

QA Executive Summary – TheySaid Project

As part of the QA review for the TheySaid platform, a total of 8 issues were identified during functional and exploratory testing. These issues were evaluated based on their severity, impact on user experience, and importance to critical workflows such as survey creation, duplication, and publishing. The goal of this QA effort was not only to uncover bugs but also to provide actionable recommendations to improve usability and platform stability.

Priority Level	Number of Issues	Examples
High	2	Navigation arrows not working, Survey publish fails
Medium	4	Duplicate reloads, Learning goal publish block, Tag loss on duplication
Low	2	Weak password validation, Survey preview lacks exit option

Key Recommendations:

- 1. Address critical path blockers first – survey publishing and navigation.
- 2. Improve validation and error messaging to guide users effectively.
- 3. Fix duplication-related inconsistencies (naming, tags retention).
- 4. Conduct usability QA sessions on survey builder to identify hidden UX gaps.
- 5. Add automated regression tests for publishing, duplication, and navigation workflows.

This QA cycle highlights both technical bugs and UX opportunities. Resolving these issues will significantly improve platform stability, reduce friction for end-users, and increase overall customer satisfaction.