Boluwatife A. Oyedeji

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WORK EXPERIENCE

Pine Rest Christian Mental Health Services   **Sept. 2019 – Present**
Patient Engagement Technician   *Grand Rapids, MI*
- Assisted with troubleshooting Website and Technology Issues with current and incoming Tele-health patients while logging them into Epic database using CRM.
- Utilised reports and dashboards to drive client engagement and direction of solutions for current of possible software based problems.
- Promoted and maintained a therapeutic patient environment by building rapport and staying up to date on necessary interventions, de-escalation strategies, therapeutic holds and restraints.

Burlington   **Aug. 2019 – May 2020**
Store Associate   *Grand Rapids, MI*
- Keeping in-depth knowledge of store layout to accurately guide customers to correct locations.
- Responding to customer queries while preserving a welcoming service experience.
- Conserving an orderly store environment by rapid inventory and stocking of store merchandise.

Tropical Smoothie Cafe   **June 2017 – Oct 2019**
Team Leader   *Ann Arbor, MI*
- Experience in training diverse team members to achieve and maintain high operational standards.
- Empowering and working with the team to deliver exceptional customer experiences
- Promotion a respectful environment and consistent open communication and understanding between team members and management.

University of Michigan School of Public Health   **Jan 2016 – Apr 2016**
University Research Intern   *Ann Arbor, MI*
- Assisting in the translation of text into different languages to increase the scope of subject interaction.
- Becoming acquainted with area demographics to provide accurate accounts of statistics pertaining to lung cancer diagnoses.
- Interacting with a diverse team of engineers, professors and doctors to trouble shoot and create a website that effectively serves the targeted audience.

EDUCATION

University of Michigan   **May, 2019**
BS, Biopsychology Cognition Neuroscience   *Ann Arbor, MI*
- Bridge Scholars, F.E.M.M.E.S student volunteer, Residential Council Representative, MEDLIFE service committee

Generation USA
Junior Full Stack Java Developer

SKILLS

- **Skills:** Word/Pages Excel/Numbers, PPT, SQL,CRM, **W3Schools JavaScript Certification** (in progress; expected date of completion 06/2023): Java, JavaScript, HTML, CSS, Spring Boot, Spring Data JPA, Spring Security (JWT), Bootstrap, REST API's, Unit Testing (JUnit, Mockito), SOLID OOP Principles, Dependencies Injection, Git