

# Alexa Zeiber

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## EXPERIENCE

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### RPA Engineering Intern

*KPMG | New York, NY*

**Sep 2024 - Present**

- Design and develop Robotic Process Automation (RPA) solutions to meet business requirements.
- Collaborate with solutions architects and business analysts to create scalable and efficient process automation.

### Network & Cloud Engineering Intern

*Paramount | New York, NY*

**June 2024 - Aug 2024**

- Assisted with migration from one Active Directory into another with over 120 AWS account groups.
- Generated security reports and collaborated with the team to remediate identified data inaccuracies.
- Helped deploy cloud resources through automation and ensured information security requirements were met.

### Machine Learning Engineer

*Data Annotation Tech | Remote*

**Jan 2024 - Present**

- Utilized Reinforcement Learning from Human Feedback (RLHF) to help machine learning models learn more efficiently to ensure models adhere to legal and ethical obligations.
- Designed and implemented prompt engineering strategies for large language models (LLMs) in Python to enhance model performance and relevance.

### Barista

*Starbucks | New York, NY*

**Feb 2023 - June 2024**

- Achieved partner of the quarter during the summer of 2023 for outstanding customer service and leadership skills.
- Boosted customer connection by crafting beverages for customers quickly and efficiently.

### Sales Associate

*Old Navy | Wyomissing, PA*

**Dec 2021 - Jan 2023**

- Awarded Employee of the Month July 2022, recognizing outstanding contributions to the team.
- Achieved the highest number of customer credit card applications in the store, showcasing the ability to engage with customers and meet their needs effectively.

### Data Analytics Intern

*Kreitz, Gallen-Schutt Attorneys | Wyomissing, PA*

**Aug 2020 - June 2021**

- Actively enhanced the company's efficiency by leveraging Microsoft Excel proficiency.
- Processed and analyzed data, contributing to streamlined operations and data-driven decisions.

## EDUCATION

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August 2022 - May 2025

**Bachelor of Science in Computer Science**

*Fordham University | New York, NY*

- Major: Computer Science Minor: Mathematics
- Dean's List

August 2021 - May 2022

**Bachelor of Science in Computer Science**

*St. John's University | Jamaica, NY*

- Major: Computer Science (Transferred to Fordham)

## CERTIFICATIONS

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**AWS Cloud Technical Essentials (July 2024)**

## SKILLS

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- C++, C, HTML, CSS, SQL, Python
- AWS, JSON, Excel, LLMs
- Cloud Engineering, Network Security, Mathematics, Object Oriented Programming, Web Development