

# HÅKAN NILSSON

## UX DESIGNER

Portfolio: [hnilssonportfolio.com](http://hnilssonportfolio.com)

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### EDUCATION

#### **User-Centered Design and Design Thinking.**

IDF / Online / 2020

#### **Web Design and Web Programming.**

University West / Online / 2016

#### **Bachelor in Tourism Management and Economics.**

Linnaeus University / Kalmar / 2012

### SKILLS

Figma Photoshop InVision

HTML CSS/Sass Jira

User Research Wireframing

Typography Colour theory

### LANGUAGES

**Swedish** Native

**English** Advanced level

**Spanish** Advanced level

**Danish** Basic level

**Norwegian** Basic level

### GLOBAL EXPERIENCES

Consolidated interpersonal and intercultural skills: strong cultural understanding and broad global view acquired by living and working in more than 60 countries.

### PROFILE

UX Designer enthusiastic about delivering efficient user-centred Web and App designs. Highly skilled in the Design Thinking process and mock-up and prototyping tools. An excellent and creative team worker with strong and enriching intercultural experience.

### RELEVANT WORK EXPERIENCE

#### **ONLINE ENGLISH TEACHER**

MondragonLingua / Jul 2012 - Present / Mondragón

Instructed 40-50 online weekly classes in English.

Created unique lesson plans to engage different student levels.

Assessed students' background information to determine learning strengths and weaknesses.

Tested and evaluated students on their comprehension of lesson material.

#### **CALL CENTER CUSTOMER SUPPORT REPRESENTATIVE**

eBay / Sep 2007 - Sep 2008 / Dublin

Resolved customer queries by solving them rapidly, achieving a high level of customer satisfaction.

#### **GRAPHIC DESIGNER**

Markaryds Grafiska / Aug 2000 - Dec 2004 / Markaryd

Developed a wide range of designs for print and provided clients with production-ready graphics in PDF-format.

Produced digital image files to be printed or used in digital printing methods.