CSC421 Natural Language Processing

Instructor & Textbooks

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 - Natural language processing, text mining, bioinformatics, sentiment analysis, Semantic Web, ...

Outline for today

- Course expectation & Evaluation
- What is NLP?/ Why take NLP course?
 - Example application

One Sentence about NLP

- Teaches key theory and methods for NLP: word-level analysis, parsing, information extraction, machine translation, semantics, etc.
 - Learn techniques which can be used in practical, robust systems that can (partly) understand human language
- This is not a language course
 - Computational methods of processing natural languages

Preparation

- Pre-requisite
 - Basic algorithm and data structure analysis, e.g., dynamic programming
 - Basic probability concepts, e.g., conditional probability
 - Ability to program
 - Some exposure to basic computational logic, e.g., first-order logic
- Not everyone has the same skills
 - Assumes some ability to learn missing knowledge

Course Evaluation

- About 35% project
- About 15% mid-term quiz
 - Submit MC if you cannot make it
- About 50% final exam
- Objective: spread evaluation over the whole course, not just one exam or one report

Our Expectations

- You are final year students; you are willing to learn NLP
- We expect you to participate.
- We expect you will read
 - Lecture slides for reference only
 - Read J&M book and other references
 - Enjoy project and programming!
- We expect to get your feedbacks

Goals of the field of NLP

- Computers would be a lot more useful if they could handle our email, do our library research, chat to us...
- But someone has to work on the hard problems!
 - How can we tell computers about language?
 - Or help them learn it as kids do?
- In this course we seek to identify many of the open research problems in natural language processing

What/where is NLP?

- Goals can be very far reaching ...
 - True text understanding
 - Real-time participation in spoken dialogs
- Or very down-to-earth ... (the Web, business documents)
 - Finding the price of products on the web
 - Sentiment detection about products or stocks
 - Extracting facts or relations from documents
- These days, the latter predominate (as NLP becomes increasingly practical, it is increasingly engineering oriented)

Commercial World

Lots of exciting stuff going on in industry













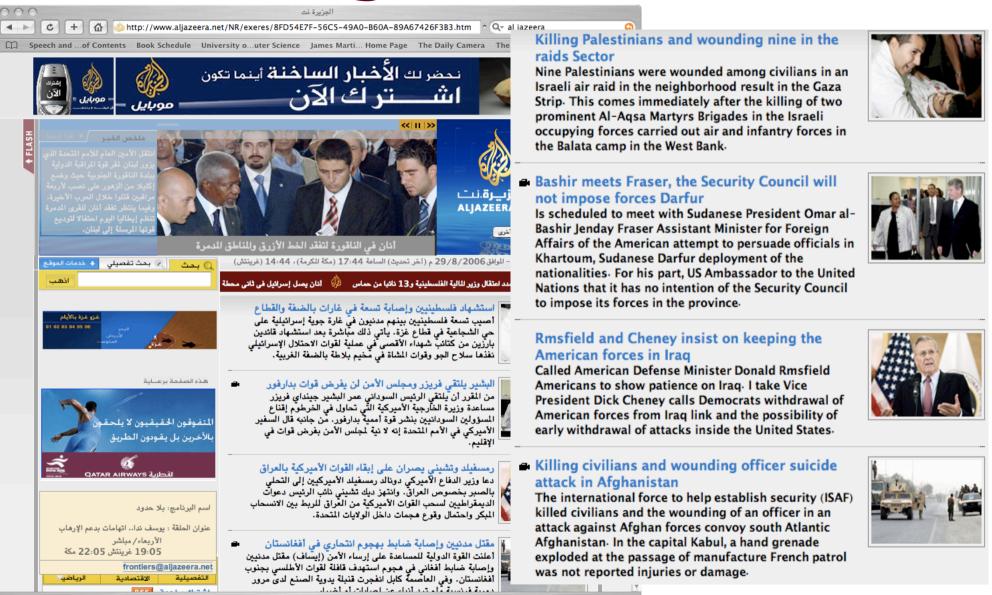




Example of down-to-earth Applications

- some deployed applications
 - Machine translation: Chinese < == > English
 - Question answering: Yahoo! Answer, Baidu Zhidao
 - Information extraction: Extracting product information from the Web
 - Text analytics: Sentiment Analysis

Google Translate



Web Q/A



what is the population of singapore?

Search

About 73,000,000 results (0.43 seconds)

Web

Images

Maps

Videos

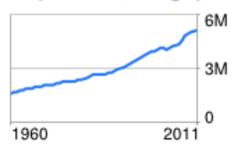
News

Shopping

More

Show search tools

Population, Singapore



www.google.com/publicdata **5,183,700** - 2011 Source: World Bank

Disclaimer

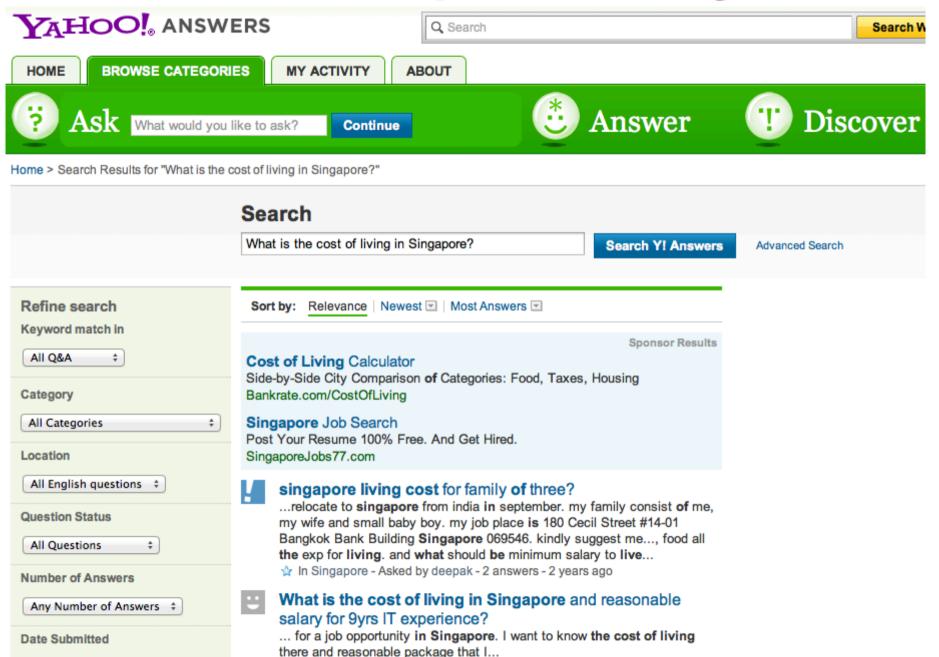
Singapore - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Singapore

There are slightly over 5 million people in **Singapore**, of which 2.91 million were born locally. The **population** is highly diverse; the majority are Chinese, with ...

Durian - History of Singapore - Battle of Singapore - Stamford Raffles

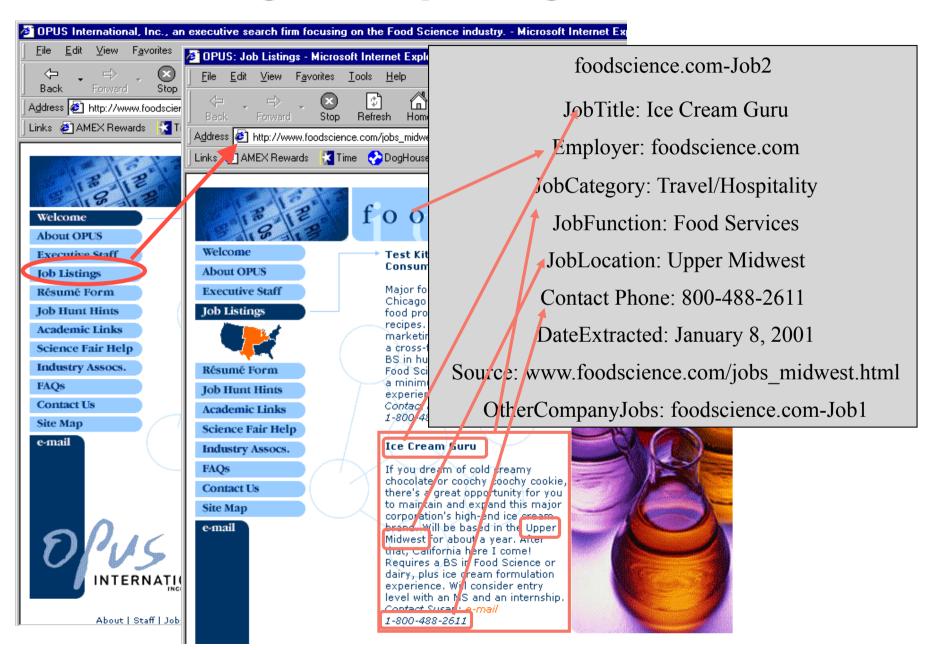
Community based QnA



2 In Singapore - Asked by girlishere - 3 answers - 3 years ago

Anytime

Extracting Job Openings from the Web



Job Openings: Category = Food Services Keyword = Baker Location = Continental U.S.



Text Analytics

- Data-mining of weblogs, microblogs, discussion forums, message boards, user groups, and other forms of user generated media
 - Product marketing information
 - Political opinion tracking
 - Social network analysis
 - Buzz analysis (what's hot, what topics are people talking about right now).



iphone



Products

See also: Web, Images, Video, News, Maps, More ▼

Apple iPhone Smart Phone



\$499 - \$849 Compare prices (6)

★★★★ User reviews (1233) ★★★★ Expert reviews (1)

Quad Band - GSM 800, GSM 900, GSM 1800, GSM 1900 - Bluetooth, Wi-Fi - EDGE, GPRS - Polyphonic - 16.7 Million Colors - 4GB - Bar - Smartphone

User reviews | Product details | Expert reviews | Compare prices

All user reviews

General Comments

View by: Positive comments (85%) | Negative comments (15%)

General Comments (497 comments)
85% positive

Ease Of Use (217 comments)
93% positive

Features (132 comments)
93% positive

Affordability (126 comments)
52% positive

Screen (70 comments)
80% positive

Appearance (64 comments)

95% positive

The Iphone is the best cell phone I had so far and i think that if you buy it you will love it. More...

ruben_93 catalog.ebay.com 8/23/2008

I have decided to buy it because I like it very much and good product the apple iphone 16GB, has very good quality More... davidxerach catalog.ebay.com 5/30/2008

We are very happy with the item, it is really a great product. More...

3703guns catalog.ebay.com 5/7/2008

Overall this is great item and I highly recommend this device to travelers. More...

clink1381 catalog.ebay.com 4/26/2008

Sponsored sites

iPhone 3G - Official Site

Watch the new **iPhone** TV ads featuring the App store today. www.apple.com/iphone

Save on iPhone

Shop for **iPhone** and save at Live Search cashback!
Search.Live.com/cashback

Blive Search cashback

Iphone' at Amazon

Low prices on **Iphone**'. Qualified orders over \$25 ship free Amazon.com

<u>iphone</u>

Find Low Prices and Multiple Offers On **iphone** shopping.yahoo.com

By Iphone

Explore 5,000+ Cell Phones & Gear. Save On By **Iphone!** CellPhones.Shopzilla.com

See your message here...

The hidden structure of language

- We're going beneath the surface...
 - Not just string processing
 - Not just keyword matching in a search engine
 - Search Google on "tennis racquet" and "tennis racquets" or "laptop" and "notebook" and the results are quite different ... though these days Google does lots of subtle stuff beyond keyword matching itself
- We want to recover and manipulate at least some aspects of language structure and meaning

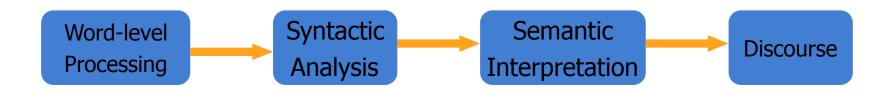
Major Topics to cover

Methodology

- Word-level processing:
 - Regular expression, Spelling correction, segmentation
 - Language models, POS tagging
- Syntax: knowledge of structural relation between words
 - Parsing
- Semantics: Meaning
- Discourse: context

Applications:

- Information extraction, Named entity recognition
- Sentiment Analysis
- Machine translation



Example tasks (1)

- Word-level processing
 - Task 1: Locate all verbs and verbs only
 - E.g. the tower collapsed as a result of safety violations (Is 'result' here a noun or a verb?)
- Syntactic processing
 - Task 2: Answer "Who killed John?"
 - E.g. "Mary killed John."
 - E.g. "John was killed by Mary."
 - E.g. "The guy who loved Mary killed John."
 - E.g. "Mary is not sure of who killed John."
 - Hint: find subject of 'killed' whose object is 'John'

Example tasks (2)

- Semantic processing
 - Task 3: Answer "Who killed John?"
 - E.g. Mary assassinated John.
 - Task 4: Answer "Who snores?"
 - E.g. Everyone who smokes snores and John smokes.
- Discourse analysis
 - Task 5: Answer "Who killed John?"
 - E.g. Mary threw John into sea. He drowned.

Learning Objective

- To learn the basic concepts and techniques of natural language processing on the levels of words, syntax, and semantics.
- To apply the techniques to real-world problems and evaluate the applications.

Caveat

Why NLP is difficult? NLP has an AI aspect to it.

- The language is hugely ambiguous
- We don't often come up with exact solutions/ algorithms

Exercise: Ambiguity

- Find at least 5 meanings of this sentence:
 - I made her duck

Ambiguity is Pervasive

- "duck" (Lexical category)
 - can be a noun or verb
- "her" (Lexical category)
 - can be a possessive ("of her") or dative ("for her") pronoun
- "make" (Lexical semantics)
 - can mean "create" or "cook", and about 100 other things as well

More about Projects

- Group based project: 4-5 members in a group
- You can choose among given topics, and also can propose your own topics. keep it simple
- Project guidelines (wk-3)
- What you need to deliver:
 - Proposal (End of wk-7) not evaluated
 - Final report (End of wk-12)
 - Final presentation (Presentation wk-13)
- Evaluation: Two options:
 - Group based— similar contribution
 - Individual— if you wish

Textbook

- SPEECH and LANGUAGE ROCESSING by <u>Daniel Jurafsky</u> and <u>James H. Martin</u>, Prentice-Hall 2009
 - A copy is kept in Lee Wee Nam Library, in the reserve section
- Recommended reading
 - Pierre M. Nugues. An Introduction to Language Processing with Perl and Prolog, Springer; 2006.
 - available as e-version
 - Christopher D. Manning and Hinrich Schütze. Foundations of Statistical Natural Language Processing. 1st Edition, MIT Press, 1999.

Course Web Page

The course web page can be found at edventure

It will have the lecture notes, announcements, etc.

- We will not put everything on slides. We will leave out some content on purpose
- Slides cannot replace the textbook. They are at most a guideline.