



CONTACT ME

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EDUCATION

Bachelor of Science in Information Technology (BSIT)

**COLEGIO DE LA PURISIMA
CONCEPCION**

ROXAS CITY, CAPIZ

2012-2017

Graduated Cum Laude

SKILLS

PHP Codeigniter, Laravel

Python, JAVA

HTML/JS, jQuery

MSSQL, MySQL

Adobe Creative Suite

(Photoshop, InDesign,

Premiere Pro)

ASP.net MVC, C#, Core

CERTIFICATIONS

-Certificate of Professional Eligibility
-SQL Training
-Implementing and Administering
CISCO Solution
-The Complete Cyber Security Course!
-Volume 1: Hackers Exposed, The
Complete Cyber Security Course!
-Volume 2 : Network Security,
StationX - The Complete Cyber
Security Course! Vse!

Melmar Azores

Full Stack Website Developer

Solution-driven web developer adept at contributing to highly collaborative work environment, finding solutions and determining customer satisfaction. Built products for desktop and mobile app users, meeting highest standards for web design, user experience, best practices and speed.

WORK EXPERIENCE

Investigation Agent I

July 2023-Present

Special Investigator II

March 2022 - June 2023

Cybercrime Investigation and Coordinating Center/Quezon City

- Developed, implemented, and maintained the Case Monitoring System, ensuring smooth operation and reliable tracking of ongoing cases.
- Spearheaded the development and ongoing maintenance of the Database Management System for the Inter-Agency Response Center during the Sim Card Registration initiative, facilitating streamlined data storage and access for rapid decision-making.
- Designed, developed, and maintained the Text Spam Monitoring System, enabling efficient detection and tracking of spam messages, leading to enhanced prevention efforts.
- Developed, implemented, and maintained the Document Tracking System, optimizing document flow and providing real-time updates to improve team collaboration and response times.
- Designed, developed, and maintained the Cybercrime Information Management System, consolidating cybercrime data and collaborative platform improving investigative capabilities.
- Led a team of 2 professionals, overseeing technical development, troubleshooting, and collaboration to ensure system uptime and performance.
- Acted as a key point of contact for cybercrime-related complaints, providing technical support to investigators and ensuring the effective handling of cases involving cybercrime offenses.

Consultation Services

March 2022-December 31, 2024

Self-Employed

- Assisted a Logistics Company in the development, debugging, and troubleshooting of their Delivery and Tracking Website and Mobile Application, ensuring a seamless user experience and accurate real-time tracking.
- Led the development of a FinTech Website for a client, focusing on secure transaction processing and user-friendly design to enhance financial service access.
- Developed a custom Attendance Monitoring System for a school client, integrating features like real-time attendance tracking, automated reports, and alert systems.
- Improved and added new features to the existing School Management System, optimizing user functionality and streamlining administrative processes for enhanced efficiency.
- Designed and developed a web-based AI chatbot tailored to Labor Laws in the Philippines, providing real-time legal assistance and information to users while ensuring compliance with the latest regulations.

CERTIFICATIONS

-Volume 3 Anonymous Browsing, The Complete Cyber Security Course
-Volume 4 : End Point Protection, Secure Operating Platforms
-NIST Risk Management Framework (RMF) for CII Organizations

Technical Support Associate

Nov 2017 - Feb 2022

HeadStart Business Solutions, Inc. / Quezon City

- Developed customization of the system as requested by the client.
- Developed programs and applications for additional features of the system.
- Developed system generated reports.
- Set meeting with clients in before project cycle for requirements definition and after the project cycle for evaluation.
- Built strong relationships with customers through positive attitude and attentive response.
- Supervised and monitored performance of each member and conducted training and assistance to those members who are underperforming to promote productivity, accuracy and commitment to friendly service. Provided support for team members who cannot accomplish tasks that are out of their capabilities.
- Reported directly to the President for the monthly reports of the project cycle.
- Performed hardware, network, and software installation of the product.
- Created a program to further develop the existing system eliminating unnecessary time in performing task manually.
- Provided support for GUI based concerns regarding the system.
- Trained end-users on how use the system correctly.
- Performed quality assurance and quality control of system improving efficiency.

REFERENCES

CLEO B. DONGGA-AS

Chief, Investigation Division -
CICC
Phone:+63917-156-7867

ROJUN V. HOSILLOS

Director, Cybercrime
Investigation Office - CICC
Phone: +63998-935-5777