



Recurring Appointment Guidelines :

Thank you for choosing Pelito to manage your appointments. To help you make the most of our recurring appointment feature, we've outlined some guidelines below:

1. Understanding Recurring Appointments:

- Recurring appointments allow you to automatically schedule appointments for future dates based on a set frequency (e.g., weekly, monthly).
- When you enable recurring appointments for a service, the system will automatically book the next appointment on the last day of the current month for the following month.

2. How Recurring Appointments Work:

- If you book a service with recurring appointments enabled, the system will schedule the next appointment on the last day of the current month for the following month.
- For example, if you book a service on February 14th and enable recurring appointments, the next appointment will be scheduled for February 28th (or 29th for leap years), and subsequent appointments will follow on the same date of each month.

3. Cancelling Recurring Appointments:

- If you decide to cancel one of your booked services, it will result in the cancellation of all services associated with the same payment.
- This is because all services were booked simultaneously and processed in a single payment transaction.

4. Recommendations:

- Ensure that you are aware of the implications of cancelling a recurring appointment and the impact it may have on other services associated with the same payment.
- If you have any questions or concerns about recurring appointments, feel free to reach out to our support team for assistance.

5. User Notifications:

- You will receive notifications and reminders about upcoming recurring appointments to help you stay organized and manage your schedule effectively.

6. Confirmation Prompt:

- When cancelling a recurring appointment, you will receive a confirmation prompt or warning message reminding you of the potential impact on other services associated with the same payment.

We hope these guidelines help you understand how recurring appointments work and how to manage them effectively. If you have any further questions or need assistance, please don't hesitate to contact our support team.

**Thank you,
Pelito, The Hair Network**