

BEN CHRISTENSEN

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SUMMARY

Inspired Full Stack Developer wanting to grow and expand knowledge. Focused on using creativity and ingenuity to bring unique products to market. Experienced team worker and problem solver. Quick learner ready to apply critical thinking to issues. Motivated to further knowledge of technologies that enhance customer and user experiences.

TECHNICAL SKILLS

- *Front-End Skills: HTML/CSS*
- *Javascript Programming*
- *Javascript Libraries and Frameworks*
- *Database Skills with MySQL, NoSQL*
- *React*
- *Git/GitHub*
- *Flask and SQL Alchemy*
- *Back end skills with Python*
- *GraphQL*

WORK EXPERIENCE

edX, New York City, NY (remote) - *Senior Learning Assistant* 06/2022 - Present

- Run and oversee Slack channels dedicated to supporting web dev/full stack bootcamp students from all around the globe.
- Ensure that KPIs of student satisfaction, wait and resolve time are met.
- Assist team with extensive knowledge of curriculum when roadblocks emerge.
- Provide examples of great customer service on how to best assist our students.
- Train new Learning Assistants and ensure they have a great jumping off point to uphold the team's high standards.

WaterCourse Foods, Denver, CO - *Lead Line Cook* 04/2019 - 09/2021

- Facilitated dishes going out to customers in a timely manner while ensuring that each dish was of the highest quality.
- Served as a conduit from front of house to back of house to receive customer requests/input and guarantee the customer was receiving the best experience possible.
- Oversaw the workflow of the kitchen, eliminated problems as they arose, and kept our team's productivity at a high level.

Sprouts Farmers Market, Denver, CO - *Senior Produce Clerk* 12/2016 - 04/2019

- Maintained a great relationship with customers to encourage repeat visits.
- Excelled at going back and forth between physically demanding tasks and engaging with consumers to provide the best possible customer experience.

EDUCATION

Boot Camp Certificate: *University of Denver, Denver, CO*

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.