policy dividend of \$1.00 has been used to convert \$4 of Premium Paying Life Insurance to Paid-Up Life.

 The Premium Information section reports the amount of Excess, the interest earned on Excess, and the amount used to convert premium paying base coverage to PaidUp Insurance (IPU).

Premium Information (This is not a bill)				
Required Minimum Premium (annualized basis):	January 24, 2012			
Policy Required Minimum Premium:	\$564.84			
Term Rider Premium:	\$574.92			
Other Rider Premiums:	\$21.12			
Total Required Minimum Premium:	\$1,160.88			
Planned Excess:	\$110.52			
Planned Periodic Premium:	\$1,271.40			

The actual Excess Premium plus interest of \$2,233.11 was used to convert \$8,878.00 of Premium Paying Life Insurance to Paid-Up Life Insurance.

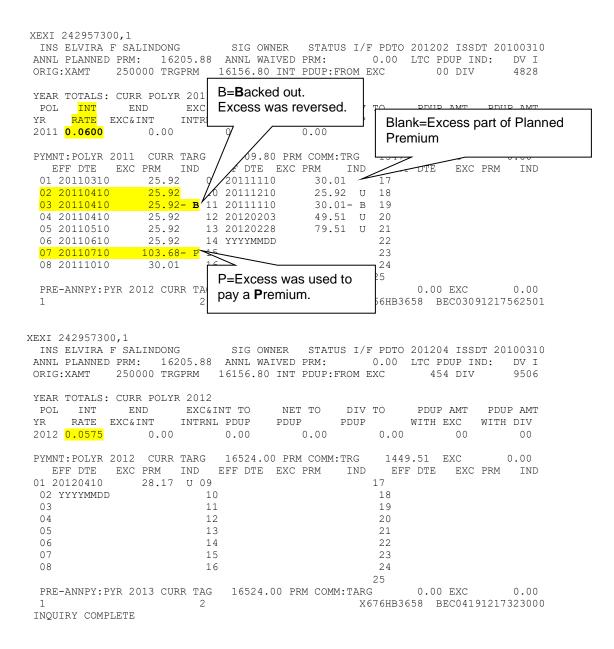
• Excess, and Excess Interest Earned, converting to IPU or being applied to PPFT will be reflected in the Excess trailer. The various codes next to the amounts indicate what was earned and how it was applied to the policy.

EXCESS TRAILER

	EXCESS MONEY CODES									
Code	Description of codes in the Excess Trailer (XEXI)									
Space	Planned periodic premium paid as billed.									
Р	Pay required Premium									
W	Withdrawal "AX or WD"									
В	Back out (reversal due to bad check or entry made in error "EYR")									
U	Unscheduled payment "EY"									
D Death Claim										
E	Excess interest for Death Claim									
I	Internal Paid-Up (used to convert ordinary insurance to internal PdUp)									
J	Excess Interest for Internal PdUp									
F	Flex Term (buying One Year Term & Adds)									
G	Excess Interest for Flex Term									
R	Refund of excess once the policy is fully PdUp									
S	Excess Interest for Refund									
N	Non-Forfeiture (reduced PdUp)									
0	Excess Interest for Non-Forfeiture (reduced PdUp or ETI)									
V	EVP (going to EVP div opt 7 –reduced PdUp kind code)May use N									
Χ	Excess Interest for going to EVP div opt May use O									

• Below is the accounting that occurs when at anniversary for Excess. Not all accounting has a code associated to it.

PHT3			POLICY H	ISTORY ACCOUNTIN	NG	PAGE: 1	OF 1
PREP T	'RAN	EFFECT	LAST		BATCH		
DATE C	CODE	DATE A	ACTIVITY	DESCRIPTION	NO .	ACCOUNT	AMOUNT
12/01/23	I PO	12/01/24	11/12/21	RENEWAL PREMIUN	MS 1004	0103021	96.74-
12/01/23	I PO	12/01/24	11/12/21	EXCESS PREMIUM	1004	0103031	9.21-
12/01/23	I PO	12/01/24	12/01/23	PREMIUM CLEARIN	NG 1004	0002863	105.95
<mark>12/01/24</mark>				EXC PURCHASE PA	AIDUP	0103034	2114.91- I
12/01/24	I AN	12/01/24	12/01/24	RMV EXC ANNV OF	R PDUP	0103035	2114.91
12/01/24	I AN	12/01/24	12/01/24	EXC INTEREST EA	ARNED	0105091	118.20
12/01/24	I AN	12/01/24	12/01/24	EXC INTEREST A	PPLIED	0105092	118.20- J
12/01/24	I DA	12/01/24	12/01/23	DIVIDEND ADDIT	IONS	0115110	1.00
12/01/24	I DA	12/01/24	12/01/24	SINGLE PREM REC	G ADDS	0123014	1.00-
<mark>12/01/24</mark>	I DA	12/01/24	00/00/00	DIV REG			
12/02/21	I PO	12/02/24	12/01/24	RENEWAL PREMIUN	MS 1004	0103021	96.74-
12/02/21	I PO	12/02/24	12/02/21	EXCESS PREMIUM	1004	0103031	9.21-
12/02/21	I PO	12/02/24	12/02/21	PREMIUM CLEARIN	NG 1004	0002863	105.95
12/03/21	I PO	12/03/24	12/02/21	RENEWAL PREMIUN	MS 1004	0103021	96.74-
12/03/21	I PO	12/03/24	12/03/21	EXCESS PREMIUM	1004	0103031	9.21-
12/03/21	I PO	12/03/24	12/03/21	PREMIUM CLEARIN	NG 1004	0002863	105.95
POL:	I243	3862100					
BEGIN DATE:	1201	123					
END DATE:	0000	OOC ALL	DATES ARE	E YYMMDD	X791HB365	8 BEC042	01210283900



Level Outlay

- Planned must equal the Required Premium.
- IPU dividend option on Level Outlay is not available. The reason for not allowing IPU, the Required Premium would reduce annually, planned would stay the same, leaving the difference to be paid as Excess. It would not be appropriate to surrender adds to purchase Excess which would convert to Adds again on the next anniversary.
- The order adds are surrendered:
 - 1. APAR
 - 2. SPAR
 - 3. ROAR
 - 4. Adds
 - 5. Current Adds
 - 6. IPU
- Level Outlay is not available in the first year, however, it can be processed as long as there is a ROAR or CSPAR on the policy.
- There is currently an outstanding SR for Level Outlay to surrender IPU automatically, the AX works
 correctly, however, the system currently does not recognize IPU as adds for Level Outlay processing. As
 long as there are sufficient Adds other than IPU, Level Outlay processing works correctly.

Example

- The 1st year premium is 6833.00, the illustration shows 27,059.00 of excess, we only received 26925.77. Any difference between what we have and what was illustrated affects the performance of the policy.
- This illustration shows the Dividend Option as IPU. Therefore, the dividend option for the first year is IPU, this illustration does not show a change in the dividend option. The illustration may indicate IPU at issue. However, where the dividend option is listed, unless it clearly states: "Dividends are used to convert ordinary life insurance to paid-up life insurance to year X, then are used to purchase additions.", dividends are assumed unchanged.

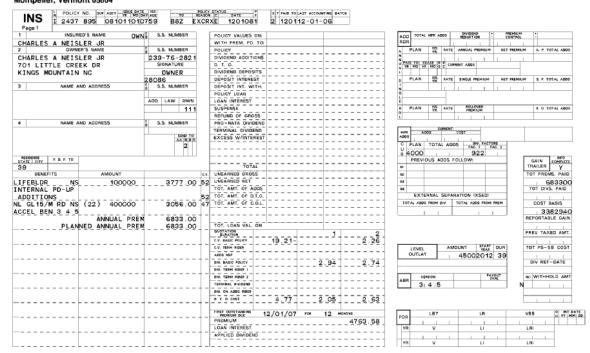
Notify the agent the dividend option needs to change year two to Level Outlay, we do not offer Level Outlay with the dividend option of IPU. (The IPU would reduce the face and we would need to bill and pay manually each year the new Required premium,)

- The 4th column shows an annual amount to be surrendered every year, not necessarily the Level Outlay option.
- Inforce Illustration tool will not work for policies on Level Outlay, you need to send a request to Product.

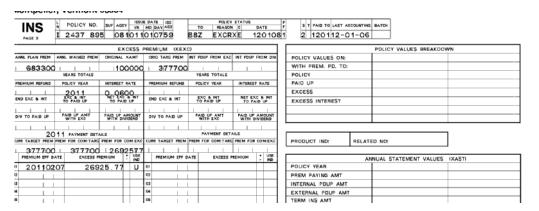
Year 1

Required equals the illustration of 6833.00.

Montpeller, Vermont USE04



Excess does not equal the Illustration.

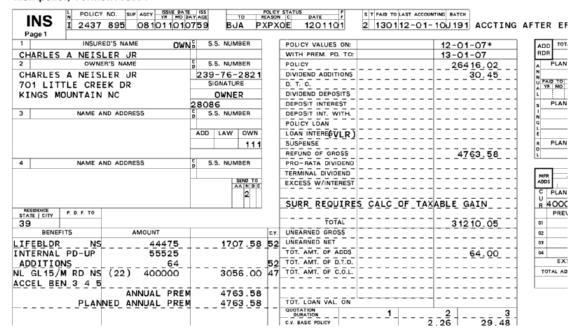


Year 2

The illustration shows the cash Premium Outlay of 4500.00 with 243.00 surrendered each year so the premium should be 4743.00, however, in admin the premium is 4763.58. The difference in premium is due to the difference in Excess. Excess was illustrated as 27059.00, 26,925.77 was applied, so the premium did not go down as much as anticipated. Therefore, more adds will be surrendered than were illustrated.

Age 59 Non-smoker Male State - NC

National Life Insurance Company Montpelier, Vermont 05604



NL LifeBuilder Prepared for CHARLES A. NEISLER, JR.

Presented by Lee Neisler

Benefit \$100,000 400,000	NL LifeBuilder NL GL15 Term ABR - Terminal ABR - Chronic ABR - Critical Excess Premium	Annual Premium \$3,777.00 3,056.00	
	Total	\$33,892.00	

Dividends are used to convert ordinary life insurance to paid-up life insurance.

Policy Year	Annual Outlay#*	Annual dend*	An Surren	nual der*	End Year Total Cash Value*	End Year Total Death Benefit*
1	\$ 33,892	\$ 294	\$	0	\$ 26,968	\$526,968
2	4,500	730	•	243	28,330	500,837
3	4,500	788		243	30,867	501,890
4	4,500	865		243	33,503	503,050
5	4,500	953		243	36,246	504,339

6 7 8 9 10	4,500 4,500 4,500 4,500 4,500 \$ 74,392	1,032 1,111 1,187 1,275 1,366 \$ 9,604	243 243 243 243 243 243 \$2,189	39,377 42,629 46,012 49,545 53,236	505,754 507,279 508,907 510,641 512,488
11	4,500	1,461	243	56,652	514,448
12	4,500	1,559	243	60,209	516,521
13	4,500	1,661	243	63,912	518,706

^{*}Some of the illustrated benefits and values are derived from dividends and are not guaranteed. The assumptions on which they are based are subject to change by the Company. Actual results may be more or less favorable than

See previous pages of the illustration for guaranteed values and benefits.

#Contract premiums are due in every year of the premium paying period as defined on the first page of the illustration.

Standard

December 8, 2010

NATIONAL LIFE INSURANCE COMPANY, MONTPELIER, VT 05604 This illustration is not complete without all pages.

Copyright 3777.00

Page 10 of 14 v10.2

- VLRI screen shows there is going to be sufficient Adds next year to cover the difference between Required and the 4500.00 annual cash outlay illustrated.
 - Due to the outstanding SR, currently only IPU adds are available so the system is not recognizing those adds and allowing the policy to go on COM. However, 2013 if dividends are changed to Adds, there will be sufficient Adds to put the policy on Level Outlay.

```
VLRI 243789500
INS: (OWNER)

STATUS: I/F

CHG: 12

OWN: CHARLES A NEISLER JR

PAID TO: 13-01

ACT: 12

701 LITTLE CREEK DR

DIV OPT: A-PV

NON-FORF: AT DIV: 120110

RINGS MOUNTAIN NC

BILL ANN: 01-07 MM-DD

PL: 0000000
                                                                                       CHG: 120110
                                                                                      ACT: 120110
ISSUED: 011-01-07 AGE 59 ADD:
SS#: 239-76-2821 ZIP: 28086 MALE BORN: 952-02-02
SIG: OWNER NOTICE TO: OWN BASE PLAN: 400605400
                                                                                       BEN:
SIG: OWNER NOTICE TO: OWN
                                                                                       OWN:
AGENCY 081
                  FLAG:
                                                                         APL:
VARIABLE LOAN RATE / DIRECT RECOGNITION INFO
          RATE BILLED INT INTEREST ADJ DIV COEF
                                                                           DIVIDEND ADJ
                                                                                               CAP
YEAR

    5.0
    .00
    .00
    .20000000-

    5.0
    .00
    .00
    .20000000-

    .0
    .00
    .00
    .00000000

    .0
    .00
    .00
    .000000000

12-13
                                                                             .00
                                                                                                  0.0
                                                 .00 .2000000-
.00 .00000000
11-12
                                                                                         .00
                                                                                                  0.0
                                                                                       .00
00-00
                                                                                                 0.0
                                                                                     .00
00-00
                                                  .00 .00000000
                                                                                               0.0
THE 2013 DIVIDEND WILL BE 654.95 CURRENT LOAN BAL:

CURRENT YEAR CAP: 0.0%

LOAN INT DUE DATE: 00-00-
                                                                                             .00
                                                                                         .00
VLR MINIMUM:
                        8.0%
                                                      LOAN INT-DUE DATE: 00-00-00
DATES ARE YYY-MM-DD,YY-MM-DD & YY-MM UNLESS NOTED X566HB3658 BEC03091214280600
```

Mode Changes

LifeBuilder has a "Target Premium" for commissions. This amount is based on the Required premium, riders, and the mode. The lower the mode, the greater the commissions are that get paid. Once the Target amount has been met, the remainder of the premiums are paid at the excess rate.

PPG-Commissions currently annualized, the mode is to be changed, but commissions are to remain annualized.

Step 1: Day 1-Deannualize commissions

Step 2: Day 2-Change the mode.

Step 3: Day 3-Reannualize with PCFI

Higher mode to lower and the case is annualized, commissions would be under paid.

Lower mode to higher mode, commissions would be overpaid.

PRMF, CM problem

```
-CM: VLR/COL MUST BE PAID ON ANNIV ERROR -PFT EXISTS CHG TO OFF ANNIV NOT ALLOWED
```

There is a problem with a calculation used for date validation. The incorrect calculation is used to determine the number of months between the mode change effective date and the anniversary. The calculation will work when the effective month is greater than or equal to the anniversary month. It does not work when the effective month is less than the anniversary month. (ie: the effective month is Jan and the anniversary month is July.) There are a few other factors used to determine whether or not the date validation should be done at all, such as does the VLR or COL trailer exist and will the number of months between bills increase. "The last factor listed seems curious to me."-SM You may not have gotten the error before since the calculation works under some conditions and is not even done for all mode changes.

This logic appears to be unchanged since Y2K and those changes did not impact the logic flow. We can not say with 100% certainty that unrelated code changes or policy values somehow contributed to this problem. We can say the date calculation is definitely incorrect.

The problem is with date logic. Remedy 88198 was marked resolved, per permission of the client, as there was a work around.

Term policies do not have a VLR or COL trailer, this prevents them from falling into the bad logic. IT would also like to note this is not the only bad date calculation in the code. The bad date calculation occurs in batch and produces a CM2 HOSR, along with another date validation. However, for some reason the batch validation only checks for the VLR trailer, it does not check for the COL trailer.

Billing

- Can not bill for Excess only. i.e.: Pay annual Required and expect to go on COM for Excess only.
- When the Base policy is Paid Up, the system will continue to bill for any premium paying riders that are due such as APAR or Term Riders.
- As premiums decrease due to IPU, the Planned Premium and amount billed will not change resulting in more funds going to Excess.
- **Premium Increases**, Planned will remain the same until the Required exceeds Planned. The system will automatically bill for the increased amount. The inquiry screens will remain not show the new Required or Planned Premium until the policy anniversary.
- To view any changes to the Required premium before the anniversary date, see the RMPI,P3.

RNVI 2431835

This examples reflect the **rating coming off** the policy when it hits it's cease year of 2012 and the RMPI shows the decreased Required due to automatic removal of the rating and the IPU decreasing the face.

MORE

```
DATES ARE YYY-MM-DD
 INS: (OWNER)
                                   STATUS: I/F PAID TO: 12-05
                              ISSUED: 010-05-06 AGE: 62 LAST ACTION

MALE BORN 948-09-01 CHG: 12-04-13 A: 0000

ANIV YR: 11 ACT: 12-02-02 B:
 OWN: THOMAS E COLLETT
      7206 ADENA CT
      WEST CHESTER OH ANIV YR: 11
                                                     AGENCY: 071 DIV: 11-07-10 O: 1005
 SSN: 290-46-0591 ZIP: 45069 NOTICE TO: OWN DIV: IPU PL: 00-00-00 APL 0000
BENEFITS AMOUNT CS P
LIFEBLDR NS 9519 471.03 48 A
INTERNAL PD-UP 34986 S
EX PREM 5.00/M 47.60 12 Q
NL GL15/M RD NS (18) 150000 1575.00 43 M
                                  SIGNATURE: OWNER
                                                                            LNRTE: 5.0V
                                    CS PREMS:
                                   471.03 48 A
                                                    2843.63
                                                   1450.25
                                                    739.34
255.93
                                   750.00 12 NOTIFY:
                                                                CAP AGENT: ANNLD COM
 RDR-EX PREM
 ACCEL BEN 4 5
                                               120706 BKM CHG 0.0 43812-20 N
                    QTRLY PREM 739.34
                                               120706 BKM PREM 59293-02
120706 BKM 600. 56737-02
                                                                                    N
           QTRLY PLANNED PREM
                                   1276.83
                                                                                    N
                                                                       77209-50 N
                                               NONFOR: P
                                                                                     MORE
                                               SVC AGT ANDREW M STAMAS
 PDR: I ABR:
                                                        X676HB3658 BEC04191213425601
RMPI 243183500,P3
                                                                RMPI 243183500,P3
 INS: (OWNER)
                                  PREM A:
                                              2046.03
 OWN: THOMAS E COLLETT
                                  S: 1043.48 NF OPT: P
                                                                              ADD: 0000
                                    Q: 531.97 * DIV OPT: IPU BEN:
M: 184.14 DIV O RID CASH OWN: 1005
1/6: 180.05 ISS DATE: 100506 APL: 0000
      7206 ADENA CT
WEST CHESTER OH
      7206 ADENA CT
                  ZIP: 45069
                                                 MMDD
                                                           INT NEXT:
 ASD:
                                  BILL ANNIV: 0506 LN BALANCE @ 5.0 V
                 SIG: OWNER
 AGY: 071
                                     MEC:
 AGT: ANDREW M STAMAS
                              AD'L INFO EFF: 12/05/06 DATES ARE YYMMDD & YYMM
                              SUSP:
                                                            UNLESS NOTED
 TP DATE WHO AMOUNT
                             DEP:
                                                            AMOUNT DUE: 12/05/06
                              DEP INT:
                                                           PREMIUM 472.56
LOAN INT .00
                              EX PREM:
                                                 LOAN INI
APPL DIV
                                                                              .00
                              DEP TOT:
                             NP ADDS FACE:
                             NP ADDS LV:

        NET DUE
        472.56

        18979.89
        P3 VALUE
        18979.89

                             NP ADDS CV:
                             TOT LV:
W/INT ASD:
 120413
                                                               SUFF BY
                                                                           18507.33
```

PDF

- PDF is available for this product.
- The premium should be based on the Planned Premium for simplification rather than Required.
 - In the event the dividend option is IPU and requested with a Required premium, it will be difficult to project the annual premiums. See Product Mgt.

Internally Fund (Vanish)

- Available
- Planned must equal Required
- Annual and modal adds riders must be terminated.

Excess Interest Rate

- The XEXI shows the interest rate on Excess funds for the current year.
- Interest earned on Excess payments until the anniversary.
- The interest rate on Excess Payments:

```
2006-2011 = 6\%
Oct 2011 = 5.75\%
```

Only available to the owner upon termination of the contract.

```
XEXI 242957300,1
 TNS ELVIRA F SALINDONG
                               SIG OWNER STATUS I/F PDTO 201202 ISSDT 20100310
ANNL PLANNED PRM: 16205.88 ANNL WAIVED PRM: 0.00 LTC PDUP IND: DV I
ORIG:XAMT 250000 TRGPRM 16156.80 INT PDUP:FROM EXC
                                                               00 DIV
YEAR TOTALS: CURR POLYR 2011
POL INT END EXC&INT TO NET TO DIV TO PDUP AMT PDUP AMT
YR RATE EXC&INT INTRNL PDUP PDUP PDUP WITH EXC WITH DIV
2011 0.0600 0.00 0.00 0.00 0.00 00
PYMNT: POLYR 2011 CURR TARG 16309.80 PRM COMM: TRG 13479.78 EXC
                                                                         0.00
   EFF DTE EXC PRM IND EFF DTE EXC PRM IND EFF DTE EXC PRM IND
 25.92 U 18
                                          30.01- B 19
 03 20110410
                25.92- B 11 20111110
 04 20110410
                 25.92 12 20120203
25.92 13 20120228
25.92 14 YYYYMMDD
                                            49.51 U 20
79.51 U 21
 05 20110510
 06 20110610
                                                       2.2
 07 20110710 103.68- P 15 08 20111010 30.01 16
                                                       2.3
                                                       2.4
 PRE-ANNPY:PYR 2012 CURR TAG 16524.00 PRM COMM:TARG
                                                            0.00 EXC
                                                  X566HB3658 BEC03091217562501
                          2
INQUIRY COMPLETE
```

Loan Value

- Excess is not included in loan value.
- Before the anniversary Excess can be withdrawn, EW, this amount would not be converted to IPU, but the interest would.
- After anniversary, Excess is converted to IPU. The value is increased, either a loan or a withdrawal can be taken, AX or WTHD.

B₆H

- Excess is not to be used to pay loan interest unless the owner gives us instruction to do so.
- On the 70th day, during non-forfeiture processing, the premium will be paid from excess. Interest will either capitalize or a B6H status generated.
- Include any Excess in B6H letter.

Dividend Options

- New Dividend Option
 - IPU Internal Pd-Up, dividend addss earned will be used to reduce the ordinary insurance face amount and purchase paid up, reducing the required premium.
- When the policy goes PdUp, the dividend automatically changes to ADDS
- PRMF, CD the IPU dividend option code is "I", do not put in an effective date

Dividend Option #	Dividend Option Name			
1	Cash			
2	Applied to Premium			
3	Purchase Paid-Up Additions			
3V	Internally Funded by Additions			
3P	Partial Internal Funded by Additions			
4	Held on Deposit @ Interest			
4V	Internally Funded by Deposits			
7	One Year Term and Additions- Red PdUp only			
8	Applied to Loan Principle			
9	Applied to Loan Interest			
В	Flex 1 – Additions and term			
BP	Flex 1 Partial Internal Funded, Term and Addition			
BV	Flex 1 Internally Funded, Term and Additions			
I (new)	Internal Paid Up-LifeBuilder only			

Calc Notes

- Interest on Excess is used to purchase PdUp
- EY x 6%, divide by 365 days, times the number of days = interest on the excess.
- The amount of interest to be paid on excess. If there is an overpayment of excess, then the interest will be split between the amount paid on the policy and the amount to be refunded.
- When a policy goes paid up, in the new trailer there is a field called END EXC & INT, this is the Gross used to purchase paid up, the net is this amount x 7% load =Net Exc & INT to PAID UP". The Net Exc & Int divided by the rate = Pd Up face excess and interest bought.
- ETI/PDU use up all excess, do not refund.
- ETI can have cash value.
- IPU with adds from a SPAR is a problem.
- Fractional dollars have to round to whole dollars, increase in CV to the ordinary.
- Face amounts go out to .xxxxxx.
- AX transactions should continue to not be processed on the policy anniversary.
- If a value is requested with a future date the system reflects increased face amounts of any adds and when the
 policy has PPFT it reflects the increased OYT amount.
- If the policy has PPFT the cash value is reduced by the amount of the unpaid PPFT premium.
- The face amount of the PdUp portion of the Planed premium (excess) this is to purchase PdUp at anniversary time is reflected on the value screens.

RRVI Gift Tax Value Inquiry Screen/ Unisex Reprice

The rates will not match IPRS because of the Reprice. The system picks up the current rate instead of the rate
for the particular policy. The RRVI will be wrong on for Unisex Smoker policies in years 1&2 starting June '09.
The RRVI interpolates values differently than all the other screens for Gift & Estate Tax reporting, all other
value screens are OK. Rates are used on this screen, only RRVI is wrong because the RRVI is not
guaranteed cash value

Refund of Gross

RCVI/RQTI/PQTI/TFFI,sc

Value screens do not reflect excess beyond the effective date. So any excess effective beyond the entered
effective date, Ref of Gross must include the excess beyond the effective date and without interest.

- GAIN uses effective date. Includes excess + interest (-) Ref of Gross.
- RCVI assumes the modal Planned premium is paid.

Surrender

•The owner is entitled to interest the excess earned if the policy is being surrendered (not in the case of refunds).

•Surrender in <u>first year</u> or when there is <u>no guaranteed cash value</u> in the "POLICY", and excess exists, the RQTI will not work since there is no value in the base Policy field. You will receive the following error:

RQCI 243957100,110914,000000000.00,SC,Z,

-NCV NOT > 0 AND EFF DATE NOT = PDTO

Step 1: •Pull up an RQTI screen with the effective date.

- •The interest is the difference between the Cash Value on the RQTI and the Excess. <u>Page 2</u> of the RQTI shows the breakdown of Excess and Excess Interest.
- •Your check is the total of these two amounts, and should equal the total Cash Value on Page 1 of the RQTI.

```
RQTI 2439571,110924
                                              HIT PF8 FOR ADDITIONAL INF
OWN: SANDRA L FRANCIS
  INS: OWNER
                                  STATUS: I/F PAID TO: 11-09 SUSPEND Y BEA 110922
      SANDRA L FRANCIS ISSUED: 010-09-25 AGE: 49 MEC: LAST ACTION 10135 DIVING DUCK AVE FEMALE BORN 961-03-26 NON-FORF AT CHG: 11-09-23
      LAS VEGAS NV
                                                    DIV OPT: FLX1
                                                                        ACT: 11-06-07
                                                                        DIV: 00-00-00
 SSN: 568-13-7298 ZIP: 89117
                                                                        PL: 00-00-00
                                  10 DIVD
                                                                        SIG: OWNER
 AGY: 042 NOT TO: OWN SVC: RICHARD W KEAL
                                                          CASH VALUES ON 11-09-24
                                           AGENT COM WITH PREM PD TO 11-09-25
                      AMOUNT
     BENEFITS
                                         CS 79986-28 N POLICY
 LIFEBLDR
                        50000 918.50 61 56302-02 N TOTAL ADDS
 INTERNAL PD-UP
                                                        DTO
  ADDITIONS
                                         61
                                                        DEPOSITS
 ACCEL BEN 3 4 5
                                                       DEP INT
                        450000 2677.50 61
                                                       LNS AT 5.5V
 PPFT
                                                       LN INT
                   ANNL PREM 3596.00
           ANNL PLANNED PREM 6948.70
                                                       SUSP ( )
             FREQ: ANNUAL

CURR CAP: 0.0 PLAN 401305400 GR 9.9

BILL ANV 09-25 NT
                      FREQ: ANNUAL
                                                        REFUND GROSS
                                                      9.99 PRO-RAT-DV
                                                             TERM DIV
                                             UN
                                                               TOTAL 22000.07
                        DTO
  ABR: MED: N DATES: YYMMDD EXCPT BILL ANV'S MMDD X785HB3658 BEC09261115123101
 -VLR/DR POL-ASSUMED INT RATE OR DIV USED
RQTI 2439571,110924
                                              HIT PF7 FOR ADDITIONAL INF
INS: OWNER STATUS: I/F PAID TO: 11-09 SUSPEND Y BEA 110922
OWN: SANDRA L FRANCIS ISSUED: 010-09-25 AGE: 49 MEC: LAST ACTION
BENEFITS AMOUNT CS CASH VALUES ON 11-09-24
                                                           WITH PREM PD TO 11-09-25
                                                        INTL/ND PDUP:
                                                             EXCESS: 20758.00
                                                         EXCESS INT: 1242.07
```

Step 2: Enter a NGLM transaction:

- Process an EW to remove all excess.
- Debit the 0105091 Excess Earned account for the interest earned on the excess.
- · Credit 0002869.

NGDM I243957100 -P9 ENTRIES-LOAN SYS POLICY NO EFF DATE ACCT NO AMOUNT DESCRIPTION MODE 2439571 110924 EW 20758.00 Excess 2439571 110924 0105091 1242.07 Excess Int 2439571 110924 0002869 22000.07- Surr ck

Step 3: Order a status, RHCI,C

Step 4: Day 2, send the status to Contract Change and have them change the status to T-5 manually. Important-If you do not, the policy will remain inforce. Due to the excess interest, the policy may go through non-forfeiture processing or dividends will earn and anniversary work will process.

• The only value left in the policy is the interest on the excess. This amount does not appear on the XEXI, on the RQTI, unless anniversary work processes.

HIT PF8 FOR ADDITIONAL INF RQTI 2439571,110914,OVD INS: OWNER STATUS: I/F PAID TO: 11-09 SUSPEND Y BEA 110922 INS: OWNER STATUS: I/F PAID TO: 11-09 SUSPEND Y BEA 11092
OWN: SANDRA L FRANCIS ISSUED: 010-09-25 AGE: 49 MEC: LAST ACTION
10135 DIVING DUCK AVE FEMALE BORN 961-03-26 NON-FORF AT CHG: 11-09-23 LAS VEGAS NV DIV OPT: FLX1 ACT: 11-09-26 DIV: 00-00-00 SSN: 568-13-7298 ZIP: 89117 PL: 00-00-00 10 DIVD SIG: OWNER AGY: 042 NOT TO: OWN SVC: RICHARD W KEAL CASH VALUES ON 11-09-14 AGENT COM WITH PREM PD TO 11-09-25 BENEFITS AMOUNT CS 79986-28 N POLICY LIFEBLDR 50000 918.50 61 56302-02 N TOTAL ADDS INTERNAL PD-UP DTO ADDITIONS 61 DEPOSITS ACCEL BEN 3 4 5 DEP INT PPFT 450000 2677.50 61 LNS AT 5.5V ANNL PREM 3596.00 LN INT ANNL PLANNED PREM 6948.70 SUSP () FREO: ANNUAL REFUND GROSS CURR CAP: 0.0 PLAN 401305400 GR 109.88 PRO-RAT-DV BILL ANV 09-25 NT TERM DIV TOTAL 1207.95 DTO MED: N DATES: YYMMDD EXCPT BILL ANV'S MMDD X741HB3658 BEC09271117042401 -VLR/DR POL-ASSUMED INT RATE OR DIV USED

Page 2 of the RQTI

> X741HB3658 BEC09271117011200 MORE

-VLR/DR POL-ASSUMED INT RATE OR DIV USED

Death Benefit

In addition to the Death Benefit of the Base and riders, Excess, Excess Interest, and the unused portion of the gross premium from the effective date to the Paid To date, the (GR) amount on the RQTI, are included in the Death Benefit. As a result, a single pay policy with an insured that died before the first anniversary, would get the Base plus the large amount of excess, almost doubling the death benefit. However, once the policy reaches it's first anniversary, the excess is converted to IPU, so only the original death benefit would be eligible.

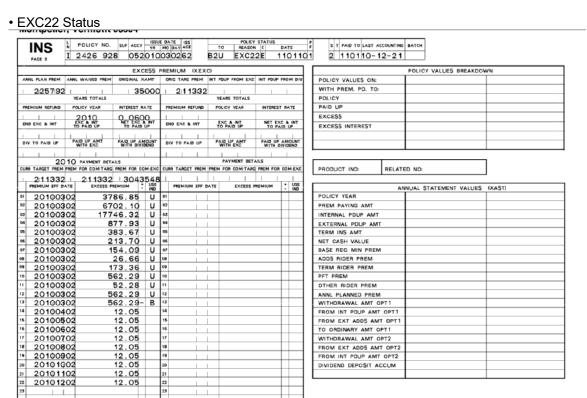
In this example the base death benefit is 252527, however, due to the excess and effective date, the resulting Death Benefit is 441,308.16.

```
RQTI 2441877, 111108
                                           HIT PF8 FOR ADDITIONAL INF
 INS: OWNER
                                STATUS: I/F PAID TO: 11-12
OWN: GEORGE N WEISGERBER
1251 BRAEWOOD AVE
                                ISSUED: 010-12-19 AGE: 74 MEC: M LAST ACTION
                                MALE BORN 936-06-19 NON-FORF T CHG: 11-06-24
     HIGHLANDS RANCH CO
                                                DIV OPT: ADDS
                                                                   ACT: 11-06-24
                                                                   DIV: 00-00-00
SSN: 544-34-1224 ZIP: 80129
                                                                   PL: 00-00-00
                               10 DIVD
                                                                   SIG: OWNER
AGY: 091 NOT TO: OWN SVC: DENNIS S MCMILLAN
                                                       CASH VALUES ON 11-11-08
                                        AGENT COM WITH PREM PD TO 11-12-19
                              AGENT COM ....
CS 38801-21 N POLICY
    BENEFITS
LIFEBLDR NS 252527 23282.48 36 53911-10 N TOTAL ADDS
INTERNAL PD-UP
                                                     DTO
 ADDITIONS
                                                    DEPOSITS
ACCEL BEN 3 4 5
                                                    DEP INT
                                                    LNS AT 5.0V
LN INT
                  ANNL PREM 23282.48
          ANNL PLANNED PREM 200000.00
                                                    SUSP ( )
                     FREQ: ANNUAL
                                                     REFUND GROSS
           CURR CAP: 0.0 PLAN 400605400 GR 2651.62 PRO-RAT-DV BILL ANV 12-19 NT TERM DIV UN TOTAL
                                                                     186129.54
        MED: N DATES: YYMMDD EXCPT BILL ANV'S MMDD X723HB3658 BEC11091113073000
-VLR/DR POL-ASSUMED INT RATE OR DIV USED
                                                                            MORE
RQTI 2441877,111108
                                           HIT PF7 FOR ADDITIONAL INF
                                STATUS: I/F PAID TO: 11-12
 INS: OWNER
INS: OWNER STATUS: 1/F PAID TO: 11-12
OWN: GEORGE N WEISGERBER ISSUED: 010-12-19 AGE: 74 MEC: M LAST ACTION
              AMOUNT CS
   BENEFITS
                                                       CASH VALUES ON 11-11-08
                                                        WITH PREM PD TO 11-12-19
                                                    INTL/ND PDUP:
                                                                       0.00
                                                         EXCESS: 176717.52
                                                     EXCESS INT: 9412.02
```

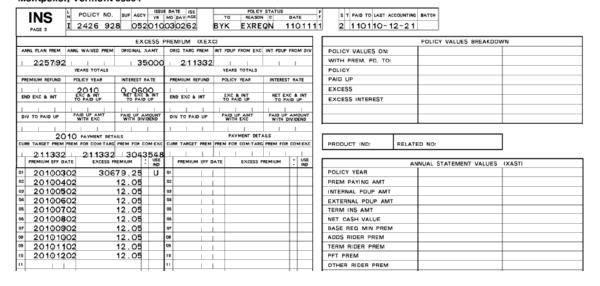
ERROR STATUS

ALN **EXCSL** There are more transactions than slots in the excess trailer. Product will need to contact Contract Change to combine & clear records in the trailer, taking into account interest, and effective dates.

B2U **EXC22** There are more transactions than slots in the excess trailer. Anniversary processing could require up to 4 lines, for converting excess and interest. Product will need to contact Contract Change to clean up the trailer and possibly combine excess amounts together, taking into account interest, and effective dates. If there are excess payments that have been paid and reversed (wash) with the same effective date, the lines can be deleted. If there are multiple excess payments with the same effective date, they can be combined, and the extra lines deleted. In these instances it is not necessary to contact Product. However, excess lines after the blanked out lines must be moved up and the blank lines filled in. On the anniversary, the system will read only excess lines up to the first blank line, nothing after.



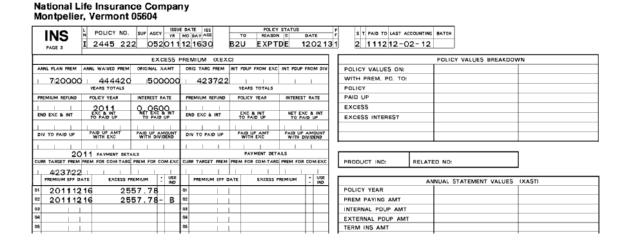
After Contract Change combined activity so anniversary processing could occur.
 National Life insurance Company
 Montpeller, Vermont 05604



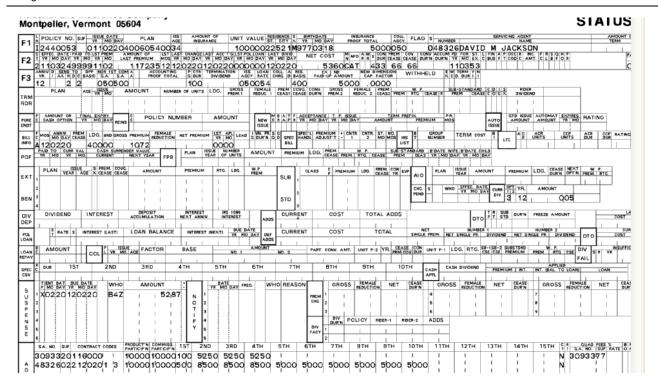
After Anniversary-Anniversary work could use up to 4 lines. RELATED NO: 211332 211332 3081180 2 11332 ANNUAL STATEMENT VALUES (XAST) POLICY YEAR 20100302 30679.25 U 2010 PREM PAYING AMT 35000 20100402 12.05 20100502 12.05 INTERNAL PDUP AMT 12.05 12.05 12.05 20100602 EXTERNAL PDUP AMT 59719 20100702 30522.52 20100802 NET CASH VALUE 20100902 12.05 BASE REQ MIN PREM 1599.24 12.05 12.05 12.05 20101002 ADDS RIDER PREM 20101102 TERM RIDER PREM 20101202 PFT PREM 514.08 20110102 12.05 OTHER RIDER PREM 2257.92 12.05 20110202 ANNL PLANNED PREM WITHDRAWAL AMT OPT1 20110302 1844.72- G FROM INT POUP AMT OPT1

B2U **EXPTD** There is excess in the policy, but the initial premium is not paid. Either remove the excess or pay the premium. These status' will be produced daily until the situation has been resolved.

• If an EYR is processed, the negative and positive entries are on the record. Eventhough Excess nets to 0, for the status' to stop, you need to contact Contract Change to clear the trailer.



B4Z **EXCS\$** When there is too much money in excess and the base policy goes PdUp on the policy anniversary, the overpayment and the interest it earned will go to suspense under the who code B4Z with the Type code of X. Contract Change will receive these errors and either refund the funds or offer to use it to pay up the riders.



- B8Z WDOP1 Withdrawal Option 1 is processed a before and after status is electronically sent to OnBase.
- B8Z **WDOP2** Withdrawal Option 2 is processed a before and after status is electronically sent to OnBase. This will occur for any LifeBldr AX transaction. Produced for historical purposes.
- B8Z **EXCRX** A "before" status is sent electronically to OnBase for every LifeBldr policy that crosses an anniversary. This is for historical purposes should anniversary work need to be reversed and the new trailers on Page 3 need to be restored. In On Base under E595 Status Report.

Note: This status does not reflect any manual policy changes that may have occurred on the anniversary, such as removing a rider from the policy.

B8Z **EXCRC**An "after" status is sent electronically to OnBase for every LifeBldr policy that crosses an anniversary. In OnBase under E595 Status Report.

User **EYNSF** There is not sufficient excess money to process the EY amount in the P9 transaction. This error can occur when more than one person is taking the funds out of excess in the same cycle. Due to the processing order of the EY and the point where the system checks for the funds, accounting will be out of balance for this error. Check the 266100 account for the debit and credit the appropriate clearing account.

B2F **PPPP6** For LifeBuilder, the commission accumulators were not automatically updated with the processed transaction. As a result, the commission accumulator fields will need to be updated manually with an XEXC transaction, and a manual commission adjustment will be necessary. Please review with the commission area. The cause of most PPPP6 errors is the fact that Term riders must be paid separately on the PP transactions and marked as a T in the FT field.

The Target premium can be found on the XEXI screen, this is only the target on the base.

B2F **BABAG** The policy is off anniversary. The status will be produced daily until the policy is fixed. Billing is stopped.

B2F **FLXMD** Off anniversary. LifeBuilder uses the same edits as policies with PPFT, even if the policy does not have PPFT, the same errors are applicable, this product cannot be off anniversary.

GAIN

Activity	TRX	d/c	G/L Acct	Definition	GAIN Trir	Exce s Trlr
Excess only	EY	С	3031	Excess Premium	PREM	U
Anniversary	AN	d	5091	excess interest earned	-	-
	AN	d	3035	removal excess for anniv or PdUp	DIV	-
	AN	С	5092	credit for the interest calculated on the excess	-	J
				(no prem taxes paid, no GAIN impact)		
	AN	С	3034	Excess used to purchase Internal PdUp (appears to inflate PREM,	PREM	- 1
				vever, the entry to DIV offsets it to make it a "wash"		
Anniversary Adds	DA	d	5110	Reg adds earned, dividend opt ADDS	-	-
dends	DA	С	3014	Adds purchased	-	-
Anniversary	DA	d	3015	19 APAR Adds Production 2410988	PREM	-
SPAR	DA	С	2862	19 Premium Control Field	-	
Anniversary	AN	d	5091	excess interest earned	-	-
Base goes to	AN	d	3035	removal excess for anniv or PdUp	DIV	-
Jp al	AN	С	5092	credit for the interest calculated on the excess	-	J
				(no prem taxes paid, no GAIN impact)		
	AN	С	3034	Excess used to purchase Internal PdUp (appears to inflate PREM,	PREM	I
				vever, the entry to DIV offsets it to make it a "wash"		
				Withdrawal of excess to be refunded (overpayment of excess needed to		
	AN	d	5041	ke the policy PdUp).	DIV	R
				Excess interest earned (for amount to be refunded)		_
	AN	d	5091	Total of overpayment of excess and interest on that piece of excess to	-	S
	AN	С	2862	efund will go to suspense as "X" type under the who code of B4Z.	-	-
Anniversary	DA	d	5111	Divid Adds DTO	-	-
PPFT	DA	С	3016	Single Prem DTO Adds	-	-
Level Outlay						
Vanish	PA					
Withdrawal	AX	d	5140	Surrender value from Adds	DIV	-
Opt 1/AX	AX	d	5120	ProRata Dividend	DIV	-
Withdrawal	WD	d	5040	019 Value surrendered from base.	DIV	-
Opt2/WTHD	WD	С	5040	011 or 05 Adds converted to Ordinary Face, this entry is to true up the	n/a	-
				erence in that cash value.		
	WD	d	5120	ProRata dividend value	DIV	-
NonForf paid from	FN	С	3021	Required Premium paid	PREM	-
ess	FN	d	3033	Excess used internally to pay the premium due.	DIV	Р
Non-Forfeiture				5091 d debit account for interest on excess		
				3036 d debit for removal of excess premium for non-forfeiture		
				5092 c credit for the interest calculated on the excess (no prem taxes		
				t) (no GAIN impact)		
				3034 c credit for excess		