

Kevin Arindaeng

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🎓 Education

York University

Bachelor of Engineering (B.Eng.), Software Engineering

Jun 2019

Toronto, ON

</> Experience

Software Support Engineer

IBM

Jan 2021 – Present

Markham, ON

- Provided level 2 technical support for multiple IBM products related to regulatory technology and fraud prevention.
- Communicated directly with customers using Salesforce Service Cloud to troubleshoot, reproduce, and resolve their issues.
- Worked with several development, management, and service teams to satisfy clients in a timely manner.

Application Developer Intern

CIBC

May 2018 – Aug 2018

Toronto, ON

- Maintained an internal Java web application deployed on IBM WebSphere used for credit card adjudication.
- Created a Python web scraper using BeautifulSoup and Selenium to help automate manual work.
- Developed an internal Java desktop application that automates the creation of SQL scripts.

Software Developer Intern

IBM

May 2016 – Aug 2017

Markham, ON

- Developed and tested Eclipse plugins for IBM's WebSphere and Bluemix products using Java.
- Maintained and developed test automation infrastructure used to continuously run JUnit tests.
- Provided software fixes for defects and customer issues.
- Created and improved acceptance, regression, and verification tests using JUnit.

🔧 Projects

U-TRACKR

Sep 2017 – Apr 2018

- Created an indoor drone tracking system using Python and OpenCV for a capstone project.
- Provides the position of indoor drones using image-processing in low latency time.
- Produced and presented a proof of concept design using Raspberry Pi devices and camera modules.

⚙️ Skills

Languages

- Proficient with Java, Python
- Experience with Bash, C, C++, CSS, HTML, JavaScript, $\text{L}^{\text{A}}\text{T}_{\text{E}}\text{X}$, MATLAB, SQL

Technology

- Proficient with Git, JUnit, Spring Boot
- Experience with Apache Tomcat, BeautifulSoup, Bootstrap, Eclipse, Flask, IBM RegTech, IBM WebSphere Application Server, MongoDB, OpenCV, Oracle Database, Salesforce Service Cloud, Selenium