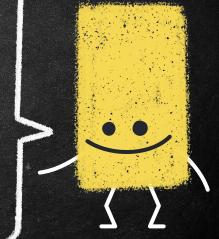
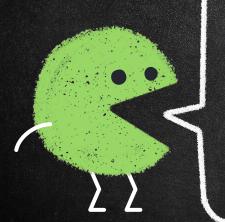
ANIRATE

TEAM 4





AniRate - Rate Any Anime

a rating & recommendation app



Fashing Chen



Che Wei Wang



Yu-Wei Chang



En-Huei Wu





















THREE TYPES OF TASK

Community

Recommendation

View Information

Complex

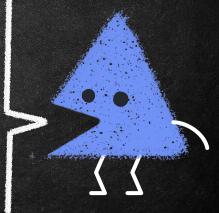
------ Moderate

Simple



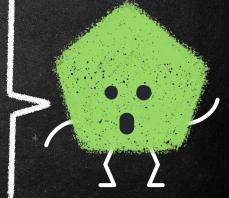
TASKS

- 1. Choose one anime of this season, and add it to your favorite
- 2. Leave comment and rating
- 3. Find another anime with at least one same tag and add it to your playlist
- 4. View other reviewer's profile
- 5. Edit your personal profile
- 6. Edit your review and playlist



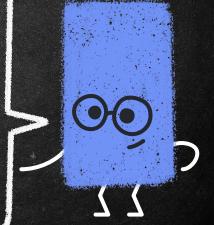
USER TESTING PROCEDURE

- 1. Simply introduce our app
- 2. Ask them to think out loud, and demonstrate how to do it
- 3. Ask them to perform task by task
- 4. Record time and critical incidents for each tasks
- 5. Have a overall interview with user

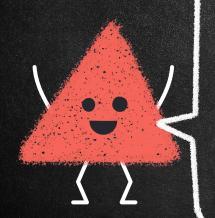


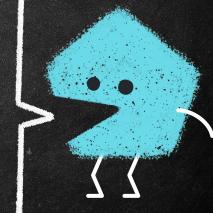
PARTICIPANT OVERVIEW

- A. master student of History
 - medium user
- B. master student of EE
 - heavy user
- C. process engineer
 - light user
- D. doctor
 - heavy user
- E. bachelor student of ME
 - medium user

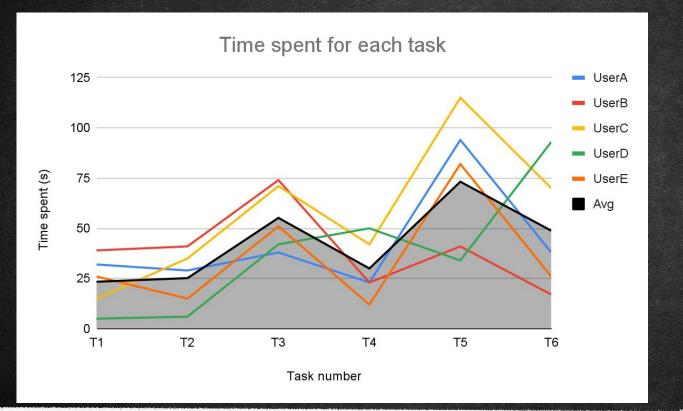


USABILITY ANALYSIS





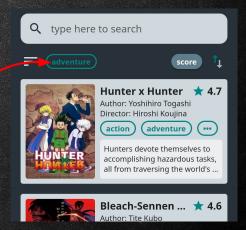
TIME RESULTS OF EACH TASK



PROBLEM 1: EXPECT TAG NAVIGATION [S4]

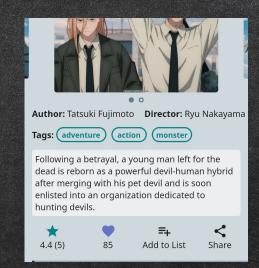
- Description: User expected that pressing tags in the anime profile will navigate to the search page
- Discoverers: All
- Location: Anime Profile
- Fix: Implement tag navigation





PROBLEM 2: CONFUSION BY PRE-FILLED DATA [S4]

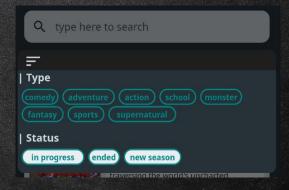
- Description: Pre-filled fake data caused confusion about how to use comment block and like function
- Discoverers: B, C, E
- Location: Personal Profile
- Fix: Remove pre-filled data





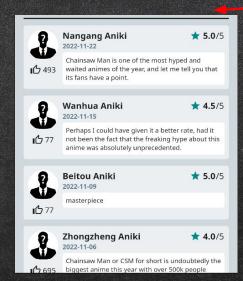
PROBLEM 3: FILTER USES DIFFERENT LOGICS [S3]

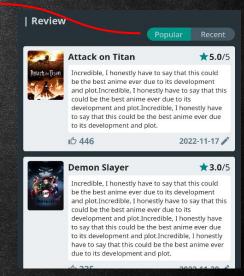
- Description: Filter uses AND logic for "Type", but uses OR logic for "Status"
- Discoverers: B, E
- Location: Search Panel
- Fix: Add an "all" button in status, and change it to single choice



PROBLEM 4: SORTING FOR COMMENTS [S3]

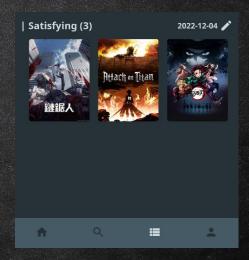
- Description: User can't sort the comments according to #likes and comment time as in personal profile.
- Discoverers: C, D, E
- Location: Anime Profile
- Fix: Implement sort function





PROBLEM 5: CAN'T FIND LISTS [S3]

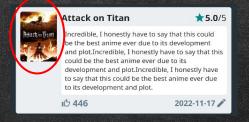
- Description: User can't find where their lists are after creating one.
- Discoverers: D
- Location: List
- Fix: Add captions to the navigator bar



USABILITY ANALYSIS - SEVERITY < 3

- → [S2] Cannot hide favorite list user B, C
- → [S1] The whole comment block should be able to link to other user's profile user D
- → [S1] The whole review block should be able to link to anime profile user E









USABILITY ANALYSIS - SEVERITY < 3

- → [S1] Didn't feel like the comments are added into the comment thread user E
- → [S1] Cannot send multiple comments user E
- → [S0] User didn't realise that the filter function is in search page user B, D





USABILITY ANALYSIS

Issue\Serverity	S0	S1	S2	S3	S4
UserA					1
UserB	1		1	1	2
UserC			1		2
UserD	1	1		2	1
UserE	1	2		2	2
Overall	2	3	1	3	2



WHAT DO YOU LIKE?

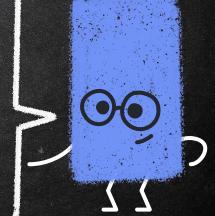
- → User A: "I like that most UIs are like current downloadable apps, so the app is easy to use."
- → User B: "The interface is easy to understand, and I like the amount of information, as well as the list function."
- → User C: "I like the carousel in the anime profile. Looks great."

WHAT DO YOU LIKE?

- User D: "I like the idea thay you can go anywhere just by swiping"
- → User E: "I enjoy how you can switch between the panels by swiping, and like the amount of functionalities."

LESSON LEARNED

- Smooth navigation and friendly icon make user happy
- Most users are willing to install the app but anticipate more functions complete
- Most users have expectations on how the Uls work, and would feel annoyed when those features are not implemented



THANK YOU FOR LISTENING

