



Zimbra for BlackBerry 10 - POP

Configuration Guide

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Contents

Using this Configuration Guide.....	3
Configuring a Zimbra Account with POP	4
Legal Information.....	7

Using this Configuration Guide

This Guide is for administrators at companies using Global Relay services who are responsible for user management, as well as the day-to-day management of Global Relay Archive.

This Guide provides step-by-step instructions for configuring a Zimbra account on a BlackBerry 10 smartphone using a POP connection.

NOTE: We recommend you configure your account with an IMAP connection.

An IMAP connection syncs email data between devices, because all data is kept on the Zimbra server. When you read or delete an email, information is synced across all devices where you access your email account.

A POP connection downloads messages off the server, and multiple connections are not synced. When you read or delete an email, this action might not be reflected across other devices. For example, if all devices are set up to “leave a copy of messages on the server,” multiple devices download and store the same data independently, so deleting a message on one device (e.g. a smartphone) will not be reflected on other devices (e.g. a computer).


Configuring a Zimbra Account with POP

1. From the home screen, tap **Settings** .

2. Tap **Accounts**  **Accounts** Set up email, contacts, calendar.

3. Tap **Add Account**.

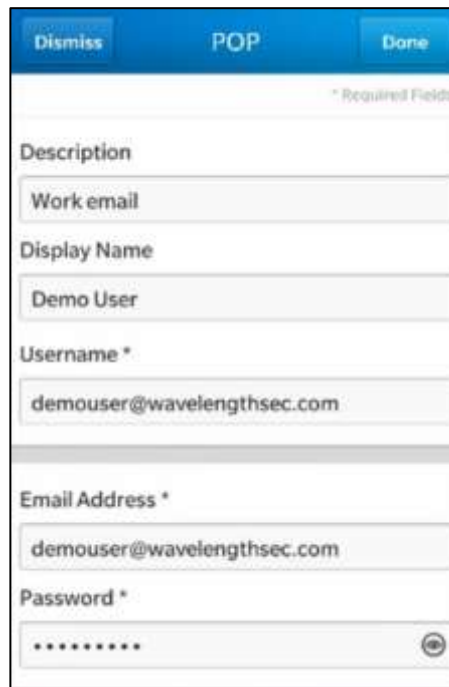
4. Tap **Email, Calendar, and Contacts**  **Email, Calendar and Contacts**.

5. At the bottom of the screen, tap the **Advanced** button .

6. Tap **POP**.

7. Set up the following information:

- **Description:** Enter a description for the account that only you will be able to see.
- **Display Name:** Enter a name that will display alongside any email you send.
- **Username:** Enter your Zimbra email address, including the domain name.
- **Email Address:** Enter your Zimbra email address, including the domain name.
- **Password:** Enter your Zimbra mailbox password.



- **Server Address:** Enter **mail3.globalrelay.com**.
- **Port:** Enter **995**.
- **Use SSL:** Set to **On**.
- **SMTP Username:** Enter your Zimbra email address, including the domain name.
- **SMTP Password:** Enter your Zimbra mailbox password.
- **SMTP Server Address:** Enter **mail3.globalrelay.com**.
- **SMTP Port:** Enter **465**.



Dismiss POP Done

Server Address *

mail3.globalrelay.com

Port *

995

Use SSL On

SMTP Username

demouser@wavelengthsec.com

SMTP Password

.....

SMTP Server Address *

mail3.globalrelay.com

SMTP Port *

465

- **SMTP Encryption:** Select **SSL** from the drop-down menu.
- **Sync Interval:** The default is set to **30 minutes**.
- **Initial Retrieval Amount:** The default is set to **30 days**.

The screenshot shows a mobile application interface for configuring POP settings. At the top, there is a blue header bar with three buttons: 'Dismiss', 'POP', and 'Done'. Below the header, the email address 'demouser@wavelengthsec.com' is displayed. The main configuration area includes the following fields:

- SMTP Password:** A text field with masked characters (dots) and a toggle icon for visibility.
- SMTP Server Address *:** A text field containing 'mail3.globalrelay.com'.
- SMTP Port *:** A text field containing '465'.
- SMTP Encryption:** A dropdown menu currently set to 'SSL'.
- Sync Interval:** A dropdown menu currently set to '30 Minutes'.
- Initial Retrieval Amount:** A dropdown menu currently set to '30 Days'.

8. Tap **Done** .

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