

Azra Catovic
Email: aazracatovic@gmail.com
Tel: 00386 69 893163
77220 Cazin, BiH

Professional Experience

Cruise Ship Staff/Tours
Norwegian Cruise Line | 2016 - 2020

Worked in various roles, assisting tourists and providing customer service during cruises.
Adapted to a fast-paced environment and honed communication skills in multiple languages.

Student Worker - Telekom Slovenia
Telekom Slovenia | 2023 - 2024

Worked with technicians to set up and troubleshoot telephones, IP systems, and modems.
Assisted in the configuration and installation of new TV and internet services.

Student Worker - A1 Slovenia
A1 Slovenia | 2022 - 2023

Conducted TV app testing, identifying bugs and assisting in the development process.
Participated in a project to connect wires for optical internet and manage data entry.

Student Worker - GDI
GDI | May 2024 - October 2024

Developed a clocking hours app for employees in the company (Blizzard App).
Contributed to various programming projects using different technologies and frameworks.

Education

VSS Kranj
Informatika (Computer Science) | 2021 - Present
Completed all exams; currently completing diploma project (looking for company with mentor).

Languages

English (Fluent)
Spanish (Intermediate)
Italian (Intermediate)
German (Basic)

Additional Education

University of Vienna
German Language Program | 2020 - 2021 (1-year program during COVID)
High School in Cazin, Bosnia | Graduated

Skills

Basic knowledge of web development technologies: HTML, CSS, JavaScript, React, TypeScript
Basic understanding of .NET and C#
Familiar with database management (SQL)
Problem-solving and troubleshooting skills
Team collaboration and communication