# Boluwatife A. Oyedeji

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## WORK EXPERIENCE

**PineRest Christian Mental Health Services**                    **Sept. 2019 – Present**

*Patient Engagement Technician*                                      *Grand Rapids, MI*

- Assisted with troubleshooting Website and Technology Issues with current and incoming Tele-health patients while logging them into Epic database using CRM.
- Utilized reports and dashboards to drive client engagement and direction of solutions for current of possible software-based issues.
- Promoted and maintained a therapeutic patient environment by building rapport and staying up to date on necessary interventions, de-escalation strategies, therapeutic holds and restraints.

**Burlington**                                                 **Aug. 2019 – May 2020**

*Store Associate*                                                    *Grand Rapids, MI*

- Keeping in-depth knowledge of store layout to accurately guide customers to correct locations.
- Responding to customer queries while preserving a welcoming service experience.
- Conserving an orderly store environment by rapid inventory and stocking of store merchandise.

**Tropical Smoothie Cafe**                                        **Jun 2017 – Oct 2019**

*Team Leader*                                                         *Ann Arbor, MI*

- Experience in training diverse team members to achieve and maintain high operational standards.
- Empowering and working with the team to deliver exceptional customer experiences
- Promotion a respectful environment and consistent open communication and understanding between team members and management.

**University of Michigan School of Public Health**              **Jan 2016 – Apr 2016**

*University Research Intern*                                          *Ann Arbor, MI*

- Assisting in the translation of text into different languages to increase the scope of subject interaction.
- Becoming acquainted with area demographics to provide accurate accounts of statistics pertaining to lung cancer diagnoses.
- Interacting with a diverse team of engineers, professors and doctors to trouble shoot and create a website that effectively serves the targeted audience.

## EDUCATION

**University of Manchester**                                        **Sep. 2023 -**

*M.S Data Analysis and Social Statistics*                          *Manchester, England*

**Generation USA**                                              **Mar 2023 - Jul 2023**

*Junior Full Stack Java Developer*

**University of Michigan**                                       **Jul 2015 - May 2019**

*BS, Biopsychology Cognition Neuroscience*                           *Ann Arbor, MI*

- Bridge Scholars, F.E.M.M.E.S student volunteer, Residential Council Representative, MEDLIFE service committee

## SKILLS

- **Skills:** Word, Excel, PPT, SQL, CRM, Python, Java, JavaScript, HTML, CSS, Spring Boot, Spring Data JPA, Spring Security (JWT), Bootstrap, REST API's, Unit Testing (JUnit, Mockito), SOLID OOP Principles, Dependencies Injection, Git, R