

# **Touro University**

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### **AI in IT Project Management Education**

#### **How AI Could Improve This Class Session**

I have been thinking about how AI could actually make this class more useful and help me learn better. There are several ways AI could enhance our learning experience and make project management concepts stick.

First, AI could create practice scenarios that adapt to what each student struggles with. For example, if I keep getting risk management questions wrong, the AI could generate more scenarios focused on that topic until I fully understand it. Right now, we have practice quizzes on the website, but they're the same questions every time. With AI, we could get unlimited practice with different situations that all test the same concepts way more helpful for studying for the midterm.

Another thing that would be really helpful is instant feedback on our written work. When we write project charters or management plans, it takes a while to get them graded, and by then I have kind of forgotten what I was thinking when I wrote it. If AI could review it right away and point out what's missing or unclear checking for completeness, clarity, and whether we are following PMI standards I could learn from my mistakes immediately instead of making the same errors on the next assignment.

AI could also help with memorizing the 12 Principles and 8 Performance Domains by creating interactive quizzes that test us in different ways. Not just "what's principle number 5?" but more like "you're in this situation, which principle applies here?" That would help us actually understand how to use them instead of just memorizing a list.

One more idea that could be powerful: AI could simulate real project scenarios where we make decisions and see what happens. Kind of like a "choose your own adventure" for project management. You decide to skip a stakeholder meeting, and the AI shows you how that causes problems later in the project. For example, if we ignore a stakeholder concern, the AI could simulate how that escalates over time. This would give us hands-on experience with the 12 Principles and 8 Performance Domains without the risk of failing an actual project. That would make the consequences of bad project management decisions more real than just reading about them in case studies.

AI could also create hundreds of unique project scenarios for practice in different contexts maybe one about construction, another about software development, another about

marketing campaigns. This would help us understand how project management principles apply across different industries instead of just seeing the same examples over and over.

## **Something Interesting About AI in Project Management**

Something I learned recently that I think is pretty fascinating: there are AI tools now that can actually predict when a project is about to go off track before it happens. Major companies are already using AI-powered project management tools that analyze thousands of data points like team member workload, task dependencies, historical project data, email response times, task completion rates, change requests, and even email sentiment analysis to identify warning signs that humans might miss.

What's wild is that the AI is looking at patterns that humans wouldn't necessarily notice. Like, maybe individually each thing seems fine, but when we put them all together, they indicate a problem brewing. For example, if several team members start taking longer to respond to emails, and there's a spike in schedule change requests, and the project is entering a historically risky phase, the AI can flag this as a high probability of upcoming delays. A project manager might not connect the dots between slower email responses and an increase in schedule changes, but AI can see that pattern across hundreds of past projects and recognize it as a warning sign. The project manager gets an alert to investigate potential issues before they become major problems.

What's really fascinating is that these AI systems get smarter over time by learning from each project. So, the more projects your organization completes, the better the AI becomes at predicting what will go wrong and suggesting solutions.

This connects directly to what we have been learning about risk management and monitoring and controlling processes. The AI is basically doing continuous monitoring and early warning detection, which is something we know is important but is really hard to do manually when we are managing a complex project with a million things happening at once.

The thing is, AI isn't replacing project managers it's more like giving them superpowers by handling the data analysis and pattern recognition that would take humans weeks to do. The AI can't decide what to do about the problem, it just alerts you that there probably is one. We still need a human project manager who understands the project, the stakeholders, and the organization to figure out the right response.

What I find most interesting is that this reinforces something we keep hearing in class good data and documentation matter. The AI can only work with the information it has access to. If your team isn't tracking things properly or updating the project management system, the AI won't have accurate data to work with and its predictions will be useless.

So all those fundamental project management practices we're learning scope management, schedule management, proper documentation they are not just bureaucracy, they are what makes these advanced tools actually useful. AI can enhance those fundamentals, but it can't replace them.

As we move into project management careers, we are probably going to be using AI tools like this regularly. So it's good to understand what they can and can't do. They can crunch data and spot patterns way better than humans, but they can't understand context, manage relationships, or make judgment calls about tricky situations. That's still on us. Learning to work alongside AI tools will be an essential skill for us as future IT project managers not to let AI do our thinking, but to use it as a powerful tool that makes us more effective at our jobs.