

Robert Pannick

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Summary

Most of my experience over the past 10+ years has been troubleshooting issues within a Linux host environment.

Regarding specific proficiencies; Ansible, Ruby and Bash are tools I use on a regular basis.

In my next position, I hope to collobarate with a group of like minded individuals who share my passion for open source.

Work Experience

DevOps Engineer

FortyAU - Nashville, TN

August 2014 to November 2016

- Implemented Ansible to automate the application build process
- Maintained development and production environments hosted with Azure
- Setup "small-office" services including OpenVPN, ZoneMinder and File sharing

Linux Systems Administrator

OnShored Development - Chicago, IL

July 2012 to June 2014

- Assisted clients with server builds to host application.
- Supported variety of Linux distros (Red Hat, Ubuntu, Suse, etc)
- Guided clients through use of the application

Linux Systems Engineer

Orbitz Worldwide - Chicago, IL

January 2011 to July 2012

- Supported virtual host environments (production, development, QA) in VMware
- Assisted with managed of DNS, DHCP, NFS within each environment
- Implemented Cobbler to automate "on-the-fly" creation of virtual hosts

Helpdesk Support Technician

University of Chicago Medical Center - Chicago, IL

September 2010 to October 2010

- Contract to supplement increased call volume during upgrade phase
- Assisted clients with login issues to EPIC EMR
- Provided support for Windows XP/Mac OSX 10.4 systems and applications.

Telecommunications Administrator

Indium Corporation - Clinton, NY

February 2007 to August 2009

- Managed and maintained global voice network.
- Performed moves, adds & changes, system setup and routing to mobile phones
- Trained office staff on Blackberry usage and other general technology

Certifications

Red Hat Certified Engineer 2013

Red Hat Certified System Administrator 2013