

# Lloyd Paidamoyo James

## ICT SPECIALIST

Innovative technologist passionate about business solutions engineering and problem solving by use of 21st century technologies in minimizing organizational costs and improving operational efficiency.



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HARARE, ZIMBABWE

github.com/babamaka

## WORK EXPERIENCE

### SAP Analyst

#### The Grain Marketing Board (GMB -HQ)

04/2022 - Present HARARE, ZIMBABWE

It is the Nation's leading grain trade and depository for grain producers.

##### Achievements/Tasks

- First level support of SAP errors and escalating them to various contracted Consultants.
- Writing reports in SAP ABAP Language.
- Software and Hardware integrations i.e. weighbridges and booms into SAP
- Designing and building in-house systems.

Contact : Principal Systems Administrator :Masvanhise M - cell:+263772185921

### Computer Systems Specialist/Engineer

#### The Grain Marketing Board (GMB -HQ)

12/2019 - 03/2022 HARARE, ZIMBABWE

It is the Nation's leading grain trade and depository for grain producers.

##### Achievements/Tasks

- Administration and Support of Network and Computers Systems Nationwide - Over 90 branches including the Head Office.

Contact : Section Head:- Networks and Hardware: Hlupo Taurai - cell:+263719126636 ;

### Technical Support Analyst

#### The Grain Marketing Board (GMB -HQ)

04/2012 - 11/2019 HARARE, ZIMBABWE

It is the Nation's leading grain trade and depository for grain producers.

##### Achievements/Tasks

- Configured new authorised end-user devices.
- Coordinated configuration of Fiscal devices for Zimra tax obligations.

Contact : Team Leader :- Nkiwane T - cell:+263775020077

## EDUCATION

### Bachelor's Degree, Information Systems Great Zimbabwe University

07/2017 - Present Masvingo, Zimbabwe

## SKILLS

VMWARE

SQL

Customer Service

Database Management

Cloud Services

Switches and Routers

Server Management

Technical Support

Office 365

Sophos

SAP ERP

## ENGAGED PROJECTS

### In-house Funeral Scheme Management System (04/2022 - 06/2022)

- Designed and built a secure and auditable web based system where a team from the Human Resources department would administer the funeral cover using the application eliminating paper work by 75%

### Weighbridge to SAP API (12/2019 - Present)

- Team member in designing and implementing an API that would post weighbridge transactions from a bespoke weightment system into SAP using SAP RFCs and RESTFUL API procedures.

### SAP EWM,QM,HCM ,BI modules Implementations (04/2018 - Present)

- Managed to implement various SAP ERP modules for various modules therefore enhancing operational efficiency by 85%

## CERTIFICATIONS

### Microsoft Certified Professional (06/2015)

Certified in Administering and Setting up Microsoft Server 2012 R2 and later editions

### Comptia A+ (07/2015 - 07/2018)

Validation that the certified professional have the required skills to support today's digital world.

## LANGUAGES

Shona

Full Professional Proficiency

English

Full Professional Proficiency

## INTERESTS

Following Technology trends

Systems Automation

Networking with other ICT Professionals