Role of Enterprise Application Integration (EAI) in Realising the Implementation of Electronic Government (EG) Application in Malaysia

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Abstract

There is a growing need for Enterprise Application Integration (EAI) technologies, which align the applications of an organisation to its business processes. This article states the idea of Enterprise Application Integration (EAI)and its function in helping Malaysian Government to realise the mission of Electronic Government (EG) Application. Two case study will be discussed i.e. integration between HRMIS - SIREN, JPN as well as integration between HRMIS - THIS, Hospital Putrajaya.

1. Introduction

Malaysian Government today has to cope with rapidly changing customer demands, sti?ening competition and innovation in providing services as well as information technology. Previously, many services provided by different government agencies can only be done manually in sequence. However, with the implementation of many online services, now, the public can have their service with only a single click. That means public can now for example renew licence, pay quit rent and so on through single window interface only.

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2. Conclusion

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Acknowledgment

References

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