



Unicom *TIC*
Training & Innovation Centre
Skills Today, Success Tomorrow

Unicom TIC Management System - Project Report

Submission



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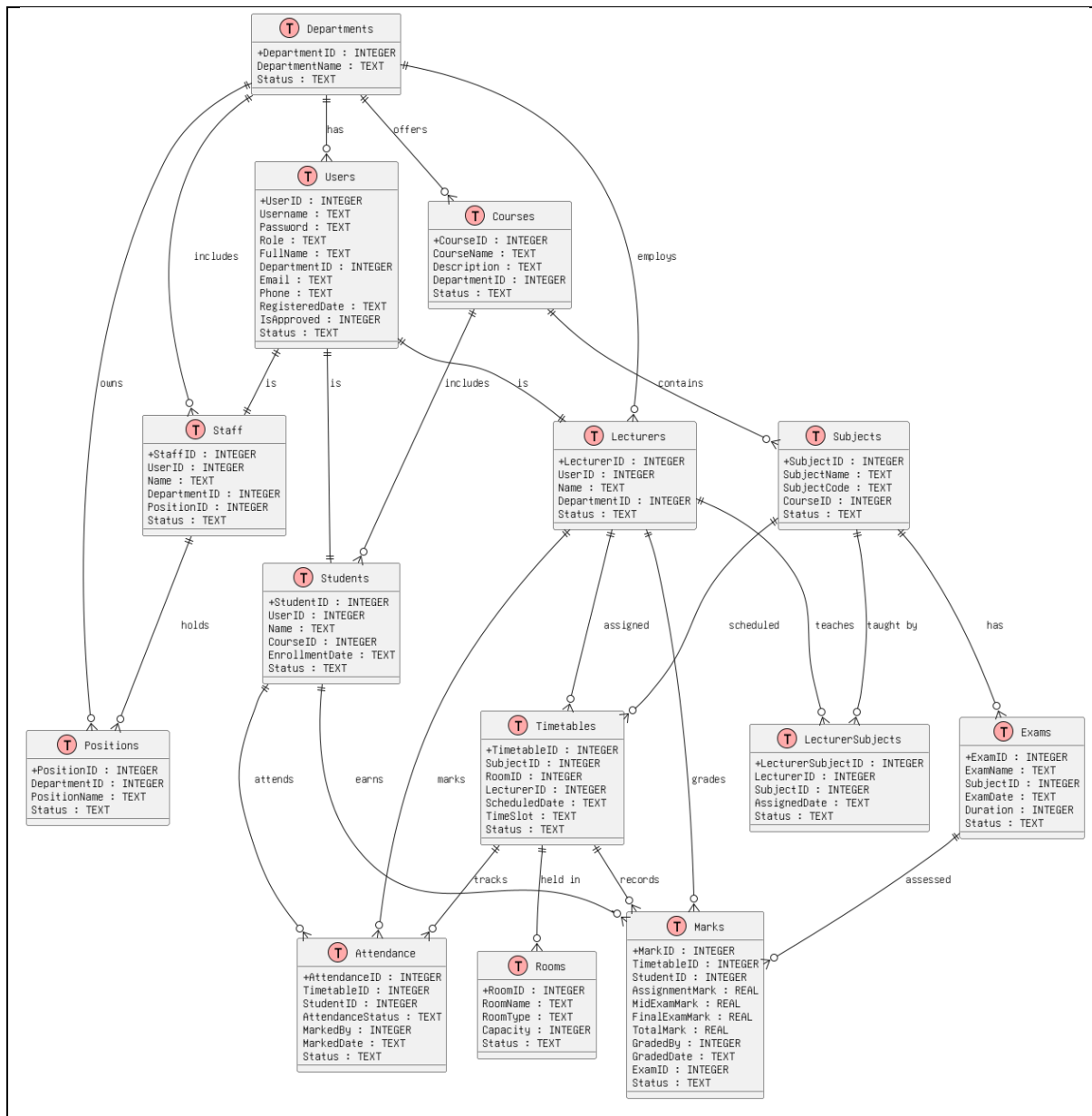
1. Project Overview

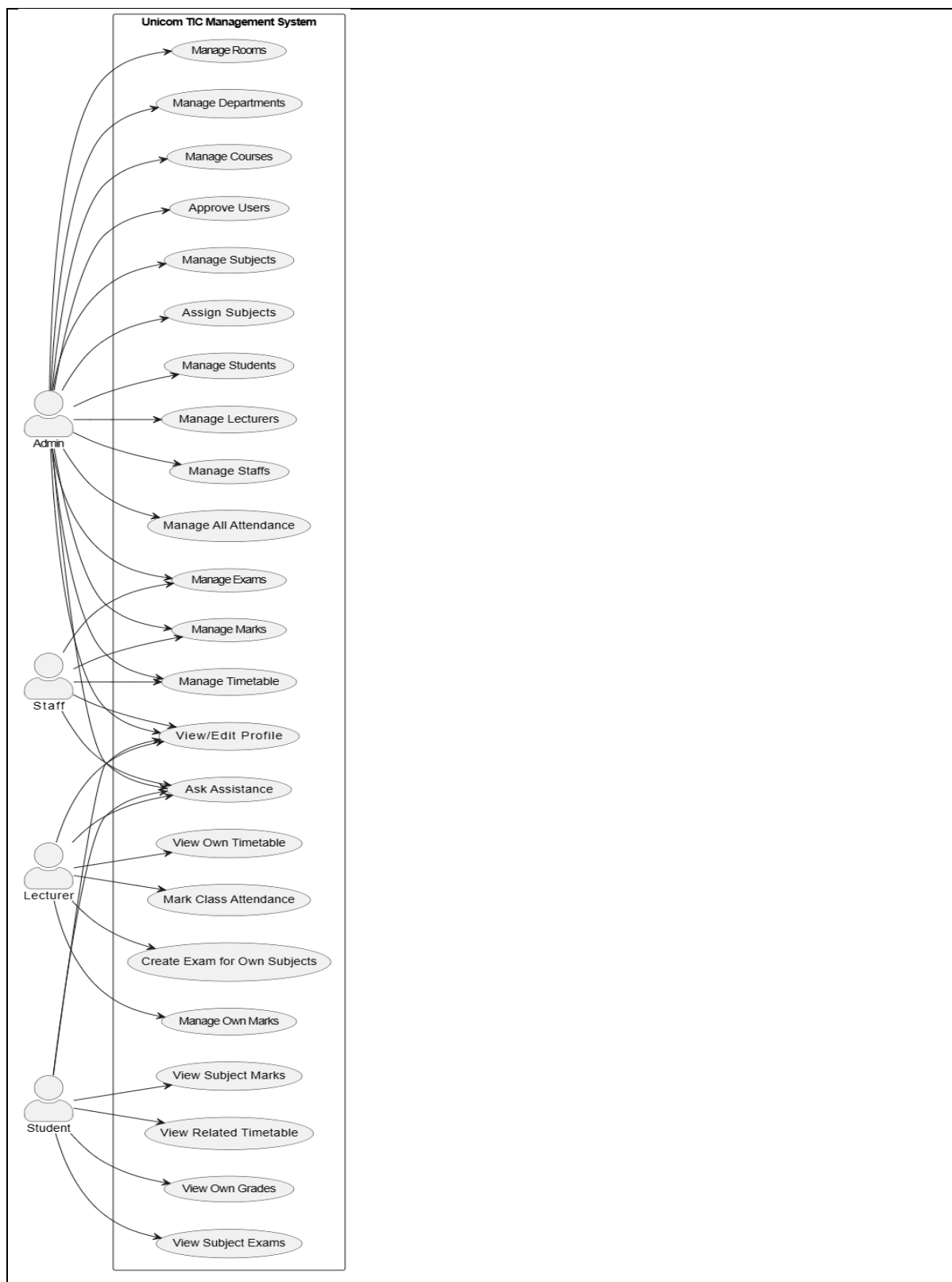
Key Features Implemented:

- Role-based login and access control (Admin, Lecturer, Staff, Student)
- Student registration with admin approval process
- Subject and course management with lecturer assignments
- Timetable creation with room allocation (Lab/Hall)
- Marks management (Total)
- Attendance management per subject and timetable
- **Email integration using MailKit for registration and approval**
- **GPT-3.5 Turbo-based chatbot for 'Ask Assistance' module via OpenRouter API**
- Profile management (edit/view based on role)
- **Secure password hashing with BCrypt**
- SQLite database integration with **soft delete** functionality
- Admin approval workflow for student registration
- Ask Assistance support for all roles
- Students and lecturers can edit their own profiles
- Staff can manage exams, marks and view all student data
- Admin has full access to all features and data



Diagrams







Technologies Used

- Language: C# 7.3 (WinForms)
- Architecture: MVC (Controller-Service-Repository)
- Database: SQLite
- APIs: OpenAI GPT-3.5 Turbo (via OpenRouter API), MailKit for email communication
- Security: BCrypt password hashing, **appsettings.json** for API key handling

Challenges Faced and Solutions

- Async integration in WinForms: Addressed using `async/await` in service, Controller and Repository layers.
- Real-time email and chatbot integration: Handled via `HttpClient` and MailKit async calls.
- Role-based feature segregation: Used conditional logic across views and dynamic UI controls.
- Data consistency and relationship management: Resolved using foreign keys and soft delete constraints in SQLite.
- Exposing API Key risk: API keys managed via **appsettings.json** .



User Roles and Their Powers (Permissions)

Admin

- Full access to the entire system
- Create/edit/delete: Students, Lecturers, Staff, Courses, Departments, Subjects, Rooms
- Approve newly registered students and staff
- Assign subjects to lecturers
- Allocate lecture halls/labs via timetable module
- Create exams and assign marks
- Manage all attendance records
- Send approval/welcome emails

Lecture

- View only assigned subjects
- Mark attendance for students based on timetable
- Add/edit/delete marks for their assigned subjects
- View exam schedules and student performance
- Access own timetable
- Edit their profile
- Ask questions via Ask Assistance (ChatGPT)

Staff

- View their timetable with subject, time, and room info
- View marks for all exams (assignment, mid, final)
- View/edit their profile (limited to own data)
- Ask for support via the chatbot (GPT-based Ask Assistance)

Student

- View their timetable with subject, time, and room info
- View marks for all exams (assignment, mid, final)
- View/edit their profile (limited to own data)
- Ask for support via the chatbot (GPT-based Ask Assistance)



How the App Works – Functional Flow

1. Login Flow

- All users enter their username & password.
- Role is determined from the database (Users table).
- Based on the role:
- Admin is redirected to AdminDashboard .
- Lecturer to LecturerDashboard (Buttons Will Hide).
- Staff to StaffDashboard (Buttons Will Hide).
- Student to StudentDashboard (Buttons Will Hide).
- Invalid login triggers an error with guidance.

2. Registration & Approval

- New students/staff register via a form.
- Status is set to "Pending" in the database.
- Admin logs in → views pending requests → clicks Approve.
- On approval:
- Status changes to "Active".
- A welcome email is sent using MailKit.
- Approved users can now log in.

3. Course, Subject & Room Management (Admin)

- Admin adds courses (e.g., BSc IT), then subjects under each.
- Admin creates Rooms as Labs or Halls with types.
- Rooms are stored and selectable during timetable creation.

4. Assigning Subjects to Lecturers

- Admin links Subjects → Lecturers.
- Lecturer sees only their assigned subjects when entering marks or attendance.



5. Timetable Management (Admin)

- Admin schedules classes via:
- Subject
- Room (Lab or Hall)
- TimeSlot (e.g., morning, evening)
- Timetables are visible to:
- Students (for their enrolled course)
- Lecturers (for their assigned subjects)

6. Attendance Management (Lecturer)

- Lecturers view timetable → mark attendance for each student.
- Data is saved against:
- StudentID, SubjectID, TimetableID
- MarkedBy (Lecturer), Date

7. Exam & Marks Management

- Admin creates exams with:
- Subject, Date, Duration
- Lecturers/Staff add marks per student per exam.
- Marks split: Total .

8. Student View

- Students
- Their Timetable
- Their Marks
- Their Profile
- Use Ask Assistance



9. Ask Assistance (All Roles)

- Built-in chatbot using OpenRouter's GPT-3.5 Turbo
- Securely uses API key stored in config.json
- Users can ask academic/admin questions
- Responses fetched in real-time via async API call

10. Security & Performance

- Passwords hashed with BCrypt.
- All database operations are async, improving responsiveness.
- SQLite is used with soft delete (Status column).



Code Samples

1. Role-Based Dashboard Initialization

Unicom Tic Dashboard

Welcome, System Administrator (Admin)

Courses

Students

Lecturers

Staff

Department

Subject

Assign Subject

Room

Timetables

Exams

Marks

Attendance

Ask Assistant

Profile

Username	FullName	Role	Email	Phone	DepartmentNar	CourseName	PositionName	RegisteredDate
----------	----------	------	-------	-------	---------------	------------	--------------	----------------

Logout

Approve

Unicom Tic Dashboard

Welcome, thenu (Student)

Timetables

Exams

Marks

Ask Assistant

Profile

Logout



Unicom Tic Dashboard

Welcome, saboor (Staff)

Timetables

Exams

Marks

Ask Assistant

Profile

Logout

Unicom Tic Dashboard

Welcome, shima (Lecturer)

Timetables

Exams

Marks

Attendance

Ask Assistant

Profile

Logout

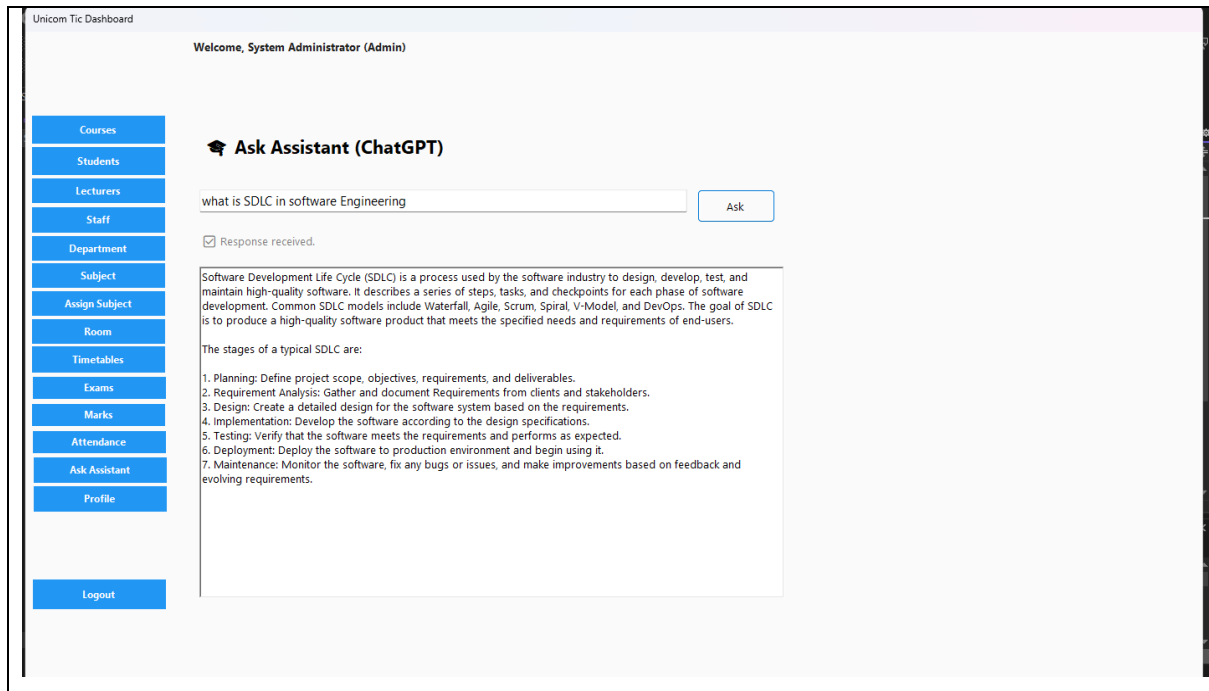


```
1 private async void ConfigureUIByRole()
2 {
3     try
4     {
5         lblWelcome.Text = $"Welcome, {currentUser.FullName} ({currentUser.Role})";
6
7         // Hide all buttons and controls by default
8         btnCourses.Visible = false;
9         btnDepartments.Visible = false;
10        btnStudents.Visible = false;
11        btnLecturers.Visible = false;
12        btnStaff.Visible = false;
13        btnAttendances.Visible = false;
14        btnMarks.Visible = false;
15        dgvPendingUsers.Visible = false;
16        btnApprove.Visible = false;
17        btnMarks.Visible = false;
18        btnExams.Visible = false;
19        btnSubjects.Visible = false;
20        btnLecturerSubject.Visible = false;
21        btnRooms.Visible = false;
22        btnTimetable.Visible = false;
23        btnAskAssistant.Visible = false;
24        btnUserProfile.Visible = false;
25
26        if (currentUser.Role == "Admin")
27        {
28            btnCourses.Visible = true;
29            btnDepartments.Visible = true;
30            btnStudents.Visible = true;
31            btnLecturers.Visible = true;
32            btnStaff.Visible = true;
33            dgvPendingUsers.Visible = true;
34            btnAttendances.Visible = true;
35            btnMarks.Visible = true;
36            btnApprove.Visible = true;
37            btnExams.Visible = true;
38            btnSubjects.Visible = true;
39            btnLecturerSubject.Visible = true;
40            btnRooms.Visible = true;
41            btnTimetable.Visible = true;
42            btnUserProfile.Visible = true;
43            btnAskAssistant.Visible = true;
44
45            await LoadPendingUsersAsync();
46        }
47        else if (currentUser.Role == "Lecturer")
48        {
49            btnAttendances.Visible = true;
50            btnMarks.Visible = true;
51            btnExams.Visible = true;
52            btnUserProfile.Visible = true;
53            btnAskAssistant.Visible = true;
54            btnTimetable.Visible=true;
55
56        }
57        else if (currentUser.Role == "Staff")
58        {
59            btnMarks.Visible = true;
60            btnExams.Visible = true;
61            btnTimetable.Visible = true;
62            btnUserProfile.Visible = true;
63            btnAskAssistant.Visible = true;
64        }
65        else if (currentUser.Role == "Student")
66        {
67            btnMarks.Visible = true;
68            btnExams.Visible = true;
69            btnAskAssistant.Visible = true;
70            btnUserProfile.Visible = true;
71            btnTimetable.Visible = true;
72        }
73    }
74    catch (Exception ex)
75    {
76        MessageBox.Show(" Failed to configure dashboard: " + ex.Message, "Error", MessageBoxButtons.OK, MessageBoxIcon.Error);
77    }
78 }
```

Logic to load the correct dashboard depending on login role



2.GPT-3.5 Turbo API Integration



appsettings.json





```
1 namespace UnicomTICManagementSystem.Helpers
2 {
3     public static class OpenAIHelper
4     {
5         private static readonly string apiKey;
6         private static readonly string endpoint = "https://openrouter.ai/api/v1/chat/completions";
7
8         static OpenAIHelper()
9         {
10             var config = new ConfigurationBuilder()
11                 .SetBasePath(AppDomain.CurrentDomain.BaseDirectory)
12                 .AddJsonFile("appsettings.json", optional: false, reloadOnChange: true)
13                 .Build();
14             // IMPORTANT:
15             // This API key is for academic testing only.
16             apiKey = config["OpenRouter:ApiKey"]; // Note: changed to match new section
17         }
18
19         public static async Task<string> AskChatGPTAsync(string question)
20         {
21             using (var httpClient = new HttpClient())
22             {
23                 httpClient.DefaultRequestHeaders.Add("Authorization", $"Bearer {apiKey}");
24                 httpClient.DefaultRequestHeaders.Add("HTTP-Referer", "https://unicomtic.local");
25                 httpClient.DefaultRequestHeaders.Add("X-Title", "UnicomTICBot");
26
27                 var requestBody = new
28                 {
29                     // or "openai/gpt-3.5-turbo" (limited free)
30                     model = "mistralai/mistral-7b-instruct", // or try "mistralai/mistral-7b-instruct" (faster + free)
31                     messages = new[]
32                     {
33                         new { role = "system", content = "You are a helpful assistant for students at Unicom TIC." },
34                         new { role = "user", content = question }
35                     }
36                 };
37
38                 var content = new StringContent(JsonConvert.SerializeObject(requestBody), Encoding.UTF8, "application/json");
39                 var response = await httpClient.PostAsync(endpoint, content);
40                 var json = await response.Content.ReadAsStringAsync();
41
42                 if (!response.IsSuccessStatusCode)
43                     throw new Exception("✗ OpenRouter API failed: " + json);
44
45                 dynamic result = JsonConvert.DeserializeObject(json);
46                 return result.choices[0].message.content.ToString().Trim();
47             }
48         }
49     }
50 }
51
```

Logic to call OpenRouter API and handle responses



3. MailKit Integration

Login Notification - Unicom TIC

Dear **thenu**,

This is a notification that your **Student** account successfully logged in on:

Tuesday, June 24, 2025 7:48 AM

If this was not you, please contact your administrator or support team immediately.

Stay safe,
Unicom TIC Team


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Registration Received!

Hello **thenu**,

Thank you for registering as a **Student** with **Unicom TIC Management System**.

Your registration was submitted on **Monday, June 23, 2025 10:05 PM**.

 Your account is currently pending approval by the administrative team.

You'll receive an email once your account has been reviewed and activated.

This is an automated message. Please do not reply to this email.

Best regards,
Unicom TIC Admin Team

Lecturer Account Created

Dear **saneej**,

Your **Lecturer** account has been successfully created on **Monday, June 23, 2025 11:59 AM**.

Please find your login credentials below:

- **Username:** saneej123
- **Password:** saneej123

Please change your password after first login for security purposes.

This is an automated message from Unicom TIC.

Welcome thenu!

We're pleased to inform you that your **Student** account has been approved on **Monday, June 23, 2025 10:05 PM**.

You can now log in to your account and start using the Unicom TIC Management System.

If you have any issues, feel free to reach out to support.

This is an automated message from Unicom TIC.



```
1 using MimeKit;
2 using MailKit.Net.Smtp;
3 using MailKit.Security;
4 using System;
5 using System.Collections.Generic;
6 using System.Linq;
7 using System.Text;
8 using System.Threading.Tasks;
9
10 namespace UnicomTICManagementSystem.Helpers
11 {
12     public static class EmailService
13     {
14         private static readonly string smtpServer = "smtp.gmail.com";
15         private static readonly int smtpPort = 587;
16         private static readonly string fromEmail = "abdulbaasith1124@gmail.com"; // you can change your Gmail
17         private static readonly string fromPassword = "halo jfbr zpmv ghgu"; // Gmail app password myaccount.google.com/apppasswords 2MF
18
19         public static async Task<bool> SendEmailAsync(string toEmail, string subject, string body)
20         {
21             try
22             {
23                 if (!MailboxAddress.TryParse(toEmail, out var toAddress))
24                 {
25                     ErrorLogger.Log("Invalid recipient emailEmailService.SendEmailAsync"+toEmail);
26                     return false;
27                 }
28                 var message = new MimeMessage();
29                 message.From.Add(new MailboxAddress("Unicom TIC", fromEmail));
30                 message.To.Add(toAddress);
31                 message.Subject = subject;
32
33                 message.Body = new BodyBuilder
34                 {
35                     HtmlBody = body
36                 }.ToMessageBody();
37
38                 message.ReplyTo.Add(new MailboxAddress("Support", fromEmail));
39
40                 using (var client = new SmtpClient())
41                 {
42                     await client.ConnectAsync(smtpServer, smtpPort, MailKit.Security.SecureSocketOptions.StartTls);
43                     await client.AuthenticateAsync(fromEmail, fromPassword);
44                     await client.SendAsync(message);
45                     await client.DisconnectAsync(true);
46                 }
47
48                 return true;
49             }
50             catch (SmtpCommandException ex)
51             {
52                 ErrorLogger.Log(ex, "SMTP Command Error in EmailService.SendEmailAsync");
53                 return false;
54             }
55             catch (SmtpProtocolException ex)
56             {
57                 ErrorLogger.Log(ex, "SMTP Protocol Error in EmailService.SendEmailAsync");
58                 return false;
59             }
60             catch (Exception ex)
61             {
62                 ErrorLogger.Log(ex, "EmailService.SendEmailAsync");
63                 Console.WriteLine($"SMTP Command Error: {ex.Message} ");
64                 return false;
65             }
66         }
67     }
68 }
69
70 }
```

Email service using templates (registration, approval, login)



4. Lecturer Marks Management

Unicom Tic Dashboard

Welcome, shima (Lecturer)

Data Structures

1st exam

Load

	Mark	Date	Student	Subject	Exam	Graded By
▶	90	6/23/2025	kajaa	Data Structures	1st exam	shima
	72	6/23/2025	baasith	Data Structures	1st exam	shima
	50	6/23/2025	naveen	Data Structures	1st exam	shima

Timetables

Exams

Marks

Attendance

Ask Assistant

Profile

kajaa

Save

Clear

Delete

Logout

Add/Edit/Delete marks for their subject , usage of async, filtering by subject, validation



5. Timetable Creation with Room Allocation

Unicom Tic Dashboard

Welcome, System Administrator (Admin)

Courses

Students

Lecturers

Staff

Department

Subject

Assign Subject

Room

Timetables

Exams

Marks

Attendance

Ask Assistant

Profile

Search

Lab
Lab
Hall

	SubjectName	RoomName	LecturerName	ScheduledDate	TimeSlot	TimetableDisplay
▶	Data Structures	Hall A	keerthy	6/23/2025	evening	6/23/2025 - Data Struct...
	Data Structures	Hall A	shima	6/24/2025	morning	6/24/2025 - Data Struct...

Add

Update

Delete

Logout

Unicom Tic Dashboard

Welcome, System Administrator (Admin)

Courses

Students

Lecturers

Staff

Department

Subject

Assign Subject

Room

Timetables

Exams

Marks

Attendance

Ask Assistant

Profile

Subject:

Data Structures

Room:

Lab main

Lecturer:

keerthy

Time Slot:

Schedule Date:

6/24/2025

Save

Cancel

Logout

Subject, room, slot assignment



```
1 namespace UnicomTICManagementSystem.Views
2 {
3     public partial class TimetableControl: UserControl
4     {
5         private readonly TimetableController _timetableController;
6         private readonly SubjectController _subjectController;
7         private readonly RoomController _roomController;
8         private readonly LecturerController _lecturerController;
9
10        private int selectedTimetableID = -1;
11        private bool isUpdateMode = false;
12
13        public TimetableControl()
14        {
15            InitializeComponent();
16
17            // Dependency Injection
18            ITimetableRepository timetableRepo = new TimetableRepository();
19            ISubjectRepository subjectRepo = new SubjectRepository();
20            IRoomRepository roomRepo = new RoomRepository();
21            ILecturerRepository lecturerRepo = new LecturerRepository();
22
23            ITimetableService timetableService = new TimetableService(timetableRepo);
24            ISubjectService subjectService = new SubjectService(subjectRepo);
25            IRoomService roomService = new RoomService(roomRepo);
26            ILecturerService lecturerService = new LecturerService(lecturerRepo);
27
28            _timetableController = new TimetableController(timetableService);
29            _subjectController = new SubjectController(subjectService);
30            _roomController = new RoomController(roomService);
31            _lecturerController = new LecturerController(lecturerService);
32
33            _ = LoadDropdownsAsync();
34            _ = LoadTimetablesAsync();
35            UIThemeHelper.ApplyTheme(this);
36        }
37
38
39
40
41
42        private async Task LoadDropdownsAsync()
43        {
44            try
45            {
46                cmbSubject.DataSource = await _subjectController.GetAllSubjectsAsync();
47                cmbSubject.DisplayMember = "SubjectName";
48                cmbSubject.ValueMember = "SubjectID";
49
50                cmbRoom.DataSource = await _roomController.GetAllRoomsAsync();
51                cmbRoom.DisplayMember = "RoomName";
52                cmbRoom.ValueMember = "RoomID";
53
54                cmbLecturer.DataSource = await _lecturerController.GetAllLecturersAsync();
55                cmbLecturer.DisplayMember = "Name";
56                cmbLecturer.ValueMember = "LecturerID";
57
58                cmbRoomType.DataSource = await _roomController.GetRoomTypesAsync(); // List<string>
59            }
60            catch (Exception ex)
61            {
62                MessageBox.Show($"Failed to load dropdown data.\n{ex.Message}", "Error");
63            }
64        }
65
66        #endregion
67
68        private async Task LoadTimetablesAsync()
69        {
70            try
71            {
72                dgvTimetables.DataSource = await _timetableController.GetAllTimetablesAsync();
73                dgvTimetables.ClearSelection();
74                selectedTimetableID = -1;
75
76                if (dgvTimetables.Columns["SubjectID"] != null)
77                    dgvTimetables.Columns["SubjectID"].Visible = false;
78                if (dgvTimetables.Columns["LecturerID"] != null)
79                    dgvTimetables.Columns["LecturerID"].Visible = false;
80                if (dgvTimetables.Columns["RoomID"] != null)
81                    dgvTimetables.Columns["RoomID"].Visible = false;
82                if (dgvTimetables.Columns["CourseID"] != null)
83                    dgvTimetables.Columns["CourseID"].Visible = false;
84                if (dgvTimetables.Columns["CourseName"] != null)
85                    dgvTimetables.Columns["CourseName"].Visible = false;
86                if (dgvTimetables.Columns["TimetableID"] != null)
87                    dgvTimetables.Columns["TimetableID"].Visible = false;
88                if (dgvTimetables.Columns["CourseName"] != null)
89                    dgvTimetables.Columns["CourseName"].Visible = false;
90            }
91            catch (Exception ex)
92            {
93                MessageBox.Show($"Failed to load timetables.\n{ex.Message}", "Error");
94            }
95        }
96
97        private async void btnSearch_Click(object sender, EventArgs e)
98        {
99            try
100            {
101                string keyword = txtSearch.Text.Trim();
102                dgvTimetables.DataSource = await _timetableController.SearchTimetablesAsync(keyword);
103            }
104            catch (Exception ex)
105            {
106                MessageBox.Show($"Search failed.\n{ex.Message}", "Error");
107            }
108        }
109
110        private void btnAdd_Click(object
```



6. Password Hashing with BCrypt

UserID	Username	Password	Role	Filter
1	admin	\$2a\$11\$wG0d0LIMwEj.A3WPgPBzeEF6HU2A...	Admin	System A
2	kaja1234	\$2a\$11\$vnCgP3lk9le.p1W9Sc/...	Student	kajaa
3	naveen123	\$2a\$11\$OxywNA9Aa8U8W5uDq5mSOaJuDU08...	Student	naveen
4	keerthy123	\$2a\$11\$eizM2qL5eWFLjnk3ZiukUe7Wqn1Jo...	Lecturer	keerthy
5	shimal123	\$2a\$11\$7upin1g2TyLFdc/...	Lecturer	shima
6	baa12345	\$2a\$11\$UQcQhPiBUnMiQFOOfCvtq.DTe7NTi...	Student	baasith
7	saboer123	\$2a\$11\$GtW8erm72Jx85YiBczZr4ejAz55fe...	Staff	saboer
8	thenul123	\$2a\$11\$LoHUmJjCnTWy31hpmw6QiujiFePY7...	Student	thenu

```
1 using System;
2 using System.Collections.Generic;
3 using System.Linq;
4 using System.Text;
5 using System.Threading.Tasks;
6
7 namespace UnicomTICManagementSystem.Helpers
8 {
9     public static class PasswordHasher
10     {
11         public static string HashPassword(string password)
12         {
13             try
14             {
15                 return BCrypt.Net.BCrypt.HashPassword(password);
16             }
17             catch (Exception ex)
18             {
19                 ErrorLogger.Log(ex, "PasswordHasher.HashPassword");
20                 throw new Exception("Error occurred while hashing the password.");
21             }
22         }
23
24         public static bool VerifyPassword(string password, string hashedPassword)
25         {
26             try
27             {
28                 return BCrypt.Net.BCrypt.Verify(password, hashedPassword);
29             }
30             catch (Exception ex)
31             {
32                 ErrorLogger.Log(ex, "PasswordHasher.VerifyPassword");
33                 return false; // Safe fallback - deny login if verification fails
34             }
35         }
36     }
37 }
38
```

– Secure user registration/login



Additional Notes on OpenRouter API Key Handling

OpenRouter API key is required for the GPT-based chatbot feature.

The key is stored in **appsettings.json** like this:

```
1 {  
2   // IMPORTANT:  
3   // This API key is available on document Addicational Note We Can not Push Api Key To Github .  
4   "OpenRouter": {  
5     "ApiKey": "sk-YOUR-REAL-OPENROUTER-KEY"  
6   }  
7 }  
8
```

When Before Runnig Change the ApiKey "sk-YOUR-REAL-OPENROUTER-KEY" to this Original Key .

Api Key

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

If Not This Working Contanct Me I will Provide Another Key

Number : +94777353481

The Api must NOT be pushed to GitHub.

If accidentally exposed, Open Router revokes the key automatically for security.