

c u r r i c u l u m v i t a e

ILKIN ISMAYILOV

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Education

2005 – 2009	Azerbaijan State Oil Academy <i>Bachelor degree</i> <ul style="list-style-type: none"> Petroleum Engineering Oil and Gas Engineering
2017 –	Odlar Yurdu University <i>Master degree</i> <ul style="list-style-type: none"> Information management systems
1994 – 2005	SCHOOL 251 <ul style="list-style-type: none"> Technician Subject

Experience

12.2017 – present	Kapital Bank" OJSC <i>System administrator assistant</i> Manage Lync server, Exchange server, Kaspersky network agent Provide in a banks programs: CMS, ITC, DKR, FlexCube, Lider, Contact, Western Union, Zolotaya Korona, BiPublisher, IQ Payments Active Directory Domain Controller(s), Group Policy DNS Server, DHCP Server, File Server, Print Server, Windows Deployment Server, Remote Access Server (VPN), Exchange Server 2013/2016, Terminal server, NTFS, Raid 0,1,5,10,50 Configure and Manage: Windows XP/7/8.1, Windows Server 2003/2008/2012 R2 Information and practice in CISCO – CCNA Routing and Switching ROUTING - Static, Default, Dynamic – (RIP, EIGRP, OSPF), ACL Trunking, TCP/IP, MAC, SMTP, POP3, FTP Answer questions about product features and resolve use problems
12.2013 – 01.2017	AZERSUN LLC / BAZARSTOR LLC <i>Help Desk / System administrator assistant</i> Migration to domain. First configuration after migration. Configuration Outlook. Giving permissions. Monitoring and maintaining computer systems and networks. Talking to staff or clients through a series of actions, either face-to-face or over the telephone, to help set up systems or resolve issues. Troubleshooting system and network problems, diagnosing, and solving hardware or software faults. Connecting network printers and scanners. Configure shared folders. Installing and configuring computer hardware operating systems and applications. Replacing parts as required. Providing support, including procedural documentation and relevant reports. Following diagrams and written instructions to repair a fault or set up a system. Supporting the roll-out of new applications. Setting up new users' accounts and profiles and dealing with password issues. Responding within agreed time limits to call-outs. Working continuously on a task until completion (or referral to third parties, if appropriate). Testing and evaluating new technology. Installing and configure SAP 720-730 and Unity 1.55-2.00 and their database SQL- 2003-2012 solve problems about this programs. Solve problems about NCR cashs, Digi scales and Honeywells Datalogics terminals in live retail and I do it immediately and correctly. Answer questions about product features and resolve use problems.

10.2010 – 12.2013	SHAFRAN LLC / ZEGERAN PHARMACIES LLC Help Desk Solve Software-Hardware-Network related issues quickly and efficiently Experience with server installation/maintenance including configuration, backups, patching, hardware, and security Experience monitoring server/application performance and troubleshooting problems, Installing and documenting a new systems including hardware and software systems MS Office 2003-2007-2010-2013 (Word, Excel, PowerPoint, Outlook) Upgrade, Migrate OS, system images, sharinh, backup and restore Proxy: Kerio control, Kerio client, Virtualization Technology (VMWare Workstation, Hyper-V) Research and presentation skills Formatting users PC. Migration to domain. First configuration after migration. Configuration Outlook. Controlling web activity. Lan cable wiring Giving permissions. Installing all necessary programs. Connecting network printers and scanners. Working with RDP. Eliminate errors. Analyze, check OS if it needs and restore OS. Changing Hardware parts. Installing drivers. Connecting to network printers. Connecting to shared folders. Installing necessary programs.
07.2009 – 07.2010	MILITARY SERVICE

Skills & Courses



Microsoft and Cisco Certifications

1. 120 – 200 CCNA Cisco Certified Network Associate (803) (CCNA Certificate)

<http://www.ciscocertificates.com/verify.cfm>
Verification Code: 421624170471GQUJ

2. 70-687 Configuring Windows 8.1 (Certificate)



IT Skills

3. 70 - 688 Supporting Windows 8.1 (Certificate MCSA)
4. 74-409 Server Virtualization with Windows Server Hyper-V (Certificate)
5. 70-410 Installing and Configuring Windows Server 2012
6. 70-411 Administering Windows Server 2012 } (410+411+412) 3in1 (MCSA Certificate)
7. 70-412 Configuring Advanced Windows Server 2012



8. 70 – 341 Core Solutions of Microsoft Exchange Server 2013
9. 70 – 342 Advanced Solutions of Microsoft Exchange Server 2013 } (341+342) 2in1 (MCSE Certificate)

My Microsoft ID : 11126773

Languages	<ul style="list-style-type: none"> • Azeri –mother toongue • Russian – very good • English – good 	
Courses	June 2007 – May 2008	Special English – English Course (1 year)
	June 2014 – December 2014	Professional I.T – System Administrator (6 months)
	January 2015 – May 2015	Professional I.T – Network Administrator (5 months)
	May 2018	MONT Distribution - Kaspersky Endpoint Security 11
	June 2018	FireWorks HRM – Time Management

Hobbies

- Swimming, July 2000 - August 2004 (4 years)
- Azerbaijan Arm Wrestling Federation – Arm wrestling and Fitness, April 2015 - present