

1 START

Initiating

2

PLAN

DO

4

END

Planning

Executing

Monitoring

CHECK & ACT

8

Controlling

Closing

This process group contains the steps to formally start the project.

You receive the necessary approvals to start and receive the required information about the project goals.

You identify all the stakeholders involved in the project and understand their needs.

In this process
group the project
is organized
before
you actually start
doing the work.

Unnecessary rework can be avoided.

You create project plans and get feedback.
This is an iterative step.

You may return to this process group to accommodate changes.

You create and sign-off on the statement of work (SOW).

This process
group focuses on
completing the
work agreed to in
the SOW

You manage the budget, resources and time to complete the work.

You may encounter changes to the project as work is completed, additional planning will be required.

Tracking,
reviewing,
regulating the
progress and
performance of
the project are
the key outcomes
for this process
group.

You will compare actual vs planned milestones and take the required action.

Determine communication intervals to share project updates with your stakeholders.

A status report is a common tool used to update stakeholders.

In this process group the project is formally closed.

You ensure the client has received the agreed upon services or products.

You transition into the warranty period if applicable.

You submit your invoice and seek new business.