


# Max System Solution LUMINA Chatbot: Empowering HR and Staff

 Max System Solution  
Launches an Innovative App



Max System Solution's LUMINA Chatbot is an internal tool designed to assist HR and employees with daily operations. Integrated seamlessly with Microsoft Teams, LUMINA helps staff easily access company policies, onboarding procedures, and operational guidelines.



## LUMINA Chatbot Features



### Automated Assistance

Automates responses to HR-related inquiries, including leave policies, benefits, and company rules.



### Onboarding Assistance

Guides new hires through the onboarding process, providing step-by-step instructions and answering questions.



### Online Accessibility

Easily accessible within Teams, making it quick to get the help employees need.



LUMINA is continuously updated to reflect changes in HR practices and company guidelines.

## How LUMINA Can Make a Different

### For HR:

- Automates HR inquiries
- Save time through features like leave request search

### For Employees:

- Support onboarding
- Provides immediate answer to policy procedure query