

Alexa Zeiber

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EXPERIENCE

RPA Engineering Intern

KPMG | *New York, NY*

Sep 2024 - Present

- Design and develop Robotic Process Automation (RPA) solutions to meet business requirements.
- Collaborate with solutions architects and business analysts to create scalable and efficient process automation.

Network & Cloud Engineering Intern

Paramount | *New York, NY*

June 2024 - Aug 2024

- Assisted with migration from one Active Directory into another with over 120 AWS account groups.
- Generated security reports and collaborated with the team to remediate identified data inaccuracies.
- Helped deploy cloud resources through automation and ensured information security requirements were met.

Machine Learning Engineer

Data Annotation Tech | *Remote*

Jan 2024 - Present

- Utilized Reinforcement Learning from Human Feedback (RLHF) to help machine learning models learn more efficiently to ensure models adhere to legal and ethical obligations.
- Designed and implemented prompt engineering strategies for large language models (LLMs) in Python to enhance model performance and relevance.

Barista

Starbucks | *New York, NY*

Feb 2023 - June 2024

- Achieved partner of the quarter during the summer of 2023 for outstanding customer service and leadership skills.
- Boosted customer connection by crafting beverages for customers quickly and efficiently.

Sales Associate

Old Navy | *Wyomissing, PA*

Dec 2021 - Jan 2023

- Awarded Employee of the Month July 2022, recognizing outstanding contributions to the team.
- Achieved the highest number of customer credit card applications in the store, showcasing the ability to engage with customers and meet their needs effectively.

Data Analytics Intern

Kreitz Gallen-Schutt Attorneys | *Wyomissing, PA*

Aug 2020 - June 2021

- Actively enhanced the company's efficiency by leveraging Microsoft Excel proficiency.
- Processed and analyzed data, contributing to streamlined operations and data-driven decisions.

EDUCATION

August 2022 - May 2025

Bachelor of Science in Computer Science

Fordham University | *New York, NY*

- Major: Computer Science Minor: Mathematics
- Dean's List

August 2021 - May 2022

Bachelor of Science in Computer Science

St. John's University | *Jamaica, NY*

- Major: Computer Science (Transferred to Fordham)

CERTIFICATIONS

AWS Cloud Technical Essentials (July 2024)

SKILLS

- C++, C, HTML, CSS, SQL, Python
- AWS, JSON, Excel, LLMs
- Cloud Engineering, Network Security, Mathematics, Object Oriented Programming, Web Development