Claire Smith

Software Engineer Student

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Summary

I am a hard worker who pushes the limit in every field I take on. Whether that be learning a new coding language or something as simple as making a new connection within a professional network. I have built up what I believe to be a respectable industry knowledge and I aim to keep growing that in the future. Given the right opportunity, I can be a great asset to the NHS, bring personality and enjoyment to the workplace. Whilst I believe I work well on my own, I am very capable of working alongside other professionals in my field, to get the best out of any project or task we are required to do.

Work Experience

Host and Events Customer Assistant

Jul 2017 - Nov 2017

Marks and Spencer

Greeting customers as they enter the store, directing them to where they need to be and helping them in any way I can. Registering customers with the company and making orders on iPads. All other customer assistant duties such as tidying, manning the tills and fitting rooms.

Receptionist 2014-2016

John Eastwood Hospice

My duties included answering the telephone, welcoming visitors, manning the shop, ensuring staff and visitors were up to date and locking up at the end of my shift. During busy periods I had to work under pressure to ensure everything ran smoothly.

Education

BEng Hons Software Engineering 2016-2020

Sheffield Hallam University

Year One - 65% Year Two - 65%

A Level 2014-2016

The National Church of England Academy Biology – C | Chemistry – C | Maths – D

GCSE 2009-2014

The National Church of England Academy

15 GCSE's A*-C including Maths A, English B, ICT Level 2 National Certificate

Interests

- I enjoy learning new skills outside of academia, for example, I have been reading into app development in my spare time. I am currently doing an online course with Udacity in Android Studio developing apps. I have recently applied and have been accepted for a Google Developer Scholarship which has enabled me to study a Udacity course in Front-End Web Development.
- Student rep and student ambassador at university which is a very rewarding experience. Being able to assist new students on open days and attend meeting as part of the student voice within Sheffield Hallam University.
- I have played lawn bowls from the age of 7, qualifying for many years to the national finals in numerous competitions and trialling for the England under 25 team and 2014 Youth Olympics.
- I am also a very avid spectator of Ice Hockey, specifically the Nottingham Panthers. Having watched hockey for many years I have picked up the ability to read fast paced action in front of me. I also have gained an understanding of the respect and leadership that goes on within the game, which I think I can emulate very well for myself in a work environment.

References

Available upon request.

Skills

Problem solver

Many problems arise within our industry and I have the ability to find issues and work towards finding a solution. For example, finding where I have gone wrong in a difficult math question or finding fixes for bugs within code.

Time management

Balancing academic studies, volunteering/work and sports. To ensure I always meet deadlines and remain punctual, I prioritise tasks and projects using my strong organisational skills.

Teamwork

Playing in numerous teams with a variety of different people. During my leadership course I had to work in a team of people I had never met. At the hospice I worked with staff across all roles and grades.

Excellent communication

Developed through answering the phones and talking to visitors and staff at the hospice, helping customers while hosting and interacting with fellow teammates and the opposition while playing bowls.

Leadership

I attended a residential leadership course in the Peak District where I was put in a group with 5 other people I had never met before and we had to complete multiple tasks, leading a task each. I successfully lead my team in abseiling where all 6 of us got from the top of an 80ft bridge to the bottom.

Languages

- HTML
- CSS
- JavaScript
- PHP
- C++
- SQL
- C#
- Java