

Fleet Workshop Objectives

- ✓ **1. Faster Repairs – Complete all jobs within 3 working days**
Target: 95% jobs within SLA
- ✓ **2. Quick Vehicle/Reefer unit Breakdown Response – Attend refrigeration issues within 24 hours**
Target: Cooling unit uptime > 98%
- ✓ **3. Strong Parts Availability – Maintain 98% spare parts stock**
Target: Zero job delay due to parts
- ✓ **4. High Workshop Productivity – Track technician efficiency and turnaround time**
Target: 3–4 jobs/technician/day
- ✓ **5. Fleet Utilization & Availability – Minimize vehicle downtime**
Target: Fleet availability > 95%
- ✓ **6. Preventive Maintenance Compliance – Adhere to PM schedules**
Target: 100% on-time PM completion
- ✓ **7. Cost Control – Manage R&M, tyre, and reefer unit cost per vehicle**
Target: Stay within budget $\pm 10\%$
- ✓ **8. Faster Decision Making – Quick repair/replacement decisions**
Target: Action within 24 hrs of diagnosis