

Bishesh Upadhyaya

Software Developer

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<https://b1shesh.netlify.app/>

Enthusiastic and hardworking student, a natural problem solver with experience in IT and Software Development looking for opportunities to contribute to the growth of an organization while sharpening my skillset.

EXPERIENCE

Customer Service Representative

Barrie

LCBO

Jan, 2024 - Present

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- Provided excellent customer service, sharing product knowledge and processing transactions efficiently.
- Managed inventory tasks, including receiving shipments and restocking shelves.
- Worked flexible schedules during peak periods to meet operational demands.
- Built positive relationships with customers, colleagues, and trade representatives.

Junior Data Analyst

Naxal, Kathmandu

Sansri Technology Pvt. Ltd.

Jan, 2022 - Apr, 2023

- Filter Data by reviewing reports and performance indicators to identify and correct code problems.
- Analyzing local, national, and global trends that impact both the organization and the industry.
- Preparing final analysis reports for the stakeholders to understand the data-analysis steps, enabling them to take important decisions based on various facts and trends.
- Developing and Implementing data processes and procedures to ensure the accuracy and quality of data.

Academic Intern

Pulchowk, Lalitpur

Graycode Technologies

Nov, 2020 - Apr, 2021

- Understood the work ow of the system working on.
- Gained knowledge about .NET Framework and MVC pattern .
- Helped the team to complete the project worked on.

EDUCATION

BSc. (Hons) Computing

Kathmandu

Islington College

Sep, 2018 - Dec, 2021

First Class Honors

PG in Big Data Solution Architecture

Kitchener

Conestoga College

Sep, 2023 - Apr, 2024

Graduated with High Distinction

PG in Artificial Intelligence Design and Implementation

Barrie

Georgian College

May, 2024 - Dec, 2024

Graduated with mention in Dean's List

PROJECTS

Portfolio Website

<https://github.com/b1shesh/website>