## **CX Performance Report: Mr Wong**

March 1, 2024 - March 30, 2024

## **Executive Summary**

Generated executive summary of results, key themes and trends and impact score compared to the previous period

New Reviews

152

Last Period: 84

+2.6%

Average Rating

4.8

Last Period: 4.6

+2.6%

Response time

2
days

Last Period: 4
days
+2.6%

Sentiment

Source	Reviews	Previous Rating	Current Rating	Change
Google	85	4.7	4.8	10%