

# Bilyana Angelova Ancheva

## Salesforce Marketing Cloud Consultant

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### About Me

I am a x3 certified Salesforce Marketing Cloud Engagement Consultant aspiring to specialize as a Marketing Cloud Developer.

I want to continue developing my AMPScript, HTML & CSS coding skills.

I have previous experience in B2B environments and thrive in a dynamic, fast-paced environment while demonstrating strong judgment, curiosity, and adaptability

### Work Experience

#### Salesforce Marketing Cloud Consultant | Cloud Coachers

Madrid, Spain, hybrid/remote

June 2023 to October 2023

As a Marketing Cloud Junior Developer, I was working under the guidance of the Senior Marketing Cloud Developers at Cloud Coachers

- Tested UAT mobile app in Android for MobilePush msg, SFMC Journey Builder Real-time event with REST API event testing with Postman
- Hands-on experience with SFMC Automation Studio, setting up and managing marketing automations, including trigger-based journeys and real-time API integrations.
- SQL for segmentation and data view queries via QueryStudio.
- Worked with Data Filters with manual and automatic Refresh and Filtered Data Extensions.
- Email personalization with AMPscript to improve engagement
- Worked with Trello in Agile and Scrum ceremonies

### Salesforce Certifications



### Trailblazer Profile

<https://www.salesforce.com/trailblazer/bancheva>

### Languages

English Advanced C1  
Spanish Advanced C1  
Bulgarian Native

### Soft Skills

Effective Communication  
Attention to Detail  
Results Focussed  
Adaptability  
Data interpretation

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## Salesforce Marketing Cloud Consultant

### Email Marketing Specialist

Freelance, remote

*Oct 2021 - May 2023*

- MOA Marketing Cloud Developer Bootcamp 2023: Individual project, Nota Proyecto final: 9.5 ([click to preview](#))
- My Portfolio GitHub ([click to preview](#)) BILY HTML Email Template Project [preview](#)
- Understanding of marketing automation, segmentation, and personalization
- Knowledge of email marketing regulations including CAN-SPAM compliance, GDPR
- Test rendering of the Responsive emails with Litmus Putsmail for the different clients-Gmail, Yahoo, Outlook

New Skills added: AMPscript · SQL · Responsive HTML Email development and testing · Salesforce Marketing Cloud

### Sales Manager and Presales | SaaS IT Cloud | Cybersecurity and Financial services

Madrid, Spain, office-based

*2019 - Sep 2021*

- Operated with Salesforce Sales and Service Cloud
- Created and updated Accounts, Contacts and Opportunities on Salesforce CRM. Worked in Agile and Scrum ceremonies
- Being a Link between Customer and IT Team.
- focus on campaigns for Partner Acquisition, Partner Lifecycle campaigns

Skills: Salesforce Sales Cloud · Customer Relationship Management (CRM)

### Salesforce related courses and training (previews)

- [Cloud Coachers](#)-course y certification: Salesforce Marketing Cloud Admin y Essentials: Salesforce Marketing Cloud
- Trailhead Academy -[Trailblazer Virtual Bootcamp](#) for New marketers
- [MOA Marketing Cloud Academy](#) MC Developer Bootcamp - blockchain certificate

### Real Projects (links to preview)

Marketing Cloud Journey for a global hotel chain, [preview](#)

Salesforce Sales and Service Cloud Vet Clinic project, [preview](#)

### Academic education

- The PowerMBA-Digital Marketing, [preview](#)
- Bachillerato homologado en España, [preview](#)
- Licenciada-English Studies – Linguistics and Translation Master Degree Programme (University of Shumen, Bulgaria)