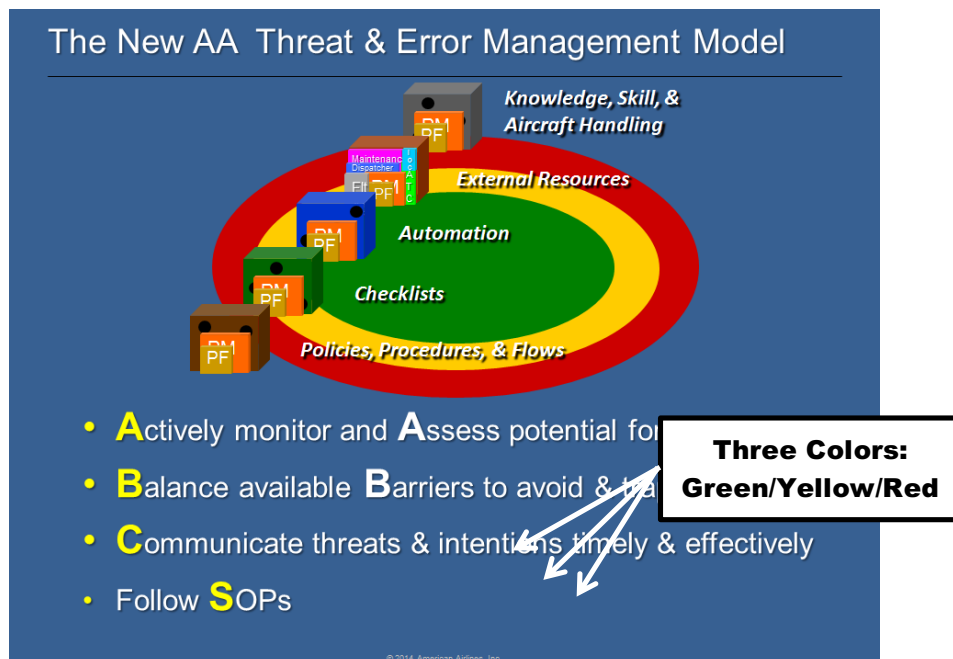# The New American Airlines Threat & Error Management Model

Ladies and Gentlemen,

Welcome to recurrent training. This is a very exciting and challenging time here at the New American Airlines as we are in the process of combining two airlines to form not only the world's largest but the world's safest airline. I would like to expand on this second point.

Your recurrent Human Factors class will introduce you to a significant safety enhancement: the new American Airlines Threat & Error Management (TEM) model. The new TEM model is the next logical step from the LDM (Leadership & Decision Making) concept that we have been utilizing for the past two years. The foundation of the TEM model is as simple as three colors (Green, Yellow, and Red) and three letters (A, B, C). This model has equal application for us in the training environment as it does while we are flying the line. Used effectively, the TEM model provides a common reference point for us to enhance our situational awareness and communication skills and is envisioned as a tool that will permeate our flight training and line flying practices.

Being the world's safest airline means never resting on our laurels. The new American Airlines TEM model works towards that end in helping us understand where we are, where we are going, and what risks may lay ahead on that journey. You can find more information on the new TEM model on AAPilots.

Captain Jim Thomas
Managing Director Flight Training & Standards