

Shannon Lucas
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EXPERIENCE

INFORMATION SECURITY ASSOCIATE

Manila

04/2015 – present

- Provide Cyber risk advisory assistance with the execution of projects, programs and corporate/business initiatives for Asset Management
- Provide training, presentations and coaching on project management and/or process improvement
- Support engagement management activities such as finance tracking, billing, resource management
- Work with staff and management across all levels of the organization
- Work effectively as a team member sharing responsibility, providing support, maintaining communication, and updating senior team members on progress
- Develop and maintain tools (scripts, workflows, macros, etc...) to aid in support of the IS processes and systems
- Provide 24/7 security assistance to users on a rotational basis

ASSOCIATE SECURITY ANALYST

Manila

09/2009 – 01/2015

- Perform troubleshooting using TCP/IP knowledge to diagnose and isolate common network issues
- Identifies vulnerabilities of networks, systems and applications by performing regular penetration tests and assessments
- Hands-on implementation and management of security devices and applications to monitor and review network, servers, databases, and applications
- Perform daily tasks using all security solutions and technology used in cyber security to provide protection and regulatory compliance
- Analyze and respond to cyber security events from network and security devices including firewalls, IDS/IPS antivirus, anti-virus and traffic analysis tools
- Develops and maintains documentation for the implementation of maintenance, security devices and applications
- Proven history of performance excellence in the following areas; information security, digital forensics, customer focus, team building, collaboration, optimization with strategic long-term thinking, and communication

SECURITY ASSOCIATE

Pasig

05/2007 – 07/2009

- Create work orders and dispatch maintenance personnel to the correct location of requested work orders
- Flexibility to work a varying schedule (hours and days off) and work overtime as approved

- Perform vehicle inspections in accordance with established inspection protocols
- Perform access control duties at high traffic exterior posts in accordance with established procedures
- Conducts inspections per established hot work permit processes to preserve safety at ESPN facilities
- Conduct inspections per established hot work permit processes to preserve safety at ESPN facilities
- Flexibility to work a varying schedule (hours and days off), including late night and overnight shifts, and work overtime as approved

EDUCATION

Bachelor's Degree in Information Technology
POLYTECHNIC UNIVERSITY OF THE PHILIPPINES
SKILLS

- Able to utilize knowledge of keyboarding, and basic computer software including word processing, spreadsheets and e-mail
- Able to solve problems and make informed decisions, using knowledge, logic and good judgment
- Able to work with confidential information, materials, and files in an appropriate, professional, and discrete manner
- Strong attention to detail
- Able to organize workflow and use creativity to produce quality work products and services
- Able to adapt quickly to changing demands and to demonstrate flexibility in the face of change or uncertainty
- Able to apply knowledge of NERC security standards, TSA security guidelines and physical security technologies and procedures
- Skills / Knowledge - Has substantial understanding of the job and applies knowledge and skills to complete a wide range of tasks
- Demonstrated ability to interact with customers, employees and third parties that reflects highly on the hotel, the brand and the Company
- Knowledgeable of all laws and liabilities associated with providing security of property and persons