

KolaySpor	- PTT1. Lig- Mert Eroğlu (21590762) Can Berk Sürmeli (21427363) Ali Sinan Sülek (21590977) Ege Berke Balseven (21590776) Ömer Faruk Boztaş (21591223)
Configuration/Change Management Report	Date: 07/04/2018

Sports Center Membership System Risk Management Report

There are some risks that are foreseen or unforeseen in the project. Handling these risks and the problems that may arise should be minimized.

Risks forecasted in planning	How it was handled / mitigated
1) Failure to obtain a simple interface due to the intention to adapt to various systems (mobile, etc.).	Examining the documentation needed to use Java (Servlet & JSP) in good quality and minimizing the complexity of the project.
2) The project language is selected Java (Servlet & JSP), which is not much experienced, so that it can count on the database of the project, web, mobile compatibility.	Take Java (Servlet & JSP) lessons and take our inexperience by taking the ideas of those who have experience with this language.
3) The project does not have a sufficiently powerful server due to financial difficulties and the quality of use can not reach the desired level.	The project will serve for small regions with a small server once. Over time it will grow and expand.
4) Hacking attempts	We make sure that our web-site is very well backed-up, and security measures are up to date.

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Risks NOT forecasted in planning, but observed	How it was handled / mitigated
1) There have been some changes in role distributions	Our friend who knows the Java(Servlet & JSP) language better at last stage of the project wrote the code in the last part. Normally our friend who wrote the code did the analysis and testing tasks. In general, this change made the project finish more quickly. Everyone fulfilled the new task in a complete way.
2) It has been observed that not all users may receive the same service if multiple users enter the system at the same time	In this case, each user is assigned a session id when logging in to the system, so the performance of the database query has been tried to be improved. This prevents users from experiencing possible standby problems at the system entrance.
2) Predicted use of card payment system is confusing	Through the agreements we have made with the banks, the payment process is reduced in terms of both users and admins.